

NEW ORLEANS POLICE DEPARTMENT

2021 COMMUNITY POLICING AND ENGAGEMENT ANNUAL REPORT

NOPD agrees to prepare a publicly available report on a quarterly basis detailing its community policing efforts in each District, including developing community partnerships and participation in public meetings, and its problem-solving activities, including specific problems addressed and steps taken by NOPD and the community toward their resolution. This report also shall identify obstacles faced and recommendations for future improvement. Annually, NOPD agrees to issue a publicly available report that summarizes these problem-solving strategies and community policing activities for the entire year. [Consent Decree ¶228]

The purpose of this report is to assess the effectiveness of NOPD's community partnership and problem-solving strategies in accordance with Consent Decree ¶ 228.

Due to the COVID-19 pandemic, NOPD's community engagement activities were adjusted to adhere to COVID-19 restrictions and guidelines.

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Policy Statement¹

The New Orleans Police Department (NOPD) shall promote and strengthen community partnerships, work constructively with the community, ensure collaborative problem solving, ensure ethical and bias-free policing, and work to increase community confidence in the Department.

The New Orleans Police Department will effectively engage the community in collaborative problem solving. NOPD will partner with residents and stakeholders to identify and solve problems that contribute to crime, fear of crime, and quality of life problems in communities. The Department is committed to proactively solving problems as well as reacting to their harmful consequences.

The mission of the New Orleans Police Department is to provide professional police services to the public to prevent crime, maintain order and protect life and property. NOPD is committed to the philosophy and practice of community problem-oriented policing to inform organizational decisions, shape policies, identify training needs, and prioritize crime fighting by engaging each neighborhood and community organization in collaborative problem-solving partnerships. Community problem-oriented policing, and community policing and engagement are critical methods toward achieving NOPD's mission.

The New Orleans Police Department will collaborate with community stakeholders and partners on policing and engagement efforts. The Department encourages its members to develop problem solving partnerships with community residents.

NOPD recognizes that it serves many diverse communities. Communities arise not only from shared geography but also social ties, common perspectives, and shared circumstances (for example, the LGBTQ+ or Limited English Proficiency (LEP) community). NOPD shall seek to engage all communities in its community policing and engagement efforts.

NOPD's recruitment efforts shall focus on hiring officers who can build relationships and work collaboratively with all communities.

This Chapter operates in tandem with many programs and policies focused on properly serving and collaborating with a variety of communities, including but not limited to **Chapter 41.13 – Bias-Free Policing, Chapter 41.13.1 – Interactions with LGBTQ Persons, and Chapter 55.4 – Limited-English Proficiency Services.**

¹ NOPD Chapter 10.0: Community Policing and Engagement, available at <https://nola.gov/getattachment/NOPD/Policies/Chapter-10-0-Community-Policing-and-Engagement-EFFECTIVE-10-10-21.pdf/?lang=en-US>

The Department sets forth its community policing vision in its **Community Policing and Engagement Manual**². The Department shall review the Manual annually and update the manual as necessary.

Definitions³

Community Engagement—Activities that foster positive interactions between citizens and officers, employ community policing ideals, create opportunities for constructive exchanges, and foster substantive collaboration with the community, while enhancing trust and legitimacy.

Community Liaison Officer (CLO)—A member of the NOPD who is responsible for facilitating communication between the community and their assigned police district. A CLO's primary function is to focus on problem orientated policing and resolution in the communities they serve, specifically to address community quality of life issues and build trusting relationships between the NOPD, District, officers and the residents and stakeholders in each police district.

Community Policing—A philosophy and operational strategy that promotes organizational practices that support the systematic use of partnerships and problem-solving techniques to work with the community to address the immediate conditions that give rise to public-safety issues such as crime, social disorder, and fear of crime.

Community Policing Forms (CPF)—The document used by the NOPD to record and track Community Policing and Engagement activities, such as events, meetings, quality of life concerns, problem-solving initiatives and actions, and updates to District Community Policing Plans. Forms are completed by the officers engaged or responsible for the resolution of the issues.

Community Policing Plan—A district-specific blueprint of collaborative partnerships with the community. The Community Policing Plan will address the unique needs of the communities serviced in each District. Each district's Captain is responsible for plan development.

Community Policing Signals—Community policing signals allow the Department to document specific tasks for proactive and community policing. The signals are Area Check, Business Check, Directed Patrol, Residence Check, Quality of Life, and Walking Beats. When dispatched on community policing signals, officers will employ procedural justice techniques.

- **Area Check**—Officers will utilize the area check signal when patrolling an area within the District that has been pre-determined as an important area either by the community or the Department.
- **Business Check**—Officers will utilize the business check signal to engage occupants at a business within the District.

² NOPD Community Policing Manual revised July 2021 can be found at:

<https://nola.gov/getattachment/NOPD/Policies/Community-Engagement-Manual-2021.pdf/?lang=en-US>

³ NOPD Chapter 10.0: Community Policing and Engagement

- **Directed Patrol**—Officers will utilize the directed patrol signal to execute a focused collaborative problem-solving, departmental problem-solving, or community policing and engagement in the targeted area.
- **Residence Check**—Officers will utilize the residence check signal when the officers physically exit the patrol car and engage occupants at a specific residence absent a call for-service.
- **Quality of Life**—Officers will utilize the quality-of-life signal when responding to any type of quality-of-life problem.
- **Walking Beat**—Officers will utilize the walking beat signal while executing a defined and assigned walking beat.

New Orleans Neighborhood Police Anti-Crime Council (NONPACC)—NONPACC is a partnership amongst the community, district captains, and officers to create conversations, identify problems, and devise solutions. Members of the public voice their concerns directly to the District Captain during face-to-face meetings.

Police Community Advisory Board (PCAB)—A board consisting of five to seven citizen volunteers from their respective police districts. PCAB members serve a two-year term and meet quarterly to address community issues. The City’s Office of Neighborhood Engagement coordinates the application and selection process for PCAB volunteers. The Superintendent has final approval on the selection of members to serve on PCABs.

Problem—A situation that concerns, causes, or carries the potential to cause harm to citizens, not just the police. A problem generally involves a situation of substantial community concern, or repeated incidents occurring in a community with related characteristics (time, place, behavior, victim(s), offender(s)) that concern the community.

Problem-Oriented Policing—A proactive problem-solving approach that uses the SARA model to focus on proactive solutions, specific crime problems and achieving crime and fear reduction results. The problems should be those that the community recognizes as important.

Procedural Justice—Procedural justice refers to the idea of fairness in the processes that resolve disputes and allocate resources and specifically how the characteristics of police community interactions shape the public’s trust of the police. Procedural justice speaks to four principles, often referred to as the four pillars:

- (a) Fairness in the processes
- (b) Transparency in actions
- (c) Opportunities for voice
- (d) Impartiality in decision making

Scanning, Analysis, Response, Assessment (SARA) Model—An approach wherein the community and the department work together to scan for problems, analyze information, respond through implemented strategies, and assess the effectiveness of implemented strategies.

Executive Summary

The New Orleans Police Department's core operations support community policing and engagement. To develop a comprehensive community policing program, the Department has created policies, training, implementation protocols, and accountability mechanisms that ensure community policing and engagement are foundational principles embedded into all NOPD services. The NOPD continues to build trust within the community through continued engagement and problem-solving efforts.

Included in this report are the community policing and engagement efforts of the Department, including district-specific engagement and problem-solving strategies. The report also highlights the Community Liaison Officer, School Resource Officer, Language Access Coordinator, Victim Witness Unit, and LGBTQ+ Liaison strategies employed to advance the NOPD's holistic community policing and engagement program. The NOPD has developed mechanisms to track and measure its community policing activities. This report will highlight the NOPD's Community Policing Form, and the Department's audit capabilities, including the Community Policing Scorecards, Community Policing Signals, and geographic deployment strategy. Finally, this report identifies obstacles faced and recommendations for future improvement.

In 2021, the New Orleans Police Department's (NOPD or the Department) Community Engagement Section revised and/or created new documents to enhance the Community Policing and Engagement philosophy of the NOPD. Those documents include the NOPD Community Policing Manual, the Community Engagement Section Manual, the Community Engagement Review Procedure, District Community Policing Plans, which can be found at <https://nola.gov/nopd/nopd-consent-decree/>, the Community Engagement Dashboard, which can be viewed at <https://nopdnews.com/transparency/dashboards/>, revised Ch. 10: Community Policing and Engagement, Language Assistance Plan, and revised Ch. 55.4: Limited English Proficiency Services. These documents have been reviewed and approved by the Department of Justice (DOJ) and Office of Consent Decree Monitors (OCDM). These documents, with the exception of the Community Engagement Review Procedure and the Community Engagement Section Manual, can be found on <https://nola.gov/nopd/policies/>. During the creation and/or revision of these documents, NOPD strengthened its process of reviewing and tracking Community Engagement and Policing in the Department.

NOPD's Community Engagement Section

It is the policy of the NOPD to establish proactive community partnerships and exemplify principles established in the Community Oriented Policing model. In this effort, the Department has established a Community Engagement Section that aims to increase the public's knowledge

and understanding of the philosophy of community policing and educate the NOPD on best practices when it comes to community policing and community engagement. The Community Engagement Section works as a team to share information on district-level partnerships and problem-solving efforts throughout the Department, provides insight to the Districts regarding successful strategies they've seen used to address community issues, and offers guidance on innovative policing solutions that can be implemented throughout the City.

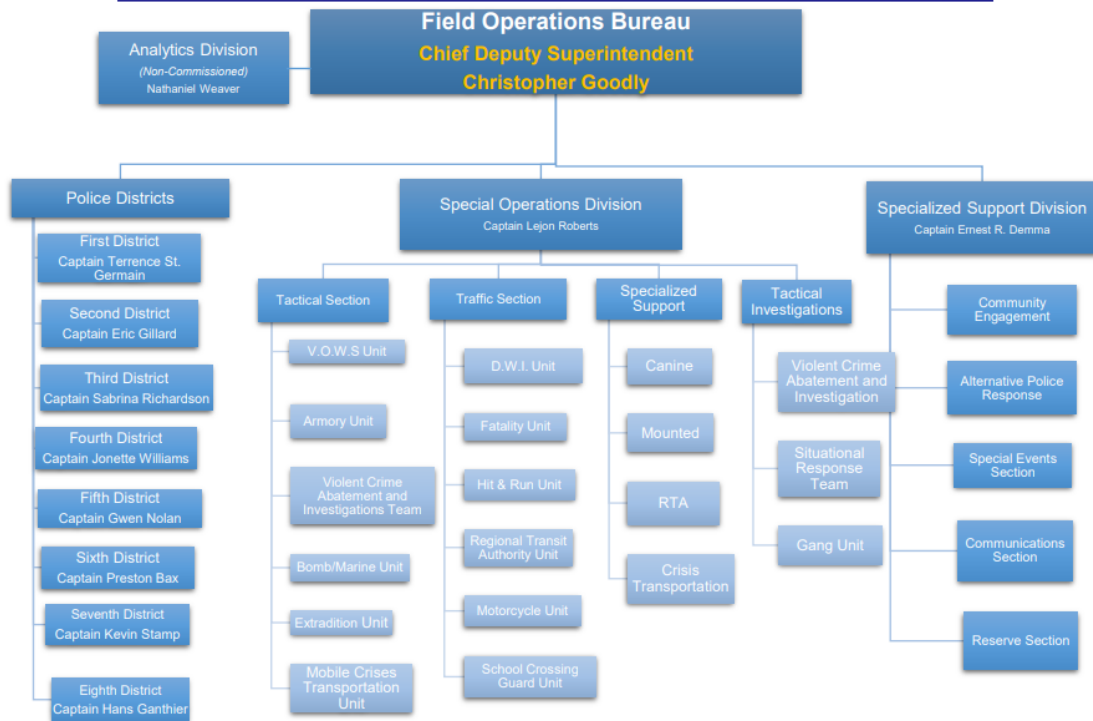
The Community Engagement Section Manager supervises two subordinates, the Police Activity League (PAL) Officer and the Language Access Coordinator (LAC) and is responsible for assigning tasks and monitoring performance for these officers. The following Department members, while are not supervised by the Community Engagement Section Manager, collaborate with the Community Engagement Section to share information across districts and advance the NOPD's commitment to community policing. These team members include the Community Liaison Officers (CLO), School Resource Officers (SRO), NOPD Authorized Interpreters (NOPDAI) and LGBTQ+ Liaisons.

The Community Engagement Section Manager also assists the District Captains with engaging community groups, social organizations, business groups, civic organizations, schools, and other organizations to ensure a centralized approach to the Department's community engagement strategy.

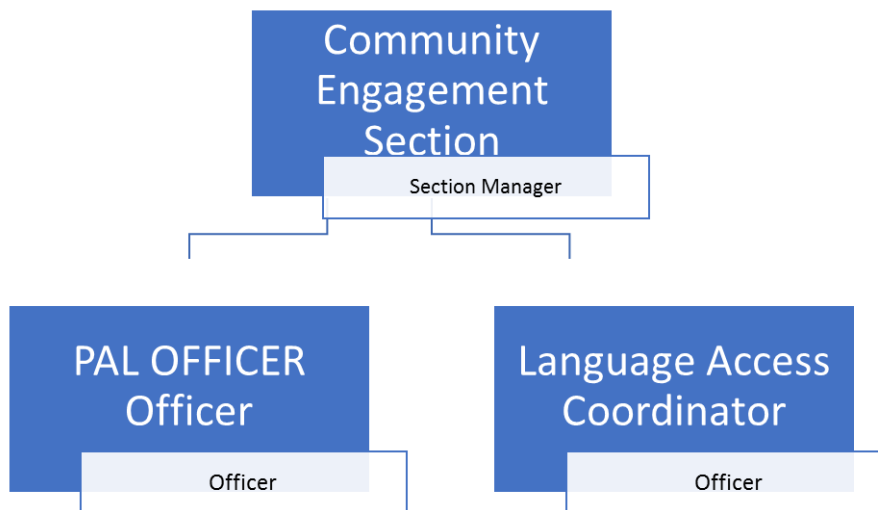
The Community Engagement Section was transferred from the Professional Standards and Accountability Bureau to the Field Operations Bureau in November of 2021. The updated hierarchy chart for this bureau is below.

New Orleans Police Department

Field Operations Bureau



The below chart demonstrates the structure of the Community Engagement Section.



Community Engagement and Policing Activities

The NOPD continues to support community groups in each District and meets regularly with the communities in which it serves.⁴ The Department's community engagement and community policing activities are listed below.

NONPACC/APACC Meetings

The NONPACC/APACC (Algiers Police Anti-Crime Council) meeting is held monthly in each of our eight districts, and is meant to provide a forum for residents to voice their concerns directly to the District Captain and other key NOPD personnel. In particular, the District Captains present key activities and information related to crime prevention and community policing and solicit feedback and additional information from the community. Due to the COVID 19 pandemic, in 2021 Districts continued to hold meetings via virtual platforms while gradually resuming in-person meetings to remain in compliance with City restrictions and guidelines.

*With the strict attendance participation limitations for the Covid-19 guidelines and holding virtual NONPACC/APACC meetings, districts were unable to capture accurate attendance information. Community members viewing on virtual platforms are able to ask questions in the comment/chat section while District Command Staff address the area of concern. PSAB and the Community Engagement Section will begin to produce a scorecard for this section as Covid-19 restrictions are lifted and districts begin all in-person meetings.

NONPACC/APACC Meeting Dates

1st District - 6:00pm at 501 N. Rampart St.- 504-658-6010 (Every Third Tuesday)

2nd District - 6:30pm at 3401 Broadway. - 504-658-6020 (Every Second Tuesday)

3rd District - 6:00pm at 4600 Paris Ave. - 504-658-6030 (Every First Wednesday)⁵

4th District - APACC – 6:00pm at 2405 Sanctuary Dr. - 504-658-6040 (Every Third Wednesday)

5th District – 6:00pm at 3900 N. Claiborne Ave. - 504-658-6050 (Every Second Wednesday)

6th District – 6:00pm at 1930 Martin Luther King Blvd. 504-658-6060 (Every Second Wednesday)

7th District – 6:00pm at 10101 Dwyer Rd. - 504-658-6070 (Every Third Wednesday)

8th District – 6:00pm at 334 Royal St. - 504-658-6080 (Every Third Tuesday)

⁴ Consent Decree ¶ 227

⁵ The 3rd District will continue to be held virtually until further notice via WebEx at <https://nola.webex.com/nola/j.php?MTID=md8c5f9a0fba23d1c52541800fa79c500>

PCAB Meetings⁶

PCABs allow the NOPD the opportunity to engage in a collaborative problem-solving process that supports both the community and the police desire to enhance public safety. PCABs hold monthly meetings in their respective districts. Additionally, on a quarterly basis, PCABs hold meetings that are open to the public. While many PCABs allow the public to attend their monthly meetings, PCABs are only required to have at least four quarterly meetings each year. PCABs are responsible for soliciting and vetting community ideas/suggestions, working with NOPD to understand operations, processes and challenges, and building consensus on priority items important to the community before submitting recommendations to NOPD for consideration.

Due to the COVID-19 pandemic, most District continued to conduct PCAB meetings virtually to adhere to the City restrictions and guidelines. More information on PCAB can be found at [New Orleans Police Community Advisory Board](#).

Each District PCAB held a special meeting, the week of May 23-29, 2021, to give input and suggestions regarding the community needs and quality of life concerns in their perspective district. Based on buy-in from the eight District PCABs, each District considered their suggestions, in whole or in part, and were included in the new District Community Policing Plans, that will be implemented in July 2021 – June 2023, to enhance the relationship between the District Captains, the PCAB members, and the community. *Due to the recommendations being added in the 2021 District Community Policing Plans, there were no new recommendations for the 4th quarter of 2021.

PCAB members are allowed to serve a two year term in their perspective district. In January of 2022, the Mayor's Neighborhood Engagement Office began the application process to obtain new PCAB members in each district where members' terms have expired or for those members who have elected to terminate their position.

Police Activities League

The NOPD partnered with the New Orleans Police and Justice Foundation to create the Police Activities League (PAL) to build relationships with youth.

PAL Chapters offer youth a variety of structured programs with representatives from the law enforcement community during critical after school hours. After school involvement in activities and athletics under the supervision of caring adults with access to mentors, coaches, and tutors as provided by local PALs, decrease the likelihood that at-risk youth will be involved in delinquent behavior.

PAL partners with local athletic leagues including the NBA and NFL to provide free tickets to youth and hosted Basketball Camps to youth ages 8-14years old, providing fundamental skills and techniques to improve their skills.

⁶ In 2022, the PCAB application process will open for new PCAB members in Police Districts as the current members' two-year term is expiring.

August 16-20, 2021, The National Police Activity League held its 77th Annual Conference in New Orleans. The weeklong event was hosted by NOPD PAL and held at the Marriott Hotel. Over 250 PAL Chapters from across the country joined forces to share ideas and learn from other community leaders on how to better connect with youth.

NOPD and NOPD PAL spearheaded a post-Hurricane Ida disaster relief effort that sought to aid and assist persons in dire need within the Golden Meadow community located within Lafourche Parrish, Louisiana. NOPD PAL partnered with National PAL, Capital City PAL, Zuppardo's Family Market and Academy Sports to provide needed necessities and provided hot meals.

NOPD PAL program has been able to resume hosting and coordinating events and activities with other Department Programs, other City Agencies, and private companies, while building lasting partnerships. The remaining PAL activities for the year have been listed in Appendix B of this document.

Activities of Specialty Officers

Community Liaison Officers (CLO)

The Community Liaison Officer's purpose is to proactively engage with the community to build relationships and conduct problem-solving initiatives in the community regarding neighborhood concerns. The officers are community problem solvers tasked with using a holistic approach centered on community based problem-solving designed to address issues that impact the quality of life in New Orleans neighborhoods. In 2021, CLOs have remained committed to engaging with the community and neighborhoods in their Districts, working together to improve quality of life and address crime trends through problem solving strategies.

School Resource Officers (SRO)

School Resource Officers are assigned to provide police services to area public high schools and to serve as resources to teachers and staff. The SRO helps school officials cope with school violence and assists in creating a safe and conducive learning environment in public schools. It is extremely important for officers to build positive relationships with youth. Young people are the future and law enforcement must nurture and cultivate constructive interactions with them. The goal is for youth to see NOPD officers beyond the uniform, to humanize them and make them more relatable, and essentially, help them understand that officers are here to assist them. SROs are responsible to complete SRO Activity Forms which are reviewed by the Community Engagement Section Manager.

With the modifications and relaxations of Covid-19 restrictions, CLOs and SROs were able to host and attend events and activities throughout the City in a limited capacity. Restrictions include but not limited to, number of attendees, event time limitations, masks mandates, and social distancing. A complete list of the CLO and SRO district events for the year 2021 can be found in Appendix B of this document.

Hosting, attending, and participating in events by the Department, Officers, and Staff, allows the citizens, business owners, and stakeholders of the City of New Orleans to humanize the employees of the Department. These events assist with building trusting relationships, create opportunities for open and honest dialogue, and promotes unity between the citizens and the Department.

District – Specific Community Engagement and Policing

District Community Policing Plans

The District Community Policing Plans are comprehensive problem-oriented policing projects that are intended to address the unique needs and concerns of the communities serviced in each District. These plans assist in the NOPD's overall goal to develop and implement mechanisms to measure officer outreach to a broad cross-section of community members, with an emphasis on youth outreach, and to establish extensive problem-solving partnerships and develop and implement cooperative strategies that build mutual respect and trusting relationships with this broader cross-section of stakeholders.⁷ The Community Policing Plan is designed to be a long-term, aspirational document that will enhance the NOPD's community engagement, community policing and problem oriented policing procedures. The objectives of this manual are meant to guide officers on how to foster positive community interactions between citizens and NOPD, Community Engagement Policy, Community Engagement Plan, Community Outreach and Public Information Plans. The plan will utilize community policing ideals, create opportunities for substantive engagement with the community, substantive collaboration with the community as well as civic engagement.

Each police district updated their District Community Policing Plans in June of 2021 and are revised every two years. As each district continues to address the priorities in their respective plans, NOPD tracks implementation of each district's initiatives to address community concerns through the Department's publicly available MAX Dashboard⁸ and through an internal Community Policing Form that is not shared publicly.

NOPD, through its District Captains and CLOs, updated their respective district's community policing plans by soliciting community feedback from the District PCABs⁹ to determine the top community concerns and priorities at the time of the creation of the Plans. To view the full and current Community Policing Plans, please visit <https://www.nola.gov/nopd/nopd-consent-decree/>. To view the monthly progress of each Plan, please view the [MAX Dashboard](#). The Department will continue to reach out to a broad cross-section of community stakeholders to reassess community priorities and continually update each district's Community Policing Program to reflect current community sentiments according to the NOPD Community Engagement Manual and NOPD Chapter 10.0: Community Policing and Engagement, which can be viewed at <https://nola.gov/nopd/policies/>.

⁷ Consent Decree ¶227.

⁸ See the Community Policing Dashboard at [Dashboards - NOPD News](#).

⁹ Limited but beneficial feedback was obtained during this Special PCAB Meeting due to the meeting falling outside of the regular Board Meeting Schedule.

The information below reflects the priorities each district identified in their 2021 Community Policing Plans. The information reflected is a snippet of the Community Policing Plans. The full District Plans are shared on NOPD's website:

First District

The First District's priorities include the following: utilize geographic deployment to reduce crime and build trusting relationships, reduce nuisances and illegal activities (enforce city ordinances) in targeted zones, and create positive interactions with juveniles.

1. Reduce overall crime in the First District by utilizing a deployment strategy (Geo Deployment) that assigns the same officers in the same areas, which assists officers in recognizing crime trends and build relationships with community members.
2. Reduce nuisance and criminal activity under the North Claiborne Avenue underpass on weekends as this location accounts for 23% of shootings in the First District.
3. Engage juveniles in the district by positively interacting with them in effort to build relationships and discuss ways to navigate through peer pressure which may result in criminal/delinquent behavior, and to prevent juvenile recidivism.

Second District

The Second District's priorities include the following: Reduce Auto Burglaries & Auto Thefts, Reduce Narcotics Activity, and Reduce Residential & Business Burglaries.

1. Reduce Auto Burglaries and Auto Thefts: Based on statistics gathered, the most of the auto burglaries and thefts in the 2nd district are committed by juvenile, repeat offenders. The Captain of the Second District and Lieutenant Detective will focus on identifying the repeat offenders and their parents/guardians to provide resources and interventions for the juveniles. Also creating mentorship opportunities for the district officers and juveniles and establishing a Youth Police Advisory Board in conjunction with NOPD PALs program.
2. Reduce Narcotics Activity: Collaborate with other City Agencies to install more Real Time Crime Cameras and SafeCam cameras in specific areas, continue to use geographic deployment within the District in neighborhoods experiencing an uptick in crime until the activity is curbed due to excessive police presence with Walking Beats, Business Checks, and Area Checks, and identify blighted, vacant, and abandoned properties, experiencing frequent illegal activities, eligible for demolition.
3. Reduce Residential & Business Burglaries: Research and identify residence and business areas in which a number of burglaries have occurred and repeat locations. Attend community meetings and conduct Business Checks and Residence Checks informing the citizens and business owners of preventative measures to reduce their chance of becoming a victim and reducing the burglaries in the District.

Third District

The Third District's priorities include the following: To increase patrols in areas with increasing crime trends, Engagement with youth through school activities and events, and Community outreach and transparency.

1. Increase patrols in areas with increasing crime trends: The Third District will use geographic deployment to initiate area patrols, including walking beats, to reduce violent crime in areas where crime trends show an increase in violent crime. Increased patrol presence in violent crime areas will be documented. Any arrests made because of these patrols will be reported to the community. The Hollygrove-Dixon neighborhood was once riddled with crime. Officers began conducting patrols in the neighborhood on a consistent basis, which not only deterred crime, but also gave residents and officers an opportunity to build positive relationships. As a result of this plan of action, Hollygrove-Dixon is now one of the quieter neighborhoods within the Third District.
2. Engagement with youth through school activities and events: The Third District values the importance of youth engagement. The School Resource Officer will participate in various activities and events with students, which will foster positive interactions with law enforcement. Third District Officers/Rank will attend these events as well. These youth events are integral parts of the Community Policing Plan because they facilitate an early and positive relationship between law enforcement and children, which will hopefully last into adulthood.
3. Community outreach and transparency: The Third District will continue to provide community outreach and awareness through Facebook posts and monthly “New Orleans Neighbors and Police Anti-Crime Council” (NONPACC) meetings. These meetings will continue to be held virtually until it is safe to meet in person due to present COVID-19 restrictions. Officers assigned to the Third District will engage with community members and assist them with crime prevention tips.

Fourth District

The Fourth District’s priorities include the following: Enhance patrolling strategies to increase visibility within neighborhoods 2. Enhance youth engagement activities 3. Partner with City agencies and community groups for problem-solving partnerships in various capacities.

1. Enhance patrolling strategies to increase visibility within neighborhoods: The Fourth District commits to dedicated coverage in four specific areas of the district and will utilize analytics to qualify and quantify a review of area patrols, walking beats and business checks while engaging with the residence in the area and officers also introducing themselves in every encounter with citizens.
2. Enhance youth engagement activities: The Fourth District will continue to build on community partnerships such as Mr. Tory “Coach Toe” Davis as well as Heroes of New Orleans with Mr. Greg Ravy. These two local leaders have been outstanding partners with the Fourth District with youth engagement and outreach. It is the belief that these efforts will stop those most vulnerable youth from ever being introduced into delinquent behavior and encourage leadership behaviors within the youth through positive interactions and mentorship.
3. Partner with City agencies and community groups for problem-solving partnerships in various capacities: the Fourth District has established two full time Community Liaison

Officers whose purpose is to proactively engage the community to build relationships and conduct in-depth problem-solving with the community regarding neighborhood concerns. The officers are not responsible for calls for service. They are community problem solvers. Their responsibility includes such things as: walking the beat, stickering abandoned & junk cars, attending neighborhood meetings and lecturing on Crime Prevention and Crime Prevention Through Environmental Design (CPTED). They are also tasked with collaborating with 3-1-1, Public Works, Code Enforcement, Sanitation and PCAB members, enhance community-based programs, and initiate problem-solving strategies to improve quality of life within the District.

Fifth District

The Fifth District's priorities include the following: expand outreach and engagement, address Public Health and Environmental concerns, establish safe places for youth, and continue District Sector Walks.

1. Expand outreach and engagement: The Fifth District will continue to maintain the following events where community trust has been built and maintained through positive interactions. Attend and engage citizens at community and organizational events, respond to quality of life complaints, Neighborhood Peace Walks, and continue officer involvement and mentorship in local youth organizations.
2. Public Health and Environmental concerns: One strategy to prevent crime is to ensure that Public Health needs are met by making the overall environment is a priority. Blighted property, excessive debris, and other code enforcement violations adversely affect the community. Officers partner with city agencies to eradicate quality of life issues.
3. Establish safe places for youth: Juvenile delinquency has been a reoccurring problem in the City of New Orleans. When juveniles are given the opportunity to participate in after school events they are less likely to participate in criminal activity. The Fifth District has assigned officers to be present at youth athletic practices and games at St. Roch Park and Hardin Park to provide a safe space for youth activities, partner with NOPD PAL to organize district sporting events, and assign SROs to attend after school events.
4. Continue District Sector Walks: The Fifth District Sector Walks provide the public with the opportunity to communicate with officers directly and express their concerns for issues that are happening in the neighborhood. Generally, when citizens encounter police officers is because the officer is responding to a criminal complaint or performing other law enforcement specific duties. This sometimes leads to a negative perception as to what the role of the officer in the community. During Sector Walks officers are able to obtain viable information regarding the community needs and concerns.

Sixth District

The Sixth District's priorities include the following: prevent property crime and violent crime, engage the neighborhood through community peace walks and social events, address

quality of life concerns, and develop a trusting and lasting relationship between the officers and youth.

1. Prevent property crime and violent crime: the Sixth District patrol officers will display more visibility in targeted areas to address violent and property crimes in those areas. Increasing walking beats, bike, mounted and blue light patrols, establishing partnerships with Federal Agencies and Department Specialty Divisions to combat crime in the District.
2. Engage the neighborhood through community peace walks and social events: The District Captain will establish partnerships and relationships with targeted community association presidents, business leaders, and community leaders. Through these partnerships they will establish open dialogue with the community and the police. Attend neighborhood peace walks to engagement with the District residents to hear their neighborhood concerns through open dialogue.
3. Address quality of life concerns: The Captain will address quality of life concerns received through various platforms including the district email address, 3-1-1, CrimeStoppers Tips, and completed Community Policing Forms. These concerns will be tracked and monitored through district audits.
4. Develop a trusting and lasting relationship between the officers and youth: Establish youth and police dialogue by partnering with the District SRO and PAL Coordinator. Track and prevent juvenile crime and repeat offenders by using the Juvenile Offender Log. Establish relationships with Juvenile Judges and develop plans to reduce juvenile crime in the City, including a post monitoring plan.

Seventh District

The Seventh District's priorities include the following: Focus on Youth Engagement, Enhance the Quality of Life, and Provide More Patrol Visibility.

1. Focus on Youth Engagement: Encourage and focus SRO to dedicate specific time to engage in youth dialogue and activities. Partner with school Social Workers to create a mentorship program and host youth activities.
2. Enhance the Quality of Life: The Seventh District will enhance prevention strategies specifically targeting illegal dumping of tires, debris, and abandoned cars while partnering with city agencies to ensure quality of life improvements are completed.
3. Provide More Patrol Visibility: The Seventh District will enhance patrol strategies to increase visibility within neighborhoods to deter auto burglaries, shootings, and other trending crime.

Eighth District

The Eighth District's priorities include the following: enforce Covid-19 restricts and guidelines for businesses and tourist attractions, re-establish the Homeless Assistance Program, prevent graffiti, vagrancy, and report city noise ordinances, and collaborating with community stakeholders and being attentive to the community needs absent tourism.

1. Enforce Covid-19 restricts and guidelines for businesses and tourist attractions: The Eighth District will work with the Health Department, local hotels, bars, hospitality employees, patrons and residents to develop strategies to assist with minimizing the spread of Covid-19 in the District to improve the quality of life of the residents who reside in the 8th District as well as the tourists who visit.
2. Re-establish the Homeless Assistance Program: The Eighth District will continue to work with the Homeless Assistance Unit to mitigate homelessness. The Eighth District will also address some underlying causes of homelessness, including providing services to those with mental health conditions and substance use disorders. Collaborating with the Department Crisis Intervention Team (CIT) and Law Enforcement Assistance Diversion Team (LEAD).
3. Prevent graffiti, vagrancy, and report city noise ordinances, and collaborating with community stakeholders and being attentive to the community needs absent tourism: The Eighth District will partner with the City's Neighborhood Engagement Office to address issues associated with quality of life concerns. The Eighth District will work with the City's Code Enforcement Office to address blight properties, parking violations and infrastructure concerns. Most of the Eight District's traffic consist of pedestrians. As a result, sidewalks, potholes, draining and other infrastructure related matters are crucial with ensuring visitors as well as locals are safe and free of injuries as a result of these neglects. In addition by posting signs to remind vandals of the city ordinance against graffiti (17271 MCS 54:151; or if it's a historical building, R.S. 14:56.5).

Victim Witness Assistance Services

The Victim-Witness Assistance Unit provides immediate and ongoing support to families and victims of homicides and other serious crimes. See below for a detailed breakdown of services provided by the Unit and individuals serviced in the fourth quarter of 2021.

The VWAU is comprised of Social Service Advocates. Each of the eight police districts are assigned Social Service Advocates. The Social Service Advocates are in NOPD's Headquarters but assigned to handle victims within their respective districts.

VWAW 4 th Quarter 2021	New Client?	Continuing Client?
1st District	21	8
2nd District	109	94
3rd District	51	27
4th District	78	44
5th District	65	66
6th District	113	90

7th District	40	4
8th District	15	8
Officer Assistance	18	47
Total	510	388

TOTAL number of individuals who received services in Q4 of 2021:	898
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In addition to providing multiple services to victims of crime acts, the Victim Witness Assistant Unit (VWAU) provides many other services, including Christmas Initiatives, attending meetings with community leaders to address crime prevention strategies, assist with “End Gun Violence Forums,” engage in youth activities and providing clothing and diapers to families impacted by violent crime. A complete list of these activities can be found in Appendix B of this document.

The VWAU is also tasked with providing assistance to families and victims of homicide and other violent crimes obtain U-VISAs. ¹⁰The U-visa is a nonimmigrant visa that is reserved for victims of crime who assist law enforcement. It is meant to protect, and arguably reward, non-citizens who have suffered significant mental or physical abuse from a qualifying criminal activity and who are helpful with law enforcement or government officials in the investigation or prosecution of criminal activity. U-visa holders have legal status in the United States, receive employment authorization (work permit), and even a possible path to a green card and U.S. citizenship.

The below chart shows the amount of U-VISA assistance for VWAU in 2021¹¹:

2021 U-VISA Status	
	Total
U-VISA RECEIVED	45
U-VISA APPROVED	16
U-VISA DENIED	34

Limited English Proficiency Services (LEP)

In 2021, the NOPD revised its Language Assistance Plan and Ch. 55.4: Limited English Proficiency Services which can both be located at <https://nola.gov/nopd/policies/>. These

¹⁰Information on how to obtain a UVISA can be found at <https://citizenpath.com/faq/u-visa> or <https://www.uscis.gov/humanitarian/v>

¹¹ UVISAs that were denied were due to the applicant(s) not qualifying for confidential reasons.

documents give detailed instructions on how the Department personnel provide services to those who need assistance with language translation and interpretation with NOPD services and documents. The NOPD currently employs 28 Authorized Interpreters (27 for Spanish and 1 for Vietnamese) and maintains 27 documents that have been translated in both Spanish and Vietnamese.

A detailed account for this departmental program will be provided in the 2021 LEP Annual Report.

LEP Calls for Service

Below illustrates the number of LEP calls relayed to NOPD by OPCD based on the CAD report for the 4th quarter. Of the total number of LEP calls relayed from OPCD, 199 resulted in positive dispositions where some action or report was taken, 112 involved calls where subjects were gone when officers arrived, and 24 were duplicates or voided in the CAD system.

	Report to	Necessary	Gone on			
Month 2021	follow	Action Taken	Arrival	Duplicate	Void	Total
October	34	12	41	5	5	97
November	37	16	32	7	3	95
December	51	15	39	9	5	119
Grand Total	122	43	112	21	13	311

Community Engagement Forms Scorecard Review and Procedure

NOPD maintained their efforts to efficiently track and document Community Policing and Engagement. The electronic version of the Community Policing Form was launched in the second quarter of 2021 and has been an effective tool to document, track and monitor Community Engagement events, quality of life concerns, problem solving initiatives, crime trends, and District Policing Plan updates. NOPD developed the following measurements to assess the effectiveness of its community partnerships and problem-solving strategies, including the effectiveness of the community liaison program.¹²

The below chart is the metric system Community Policing Forms are measured for accuracy and completeness. The audit of these forms is not used to determine if the NOPD is compliant with conducting or engaging in Community Policing or Engagement but rather if employees are

¹² Consent Decree ¶228

documenting their interactions correctly and timely. The NOPD's completion of the CPFs is a major component of tracking and monitoring Community Engagement throughout the Department. Assessing these forms for its completeness and accuracy determines compliance of the documentation process set forth in the Community Engagement Review Procedure and Manual.

Column Name	Review Procedure Explanation	Scoring
<u>Community Policing</u> Narrative Describes Problems	If categorized as community policing activity, the form narrative describes a problem or issue.	Yes or No or N/A*
<u>Community Policing</u> Narrative Describes Problem-Solving Actions	If categorized as community policing activity, the form narrative describes a problem-solving action relevant to problem at hand.	Yes or No or N/A*
<u>Community Policing</u> Narrative Describes Impact of Actions	If categorized as community policing activity, the form narrative describes the impact or potential impact of problem-solving actions.	Yes or No or N/A*
<u>Community Engagement</u> Narrative Describes Interactions	If categorized as community engagement activity, the form narrative describes interactions with individuals or group within community.	Yes or No or N/A*
<u>Community Engagement</u> Narrative Describes Communications/Collaborations	If categorized as community engagement activity, the form narrative describes engagement (communications and/or collaborations that occurred during the interaction).	Yes or No or N/A*
<u>Other</u> Other - Narrative Describes Problems or Interactions	If categorized as "other" activity, the community policing form narrative describes an activity or interaction with community member(s).	Yes or No or N/A*
Activity Entered on Time	The officer entered the activity within seven days of occurrence.	Yes or No
Activity Approved on Time	The supervisor approved the form entry within 30 days.	Yes or No

2021 Fourth Quarter Scorecard Review

Community Policing Forms

Community Policing Forms were implemented to highlight various community policing efforts in each district. In addition to community policing signals, the department continues to support community groups by capturing outreach and problem-solving partnerships through

documentation on Community Policing Forms. Documentation of community engagement activities and district plan updates are housed in an electronic internal data base called SharePoint.

In order to reduce duplicative reporting, forms included activities that are not captured through community policing signals. Noteworthy problem-solving activities and/or collaborations that occur during area checks, business checks, directed patrols, quality of life issues, residence checks and/or walking beats require community policing documentation. Because signals are one mechanism to track proactive community policing activities that either identify problems or respond to an identified problem, the Department does not require officers to document every area check or business check in the Community Policing Form. However, when a community policing signal leads to adequately reducing a quality of life issue or solving a problem, officers are required to document the qualitative data in the Community Policing Form.

During the fourth quarter of 2021 (October, November, December), NOPD employees completed **534** Community Policing Forms of the following appropriate topics:

- a. Strengthening Relationship
- b. Crime Prevention
- c. Problem Solving (SARA)
- d. Crime Trends
- e. Residence Business Security Evaluation
- f. Event Coordination
- g. Meeting
- h. Community Policing Plan

Of those 534 forms, **140** forms were audited according to the Community Engagement Review Procedures¹³ as explained below:

The Community Policing Form (CPF) entries are fed into and housed on a secured internal network drive accessible to all NOPD personnel (NOPD Web Applications). The PSAB Innovation Manager exports the form entries from the database into a Microsoft Excel spreadsheet and selects a sample size from the entries based on activity type and forms completed for the targeted time frame of the audit. The CPF entries are sorted by activity type and saved in five separate Microsoft Excel spreadsheets according to the below criteria:

- i. Spreadsheet #1 contains all “Strengthening Relationship”, “Event Coordination”, “Meeting”, and “Other” entries;
- ii. Spreadsheet #2 contains all “Crime Prevention” and “Residence Business Security Evaluation” entries;

¹³ The Community Engagement Review Procedure was developed in 2021 to ensure NOPD’s community engagement activities and community policing philosophy are consistent with the U.S. Constitution, other federal, state and local laws as well as NOPD policy. This is an internal document housed with the Community Engagement Section and PSAB.

- iii. Spreadsheet #3 contains “Problem Solving (SARA)” entries;
- iv. Spreadsheet #4 Crime Trends; and
- v. Spreadsheet#5 Community Policing Plans.

The PSAB Innovation Manager, or designee, selects a sample size from each Spreadsheet according to the eight police districts and other divisions completed by Department personnel. A randomizer is used to select four (4) form entries from each district on each spreadsheet, if a district or division has less than four (4) entries then all entries are selected. This process is only used for Spreadsheet #1-#4. All form entries are audited for Spreadsheet #5. There are to be no more than 152 forms audited in each quarter.

Figure 1: The Scorecard below is the combined audit of the completed CPFs of activities including “Strengthening Relationship”, “Event Coordination”, “Meeting”, and “Other” entries.¹⁴

Community Policing Scorecard - Strengthening Relationship, Event Coordination & Meetings Review Period: 4Q 2021
Compliance percentages for Consent Decree for community policing form reporting requirements.

District	Narrative Describes Interaction	Narrative Describes Communications/Collaborations	Other - Narrative Describes Problems or Interactions	Activity Entered on Time	Activity Approved on Time	Overall
1st	100%	100%	100%	100%	100%	100%
2nd	100%	100%	100%	100%	75%	95%
3rd	100%	100%	100%	100%	100%	100%
4th	100%	100%	100%	100%	100%	100%
5th	100%	100%	100%	100%	100%	100%
6th	100%	100%	100%	100%	100%	100%
7th	100%	100%	100%	100%	100%	100%
8th	75%	75%	75%	100%	75%	80%
SOD						-
Other	100%	100%	100%	100%	50%	90%
Overall	97%	97%	97%	100%	84%	95%

Audit results for each form are reviewable in the accompanying "Sheet1" scorecard.

Preliminary scores are not included in MAX data.

Scores below 95% are highlighted in red.

Sheet 1: 37 total forms were audited (1 from the 1st district, and 4 forms from each of the seven remaining districts, CE&CL¹⁵, and CID¹⁶ (CE&CL and CID scores are reflected in the “Other” category))

Figure 2: The Scorecard below is the combined audit of the completed CPFs of activities including “Crime Prevention” and “Residence Business Security Evaluation” entries.

¹⁴ The grey highlighted areas on the scorecards indicate categories/activities of forms that were not submitted for this quarter.

¹⁵ CE&CL is an abbreviation for the NOPD’s Central Evidence and Crime Lab Unit.

¹⁶ CID is an abbreviation for NOPD’s Criminal Investigation Division.

Community Policing Scorecard - Crime Prevention and Residence Business Security Evaluation

Review Period: 4Q 2021

Compliance percentages for Consent Decree for community policing form reporting requirements.

District	Narrative Describes the Residence-Business Security Evaluation	Narrative Describes the Residence-Business Security Evaluation	Activity Entered on Time	Activity Approved on Time	Overall
1st					-
2nd	25%	100%	100%	75%	75%
3rd	100%	100%	100%	50%	88%
4th	100%	100%	100%	100%	100%
5th	100%	100%	100%	100%	100%
6th	75%	75%	100%	100%	88%
7th					-
8th	50%	50%	100%	75%	69%
SOD					-
Other	0%	0%	100%	100%	50%
Overall	69%	77%	100%	85%	83%

Audit results for each form are reviewable in the accompanying "Sheet2" spreadsheet.

Preliminary scores are not included in MAX data.

Scores below 95% are highlighted in red.

Sheet 2: 26 total forms were audited (4 forms from districts 2, 3, 4, 5, 6, and 8, and 2 forms from CE&CL(CE&CL and CID scores are reflected in the "Other" category))

Figure 3: The Scorecard below is the combined audit of the completed CPFs of activities including "Problem Solving (SARA)" entries

Community Policing Scorecard - Problem Solving

Review Period: 4Q 2021

Compliance percentages for Consent Decree for community policing form reporting requirements.

District	Narrative Describes Problem	Narrative Describes Problem-Solving Actions	Community Interaction	Narrative Describes Impact of Actions	Follow-Up Needed	Follow-Up Forwarded Timely	Activity Entered Timely	Activity Approved Timely	Overall
1st	100%	100%	100%	100%	100%	100%	100%	100%	100%
2nd	75%	100%	33%	50%	100%	100%	100%	75%	80%
3rd	100%	75%	100%	33%			100%	75%	77%
4th	100%	50%	100%	50%	100%	100%	100%	100%	86%
5th	100%	100%	100%	75%	100%	100%	100%	25%	86%
6th	100%	100%	75%	25%	100%	100%	100%	100%	86%
7th	100%	75%	0%	50%	100%		100%	0%	54%
8th	75%	75%	100%	50%	100%		100%	75%	83%
SOD									-
Other	0%	0%	100%	0%			100%	100%	60%
Overall	88%	78%	75%	48%	100%	100%	100%	69%	81%

Audit results for each form are reviewable in the accompanying "Sheet3" spreadsheet.

Preliminary scores are not included in MAX data.

Scores below 95% are highlighted in red.

Audit results for each form are reviewable in the accompanying "Sheet3" spreadsheet.

Preliminary scores are not included in MAX data.

Scores below 95% are highlighted in red.

Sheet 3: 32 total forms were audited (2 forms from the 1st district, 4 forms from each of the seven remaining districts, and 2 forms from CE&CL(CE&CL and CID scores are reflected in the “Other” category))

Sheet 4: This report is absent a scorecard for the activities completed for Crime Trends due to no forms being submitted under this activity category.

The current Community Policing Form entry for “Crime Trends” is worded “General Assignment-Crime Trends Noticed”. The NOPD General Assignment Unit was disbanded in 2020 after the cyber-attack, during the time the Community Policing Form was unavailable. NOPD-IT and PSAB will collaborate to change the wording of this activity to correct the error of not completing forms in this category. Removing the wording “General Assignment” will prompt NOPD employees to complete forms under the activity of Crime Trends. NOPD will review and assess the improvement of this category form entry based on this technical update.

Figure 4: The Scorecard below is the combined audit of the completed CPFs of activities regarding the District Community Policing Plan updates.

Community Policing Scorecard - Community Policing Plans					Review Period: 4Q 2021
Compliance percentages for Consent Decree for community policing form reporting requirements.					
District	Community Policing Plan Narrative	Community Policing Plan Updates	Activity Entered on Time	Activity Approved on Time	Overall
1st					-
2nd	100%	100%	100%	100%	100%
3rd	100%	100%	100%	100%	100%
4th					-
5th	100%	100%	100%	100%	100%
6th	100%	100%	100%	100%	100%
7th	100%	100%	100%	100%	100%
8th					-
Overall	100%	100%	100%	100%	100%
Audit results for each form are reviewable in the accompanying "Sheet4" spreadsheet.					
Preliminary scores are not included in MAX data.					
Scores below 95% are highlighted in red.					

Sheet 5: 45 total forms were audited (3 from the 2nd district, 23 from the 3rd district, 5 from the 5th district, 8 from the 6th district, and 5 from the 7th district.)

Note: The divisions “SOD” and “Other” were removed from the Community Police Plan Scorecard because only the eight police districts are required to provide Community Policing Plans. The Special Operations Division is composed of specialized units including the Violent Offender Warrant Squad, Tactical Platoons 1&2, the Bomb Disposal Unit, Armory Unit, Search and Rescue/Marine Unit, Extradition Unit, K-9 Unit, Traffic Fatality Unit, Mounted Unit, and DWI Unit. While these units can assist with the districts’ community policing and engagement plan activities, SOD does not function in the same manner as the platoons in the districts.

NOPD is reframing the training of officers to incorporate instruction on all activities being completed and documented in a Community Policing Form by each district. During this collaboration with PSAB and the Community Engagement Section (FOB), NOPD will draft a plan to address a clear model to ensure the SARA model is used when utilizing problem solving strategies and techniques to address and complete CPFs regarding “Problem Solving.” The Department will reiterate these measures in Roll Call Trainings coupled with Daily Training Bulletins. We recognize the priorities of districts change as crime trends in the area change and there will be more forms completed in one district compared to another district at any given time in a particular area, however Community Policing and Engagement should be conducted throughout the City regarding the topic areas of concern.

Procedural Justice Scorecard

Procedural Justice refers to the idea of fairness in the processes that resolve disputes and allocate resources and specifically how the characteristics of police-community interactions shape the public’s trust of the police. Procedural Justice speaks to four principles, often referred to as the four pillars:

1. Fairness in the processes
2. Transparency in actions
3. Opportunities for voice
4. Impartiality in decision making.

To measure Procedural Justice, the NOPD scores officer interactions during traffic stops based on protocols established in **Chapter 41.13 Bias Free Policing**. When conducting consensual contacts, investigative detentions, traffic stops, arrests, and searches and seizures of property, officers must:

1. Be professional and polite,
2. Provide a self-introduction,
3. Explain the reason for the contact,
4. Ensure the length of detention is reasonable,
5. Answer any reasonable questions that the citizen may have, and
6. If the reasonable suspicion for the stop is dispelled or the stop was made in error,

explain why the error was made and apologize for any inconvenience.

The Procedural Justice Scorecard below highlights officer compliance in May, 2021.

SSA Scorecard - Procedural Justice (Double-blind Review)

Review Period: May 2021

Compliance percentages for Consent Decree requirements for stops, searches and arrests

District	# of Incidents	Officers Introduced Themselves	Officers Explained Reason for Stop	Officers Allowed Subject to Explain	Officers Responded to Subject's Reasonable Questions	Officers Communicated Result	Stop Took No Longer than Necessary	Officers Were Reasonably Courteous and Professional	Overall
1	6	100%	100%	100%	100%	100%	100%	100%	100%
2	9	89%	100%	100%	100%	100%	100%	89%	97%
3	11	73%	100%	100%	100%	91%	100%	91%	94%
4	9	75%	100%	100%	100%	100%	100%	100%	96%
5	10	80%	100%	100%	100%	100%	100%	90%	96%
6	11	73%	100%	100%	100%	100%	100%	91%	95%
7	10	50%	100%	100%	100%	90%	90%	90%	89%
8	13	58%	100%	92%	100%	92%	100%	92%	91%
SOD	6	100%	100%	100%	100%	100%	100%	100%	100%
ISB	5	50%	100%	100%	100%	100%	100%	100%	93%
Other	7	60%	100%	100%	100%	100%	100%	100%	94%
Overall	97	72%	100%	99%	100%	97%	99%	93%	94%

Compliance randomly samples CAD items that were initially 18s or 107s, had dispositions of NAT or RTP, and are self-initiated for each District/Unit.

For an explanation of the procedure and scoring system for this review, see the "Scorecards Explained" section of this packet.

For a list of relevant policies, see the accompanying "List of Policies Relevant to Procedural Justice."

For the audit results for each stop see the accompanying RawData spreadsheets.

Scores below 95% are highlighted in red.

As the Department strives to maintain constitutional compliance in all areas, PSAB and FOB have formulated corrective action measures to improve implementation of action in the area of Procedural Justice. At the conclusion of the Stop Search and Arrest Audit (SSA Audit), PSAB recommended the following to address deficient areas:

1. Continue to work with Academy and the Field Operations Bureau to provide additional training on:
 - FIC/EPR documentation
 - Handcuffing

- Search/Pat Down
 - SITA only when Booking
 - Procedural Justice
2. Continue to work with Policy Standards Section to develop DTB's to address deficiencies.
 3. Continue District SSA self-assessment audits to reinforce training and take corrective actions to progress the consistent improvement.

As additional tools, Supervisors are: (1) completing Supervisor Feedback Log entries, (2) issuing redirections and verbal counseling, (3) conducting District FOB Inspections, and (4) utilizing the internal management dashboard to track improvement in all areas of SSA. These mechanisms have all been utilized as beneficial tools to correct officer techniques and problem solving methods. The full 2021 SSA Audit Report can be view at <https://nola.gov/SSA-Audit-Report-May-2021>.

Community Engagement Signals

NOPD uses Community Policing signals to capture proactive self-initiated problem-solving activities, as well as quality of life activities, in an efficient, geo-coded, time-stamped manner. The purpose of the community policing signals is to differentiate the officer's work tasks, and quantify the areas of concern through GPS technology, to ensure that some of the time spent on proactive patrols is spent scanning for problems, analyzing potential problems, and responding to problems in the community. NOPD can track its community policing activities and analyze the impacts of those efforts. The community policing signals include:

Area Check (22A) —Officers will utilize the area check signal when patrolling an area within the District that has been pre-determined as an important area either by the community or the Department. An important area is a location where there is an issue that requires increased patrol. An important area can be determined by an increase in calls for service for a type of police matter, or crime trend, or increase citizen complaint regarding crime or disorder in an area. This signal is used when patrolling a general area without a specific problem-solving strategy attached. Officers are scanning the area when utilizing this signal.

Business Check (22B) —Officers will utilize the business check signal to engage occupants at a business within the District.

Directed Patrol (22D) —Officers will utilize the directed patrol signal to execute a focused collaborative problem-solving, departmental problem-solving, or community policing and engagement in the targeted area. For example, a 22D would be used to conduct any police activity linked to a problem oriented policing project documented in the District's Community Policing Plans, among other reasons.

Residence Check (22R) —Officers will utilize the residence check signal when the officers physically exit the patrol car and engage occupants at a specific residence absent a call-for-service.

Quality of Life (21Q) —Officers will utilize the quality of life signal when responding to any type of quality of life problem. Quality of life concerns include, but are not limited to, citizen concerns regarding abandoned vehicles, blighted property, illegal tire dumping, and noise complaints. Quality of Life (QOL) matters include all issues where citizens request assistance from NOPD, excluding criminal complaints or threats to public safety.

Walking Beat (22W) —Officers will utilize the walking beat signal while executing a defined and assigned walking beat.

NOPD uses community policing signals to document both its response to district Community Policing Plans and its broader community policing activities. By conducting activities based on the Community Policing Signals, officers are building relationships and partnerships with citizens, business owners, and stakeholders in their perspective districts. In 2021, NOPD initiated **127,056** community policing signals. In the fourth quarter of 2021, NOPD initiated **26, 804** community policing signals. See the detailed chart below of the Community Policing Signals used.

¹⁷Non-Districts include specialized assignments including, but not limited to, the Mid-City Patrols and the Lakeview Patrols.

	4th Quarter 2021			Total Year 2021
First	4153		First	15510
Quality of Life (21Q)	1		Quality of Life (21Q)	37
Area Check (22A)	3339		Area Check (22A)	12356
Business Check (22B)	798		Business Check (22B)	2960
Directed Patrol (22D)	2		Directed Patrol (22D)	34
Residence Check (22R)	2		Residence Check (22R)	4
Walking Beat (22W)	11		Walking Beat (22W)	119
Second	3182		Second	11762
Quality of Life (21Q)	7		Quality of Life (21Q)	32
Area Check (22A)	2345		Area Check (22A)	8847
Business Check (22B)	683		Business Check (22B)	2541
Directed Patrol (22D)	145		Directed Patrol (22D)	300

¹⁷ Non-Districts include instances where officers were specially assigned to details, including the Mid-City Patrol and Lakeview Patrol among others.

Residence Check (22R)	1		Residence Check (22R)	13
Walking Beat (22W)	1		Walking Beat (22W)	29
Third	8487		Third	59813
Quality of Life (21Q)	11		Quality of Life (21Q)	146
Area Check (22A)	7563		Area Check (22A)	49278
Business Check (22B)	893		Business Check (22B)	9066
Directed Patrol (22D)	3		Directed Patrol (22D)	950
Residence Check (22R)	16		Residence Check (22R)	105
Walking Beat (22W)	1		Walking Beat (22W)	268
Fourth	6096		Fourth	21395
Quality of Life (21Q)	11		Quality of Life (21Q)	50
Area Check (22A)	5075		Area Check (22A)	17921
Business Check (22B)	517		Business Check (22B)	1727
Directed Patrol (22D)	435		Directed Patrol (22D)	1367
Residence Check (22R)	2		Residence Check (22R)	46
Walking Beat (22W)	56		Walking Beat (22W)	284
Fifth	1291		Fifth	5005
Quality of Life (21Q)	3		Quality of Life (21Q)	20
Area Check (22A)	1012		Area Check (22A)	3414
Business Check (22B)	213		Business Check (22B)	1197
Directed Patrol (22D)	60		Directed Patrol (22D)	355
Residence Check (22R)	0		Residence Check (22R)	4
Walking Beat (22W)	3		Walking Beat (22W)	15
Sixth	1880		Sixth	6352
Quality of Life (21Q)	5		Quality of Life (21Q)	10
Area Check (22A)	1506		Area Check (22A)	4618
Business Check (22B)	296		Business Check (22B)	1346
Directed Patrol (22D)	64		Directed Patrol (22D)	307
Residence Check (22R)	0		Residence Check (22R)	11
Walking Beat (22W)	9		Walking Beat (22W)	60

Seventh	339		Seventh	1374
Quality of Life (21Q)	25		Quality of Life (21Q)	81
Area Check (22A)	223		Area Check (22A)	933
Business Check (22B)	78		Business Check (22B)	329
Directed Patrol (22D)	11		Directed Patrol (22D)	14
Residence Check (22R)	1		Residence Check (22R)	15
Walking Beat (22W)	1		Walking Beat (22W)	2
Eighth	1376		Eighth	5845
Quality of Life (21Q)	7		Quality of Life (21Q)	36
Area Check (22A)	945		Area Check (22A)	4335
Business Check (22B)	360		Business Check (22B)	1183
Directed Patrol (22D)	8		Directed Patrol (22D)	29
Residence Check (22R)	1		Residence Check (22R)	2
Walking Beat (22W)	55		Walking Beat (22W)	260
Grand Total	26,804		Grand Total	127,056

Explanation of Policing Signals Selected and Assessed

The New Orleans Police Department tracks the reduction of police signals used in each district by focusing on target areas within district. NOPD compared the number of signals used in 2020 to 2021 to hypothesize whether the community policing signal reduction can be attributed to Community Policing Plan implementation or any other proactive policing initiative.

The below table reflects crime reduction trends by district sector¹⁸ and zone¹⁹ based on the following categories. These categories are not always explicitly stated in all Community Policing Plans; however, this preliminary analysis highlights the *impact* of the community policing signals for the following criminal activities and problems:

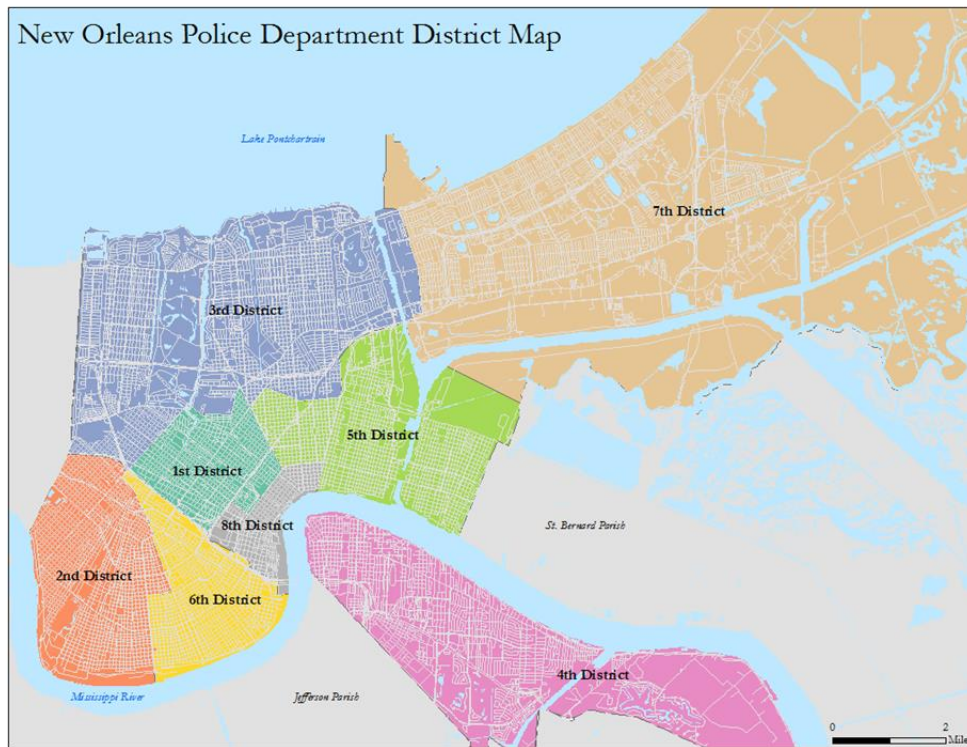
- 966 is narcotics activity
- 18A is abandoned vehicles
- 21Q is quality of life calls for service²⁰

¹⁸ To see an interactive map displaying each District's sector, please view [NOPD Sectors Map \(arcgis.com\)](https://arcgis.com).

¹⁹ The District Sectors and accompanying zones are located in Appendix A of this report.

²⁰ While 21Qs can be self-initiated by officers to address quality of life issues, the 21Q signals reflected in the table are solely 21Q resulting from citizen calls for service. Reductions in these types of calls can illustrate that crime or problems are being addressed through implementation of the Community Policing Plans in the zoned areas.

➤ 67 S is Shoplifting



Narcotics activity, abandoned vehicles, quality of life calls for service, and shoplifting were common themes throughout the Community Policing Plans absent the Plan strategies that were qualitative, such as youth dialogues to build community trust. Many of the Plans were concerned with general crime and disorder around narcotics and the quality of life disturbances, such as clean-up efforts, including abandoned vehicles, and other quality of life calls for service. As in the 2020 annual report, businesses owners during 22Bs were concerned with shoplifting, loitering, and other illegal activities leading many districts to conduct crime prevention presentations or distribute materials that educate the business owners/operators on crime prevention strategies that they can employ, such as increased lighting in store parking lots and or information on how to install crime cameras that connect with the Real Time Crime Center²¹.

The table below is meant to measure the outcomes of utilizing the community policing signals used to address problems in the community policing plans, it gives a general snapshot of reductions in crime and quality of life issues.

²¹ More information on the Real Time Crime Center can be found at [Homeland Security - Real-Time Crime Center - City of New Orleans \(nola.gov\)](https://www.hhs.gov/homeland-security/initiatives/real-time-crime-center-city-of-new-orleans-nola.gov).

Each District is divided into Sectors and each Sector has zones.²² The zones included in the table below are a subset of the zones used for NOPD's geographic deployment strategy and only reflect the districts that are within the target areas that the respective district's Community Policing Plan addressed.

Crime Reduction by Zone/Sector for 2021

District and Zone	966	18A	21Q	67S	2020 Total				966	18A	21Q	67S	2021 Total	Increase / Decrease
1J	39	11	4	2	56	1J			17	10	3	0	30	-46.43%
2K	40	11	1	2	54	2K			26	5	4	1	36	-33.33%
2S	56	10	1	5	72	2S			16	11	2	0	29	-59.72%
2T	75	8	1	225	309	2T			29	10	3	82	124	-59.87%
3A	6	6	4	0	16	3A			5	10	1	1	17	6.25%
4C	30	2	0	117	149	4C			14	8	4	84	110	-26.17%
5K	32	5	1	2	40	5K			30	13	4	1	48	20.00%
6K	12	17	0	59	88	6K			15	5	0	24	44	-50.00%
6L	12	1	0	129	142	6L			8	2	0	8	18	-87.32%
6M	13	2	0	2	17	6M			10	12	0	2	24	41.18%
7O	15	13	14	1	43	7O			8	12	9	0	29	-32.56%
8F	9	2	1	1	13	8F			3	3	0	0	6	-53.85%
8G	26	0	5	5	36	8G			19	4	3	5	31	-13.89%
8H	8	1	3	35	47	8H			3	3	0	16	22	-53.19%
	966	18A	21Q	67S	2020 Total				966	18A	21Q	67S	2021 Total	Increase / Decrease
1st	39	11	4	2	56	1st			17	10	3		30	-46.43%
2nd	171	29	3	232	435	2nd			71	26	9	83	189	-56.55%
3rd	3	7	2	1	13	3rd			5	10	1	1	17	30.77%
4th	30	2	0	117	149	4th			14	8	4	84	110	-26.17%
5th	32	5	1	2	40	5th			30	13	4	1	48	20.00%
6th	37	20	0	190	247	6th			33	19		34	86	-65.18%
7th	15	13	14	1	43	7th			8	12	9		29	-32.56%
8th	43	3	9	41	96	8th			25	10	3	21	59	-38.54%

2021 Geographic Deployment

Geographic Deployment is a fundamental component of the Department's community policing strategy and helps facilitate more contact between the police and the community stakeholders within a particular area.

Officers are permanently assigned to specific Sectors (beats) within their district to handle Sector calls for service and engage in Community Oriented Policing and Problem Solving (COPPS) initiatives. These officers, through frequent and consistent engagement activities within a defined Sector, develop a greater sense of local concerns, build stronger ties within the community, and take ownership of problems within their assigned beat.

Officers can be assigned to a Car Sector (patrol in their vehicle) or a walking beat. Districts 1-7 have each been divided into 4 (four) Car Sectors: Sectors 1, 2, 3 and 4. The 8th District, which encompasses a smaller geographical footprint, has been divided into 3 (three) Car Sectors and walking beats (Bourbon Promenade): Sectors 1, 2 and 3.

²² See Geographic Deployment Section of this report, and Appendix A for a detailed map of the sectors and zones.

Within the framework of assigned staffing on each individual platoon and allowing for staffing changes, sick days and annual leave, strong effort is made to keep the same officers assigned to the same Sectors every workday. Sector officers remain within the geographic area of their assigned Sector and should only leave to handle emergency calls in another Sector when that officer is not available, to back-up another officer when requested or when specifically assigned by their supervisor. The relative amount and percentage of time the Sector officers remain/spend in their assigned Sector is tracked in the Computer Aided Dispatch (CAD) system. Any time an assigned Sector is not “covered” by the assigned officer for more than 50% of a shift, the supervisor must complete a “Geo-deployment Deviation Form” explaining why.

Geo-deployment compliance is tracked weekly by entering the assignments for every District and Platoon into an Excel spreadsheet from the actual Daily Lineups prepared by the units. This spreadsheet indicates the number of supervisors and officers working and the Sector coverage. Any “gaps” are noted and “deviation forms” entered. This spreadsheet is submitted to the Field Operation Bureau staff where it is reviewed and used as part of the management tools employed by that Bureau to ensure compliance with the strategy.

The Department received and completed **345 Deviation Forms in 2021**. A majority of the time a Deviation form was submitted was due to a staffing or manpower issue on the Platoon (annual leave (vacation days), sick days, special assignments, etc). The Deviation Forms are a way for the Districts to recognize their deficiency and be accountable for reporting it to the Field Operations Bureau. PSAB receives a copy of the Deviation Forms and tracks them with the same tool that is used to determine if officers are remaining in their assigned sectors as an aid for FOB in managing geographic deployment. PSAB assess whether the reason for deviation is overtly within the guidelines of policy and FOB addresses deficiencies as they arise.

Along with the weekly spreadsheet analysis, data captured in the CAD system is analyzed on a monthly, Quarterly or “on-demand” basis to reflect the summary of time spent by assigned officers in their Sectors (see below). This information is provided to FOB and presented on an internal “Dashboard” as a management tool as well to assess compliance with the strategy.

2021 Summary

District	Time Out of Sector (Hrs)	Time Working (Hrs)	% of Time In Sector
1	13568	42971	68%
2	14145	49892	72%
3	13966	42748	67%
4	14235	57525	75%
5	20733	46568	55%
6	18213	44734	59%

7	17927	42366	58%
8	17464	43627	60%

4th Quarter (October, November, December) 2021

District	Time Out of Sector (Hrs)	Time Working (Hrs)	% of Time In Sector
1	3374	9983	66%
2	3381	11268	70%
3	3350	9507	65%
4	3042	12448	76%
5	4386	10375	58%
6	4246	10590	60%
7	4367	10355	58%
8	3914	10282	62%

3rd Quarter (July, August, September) 2021

District	Time Out of Sector (Hrs)	Time Working (Hrs)	% of Time In Sector
1	2697	11402	76%
2	2949	10336	71%
3	2534	8703	71%
4	4261	15260	72%
5	5812	12252	53%
6	3643	8920	59%
7	4098	9515	57%
8	4776	10047	52%

2nd Quarter (April, May, June) 2021

District	Time Out of Sector (Hrs)	Time Working (Hrs)	% of Time In Sector
1	3579	10014	64%
2	3597	12703	72%
3	3767	10891	65%

4	3252	13315	76%
5	4636	10986	58%
6	4781	11285	58%
7	4648	11055	58%
8	3967	10245	61%

1st Quarter (January, February, March) 2021

District	Time Out of Sector (Hrs)	Time Working (Hrs)	% of Time In Sector
1	3918	11572	66%
2	4217	15585	73%
3	4315	13647	68%
4	3680	16503	78%
5	5899	12955	54%
6	5544	13939	60%
7	4814	11441	58%
8	4807	13053	63%

Obstacles and Recommendations

Obstacles

In 2021, the Department suffered a significant loss in employment retention. This limited every District's staff and resources to maintain and provide services throughout the department. The Department has been able to recruit new officers however the number of employees terminating their employment with the Department has gravely affected the Department's manpower resources.

During the auditing process of Community Policing Forms (CPFs), it has come to our attention that the documentation of the "Problem Solving" has been conceptualized as addressing a single issue instead of addressing the root cause of a problem. The "Problem Solving" activity listed on the CPF should be used as a road map to solving community quality of life issues and hopefully eliminate the problem in the community in its entirety. The Community Engagement Section Manager has coordinated trainings to address this issue with the officers' documentation of "Problem Solving" in the CPFs.

In the City of New Orleans, Covid-19 restrictions are continuously changing and unpredictable. Even though some guidelines have been modified, Community Engagement has suffered due to social distancing, vaccination requirements, and masks mandates. The Department was successful

in hosting events but in a limited capacity. NOPD will continue to serve the community through engagement as the restrictions permit.

Recommendations

The current Community Policing Form entry for “Crime Trends” is worded “General Assignment-Crime Trends Noticed”. The NOPD General Assignment Unit was disbanded in 2020 after the cyber-attack, during the time the Community Policing Form was unavailable. NOPD-IT and PSAB will collaborate to change the wording of this activity to correct the error of not completing forms in this category. Removing the wording “General Assignment” will prompt NOPD employees to complete forms under the activity of Crime Trends. NOPD will review and track the progress of this form update in the upcoming quarterly reports.

After evaluating the how the data is reported in the Community Engagement Quarterly Reports, PSAB and the Community Engagement Section Manager have proposed a new structure of the quarterly reports to the OCDM and DOJ. With their guidance, the reports will be separated by Police Districts to give a holistic overview of all of the reporting systems and documentation strategies. The goal is to have a clear understanding of the district priorities and tactics to combat specific community issues and crime trends, see the total picture of problem solving methods of each district, and improve the overall quality of life in every district and the City of New Orleans.

With the modification of Covid-19 restrictions, NOPD as resumed its in-person “In-Service” training for officers. This mandatory 40 hour training incorporates a section on Community Engagement where officers are instructed on the Community Engagement philosophy, the process of completing Community Policing Forms, and the usage of Community Policing Signals. In addition, the Problem Based Learning exercises were updated to address deficiencies based on the results of this report. The Department will continue to issue Daily Training Bulletins and conduct Roll Call sessions quarterly on specifically on the topic of problem solving and problem-oriented policing.

Conclusion

In 2021, the NOPD identified specific areas of community concern in each police district. Through community feedback and organizational partnerships, NOPD developed plans and recommendations to creatively address crime, illegal activities, and quality of life issues through Community Policing. District Captains, along with the Community Engagement Section, strategized tactics to improve and address these areas of concern with geographic deployment, community meetings and events, youth and police engagement, and strengthening community relationships.

The NOPD has maintained access of their electronic documentation and tracking systems used to efficiently monitor and audit community engagement/policing activities. The completion of Community Policing Forms, Specialty Officer Activity Reports, and Community Policing Signal Usage contributed to the success of this task. With the relaxation of COVID-19 restrictions, the

NOPD was able to successfully re-engage with the community and build Public Trust by hosting community events, having uncomfortable conversations, displaying departmental transparency, and increasing officer interactions throughout the City.

²³In 2021, NOPD received a 52% overall satisfaction rate and 63% satisfaction rate of the Department's work in neighborhoods from citizens who participated in the New Orleans Crime Coalition Survey. NOPD will identify our weaknesses and develop plans to address them, build on our successes and continue the progress of Community Engagement and our Policing philosophy while remaining a model to other Police Departments in the area of Community Engagement and Policing.

²³ <http://www.neworleanscrimecoalition.org/wp-content/uploads/2021/06/POLICE-SURVEY-2021-POLICE-FINAL-PUBLIC-RELEASE-PDF.pdf>

Appendix A

- NOPD District Maps

Appendix A
District Sectors and Zones

First District



12.06.13

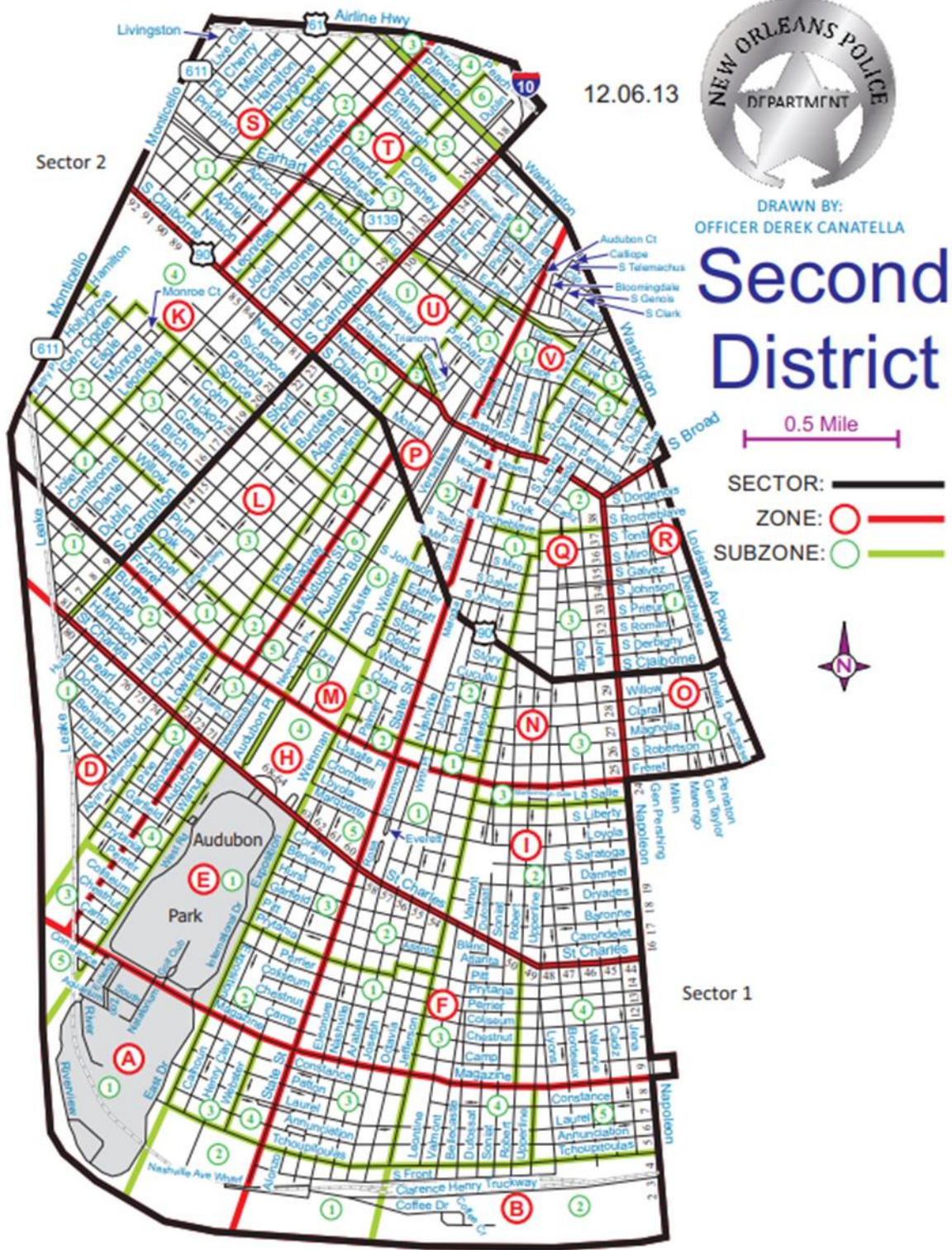


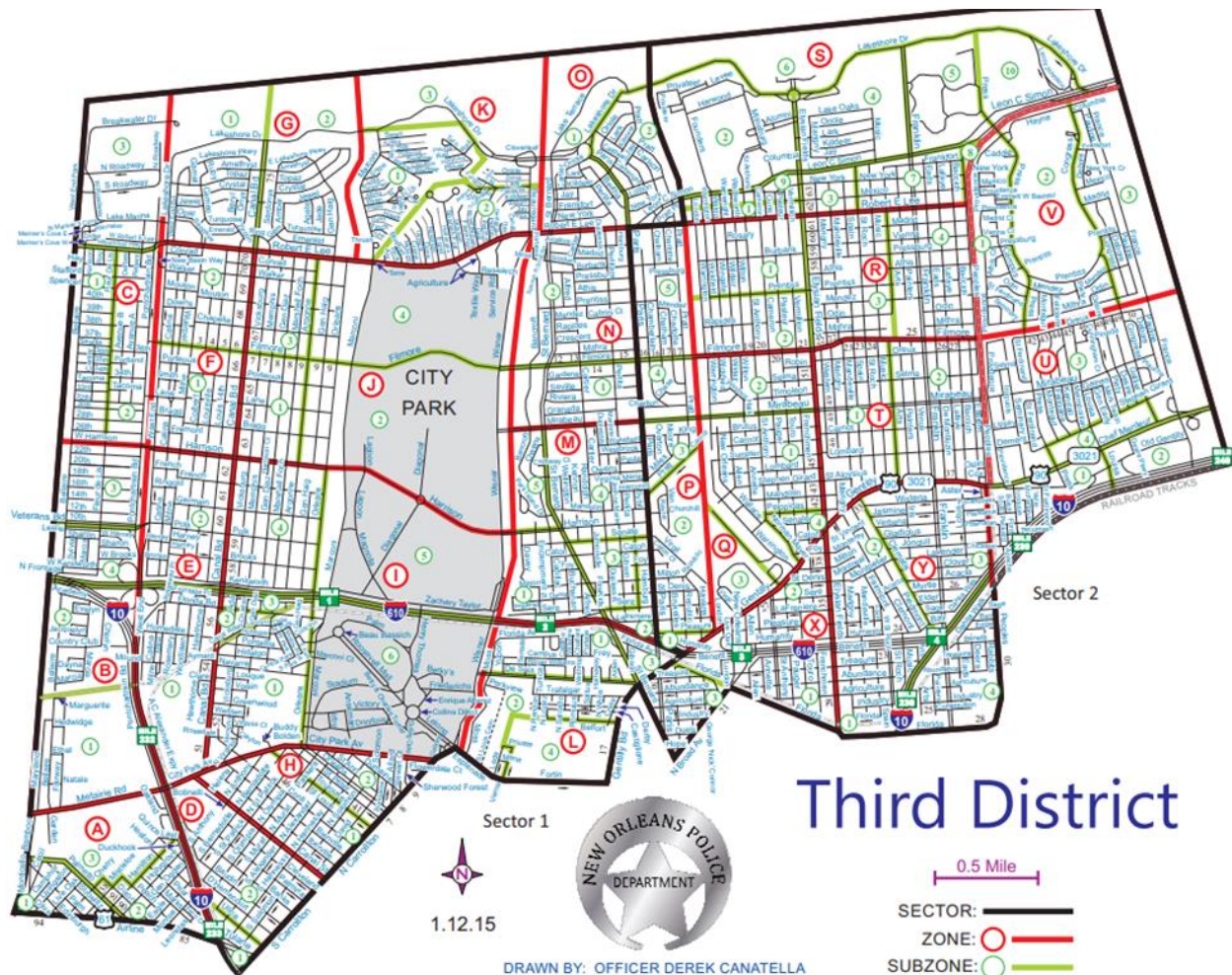
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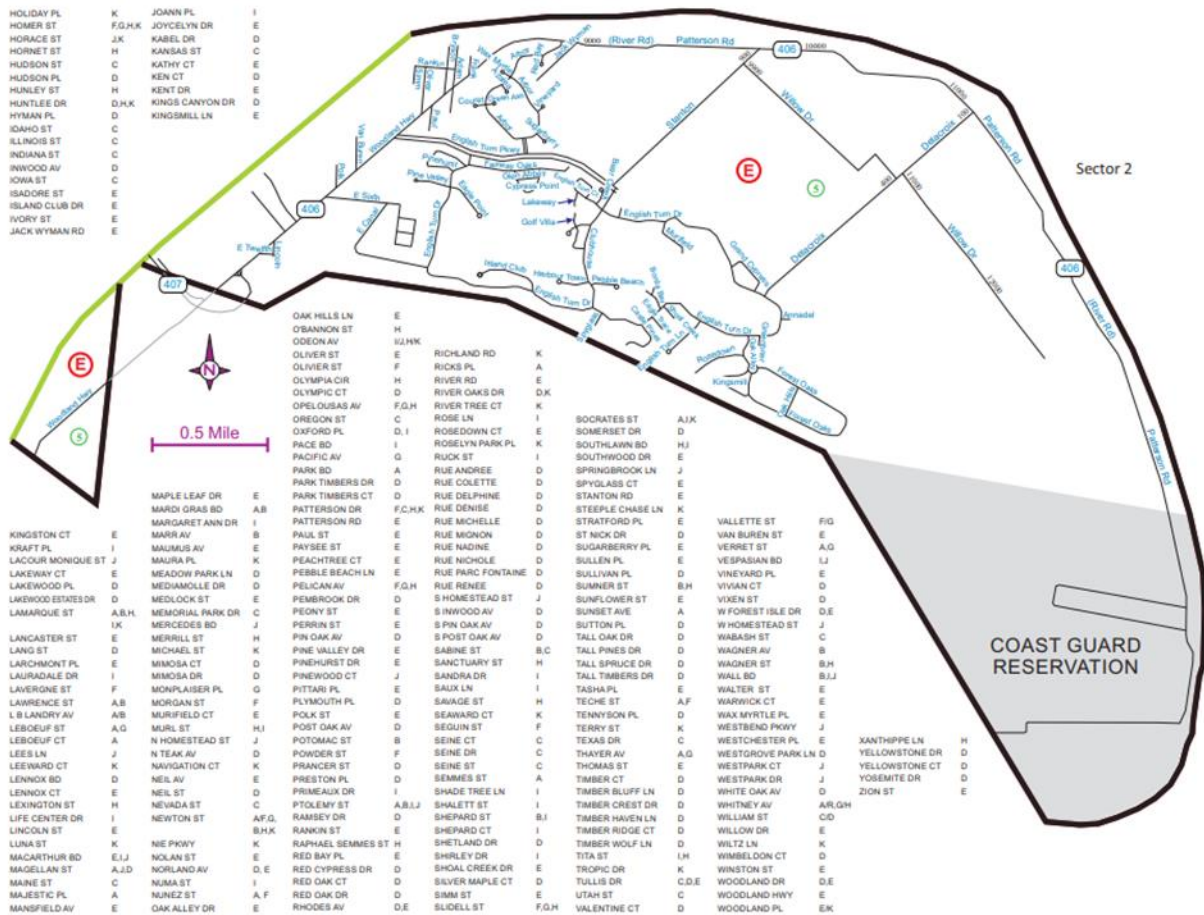
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ZONE: ○ —
SUBZONE: ○ —



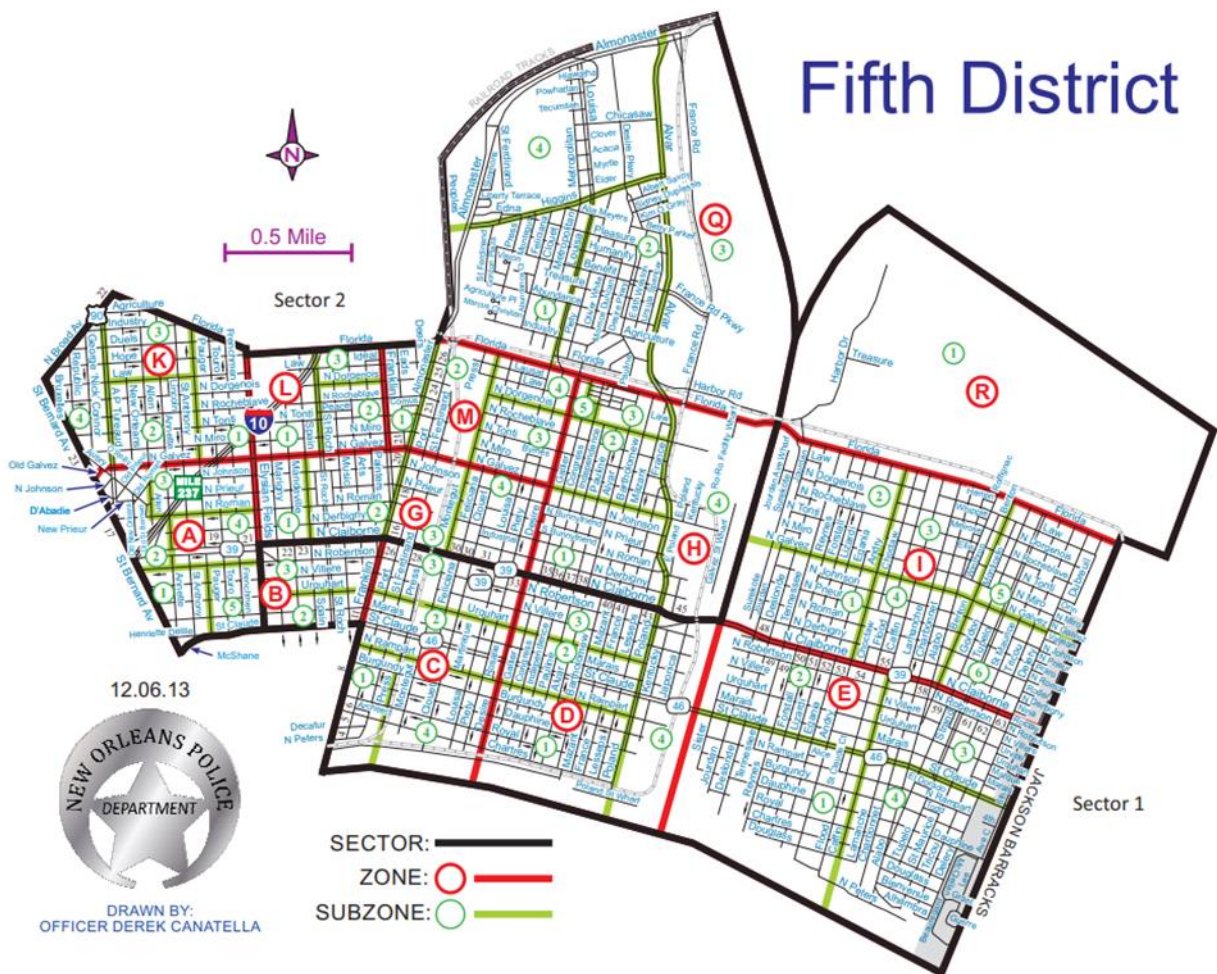
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Fifth District



Sixth District

12.06.13

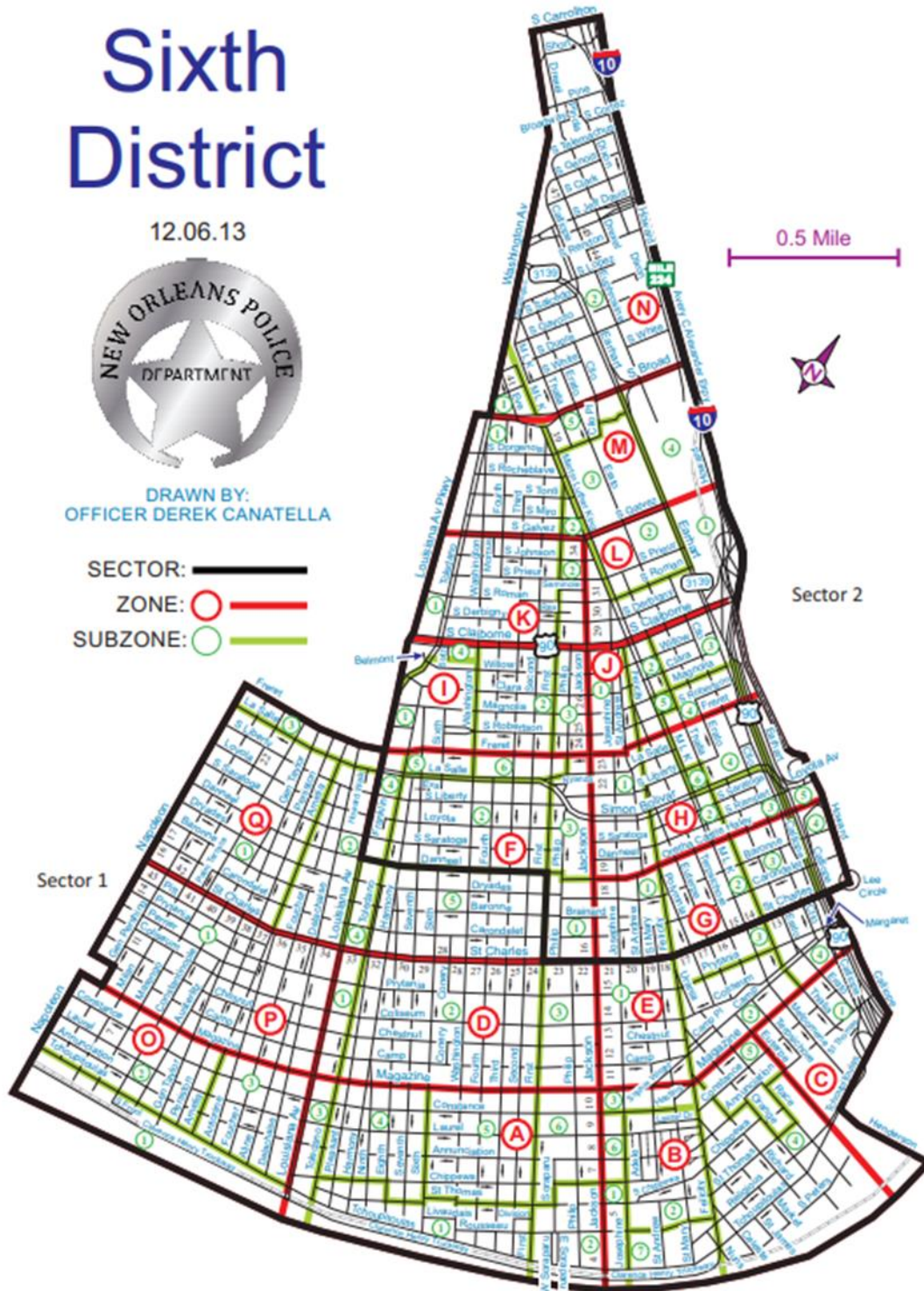


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OFFICER DEREK CANATELLA

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ZONE: ○ ———

SUBZONE: ○ ———



Seventh District

Sect

1.28.15

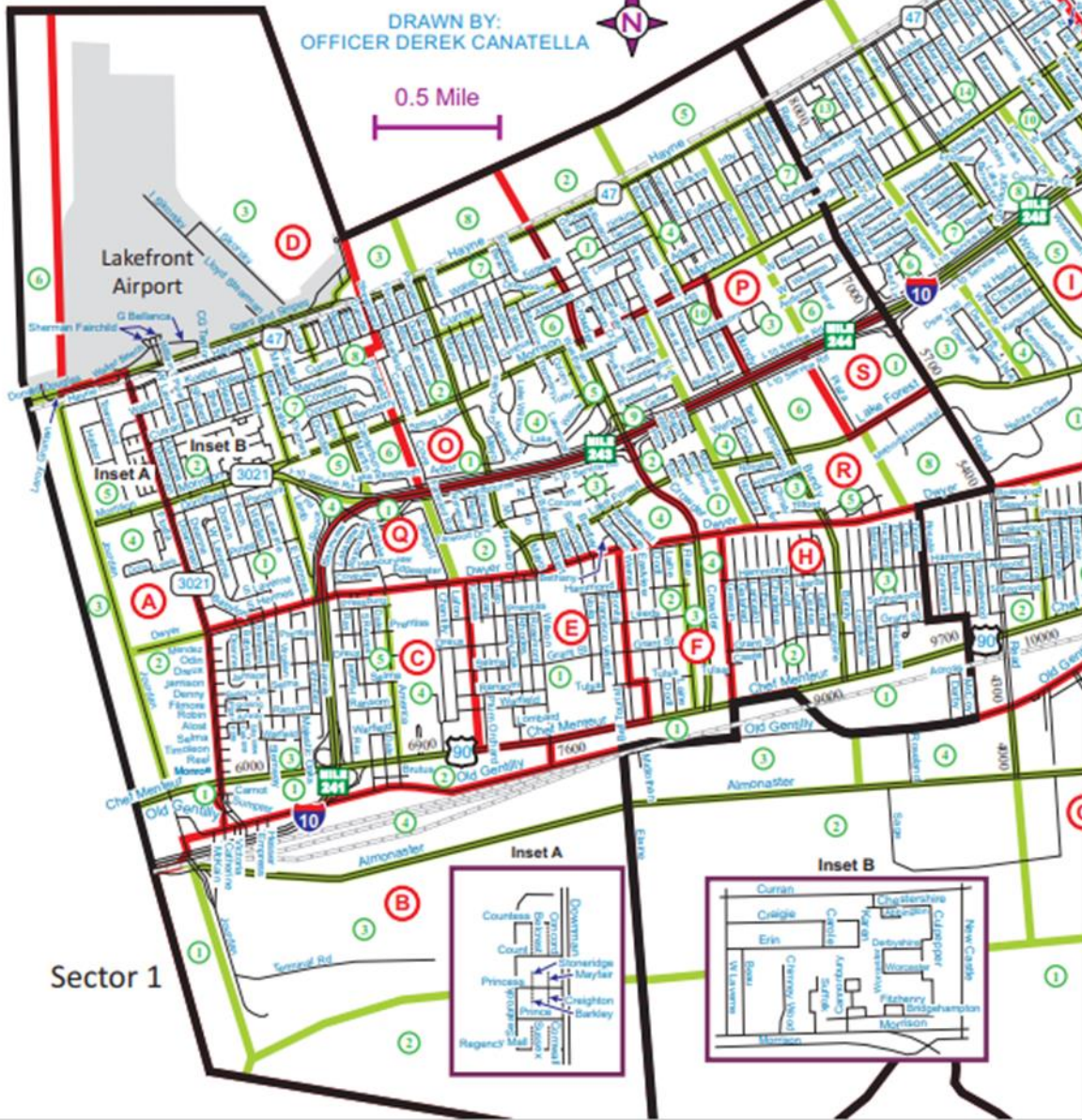


SECTOR: 
 ZONE:  
 SUBZONE:  

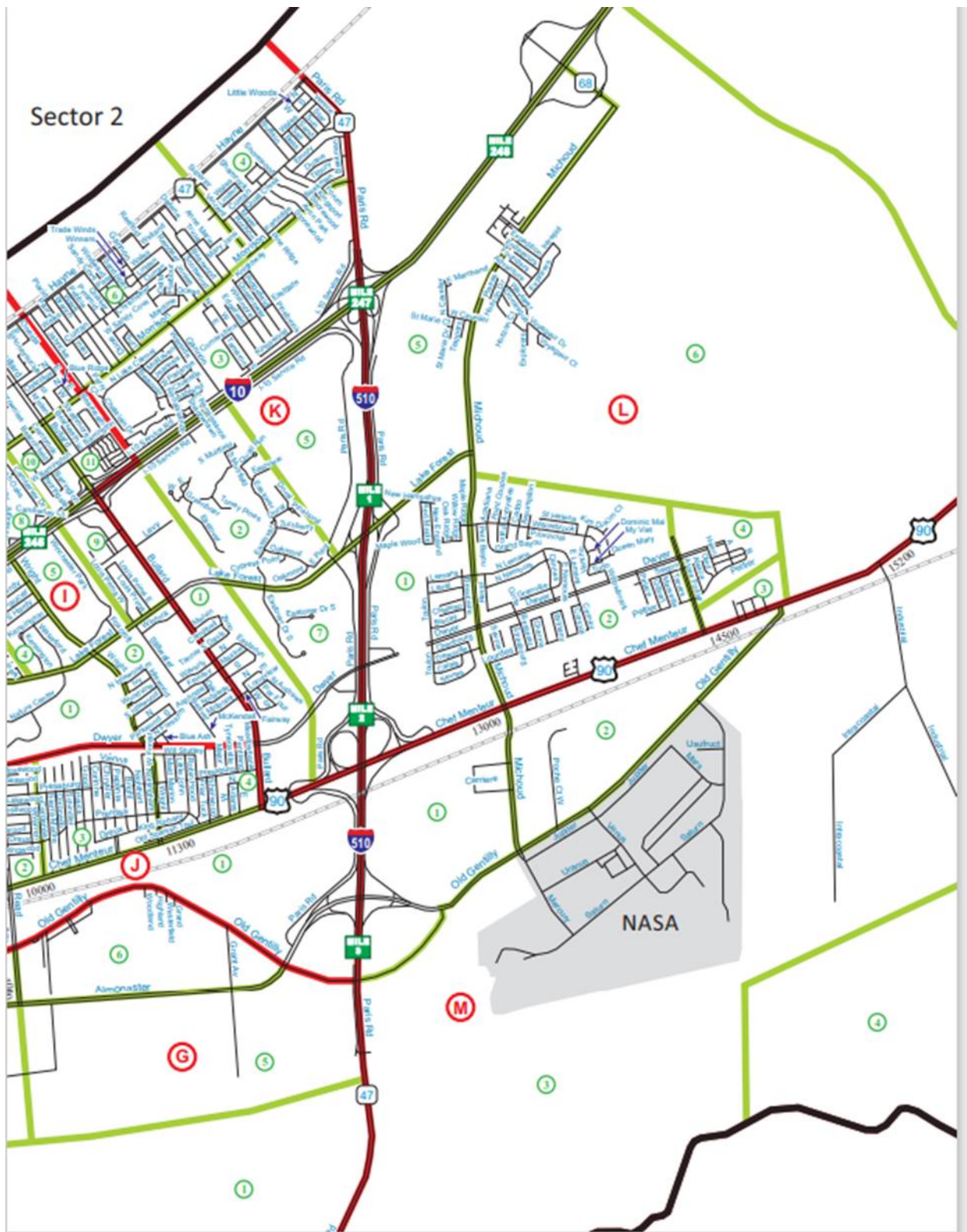
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OFFICER DEREK CANATELLA



0.5 Mile

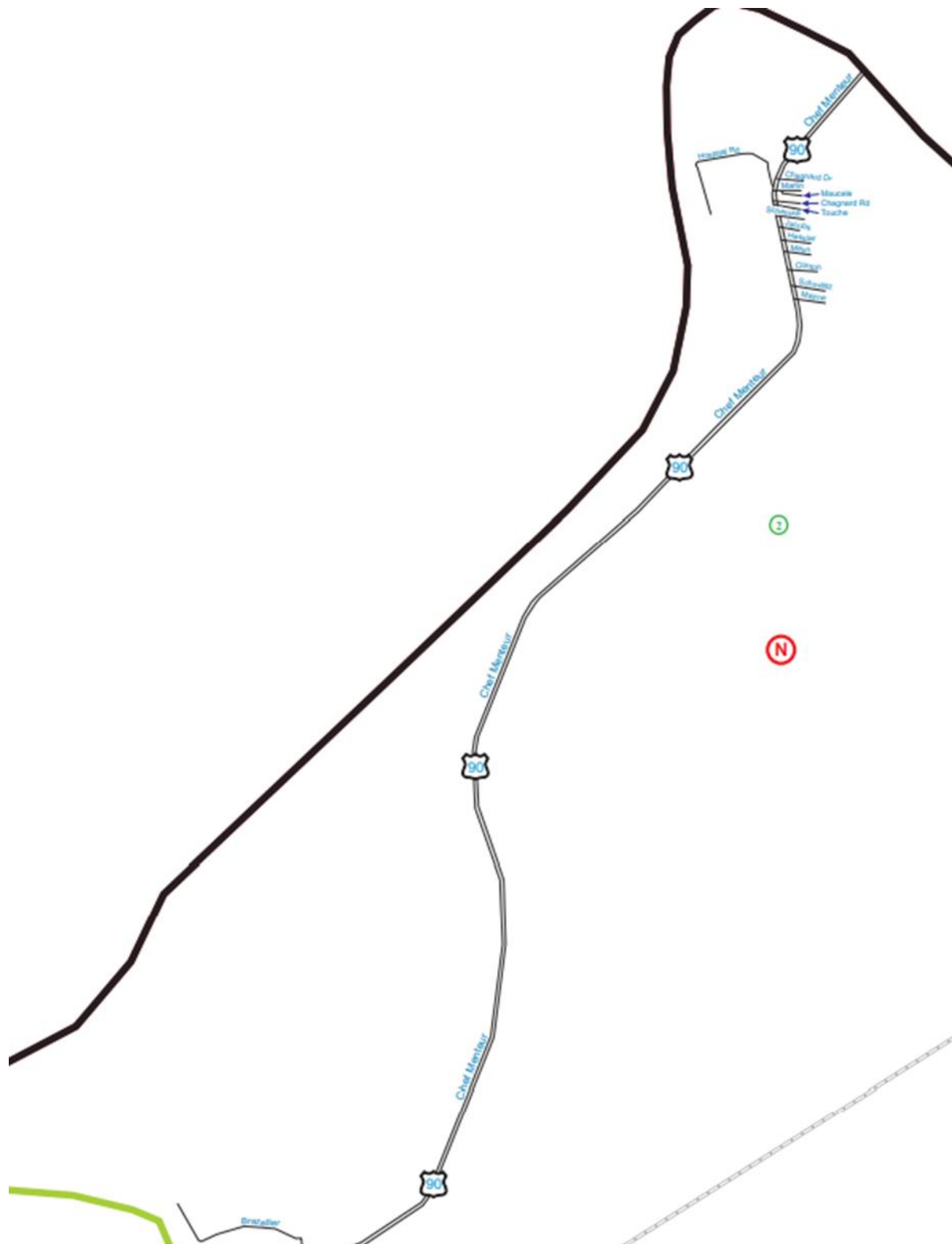


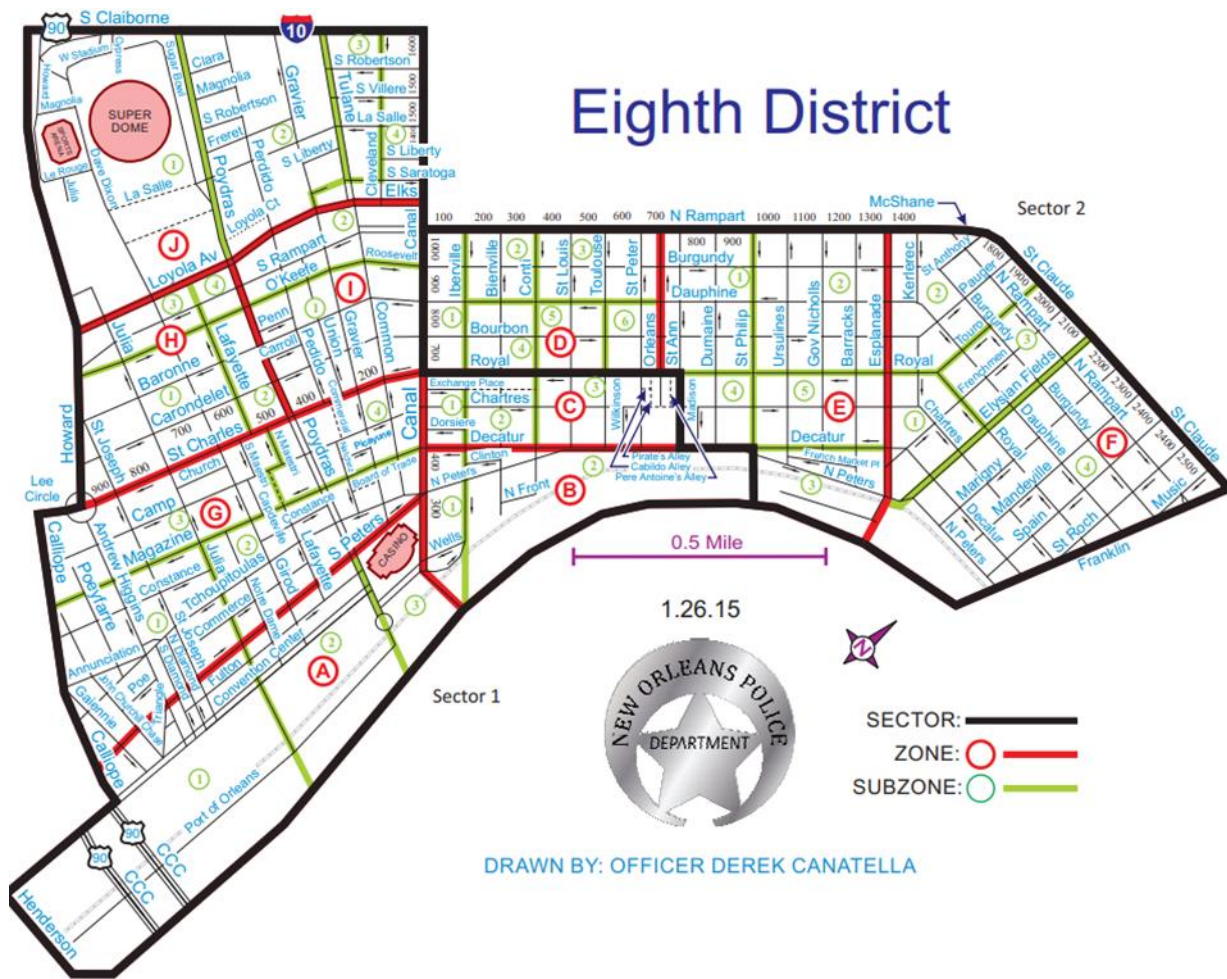
Sector 1











Appendix B – Department Events

First District

Community Cleanup/Meet and Greet

On April 23, 2021, district officer met members of the community, gave out bottles of water, while engaging with the community and picking up trash in the area. On July 12, 2021, District PCAB and the 1st District hosted a Crime Walk with McGruff the Crime Dog to speak with the residents of the community and gain trust with the residents of the area.

Day of Games and Chat

On May 25, 2021, district officers played BINGO and had casual conversations with the residents of the St. Martin Manor Apartment. This casual interaction with the residents established trust between the two groups and will allow for healthy relationships and partnerships in the future.

Personal Safety Tips and Crime Awareness

On June 18, 2021, officers arrived at the Treme Recreational Community Center with McGruff the Crime Dog, spoke to the kids about park safety and Crime Prevention. The officers gave away chips and freeze pops to combat the summer heat.

Backpack Give Away

On August 25, 2021, 1st District officers arrived at Phillis Wheatley Community School and provided 260 backpacks and school supplies to the youth in attendance.

Trunk or Treat

On October 29, 2021, 1st District officers gave out candy to the community kids during Halloween. Officers also spoke to the parents of the children to remind them to be mindful of checking the treats for hazardous material that could potentially be in treats given by others.

Christmas Give Away

On December 23, 2021, the 1st District officers provided 23 bicycles to the kids of Homer Plessy Community School for students to fulfill Christmas Wish lists.

Homeless Encampment Cleanups

Once a month throughout 2021, in conjunction with the 5th and 8th Districts, Officer Aubert assisted with the homeless cleanup to improve quality of life in the District and provide housing resources for persons who shelter in the area.

Second District

Youth Engagement

On 04/21/2021 Samuel Green Charter School located at 2319 Valence Street. Second District CLO's and SRO's participated in an Easter Egg Hunt and provided prize toys and candy for students.

Community Engagement/Strengthening Relationships

On 04/29/2021 Second District CLO's and SRO's, organized and participated in a community walk in the Hollygrove Neighborhood along with community leaders, community members, and council members.

Youth Engagement/Mentorship

On 07/19/2021 Second District CLO's and SRO's organized and participated in a "Show and Tell" event at Stuart Hall Elementary School. Members of NOPD's Mounted Division, Canine Division, and Special Operations Division presented equipment and gave presentations on their day-to-day operations for the students.

Strengthening Relationships

On 07/22/2021 Second District CLO's and SRO's, along with the Hollygrove Neighbor's Association, participated in the Hollygrove Lunch Give Away, where officers handed out lunches to residents in the Hollygrove Neighborhood.

Youth Engagement

On 08/07/2021 Second District CLO's and SRO's, along with Xavier and Tulane University students participated in a "Back to School Backpack Give Away" event at 3400 S. Claiborne Avenue. The officers and students gave away back packs to local children and families.

Youth Engagement

On 08/14/2021 Second district CLO's and SRO's participated in the "Together Gert Town Resource Fair", which was held at 3411 Broadway Street at the Gert Town Natatorium. During the event, the officers engaged with local youth and their families. Additionally, the officers were able to distribute police and community surveys along with our PCAB members.

Youth Engagement

On 12/15/2021 Second District CLO's and SRO's organized and held an annual "Toy Give Away" at Benjamin Franklin Elementary School and Andrew Wilson Charter School. The officers went to both schools dressed in Christmas themed costumes and presented students with toys.

Third District

Easter with the 3rd District (Youth Engagement)

3/25/21 - Members of the Third District hosted spring craft day at International School of Louisiana (ISL), where the officers and 112 students created Easter bunnies out of paper plates.

The officers also gifted each student with a treat bag full of goodies.

3/29/22The Third District Officers also hosted spring craft day at Mary D. Coghill (21 students) and Kipp Believe at Columbia Parc (28 students), where the students created Easter bunnies out of paper plates. The officers gifted each student with a basket full of Easter treats. School Resource Officer Nahlisha Smith dressed as the Easter Bunny and visited Temple's Preschool of Math & Science where she surprised the students with treat bags full of goodies. The officers also participated in an Easter Egg Hunt at Piere Capdau Charter school (300 students), where the SRO was dressed as the easter bunny and provided treat bags for the entire student body.

Third District Mission Day (Strengthening Relationships)

7/8/21 - The Third District Officers hosted the district's "Mission Day" (Wet & Wild Day) for the campers at The Boys and Girls Club of Louisiana at Milne Rec Center. The officer provided a water slide, balloons, nachos, hot dogs, drinks, cookies and chips for the campers. The officer's participation was well received among the community members who participated.

Conversation with a Cop (Youth and Police Dialogue)

07/15/21 - The officer hosted and organized an event titled "Conversation with a Cop" where all the SRO's along with members of the Community Engagement Section attended and spoke with the campers. The conversation focused on interactions with the police. **07/16/21**- The officer chaperoned the campers to Joe Brown Park where they went canoeing.

Third District Toy Giveaway

12/1/21. The officer organized and hosted the 3rd district Christmas Breakfast & Toy Giveaway. The officer interacted with children and gave out gifts. The officer also assisted with the Christmas party for the 3rd Police District. Officer attended a meeting at Audubon-Gentilly Charter School. Officer conducted traffic control at Kipp Believe to prevent speeding in the school zone and safe crossing for students.

Shop with a Cop

12/20/21 – Members of the Third District organized and participated in "Shop with a Cop" event. Shop with a Cop was developed with the idea of helping children from our community whose families may be facing financial challenges during the holiday season. Children were paired with Police Officers for a one-on-one shopping experience at Walmart. The event allowed officers to build positive relationship with the youth in the community.

Pancakes, Pajamas and Presents

12/21/21 – Members of the Third District organized and participated in the 3rd District's Pancakes, Pajamas, & Presents Christmas Breakfast & Toy Giveaway. The participants were served a pancake breakfast, received gifts and a visit from Santa and his elves along with Mr. Grinch.

Fourth District

Bicycle Patrols

Bicycle Patrols were established to engaged with the citizens in neighborhoods, attend and participate with local bike organizations, and promote bicycle safety with the newly installed bike lanes in the 4th District. During Bicycle Patrols, officers are able to reach local schools, retail stores and neighborhood parks to easily engage citizens without the use of a vehicle to decrease emission control and fuel usage. Bicycle Patrols were conducted on May 25, 2021, June 29, 2021, July 20, 2021, July 27, 2021, August 3, 2021, August 10, 2021, August 17, 2021, August 24, 2021, October 26, 2021, November 30, 2021, and December 14, 2021.

Captain Dupree's Walk and Talk

On April 23, 2021, Captain Lawrence Dupree, Lt. Ray Jones, CLO Jamal Kendrick, SPO Verna Jones, SPO Calvin Day, SPO Kevin Balancier walk the beat in the 5800 block of abbey drive and the surrounding blocks. officers provided the citizens with crime stopper information and answered and questions or concerns of the citizens.

On May 1, 2021, Captain Lawrence Dupree, Lt. Ray Jones, CLO Jamal Kendrick, SPO Verna Jones, SPO Calvin Day, SPO Kevin Balancier participated in the Community Event Walk, Bike ride and Seafood Boil with Councilwoman Kristin Palmer. It was also a celebration of the completion of the levee bike path in Algiers.

Conversation with Cops – Youth Ready

Conversations with Cops is an open forum program for youth to have a space to be able to have honest dialogue with officers and to establish healthy relationships between the youth of New Orleans and the Officers of the Department. These conversations range from the relationships with Law Enforcement, school attendance, current events, and Youth Programs. Through Conversations with Cops the Department is able to form mentorships and host activities with the participating youth.

On Thursday July 15, 2021, at about 1:00pm, SRO's Calvin Day and Shantell Minor, attended a teen discussing event at NORD St. Bernard Center, located at 1500 LaFreniere, organized by SRO Nahlisha Jones. Officers had an open discussing with teenagers (13-15 years of age) on various events and topics to help teens to bond with Officers.

On Thursday October 28, at approximately 8:00am, Officers Martha Young, Verlin Dix, Adrian Johnson, and Calvin Day, spoke to students at Alice Harte about "What is a good citizen." Students who displayed good citizenship was rewarded with doughnuts, water painting, and leisure time.

Ready, Set, and Engage

Ready, Set and Engage is a special title for all Community Engagement events and initiatives hosted and/or attend by the 4th District officers and personnel.

On, January 8, 2021, officers Shantell minor and Calvin day assisted with traffic control and crowd control at a food pantry located at 1111 newton, Author Monday center.

On January 29, 2021, Officers Derrick Banks, Patrice Swan, and Calvin Day attended the food giveaway at the Arthur Monday Building, located at 1111 Newton Street. The event was sponsored and in partnership with Second Harvest Food Bank along with Councilperson Kristen Palmer.

On February 25, 2021, Captain Dupree, SRO's Calvin Day, and Shantell minor participated in a round table zoom meeting with Collegiate Academy. The meeting was held via zoom along with additional guest.

On March 27, 2021, Capt. Lawrence Dupree, Lt. Ray Jones, Sgt. Charles Love, and officer joined Rev. Julius Lee and The Real Timbers Neighborhood Association in their Prayer Walk through their Sub-Division.

On April 3, 2021, Capt. Lawrence Dupree, Lt. Ray Jones, and Officers participated in the Cops 4 Crawfish Boil Fund Raising event.

On April 12, 2021, Sgt. Love and C.L.O. Kendrick attended a meeting with Heroes of New Orleans to plan community events for the year.

On April 15, 2021, Officers Kendrick, Day, and Minor conducted a walking beat in the Fischer Housing Development Neighborhood with the N.O.P.D. Mounted Division handing out PPES and Crimestoppers Pamphlets. The Officers also took photos with the community.

On May 12, 2021, Fourth District Lieutenant Richard Welch and CLO Jamal Kendrick attended the Fourth District Police Community Advisory Board (PCAB) meeting with Algiers citizens. PCABs are creating the framework for a public participation plan with NOPD to engage in a collaborative problem-solving process that supports both the community's and the police's desire to enhance public safety.

On May 13, 2021, Members of the Fourth District Sgt. Love, SPO Verna Jones, SPO Calvin Day participated in a community outreach event in recognition of Mental Health Awareness Month, that was organized by D4 Social Worker Ms. Sarah Johnson at Winn-Dixie, who host and provided snacks. NOPD social workers, including Victim Witness Assistance Unit Supervisor Sergeant Latina Jolivett participated in the event.

On June 12, 2021, Fourth District PCAB Peace Walk with the Members of the Fourth District along with Superintendent Ferguson and District C Councilmember Kristin G. Palmer participated in the Algiers Peace Walk, spearheaded by the Fourth District Police Community Advisory Board (PCAB).

Over 200 community members participated in the 3.8 mile walk across Algiers. It is opportunities such as this that enhance police-community relationships as both the police and community have more in common than that which is perceived to separate us.

On November 11, 2021, SRO Calvin Day as McGruff the crime Dog, CLO Jamal Kendrick, and SPO Verna Jones surprised the students at Harriet Tubman and Behrman Charter with sweet treats.

On Tuesday November 23, 2021, at about 9:00am, Officers Calvin Day, Adrian Johnson, and Detective Tracy Raney, assisted with the 6th annual Freddie King III Turkey giveaway at 5300

Berkley, Alice Harte Charter School, where Over 1000 turkeys and hams were distributed. Officers Day and Johnson were busy with traffic that was well over a mile long.

On Saturday December 18, 2021, the New Orleans Police Department Fourth District held their annual Christmas holiday toy giveaway at the Fourth District Station. Thank the Officers of the Fourth District for their time, effort and donations which made this event a success

Fifth District

Community Clean-Up/Sanitation

The District focused on enhancing quality of life in the District by partnering with the City Sanitation Division and community clean-up teams to collect and discard trash, debris, sites of illegal dumping, removing abandoned cars, and clear blighted properties. These events took place on 02/20/21, 03/13 and 20/21, 08/04/21, 09/29/21, 10/13/21, and 12/01/21.

Holiday Community Events/Engagement

The District sponsored holiday activities and parties throughout the district to strengthen relationships and boost holiday spirit for the community and employees. These included Toy and Candy Give-aways to youth in the community 10/25 and 10/28/21, Turkey Give-away 11/20/21, Thanksgiving Dinner for Seniors 11/17/21, Christmas Tree Decorating Party 12/07/21, and Christmas Social 12/19/21.

Food/School Supply/Vaccine Drive

As the Covid-19 restrictions are modified the 5th District uses the holidays and seasonal events to arrange family and youth engagement events and seasonal gift giving opportunities. The 5th District partnered with faith-based organizations, council members, the Mayor's Office of Neighborhood Engagement, Lowes, and other local stakeholders to provided food, toys, school supplies, and held a Covid-19 vaccine event in the community. These events took place on 03/19/21, 03/26/21, 04/02/21, 04/09/21, 05/01/21, 05/07/21, 09/04/21, 09/08/21, and 09/19/21.

Neighborhood Peace Walks

Neighborhood Peace Walks are a helpful tool used in the 5th District to speak with citizens in the community about crime prevention and receive feedback from concerned neighbors in the area. It is also an opportunity for officers to introduce themselves to the citizens and build relationships. The 5th District Peace Walks were held on 03/08/21, 03/24/21, 04/08/21, and 05/27/21.

Skating with the Youth

On 08/08/21 and 11/21/21 5th District officers had the opportunity to have a fun and exciting evening with the youth of the community and their families. This event was an additional opportunity to build on the relationships being fostered with the youth.

Faith and Blue

The 5th District has continued to build on the Department connection to “Faith and Blue” to maintain the relationship with churches and faith-based organizations in the District. 10/17/21

Sixth District

Conversation with COPS

On 7-1-2021 Conversation with Cops summit held with Aspiring Executives Teen Camp at St. Bernard Rec Center.

Youth Engagement/Mentorship

On 8-14-2021 Back to school community event at A.L. Davis Park. Kids were provided with haircuts, school supplies and uniforms.

City Wide Cleanup (Partnerships)

On 1-21-21 CLO Davis assisted the Department of Health and Sanitation with Encampment Cleaning in several police districts, cleaning areas mostly under bridge underpasses located in the Third, Eight and Sixth Districts. This action is to ensure that those areas populated by our city's Homeless are kept sanitary. These Departments will continue to conduct Encampment Cleanups twice a month, when possible, with the assistance of CLOs from the perspective districts.

Community Engagement/Strengthening Relationships

On 7-10-21 CLO Davis attended Harmony Oaks' Community Center re-opening located at 2514 Washington Avenue. The event commemorated it's opening and offered many different types of assistance to its residents. CLO Davis met with and interacted with the participating residents who attended the event, which was a great success.

Partnerships/Strengthening Relationships

On 10-23-21 Sixth District Officers showed their support to one of our PCAB members who hosted her 1st Annual Walk for Domestic Violence Awareness, which started in the 1900 block of Jackson Avenue. The officers handed out victim assistance information along the route during the walk for domestic violence.

Halloween Trunk or Treat/Youth Engagement

On 10-31-2021 District Trunk or Treat Celebration. Kids were provided kids and played games with the officers.

Partnerships/Community Engagement

On 11-9-21 District Captain and his administrative staff attended a meeting with Palmisano Construction. This was a meet and greet for our staff and the Palmisano team to collaborate on safety issues, while new affordable housing construction gets started near the Sixth District police station. The superintendent on duty provided his information for any calls at the facility, in which the construction is scheduled for the next 19 months.

Strengthening Relationships

On 12-14-21 District Captain conducted Front Porch Roll Call in Boettner Park, located in the 1900 block of St. Thomas Street. Community members came out and witnessed the roll call. Some of the community members also donated toys for the annual giveaway. They expressed their gratitude for the captain's Front Porch Roll Call event. The Sixth district will continue to have these roll calls around the district in the future to strengthen community relations between the public and police.

Seventh District

Halloween Fall Fest Events (Youth Engagement)

On October 28, 2021, Seventh District officers handed out goodie bags to Pre-K and 1st graders. The Goodie bags consisted of great treats and fidgets. (10200 Curran Blvd.) DOLORES R. AARON SCHOOL. October 30, 2021. In efforts to strengthen community relationships inside of schools, Seven District Officers organized a Fall Fest candy give away and fair at Renew Dolores T Aaron Charter School. Officers were dressed in Halloween theme costumes while, interacting with students.

Hurricane Relief (Strengthening Relationships)

On September 7, 2021, After Hurricane Ida, several 7th District officers relocated out of parish to help feed and clothe victims devastated by the storm.

Youth Mentorship Program

July 2021. After learning that some kids were struggling coming to school after virtual learning was no longer an option, School Resource Officer Urlissa Dabney and several 7th District officers elected to start a pilot program with other officers. The officers would visit the students several times a week and check attendance and behavior. Checking in consisted of talking and sometimes some sports activities. Several weeks after implementing the program, officer Dabney organized a paint party. The students chosen from New Orleans east schools relocated to the district station where they had dialogue with other officers, which was a huge success. Thereafter, the student's ate lunch, challenged in paint activities and did yoga with the officers. The students and staff provided positive feedback and enjoyed the fellowship amongst law enforcement. The students were able to see the officers in a different aspect and it assisted with their overall prospective of the police.

Conversation with A Cop –

Schools Resource Officer Urlissa Dabney and several Seven District Officers participated in a youth dialogue, on July 15, 2021. The conversation focused on bridging the gap between Law Enforcement and youth.

District Field Trip

July 9, 2021. In order to build trust within the community through our youth, Schools Resource Officer Urlissa Dabney and other Seven District officers participated in a field trip to Joe Brown

Recreation Center. Officer Dabney organized an event where officer participated in paddle boating with the kids. The event was an exciting time for students, staff and the officers. They all entered the water with the youth and paddled through Joe Brown Park. Efforts such as these build community trust and lasting memories. all participants were excited and couldn't wait to participate again.

Skyview Community Peace Walk

May 21, 2021, in conjunction with the 7th District PCAB members, officers of the 7th District hosted and attended a Peace Walk in the Skyview Neighborhood to show unity between the residents and the officers.

Eighth District

Unity with the Community

On July 16, 2021, the C.L.O's along with the residents and business owners in the Downtown Development District participated in a community walk along the Canal St. corridor to discuss crime prevention strategies and the enhancement of Canal St.

Coats for Kids

In December of 2020, the C.L.O's initiated a coat drive for the youth at Homer Plessy Elementary School. The Eighth District reached out to local business owners and its own officers and was able to provide 65 coats to the youth who were in need. The 8th District provided the coats to the students as they returned back to school in January of 2021.

Informing the Homeless

On May 27, 2021, the eighth district C.L.O's partnered with Cafe' Beignet and provided coffee and beignets to the homeless. The officers sat and ate with the homeless while providing them with information about shelters, outreach programs and explaining bias free policing. The officers carefully explained that the NOPD does not enforce the law based on any biases.

LGBTQ+ Liaisons

Back to School Haircut Drive

On August 21, 2021, the LGBTQ+ Liaisons partnered with Washington Academy of Barbering Art and Son of a Saint to provide haircuts for school children to begin the new school year in style.

Pride Month Bruch

On June 25, 2021, Attended the LGBTQ+ Pride Month Drag Brunch with Mayor Cantrell, Officer James Roberson and Reserve Officer Matt Patin. In attendance were members from EMS, City Hall Administrative staff and a representative from OPSE. The brunch was held at Broussard's Restaurant and involved a live show from members of the community with singing and dancing. Attending this Community Outreach event NOPD was attempting to create a relationship with the LGBTQ+ Community by attending this event.

NOPD PALs

Crescent City Corps

NOPD officers participated in the Crescent City Corps Fellows, hosted by New Orleans Saint Cameron Jordan, in immersive leadership and social justice learning experiences where they grow as leaders and public servants while building and deepening relationships with community members and organizations. This workshop was completed once a month from April to November of 2021.

Faith and Blue

NOPD's Community Engagement Section, along with several faith-based leaders in New Orleans hosted a series of events in honor of Faith and Blue. The mission for Faith and Blue is to collectively address and resolve the issues facing our community and to show our community firsthand collaborative efforts formed by the Police and the Clergy. On October 17, 2021, several officers attended church services at Rock of Ages Baptist Church and United Fellowship Full Gospel Baptist Church, where each Pastor was presented with a plaque honoring their commitment to collaborating with the Police Department in their District and assisting with crime prevention efforts. At the conclusion of each presentation, a Peace Walk was held to engage with residents in the area.

Uncomfortable Conversation

On December 4, 2021, members of the City of New Orleans Pastoral Community and Citizens, met to have an open dialogue with police regarding civil unrest, how to work effectively together to address needs and concerns of community. The NOPD's Community Engagement Section and Victim-Witness Unit participated.

Bikes in Blue

On May 1, 2021, The NOPD partnered with cyclist advocacy group Bike Easy in efforts to promote a better understanding of the issues faced by cyclists and forge improved connections between the NOPD and the cycling community.

Clean Up NOLA

Clean Up NOLA is a comprehensive, coordinated initiative combining the efforts of multiple City departments and the community to make New Orleans shine. The NOPD assists by combining Crime Prevention Through Environmental Design (CPTED) principles into clean-up efforts in targeted high crime areas. CPTED is an approach that seeks to reduce crime by focusing on improving environmental conditions that are likely to lead to crime. NOPD works with the Sanitation Department, the Department of Environmental Quality, and 311 to address quality of life issues such as vacant lots, and illegal tire dumping. The 2021 Clean Up NOLA projects were held on Feb. 20, April 19-23, and May 26, 2021.

2021 Neighborhood Summit

The annual Neighborhood Summit was coordinated by the Mayor's Office of Neighborhood Engagement. On November 6, 2021, NOPD attended the annual Neighborhood Summit to

continue to build relationships with the community and receive information from the community to develop responses to citizen concerns.

Junior Civic Leadership Academy

Every Saturday during the months of June and July of 2021, NOPD provided public safety curriculum to engage youth at the Mayor's Junior Civic Leadership Academy. The Junior Civic Leadership Academy is an engaging 8-week program that provides youth with an in-depth look at city government. Youth between the ages of 13 – 18 were encouraged to apply.

Youth Academy

Several members of NOPD partnered with the FBI as they hosted their Teen Academy on June 30th and July 1st, 2021. The officers spoke to the teens about the proper way to handle an encounter with police during traffic stops and pedestrian stops. They also focused on healthy interactions with police.

Conversation with Cops

NOPD School Resource Officers teamed up to conduct a candid conversation with youth, on July 15, 2021. The conversation focused on how police can better interact with youth and create mentorship relationships with the students and SROs.

No Shave November

No Shave November is a month-long campaign to raise awareness and funding for cancer prevention, research, and education. The entire month of November 2021, NOPD employees participated in this event by donating \$25.00 to grow their facial hair in support of "No Shave November." NOPD raised \$6,700.00 to donate to the American Cancer Society and St. Jude's Children Hospital.

VWA Activities

DATE	EVENT	DISTRICT	ACTIVITY
1/28/2021	Homecoming / Discharge for Shooting Victim Chlo'ee	5th	Organized a celebration for 8yr old shooting victim after 66 days in Children's Hospital
2/12/2021	109 TH Celebration for Elizabeth Pierce	4th	Purchased yard sign, balloons, and cards
4/18/2021	NCVRW Abundant Life	5 th	Attended Church Service
4/19/2021	NCVRW Resource Fair	7 th	Set up Table, met with attendees

4/20/2021	NCVRW-Next of Kin Collaborative	5 th	Organized & Connected families w/Detectives
4/23/2021	NCVRW-Balloon Release	3 rd	Purchased balloons, met with families
4/28/2021	Trauma Training For SW	1 st / HQ	Organized & Connected with Community Leader Dr. Torin Sanders to train All NOPD Social Workers and Homicide Peer Support
5/1/2021	MH Conversation w/NAMI (ZOOM)	Virtual	Organized a mental health conversation & Resources for Mental Health awareness Mo.
5/13/2021	MH Awareness @ Winn-Dixie (WB)	4 th	Provided information on MH & VWAU to customers who visited the store
5/14/2021	MH Awareness @ Winn-Dixie (East)	7 th	Provided information on MH & VWAU to customers who visited the store
6/4/2021	Alfred Simon's Balloon Release	4 th	Attended the balloon release for homicide victim
6/5/2021	Jamere Alfred's Walk / Peace Rally	7 th	Set up "End Gun Violence" informational table
6/22/2021	Next of Kin Meeting	6 th	Organized & Connect Family Members with Homicide Detectives
6/25/2021	Zumba w/4 th District Officers	4 th	Organized a physical activity for Officers
6/29/2021	Individual NOK Meeting	1 st /HQ	Organized a meeting with 2 homicide victim's family and Detective T. Williams
7/8/2021	NORD Kids Activity	7 th	Painting with troubled Kids
7/20/2021	Next of Kin Meeting	6 th	Organized a meeting between homicide victim's families and detectives
7/29/2021	Re-New Sci Tech Academy Health Fair	2 nd	Set up information table and speak with families

10/19/2021	Covenant House	1 st	Purchased & Delivered items for homeless
10/19/2021	NORD	6 th	Speak to employees w/Sgt. Lawrence Jones & Det. Kent
10/27/2021	Romantic Competence (ZOOM)	Virtual	Virtual Training on Domestic Violence
10/28/2021	Wands of Bravery	1 st	Participated in event for DV w/SVS
11/3/2021	Hynes Charter School Corporation	5 th	Difficult conversation w/ 100 Students w/Det. Theo Kent
11/4/2021	Hynes Charter School Corporation	5 th	Difficult conversation w/ 100 Students w/Det. Theo Kent
11/12/2021	Molten Charter School	7 th	Talked with children, provided information, support, safety planning, answer questions
12/1/2021	Crimestoppers	Metairie	Spoke with CrimeStopper's Ambassadors w/Det. Theo Kent
12/10/2021	A Moment of Remembrance	1 st /HQ	Organized dinner and candle vigil for family members of homicide victims
12/16/2021	Christmas Initiative	Homicide	Sponsored 2 families for Christmas Collected \$410 purchased items & gift cards