

# Unaccompanied Immigrant Children's Service Provider Resource Guide

*Greater New Orleans Area*

**October 2015**

**\* Note: This list was compiled by community partners at a workshop convened by Catholic Charities New Orleans in recognition of unaccompanied children's specific needs in our community (i.e. language access, free or low-cost services). It is based on information provided by representatives from the agencies listed as a snapshot of specific "UC-friendly" services available to this population as of October 2015. This Guide is not a comprehensive list of all community services, and is not intended to replace other community resource guides for the general population that are more thorough in specific service areas.**

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## Health Services

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<b>504HealthNet</b> 2601 Tulane Ave., Ste 500 New Orleans, LA 70113  <a href="http://504healthnet.org">504healthnet.org</a>  504-206-6275  M-F 9a-5p	504-658-2053	Physical Health, Medicine, Disabilities, Mental Health, Counseling, Psychosocial Support	Spanish	N/A	Sliding Scale and/or Low cost	Income requirements  Parishes: Orleans, Jefferson, St. Bernard, Plaquemines	Staff- N/A  Caseload- N/A  Capacity- N/A
<b>ACCESS Health Louisiana</b> 2900 Indiana Ave. Kenner, LA 70065  <a href="http://accesshealthla.org">accesshealthla.org</a>  504-575-3700  M-T 8a-4:30p F 8a-12p (May vary by location)	504-575-3700	Physical Health, Mental Health, Addictive Disorder, and Integrated Treatment Services	Spanish	Primary Care, Preventive Care, Dental Care, and Behavioral Health/ Substance Abuse Services	Sliding Scale and/or Low cost	Income requirements	Staff- N/A  Caseload- N/A  Capacity- N/A

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<p><b>Common Ground Health Clinic</b></p> <p>1400 Teche Street New Orleans, Louisiana 70114</p> <p><a href="http://www.commongroundclinic.org/">http://www.commongroundclinic.org/</a></p> <p>504-302-2284</p> <p>M-F 8a-5p</p>	<p>504-302-2284</p>	<p>Physical Health, Medicine, Disabilities</p>	<p>Spanish – Direct Service Providers</p> <p>Portuguese</p>	<p>Primary Care Services</p>	<p>Sliding Scale and/or Low cost</p>	<p>Income requirements, ID/Documentation requirements, Geographic residency requirements (state, parish, etc)</p> <p>Parishes: Orleans, Jefferson</p>	<p>Staff- 4 medical interpreters</p> <p>Caseload-N/A</p> <p>Capacity- Full, short waiting list</p>
<p><b>Daughters of Charity Services of New Orleans</b></p> <p>3201 S. Carrollton Ave. New Orleans, LA 70118</p> <p><a href="http://www.dcsno.org">www.dcsno.org</a></p> <p>504-207-3060</p> <p>M-F 8a-5p (May vary by location)</p>	<p>504-207-3060</p>	<p>Physical Health, Mental Health</p>	<p>Spanish</p>	<p>Primary Medical Care; Management of Chronic Illnesses; Pediatric Services; immunizations; Women's Health (OB/GYN and Prenatal Care); Behavioral Health; Full-Service Dental Care; Eye Care; Pharmacy and Lab Services</p>	<p>Sliding Scale and/or Low cost</p> <p>Daughters of Charity Health Centers accept Commerical Insurance, GNOCHC, Medicaid and Medicare</p>	<p>Proof of income requirement (if not insured)</p>	<p>Staff- N/A</p> <p>Caseload- N/A</p> <p>Capacity- N/A</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p><b>EXCELth, Inc.</b></p> <p>Algiers Family Health Center: 4422 General Meyer Ave, Suite 103, NOLA 70131</p> <p>Algiers Family Dental Center: 1111 Newton St, Suite 207, NOLA 70114</p> <p>New Orleans East Family Health Center: 9900 Lake Forest Blvd, Suite F, NOLA 70127</p> <p><a href="http://www.excelth.com">www.excelth.com</a></p> <p>504-524-1210</p> <p>Algiers: Mon-Wed 7 a–5p Thurs-Fri 8 a– 5p</p> <p>New Orleans East: M-F 8a – 5p</p>	<p>Dr. Lolita Gonzales (Algiers and New Orleans East)</p> <p>Algiers: 504-526-1190</p> <p>New Orleans East: 504-620-0500</p>	<p>Physical Health</p>	<p>Spanish – Direct Service Provider, Reception/Front Desk</p>	<p>Dental Care, HIV Counseling, Nutrition, Primary Care, Translation and Interpretation Services, Transportation Assistance, Vision Care Center</p>	<p>Sliding Scale and/or Low Cost</p> <p>EXCELth Family Health Centers accept Medicaid, Bayou Health plans and some private insurance</p>	<p>Income Requirements, ID/Documentation Requirements</p> <p>Parishes: Orleans, Jefferson, St. Bernard, Plaquemines</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff – 1</p> <p>Caseload – 3 per week</p> <p>Capacity – Above 50% capacity</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p><b>JeffCare/JPHSA Health Centers</b></p> <p>3616 S. I-10 Service Rd W., Suite 100 Metairie, LA 70001</p> <p><a href="http://www.jphsa.org">www.jphsa.org</a></p> <p>504-838-5257</p> <p>M-F 8a - 4:30p</p>	<p>504-838-5257</p>	<p>Physical Health, Mental Health, Addictive Disorder, Health Education and Integrated Treatment Services</p>	<p>Spanish – direct service provider; in-person interpreter</p> <p>Language Line – in use</p>	<p>Routine health Screenings; Treatment for Colds, Flu, and Other Illnesses; Management of Hypertension, Diabetes, Cholesterol, Obesity, and Other Chronic Conditions; Annual Checks; Immunizations; and Behavioral Health</p>	<p>Sliding Scale and/or Low Cost</p>	<p>Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: Jefferson</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- 2</p> <p>Caseload- N/A</p> <p>Capacity- Above 50% of capacity</p>
<p><b>NOELA Community Health Center</b></p> <p>13085 Chef Menteur Hwy New Orleans, LA 70129</p> <p><a href="http://noelachc.org">noelachc.org</a></p> <p>504-255-8665</p> <p>M-F 8a-5p</p>	<p>Rosi Eguigure</p> <p>504-255-8665</p>	<p>Physical Health, Mental Health, Family Services, Education</p>	<p>Vietnamese – direct service provider; reception/front desk; in-person interpreter</p> <p>Spanish – in-person interpreter</p>	<p>Case Management, Counseling, Group Counseling, Marriage/Family Counseling, Medication Management, Nutrition, Primary Care, Translation and Interpretation Services</p>	<p>Sliding Scale and/or Low cost; Low cost options available for means-tested benefits (Medicaid, SNAP) recipients only</p>	<p>Income requirements, ID/Documentation requirements</p> <p>Parishes: All Louisiana Parishes</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- 1</p> <p>Caseload – 10</p> <p>Capacity - Less than 50% of capacity</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p><b>Tulane New Orleans Children’s Health Project</b></p> <p>1430 Tulane Ave. SL 37 New Orleans, LA 70112</p> <p><a href="http://www.nochp.org">www.nochp.org</a></p> <p>504-988-0545</p> <p>M-F 8a-4:30p</p>	<p>Carlos Naranjo / Miguel Alonso</p> <p>504-858-0155 / 504-881-4701</p>	<p>Physical Health</p>	<p>Spanish – direct service provider; in-person interpreter</p>	<p>Advocacy, Case Management, Life Skills, Nutrition, Primary Care</p>	<p>Free, Sliding Scale and/or Low Cost</p> <p>Cost based on income, starting at \$20 per child at the Jefferson Community clinics. But services are free at the Covenant House clinic.</p>	<p>Income Requirements, ID/Documentation Requirements, Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: All Louisiana Parishes</p> <p>Populations: Children, Youth</p>	<p>Staff- 2 doctors, plus 6-8 medical residents</p> <p>Caseload- No set amount</p> <p>Capacity- N/A</p>

## Mental Health Services

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p><b>Catholic Charities Archdiocese of New Orleans Immigration Services: Unaccompanied Children’s Program Social Services</b></p> <p>2505 Maine Ave., Metairie, LA 70003</p> <p><a href="http://www.ccano.org">www.ccano.org</a></p> <p>504-457-3462</p> <p>M-F 9a – 5p</p>	<p>Tatiana Pino</p> <p>504-310-6878</p>	<p>Education, Mental Health Services, Substance Abuse, Physical Health, Family Services</p>	<p>Spanish – direct service provider; reception/front desk staff; other ancillary staff members</p> <p>Vietnamese – direct service provider</p> <p>Arabic – in-person interpreter</p>	<p>Case Management, Crisis Counseling, Life Skills, Advocacy</p>	<p>Free</p>	<p>None</p> <p>Parishes: Greater New Orleans area</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- 1</p> <p>Caseload- 35 at a time intensive case management, 200/yr. other case management.</p> <p>Capacity - Above 50% of capacity.</p> <p>*Capacity will significantly increase in late 2015.</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p><b>Children's Bureau of New Orleans</b></p> <p>2626 Canal St. Suite 201 New Orleans, LA 70119</p> <p><a href="http://www.childrensbureau.com">www.childrensbureau.com</a></p> <p>504-525-2366</p> <p>M-F 9a - 5:30p</p>	<p>504-525-2366</p>	<p>Mental Health Services, Family Services</p>	<p>Spanish – direct service provider; reception/front desk</p> <p>Vietnamese – direct service provider</p>	<p>Counseling, Crisis Counseling, Group Counseling, Parenting Classes, Therapy</p>	<p>Free</p>	<p>Age Requirements, Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: Orleans, Jefferson</p> <p>Populations: Children, Youth, Families</p>	<p>Staff- 1</p> <p>Caseload- 15 at a time</p> <p>Capacity- Full, we have a short waiting list</p>
<p><b>Council on Alcohol and Drug Abuse (CADA)</b></p> <p>2640 Canal St. (4th Floor) New Orleans, LA 70119</p> <p>504-821-2232</p> <p>M-F 8:00a -4:30p</p>	<p>Nicole Goldin</p> <p>504-821-2232 Ext. 105</p>	<p>Mental Health, Counseling, Psychosocial Support, Social Services (public assistance, transit, food banks, community integration, housing/shelter, etc)</p>	<p>Spanish</p>	<p>Substance Abuse Education Programs for Adults and Adolescents, Preventive Education Programs</p>	<p>Sliding Scale and/or Low cost</p> <p>Cost of services TBD</p>	<p>None</p> <p>Parishes: Orleans, Jefferson</p>	<p>Staff-1</p> <p>Caseload-5</p> <p>Capacity- N/A</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p><b>Golden Change, Inc</b></p> <p><a href="http://www.golden-change.org">www.golden-change.org</a></p> <p>504-914-8850</p>	<p>Mariana Montero</p> <p>504-914-8850</p>	<p>Mental Health Services, Domestic Violence</p>	<p>Spanish – direct service provider</p>	<p>Advocacy, Counseling, Group Counseling</p>	<p>Sliding Scale and/or Low Cost</p>	<p>None</p> <p>Parishes: Orleans, Jefferson</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- 1</p> <p>Caseload- N/A</p> <p>Capacity- N/A</p>
<p><b>Enhanced Destiny Services, Inc</b></p> <p>2753 Iberville Street New Orleans, LA 70119</p> <p><a href="http://enhanceddestinyservices.org">enhanceddestinyservices.org</a></p> <p>504-228-7623</p> <p>M-F 9a-5p</p>	<p>504-821-8184</p>	<p>Mental Health Services, Youth Services</p>	<p>Spanish – staff person performing client intakes</p> <p>*Psychiatrists, counselors, and licensed social workers are NOT bilingual</p>	<p>Counseling, Crisis Counseling, Life Skills, Primary Care, Tutoring</p>	<p>Sliding Scale and/or Low Cost:</p> <p>-No income = \$15 per visit</p> <p>-Income = at least \$35 per visit</p> <p>Low cost options available for means-tested benefits (Medicaid, SNAP) recipients only</p>	<p>None</p> <p>Parishes: Orleans, Jefferson, St. Tammany, St. Bernard</p> <p>Populations: Children, Youth</p>	<p>Staff- 5</p> <p>Caseload- 5</p> <p>Capacity- Full, but we have no waiting list</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p><b>EXCELth, Inc.</b></p> <p>Algiers Family Health Center: 4422 General Meyer Ave, Suite 103, NOLA 70131</p> <p>Algiers Family Dental Center: 1111 Newton St, Suite 207, NOLA 70114</p> <p>New Orleans East Family Health Center: 9900 Lake Forest Blvd, Suite F, NOLA 70127</p> <p><a href="http://www.excelth.com">www.excelth.com</a></p> <p>504-524-1210</p> <p>Algiers: Mon-Wed 7a – 5p Thurs-Fri 8a – 5p</p> <p>New Orleans East: M-F 8a – 5p</p>	<p>Bernadine Williams – Primary Care Behavioral Health Consultant (Algiers)</p> <p>504-526-1190</p> <p>Stacy Diliberto – Primary Care Behavioral Health Consultant (New Orleans East)</p> <p>504-620-0500</p>	<p>Mental Health Services</p>	<p>Spanish – Reception/Front Desk</p> <p>English ONLY - Behavioral Health Providers</p>	<p>Case Management, Counseling, Crisis Counseling, Marriage/Family Counseling, HIV Counseling, Nutrition, Primary Care, Substance Abuse Assistance, Translation and Interpretation Services, Transportation Assistance, Legal Assistance.</p>	<p>Sliding Scale and/or Low Cost</p> <p>EXCELth Family Health Centers accept Medicaid, Bayou Health plans and some private insurance</p>	<p>Income Requirements, ID/Documentation Requirements</p> <p>Parishes: Orleans, Jefferson, St. Bernard, Plaquemines</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff – 2</p> <p>Caseload – 3 per week (each)</p> <p>Capacity – Above 50% capacity</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	General Capacity
<p><b>JeffCare/JPHSA</b></p> <p>3616 S. I-10 Service Rd W. Suite 100 Metairie, LA 70001</p> <p><a href="http://www.jphsa.org">www.jphsa.org</a></p> <p>504-838-5257</p> <p>M-F 8a - 4:30p</p>	<p>504-838-5257</p>	<p>Mental Health Services, Housing, Employment/Workforce Development, Education, Substance Abuse, Physical Health, Emergency Assistance, Family Services, Domestic Violence, Youth Services, Legal Aid</p>	<p>Spanish – direct service provider; in-person interpreter</p> <p>Language Line – in use</p>	<p>Advocacy, Counseling</p>	<p>Sliding Scale and/or Low Cost</p>	<p>Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: Jefferson</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- 2</p> <p>Caseload-unknown</p> <p>Capacity- Above 50% of capacity</p>
<p><b>New Orleans Family Justice Center</b></p> <p>701 Loyola Ave. New Orleans, LA 70113</p> <p>504-503-0865</p> <p>M-F 1p-5p</p>	<p>504-503-0865</p>	<p>Advocacy, Counseling, Community Organizing, Legal Advocacy, Law Enforcement, Public Safety, Government (Domestic Violence and Sexual Assault specialization)</p>	<p>Spanish</p>	<p>Survivor Services, Community Outreach and Education</p>	<p>Free</p>	<p>None</p> <p>Parishes: Orleans</p>	<p>Staff-N/A</p> <p>Caseload-N/A</p> <p>Capacity- Full, and we have a long waiting list</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	General Capacity
<p><b>Family Service of Greater New Orleans</b></p> <p>2515 Canal Street Suite 201 New Orleans, LA 70119</p> <p><a href="http://www.fsgno.org">www.fsgno.org</a></p> <p>504-822-0800</p> <p>M-F 8a – 6p</p>	<p>504-822-0800</p>	<p>Mental Health Services, Substance Abuse, Family Services, Domestic Violence, Youth Services, Reentry (from prison or juvenile justice system)</p>	<p>Spanish – direct service provider</p>	<p>Case Management, Counseling, Crisis Counseling, Group Counseling, Marriage/Family Counseling, Job Training, Life Skills, Mentoring, Parenting Classes, Substance Abuse Assistance, Therapy, Vocational Training</p>	<p>Free, Sliding Scale and/or Low Cost, Low cost options available for means-tested benefits (Medicaid, SNAP) recipients only</p> <p>For general counseling, all clients pay \$35 intake fee; sessions range from \$25-\$80 per session based on income. For victims of crime, services are free for residents of Orleans Parish. Enrollment in the NOLA Dads program is free for fathers of children under 18 years.</p>	<p>Income Requirements, ID/Documentation Requirements, Geographic Residency Requirements (state, parish, etc)</p> <p>Victim of Crime Services – must show proof of Orleans residency</p> <p>General Counseling Services – must show proof of Orleans, Jefferson, St. Bernard, or Plaquemines residency</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- 10</p> <p>Caseload- 1000</p> <p>Capacity - Above 50% of capacity</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p><b>Jewish Family Service of Greater New Orleans</b></p> <p>3300 W. Esplanade Ave. Suite 603 Metairie, LA 70002</p> <p><a href="http://www.jfsneworleans.org">www.jfsneworleans.org</a></p> <p>504-831-8475</p> <p>M-F 9a-5p</p>	<p>Elana Leonard</p> <p>504- 444-4100</p>	<p>Youth Services</p>	<p>Spanish – Direct Service Providers</p>	<p>Case Management</p> <p>Only provide Post Release Services and Home Study services for unaccompanied minors referred by US Committee on Refugees and Immigrants.</p> <p>Only provide case management and referrals, not direct services.</p>	<p>Free</p>	<p>Immigration Status Requirements, Age Requirements</p> <p>Receive official referrals from shelters. Children must have been released from shelters within 180 days and if there has been or is a risk of placement breakdown</p> <p>Parishes: All Louisiana Parishes</p> <p>Populations: Children</p>	<p>Staff-2</p> <p>Caseload-60</p> <p>Capacity- Full, and we have a long waiting list</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p><b>Metro Center for Women &amp; Children</b></p> <p>P.O. Box 10775 Jefferson, LA 70181</p> <p><a href="http://www.mcwcgno.org">www.mcwcgno.org</a></p> <p>504-837-5400</p> <p>M-F 8:30a - 4:30p</p>	<p>Zyra Guyon &amp; Darlene Santana</p> <p>504-837-5400</p>	<p>Domestic Violence, Mental Health Services, Emergency Assistance, Youth Services, Legal Aid</p>	<p>Spanish- direct service provider</p> <p>Vietnamese- direct service provider</p> <p>Language Line - in use</p>	<p>Advocacy, Case Management, Counseling, Crisis Counseling, Life Skills, Group Counseling, Marriage/Family Counseling, Emergency Care, Homeless Services, Legal Assistance [Immigration], Shelter, Support Groups, Therapy, Transitional Housing</p>	<p>Free</p>	<p>None</p> <p>Parishes: All Louisiana Parishes</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- 2</p> <p>Caseload- 8</p> <p>Capacity - Less than 50% of capacity</p>
<p><b>Metropolitan Human Service District</b></p> <p>1010 Common St. #600 New Orleans, LA 70112</p> <p><a href="http://www.mhsdla.org">www.mhsdla.org</a></p> <p>504-620-2861</p>	<p>504-620-2861</p>	<p>Mental Health Services</p>	<p>Spanish - direct service provider</p> <p>French – direct service provider</p>	<p>Therapy</p>	<p>Low cost options available for means-tested benefits (Medicaid, SNAP) recipients only</p>	<p>ID/Documentation Requirements</p> <p>Parishes: Orleans, St. Bernard, Plaquemines</p> <p>Populations: Children, Youth</p>	<p>Staff- N/A</p> <p>Caseload- N/A</p> <p>Capacity- N/A</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p><b>Misión Latina Mesa Abierta</b></p> <p>1001 West Esplanade Kenner, LA 70065</p> <p>Twitter @mesabiertaNO LA</p> <p>504-469-4740</p> <p>T-F 9a-5p</p>	<p>Pastora Rachel Ringlaben</p> <p>504-469-4740</p>	<p>Substance Abuse, Family Services</p>	<p>Spanish - direct service provider</p> <p>ASL – direct service provider</p>	<p>Counseling, Crisis Counseling, Marriage/Family Counseling, Life Skills, Substance Abuse Assistance, Support Groups</p>	<p>Free</p>	<p>None</p> <p>Parishes: Jefferson</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- N/A</p> <p>Caseload- N/A</p> <p>Capacity- N/A</p>
<p><b>Nola Village</b></p> <p>4951 Alsace St New Orleans, LA 70129</p> <p>504-575-6333</p> <p>S-F 5p-8p</p>	<p>Cristi Fajardo</p> <p>504-575-6333</p>	<p>Youth and Family Services</p>	<p>Spanish, Portuguese</p>	<p>Education, Childcare, After School, Youth Empowerment, Advocacy, Community Organizing, Language Access, ESL, Interpretation</p>	<p>Free</p> <p>Education, Advocate Support, Disability Advocate</p>	<p>None</p> <p>Parishes: Orleans</p>	<p>Staff-2</p> <p>Caseload-50</p> <p>Capacity- N/A</p>

## Education - Jefferson

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p><b>Jefferson Parish Public Schools</b></p> <p>501 Manhattan Blvd. Harvey, LA 70058</p> <p><a href="http://www.jpsschools.org">www.jpsschools.org</a></p> <p>504-349-7776</p> <p>M-F 8a – 3p</p>	504-349-7776	Education, Mental Health Services	<p>Spanish – direct service provider; reception/front desk; in-person interpreter</p> <p>Language Line – in use</p>	<p>Childcare, Continuing Education, Counseling, Crisis Counseling, Group Counseling, ESL Classes, Parenting Classes, School Enrollment, Translation and Interpretation Services, Tutoring</p>	Free	<p>Age Requirements, Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: Jefferson</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- All</p> <p>Caseload- All that live in Jefferson</p> <p>Capacity- N/A</p>
<p><b>JPS - Bonnabel High School</b></p> <p>2801 Bruin Dr. Kenner, LA 70065</p> <p>504-443-4564</p>	504-443-4564	Education, Childcare, After School, Youth Empowerment	Spanish	<p>After School programming, ESL Classes, School Enrollment</p>	Free	<p>Age Requirements, Geographic Residency Requirements</p> <p>Parishes: Jefferson</p>	<p>Staff- All</p> <p>Caseload- all students at the school</p> <p>Capacity- N/A</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p><b>Kenner Discovery Health Sciences Academy</b></p> <p>2504 Maine Ave. Metairie, LA 70003</p> <p><a href="http://discoveryhsf.org">discoveryhsf.org</a></p> <p>504-233-4720</p> <p>M-F 8a – 3p</p>	<p>504-452-8711</p>	<p>Education</p>	<p>Spanish – direct service provider; in-person interpreter</p>	<p>After School programming, ESL Classes, School Enrollment</p>	<p>Free</p>	<p>Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: Jefferson</p> <p>Populations: Children</p>	<p>Staff- 1</p> <p>Caseload- 800</p> <p>Capacity- Full, and we have a long waiting list</p>

## Education - Orleans

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p><b>Choice Foundation – Lafayette Academy Charter School</b></p> <p>2727 S. Carrollton Ave New Orleans, LA 70118</p> <p>504-861-8370</p> <p>M-F 8a – 4:30p</p>	504-861-7415	Education, Mental Health Services	Spanish – direct service provider; in-person interpreter	After School programming, Case Management, Counseling, Crisis Counseling, Group Counseling, Marriage/Family Counseling, Dental Care, ESL Classes, Food Assistance, Homeless Services, Life Skills, Mentoring, Nutrition, School Enrollment, Transportation Assistance	Free	<p>Age Requirements, Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: Orleans</p> <p>Populations: Children, Youth</p>	<p>Staff- 3</p> <p>Caseload- open</p> <p>Capacity- N/A</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p><b>Collegiate Academies</b></p> <p>7301 Dwyer Rd New Orleans, LA 70126</p> <p><a href="http://collegiateacademies.org">collegiateacademies.org</a></p> <p>504-503-0004</p> <p>M-F 8a – 5p</p>	<p>Jessica Bard</p> <p>504-695-9385</p>	<p>Education, Mental Health Services</p>	<p>Spanish – direct service provider; 8 certified translators who serve as teachers and case managers for ELLs</p> <p>Vietnamese – direct service provider</p> <p>Language Line – in use</p>	<p>Case Management, Group Counseling, Marriage/Family Counseling, ESL Classes, Legal Assistance [Immigration], School Enrollment, Therapy, Transportation Assistance</p>	<p>Free</p>	<p>ID/Documentation Requirements</p> <p>Parishes: Orleans</p> <p>Populations: Children, Youth, Families</p>	<p>Staff- 1</p> <p>Caseload- 70+</p> <p>Capacity- Full, and we have a short waiting list</p>
<p><b>Esperanza Charter School</b></p> <p>4407 S. Carrollton Ave. New Orleans, LA 70001</p> <p>504-593-8384</p> <p>M-F 8a – 4p</p>	<p>504-593-8384</p>	<p>Childcare, Education, Youth Empowerment, Social Services</p>	<p>Spanish – Direct Service Provider</p>	<p>Education, Childcare, After School, Youth Empowerment, Social Services (public assistance, transit, food banks, community integration, housing/shelter, etc)</p>	<p>Free</p>	<p>Age requirements</p> <p>Parishes: Orleans</p>	<p>Staff- 1 social worker, entire education and administration team</p> <p>Caseload- entire school population</p> <p>Capacity- N/A</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p><b>FirstLine Schools</b></p> <p>2300 Dumaine St. New Orleans, LA</p> <p><a href="http://www.firstlineschools.org">www.firstlineschools.org</a></p> <p>504-376-3909</p> <p>M-F 8a – 4p</p>	<p>504-376-3909</p>	<p>Education</p>	<p>Spanish – in-person interpreter</p>	<p>ESL Classes</p>	<p>Free</p>	<p>Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: Orleans</p> <p>Populations: Children, Youth, Families</p>	<p>Staff- N/A</p> <p>Caseload-entire school population</p> <p>Capacity- N/A</p>
<p><b>KIPP New Orleans</b></p> <p>1307 Oretha Castle Haley Blvd Suite 302 New Orleans, LA 70113</p> <p><a href="http://www.kippneworleans.org">www.kippneworleans.org</a></p> <p>M-F 8:30a – 5p</p>	<p>N/A</p>	<p>Education</p>	<p>Spanish – direct service provider</p>	<p>ESL Classes, Tutoring</p>	<p>Free</p>	<p>Age Requirements, Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: Orleans</p> <p>Populations: Youth</p>	<p>Staff- N/A</p> <p>Caseload-entire school population</p> <p>Capacity- N/A</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p><b>McDonogh 32 School</b></p> <p>800 De Armas St. New Orleans, LA 70017</p> <p><a href="http://www.mcdonogh32.net/index.jsp">www.mcdonogh32.net/index.jsp</a></p> <p>504-302-7063</p> <p>M-F 7:15a - 3:15p</p>	<p>504-329-7788</p>	<p>Education</p>	<p>Spanish , English</p>	<p>Language Access, ESL, Interpretation</p>	<p>Free</p>	<p>None</p> <p>Parishes: Orleans</p>	<p>Staff-3</p> <p>Caseload-30</p> <p>Capacity- N/A</p>
<p><b>New Beginnings Foundation Schools</b></p> <p>Pierre A. Capdau Charter School 4621 Canal Street New Orleans, LA 70119</p> <p><a href="http://www.newbeginningnola.net">www.newbeginningnola.net</a></p> <p>504-872-5957</p> <p>M-F 7:30a - 3:45p</p>	<p>Linda Howard Curtis &amp; Jennyse Paz</p> <p>504-228-3496</p>	<p>Education, Mental Health Services, Physical Health</p>	<p>Spanish – direct service provider; in-person interpreter</p>	<p>Advocacy, Counseling, Crisis Counseling, Group Counseling, ESL Classes, Homeless Services, Nutrition, Support Groups, Therapy, Vision Care</p>	<p>Free</p>	<p>Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: Orleans</p> <p>Populations: Children, Youth, Families</p>	<p>Staff- 2</p> <p>Caseload- As many as applicable</p> <p>Capacity- N/A</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p><b>Orleans Parish School Board</b></p> <p>3520 General DeGaulle Dr. New Orleans, LA 70114</p> <p><a href="http://www.nops.k12.la.us">www.nops.k12.la.us</a></p> <p>504-359-8167</p> <p>M-F 8a - 4:30p</p>	<p>504-304-5926</p>	<p>Education</p>	<p>Spanish – in-person interpreter</p> <p>Language Line – in use</p>	<p>ESL Classes, Translation and Interpretation Services</p>	<p>Free</p>	<p>Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: Orleans</p> <p>Populations: Adults, Families, Women, Men</p>	<p>Staff- 2</p> <p>Caseload- N//A</p> <p>Capacity- N/A</p>
<p><b>Orleans Parish School Board: Education of Children &amp; Youth in Transition Homeless Program</b></p> <p>3520 General DeGaulle Dr. Suite 1010 New Orleans, LA 70114</p> <p>504-304-3865</p> <p>M-F 8a – 5p</p>	<p>Ayesha Buckner (homeless liaison); Shandrell Santa Marina (assistant coordinator)</p> <p>504-304-5926</p>	<p>Education, Family Services, Youth Services</p>	<p>Spanish – direct service provider; reception/front desk; in-person interpreter</p> <p>Vietnamese – direct service provider</p>	<p>Advocacy, After School programming, ESL Classes, Homeless Services</p>	<p>Free</p>	<p>Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: Orleans</p> <p>Populations: Children, Youth, Adults, Families</p>	<p>Staff- 2</p> <p>Caseload- all public (charter) and nonpublic schools</p> <p>Capacity- N/A</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p><b>Our Voice Nuestra Voz</b></p> <p>3301 Freret Street New Orleans, LA 70115</p> <p>213-434-4373</p> <p>M-F 9a – 9p</p>	<p>Mary Moran 213-434-4373</p>	<p>Education, Family Services</p>	<p>Spanish – direct service provider</p>	<p>Advocacy, Continuing Education, Life Skills, Parenting Classes, School Enrollment, Support Groups</p>	<p>Free</p> <p>Schools pay a price for partnership with organization, not the parents</p>	<p>None</p> <p>Parishes: Orleans</p> <p>Populations: Adults, Families</p>	<p>Staff- 3</p> <p>Caseload- 100</p> <p>Capacity - Less than 50% of capacity</p>
<p><b>Recovery School District</b></p> <p>1615 Poydras St., Suite 1400 New Orleans, LA 70112</p> <p><a href="http://www.rsdl.net/">http://www.rsdl.net/</a></p> <p>504-373-6200</p> <p>M-F 8:30a – 5p</p>	<p>504-373-6200</p>	<p>Education, Mental Health, Counseling, Psychosocial Support, Childcare, After School, Youth Empowerment</p>	<p>Spanish</p>	<p>Education, Life Skills, Youth Opportunity Center</p>	<p>Free</p> <p>Recovery School District manages the Enrollment Centers in which families obtain information regarding school placement in Orleans Parish</p>	<p>Geographic residency requirements (state, parish, etc)</p> <p>Parishes: Orleans</p>	<p>Staff-10</p> <p>Caseload- Unlimited - we are the school district in which unaccompanied youth will present for a school placement.</p> <p>Capacity- N/A</p>

## Legal Services

*\* Only large-scale free immigration legal service providers for UCs listed.*

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p><b>Catholic Charities Archdiocese of New Orleans Immigration Services: Unaccompanied Children’s Program</b></p> <p>2505 Maine Ave. Metairie, LA 70003</p> <p><a href="http://www.ccano.org">www.ccano.org</a></p> <p>504-457-3462</p> <p>M-F 9a – 5p</p>	<p>Rosa Cartagena</p> <p>504-310-6892</p>	<p>Legal Aid, Advocacy</p>	<p>Spanish – direct service provider; reception/front desk staff; other ancillary staff members</p> <p>Vietnamese – direct service provider</p> <p>Arabic – in-person interpreter</p> <p>Language line available for other languages, including indigenous/ Central American languages</p>	<p>Citizenship Assistance (Immigration), DACA/DAPA Services (Immigration), Legal Assistance (Immigration), Legal Defense (Immigration), Special Immigrant Juvenile Status (SIJS)</p>	<p>Free</p>	<p>Children must be released to sponsors by the Fed. Govt in order to be eligible for legal representation.</p> <p>Parishes: Greater New Orleans area.</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- 3.5 attorneys</p> <p>Caseload – Approx. 200</p> <p>Capacity- Full, we have a long waiting list</p> <p>*Capacity will significantly increase in late 2015.</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p><b>Loyola Law Clinic</b></p> <p>526 Pine St. New Orleans, LA</p> <p><a href="http://www.law.loyola.edu">www.law.loyola.edu</a></p> <p>504-861-5590</p>	<p>504-861-5590</p>	<p>Legal Aid</p>	<p>Spanish – Direct Service Providers</p>	<p>Family Law, Children’s Rights, Immigration, Civil Rights</p>	<p>Free or low-cost</p>	<p>Income Requirements</p>	<p>Staff- N/A</p> <p>Caseload-N/A</p> <p>Capacity- cases are selected only at certain times of the year</p>
<p><b>The Pro Bono Project</b></p> <p>615 Baronne Street, Suite 203 New Orleans, LA 70113</p> <p><a href="http://probono-no.org">probono-no.org</a></p> <p>504-581-4043</p> <p>M-F 8:30a-4:30p</p>	<p>Linton Carney</p> <p>504-581-4043 x207</p>	<p>Legal Aid</p>	<p>Spanish - attorney and interpreter volunteers</p>	<p>Special Immigrant Juvenile Status</p>	<p>Free</p>	<p>Income Requirements, Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: Orleans, Jefferson, St. Tammany, St. Bernard, Plaquemines</p> <p>Populations: Children, Adults, Families, Women, Men</p>	<p>Staff- 1</p> <p>Caseload- use volunteers</p> <p>Capacity- Yes, we have a short waiting list</p>

## Advocacy Agencies

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p><b>Anti-Defamation League</b></p> <p>3747 W Esplanade Ave. Metairie, LA 70002</p> <p><a href="http://neworleans.adl.org">neworleans.adl.org</a></p>	<p>Allison Padilla-Goodman</p> <p>504-312-0461</p>	Education	Spanish – direct service provider, regional director and anti-bias education facilitator	Advocacy, Continuing Education, Housing Discrimination Services, Workplace Rights	Free	<p>None</p> <p>Parishes: All Louisiana Parishes</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- several are partially involved</p> <p>Caseload- low</p> <p>Capacity- N/A</p>
<p><b>Congreso de Jornaleros</b></p> <p>217 N Prieur St. New Orleans, LA 70112</p> <p>504-309-5165</p> <p>M-F 9a – 5p</p>	504-258-1000	Family Services, Legal Aid	<p>Spanish – direct service provider; reception/front desk; in-person interpreter</p> <p>Other Central American Language – direct service provider</p> <p>Language Line – in place</p>	Advocacy, Asylum Assistance, Case Management, DACA/DAPA Assistance, Legal Assistance [General], Legal Defense [General], Mentoring, Special Immigrant Juvenile Status, Translation and Interpretation	Free, Sliding Scale and/or Low Cost	<p>None</p> <p>Parishes: All Louisiana Parishes</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- 2</p> <p>Caseload- Unknown</p> <p>Capacity- Full, but there is no waiting list</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p><b>City of New Orleans</b></p> <p>1300 Perdido St., Suite 8E06 New Orleans, LA 70122</p> <p><a href="http://nola.gov">http://nola.gov</a></p> <p>M-F 8a-5p</p>	<p>Laura Mellem</p> <p>504-658-4982</p>	<p>Housing, Employment/ Workforce Development, Emergency Assistance</p>	<p>Spanish – Direct Service Provider</p> <p>Language Line – in use</p>	<p>Business Consulting, Citizenship Assistance, Disaster Relief, Emergency Preparedness and Alerts, Homebuyer Training, Housing Discrimination Services, Job Placement, Job Training, Legal Assistance [General], Recreation, Utility Assistance, Vocational Training, Wage Theft Assistance, Workplace Rights</p>	<p>Free, Market- Rate</p> <p>Some services in City Hall are free, others have an associated fee (for example, permits and licenses)</p>	<p>None</p> <p>Parishes: Orleans</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff-1</p> <p>Caseload-5000</p> <p>Capacity- Less than 50% of capacity</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p><b>Gasparian Immigration</b></p> <p>829 Baronne St. New Orleans, LA 70113</p> <p><a href="http://gasparianimmigration.com">gasparianimmigration.com</a></p> <p>504-262-9878</p> <p>M-F 10a-4p</p>	<p>Kathleen Gasparian</p> <p>504-262-9878</p>	<p>Advocacy, Legal Aid</p>	<p>English only</p>	<p>Rights-based Advocacy, DACA/DAPA Assistance, Legal Assistance [Immigration], Legal Defense [Immigration], T/U Visas/ VAWA</p>	<p>Free, Sliding Scale and/or Low Cost, Market-Rate</p>	<p>None</p> <p>Parishes: All Louisiana Parishes</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- 1</p> <p>Caseload- 0</p> <p>Capacity- N/A</p>
<p><b>Jesuit Social Research Institute</b></p> <p>6363 St. Charles Avenue, Campus Box 94 New Orleans, LA 70118</p> <p>504-864-7749</p> <p>M-F 9a-4:30p</p>	<p>Sue Weishar</p> <p>504-864-7749</p>	<p>Advocacy, Community Organizing</p>	<p>Spanish</p>	<p>Advocacy and education on immigration justice issues</p>	<p>N/A</p>	<p>None</p> <p>Parishes: All Louisiana Parishes</p>	<p>Staff-0</p> <p>Caseload-0</p> <p>Capacity- N/A</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p><b>Latino Forum</b></p> <p>2020 Gravier St. 3rd Floor New Orleans, LA 70112</p> <p><a href="http://www.louisianalac.org">www.louisianalac.org</a></p> <p>504-568-5748</p> <p>M-F 9a – 5p</p>	<p>Daesy Behrhorst &amp; Karla Sikaffy duPlantier</p> <p>504-621-0859</p>	<p>Family Services</p>	<p>Spanish – direct service provider; in-person</p> <p>Vietnamese – direct service provider</p> <p>Other Central American language – direct service provider</p>	<p>Advocacy, Consulate Services, Emergency Preparedness and alerts, Translation and Interpretation Services</p>	<p>Free</p>	<p>None</p> <p>Parishes: All Louisiana Parishes</p> <p>Populations: Children, Youth, Adults, Families</p>	<p>Staff- 4</p> <p>Caseload- 0</p> <p>Capacity- N/A</p>
<p><b>New Orleans Health Department</b></p> <p>1300 Perdido Street Suite 8E18 New Orleans, LA 70112</p> <p><a href="http://www.nola.gov/health-department">www.nola.gov/health-department</a></p> <p>504-658-2706</p> <p>M-F 8a -5p</p>	<p>504-658-2706</p>	<p>Physical Health, Emergency Assistance, Family Services</p>	<p>Spanish – direct service provider</p>	<p>Emergency Preparedness and alerts, Food Assistance, HIV Counseling, Homeless Services, Parenting Classes, WIC, special supplemental nutrition program for pregnant, breastfeeding, and postpartum women, and infants</p>	<p>Free, Sliding Scale and/or Low Cost</p> <p>HealthyStart - case management for women pregnant or parenting children under the age of two</p>	<p>Income Requirements, Geographic Residency Requirements (state, parish, etc)</p> <p>Parishes: Orleans</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- 0</p> <p>Caseload- Limited direct service</p> <p>Capacity - N/A</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p><b>Puentes / LatiNOLA</b></p> <p>1050 S. Jefferson Davis Pkwy. Suite 316 New Orleans, LA 70125</p> <p><a href="http://puentesno.org">puentesno.org</a></p> <p>504-821-7228</p> <p>M-F 9a – 5p</p>	<p>504-821-7228</p>	<p>Housing, Education, Family Services, Youth Services</p>	<p>Spanish – direct service provider; reception/front desk; in-person interpreter</p>	<p>Advocacy, After School, Business Consulting, Programming, Life Skills, Continuing Education, Homebuyer training, Housing Discrimination Services, Parenting Classes, Mentoring, Translation and Interpretation Services, Workplace Rights</p>	<p>Free, Sliding Scale and/or Low Cost</p> <p>The sliding scale fee applies to housing services only</p>	<p>None</p> <p>Parishes: All Louisiana Parishes</p> <p>Populations: Children, Youth, Adults, Families, Women, Men</p>	<p>Staff- 0</p> <p>Caseload- 0</p> <p>Capacity- Full, but we have no waiting list</p>
<p><b>Southern Poverty Law Center</b></p> <p>1055 St. Charles Avenue, Ste. 505 New Orleans, LA 70130</p> <p>504-486-8982</p> <p>M-F 9-5</p>	<p>334-207-6488</p>	<p>Legal Advocacy</p>	<p>Spanish</p>	<p>Advocacy, Monitoring Hate Crimes, Teaching Tolerance, Legal Defense against unjust acts toward vulnerable populations</p>	<p>Free</p>	<p>Must undergo determination process for of whether their issues fall within a larger legal campaign concerning systemic problems already active within the organization</p> <p>Parishes: All Parishes</p>	<p>Staff-2 locally</p> <p>Caseload- contingent on issues &amp; intake process</p> <p>Capacity- N/A</p>

Organization Information	UC Contact Person & Phone	Service Category	Languages Spoken	Services Provided	Cost of Services	Requirements for Service	UC-Specific Capacity
<p><b>Youth Opportunity Center</b></p> <p>1615 Poydras St. Suite 1400 New Orleans, LA 70112</p> <p><a href="http://www.rsdl.net">www.rsdl.net</a></p> <p>504-373-6200</p> <p>M-F, 8 - 4:30</p>	<p>Dr. April Johnson or Angela Wiggins</p> <p>504-373-6200</p>	<p>Education, Family Services, Youth Services, Reentry (from prison or juvenile justice system)</p>	<p>English</p>	<p>Advocacy, Case Management, Homeless Services, School Enrollment</p>	<p>Free</p>	<p>Age Requirements</p> <p>Parishes: Orleans</p> <p>Populations: Children, Youth, Families</p>	<p>Staff- 8</p> <p>Caseload- N/A</p> <p>Capacity- N/A</p>

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