A Guide to
BEHAVIORAL HEALTH
RESOURCES IN THE
GREATER NEW ORLEANS AREA

The City of New Orleans
Mitchell J. Landrieu, Mayor
Dr. Karen DeSalvo, Health Commissioner

Updated Fall 2012
A message from Dr. Karen Bollinger DeSalvo, Health Commissioner for the City of New Orleans:

In keeping with Mayor Mitch Landrieu's commitment to improve the quality of life for the citizens of New Orleans, the Mayor and I are pleased to present this updated Behavioral Health Resource Guide. Mental health and substance abuse continue to pose significant public health challenges in our City. While we know we have more work to do to reduce the burden and improve access to resources, we can start with providing information about available services.

The original guide was released in January of 2012, and as services change and grow, we want to ensure that consumers have access to the most current information available.

This guide provides an updated, comprehensive inventory of all behavioral health resources, including important programs, clinics offered by area providers and organizations from the public and private sector. We have also included resources to assist with access to these services such as information on public funding options, websites with more information and housing and supportive services throughout New Orleans.

This version of the guide includes two important additions. The first is the section for children and youth service providers. We realize the burden of mental health and substance abuse issues among this vulnerable population and strive to increase awareness of resources available to the city's young people. The second addition is the identification of providers who are part of the Magellan Health Services, Inc. network. The accreditation process completed by Magellan provides a measure of quality for behavioral health services for the Greater New Orleans area.

To develop this guide, the City worked in collaboration with the Substance Abuse and Mental Health Services Administration (SAMHSA) and President Obama's Strong Cities, Strong Communities (SC2) Initiative. We are thankful for their technical guidance and dedication to improving the health and lives of our residents. We were also aided by our local community partners who helped ensure that the guide was accurate and complete.

As a city, we can improve the health of our population, and our aim is to ensure delivery of affordable, quality healthcare services for all residents. We invite you to use this valuable information to help enhance your health knowledge of available behavioral health resources and make informed choices about care for you and your loved ones.

Sincerely,

Dr. Karen Bollinger DeSalvo
Health Commissioner, City of New Orleans
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KEY FOR CHILD/YOUTH, ADULT, FAMILIES
Note: This guide is intended to assist individuals in accessing services provided by agencies in the community. If you have private insurance, please check with your insurance agency’s provider listing to ensure you are accessing care covered under your insurance plan.

©Magellan Health Services, Inc. Approved Providers in Region 1 (Providers from other regions are not identified here)
CRISIS SERVICES

Metropolitan Human Services District- Crisis Unit
Contact Number: (504) 826-2675

The Metropolitan Human Services District (MHSD) provides urgent access to clinical services for individuals in mental health or substance abuse related crises. The MHSD Crisis Line includes 24-hour / 7 days a week crisis triage over the telephone. Access to trained mental health professionals is open to everyone in the community.

The MHSD Crisis Response Team can respond to crisis situations throughout Orleans Parish. The Crisis Response Team can be accessed through the MHSD Crisis Line.

The MHSD Crisis Stabilization Unit provides services for individuals undergoing behavioral health crises including access to 5 respite beds for men and women.

Jefferson Parish Human Services Authority
Contact Number: (504) 832-5123 – after hours crisis services

Community Support provides 24-hour mobile crisis intervention for children and adults with mental illness, an addictive disorder, and/or a developmental disability. The Mobile Crisis Team is dispatched in emergency situations for individuals living in Jefferson Parish. The Mobile Crisis Team provides emotional support, in-home stabilization, referrals to ongoing support programs, and follow-up to assure continuity of care. Call (504) 349-8833 for detailed information about JPHSA services, supports and eligibility criteria. Information about JPHSA is also available at http://www.jphsa.org/index.html.

New Orleans 911 Services
Contact Number: 911

NOPD 911 services are part of the crisis network in Orleans Parish. Dispatchers are trained to recognize and handle crisis calls involving individuals with mental health and substance abuse issues. Calls involving behavioral health issues or violent individuals are transferred to the NOPD Crisis Unit.

NOPD Mobile Crisis Unit
Contact Number: 911

The NOPD mobile crisis unit assists in identifying and providing the appropriate treatment for individuals who will benefit from mental health interventions in lieu of criminal incarceration. The NOPD Crisis Unit also transports individuals to the emergency room if necessary. The NOPD mobile crisis unit is comprised of trained Crisis Technician volunteers and a NOPD officer who respond to calls between 8:00 AM and 12:00 AM every day. During off hours, the MHSD Crisis Team can be accessed through the number listed above.
Interim LSU Hospital (University Hospital) – Mental Health Emergency Room Extension (MHERE)
2021 Perdido Street New Orleans, LA 70112
Main Hospital Information: (504) 903-3000

The MHERE provides a specifically designated area of the Emergency Department for evaluating and treating a person in crisis. The MHERE provides the opportunity for rapid stabilization in a safe, quiet environment, increasing the client’s ability to recognize and deal with the situations that may result in crises and increasing and improving their network of community and natural supports. All patients receive a Medical Screening Exam and appropriate medical evaluation.

MHERE services include: crisis stabilization, crisis risk assessment, nursing assessments, psychiatric observation and evaluation, behavioral health co-occurring evaluations, emergency medication, crisis support and counseling, information, liaison, advocacy consultation, and linkage to other crisis and community services. Unit staff can make involuntary commitment decisions. The mix and frequency of services is based on each individual’s crisis assessment and treatment needs.

Access to MHERE services is through the hospital’s Emergency Room. Patients cannot be referred to the MHERE directly.

New Orleans Forensic Center – New Orleans Coroner’s Office
Contact Number: (504) 658-9660

The New Orleans Forensic Center is operated through the New Orleans Coroner’s Office and is responsible for evaluating individuals with mental illness and/or substance abuse who are dangerous to themselves, dangerous to others, or gravely disabled for Orders of Protective Custody (OPC) or involuntary psychiatric commitment. The New Orleans Forensic Center can facilitate psychiatric evaluations in an emergency.

211- Cope Line- Via Link
Contact: (504) 269-COPE or (1-800) 749-COPE or 211

The Cope Line counselors provide counseling over the phone, and help individuals find health or human services in the community. Counselors can locate and refer callers to personal and family crisis assistance, housing resources, mental health services, utility and rental assistance, food banks, medical care, disaster-related services, job training services, elder and child care, legal services, disability assistance, and more. The Cope Line’s counselors are also trained in suicide prevention and crisis counseling. 2-1-1 is free and services are available 24-hours a day / 7 days a week.

Family Service of Greater New Orleans- Child and Adolescent Response Team (CART)
Contact Number: (1-800) 248-1152

The Office of Mental Health has developed a new crisis response service – CART (Child Adolescent Response Team). The mission of the program is to provide crisis counseling and intervention to children, youth, and their immediate family. CART assists the family in the stabilization of their crisis and provides the family with advocacy, referrals, and support.

Note: All major hospitals provide behavioral health crisis services through the Emergency Room.
Detoxification services can be accessed through the community providers listed below. Individuals in need of detoxification services can contact the agencies listed below directly or contact Metropolitan Human Services District at (504) 826-2675.

**INPATIENT DETOXIFICATION SERVICES:**

**Odyssey House - Medically Assisted Detoxification**
1125 North Tonti Street | New Orleans, LA 70119
Phone: (504) 821-9211
www.ohlinc.org

**River Oaks Hospital – Inpatient Detoxification**
1525 River Oaks Road | West Jefferson, LA 70123
Phone: (504) 734-1740 x 207
www.riveroakshospital.com

**OUTPATIENT DETOXIFICATION SERVICES:**

**Addiction Recovery Resources, Inc - Ambulatory Detoxification Program**
4836 Wabash Street | Metairie, LA 70001
Phone: (504) 780-2766
www.arrno.org

**Addictions Counseling and Educational Resources (ACER)**
2238 First Street | Slidell, LA 70458
Phone: (504) 941-7580
www.acercanhelp.com

**DRD New Orleans Medical Clinic - Methadone Maintenance**
417 South Johnson Street | New Orleans, LA 70112
Phone: (504) 524-7205
www.bhgrecovery.com

**New Orleans Narcotics Treatment Center – Methadone Clinic**
7606 Westbank Expressway | Marrero, LA 70072
Phone: (504) 347-1120

**Townsend**
3600 Prytania Street Ste. 72 | New Orleans, LA 70115
Phone: (504) 897-5144
24 Hours: (1-800) 392-9186
www.townsendla.com
For additional information regarding the Louisiana Behavioral Health Partnership and the Statewide Management Organization consult the Department of Health and Hospitals website at: http://new.dhh.louisiana.gov/

In Louisiana, you qualify to receive Medicaid if you:
• Receive Supplemental Security Income (SSI) from the Social Security Administration (SSA)
• Get financial help from the Office of Family Support (OFS) through the Family Independence Temporary Assistance Program (FITAP).
  • Website: http://www.dss.state.la.us/index.cfm?md=pagebuilder&tmp=home&pid=139

You may also qualify for Medicaid coverage if you:
• Are disabled according to the Social Security Administration’s definition
• Have corrected vision no better than 20/200
• Are a low-income parent of children under age 19
• Are a child under age 19
• Are pregnant
• Have no insurance and need treatment for breast and/or cervical cancer
• Receive Medicare coverage and are low-income

How do I apply for Medicaid?
There are several ways you can apply for Medicaid or get more information:

1. Apply or renew coverage for any Medicaid program by visiting the Louisiana Medicaid Online Application Center. Once you submit the online application, it is sent immediately to the Medicaid office for processing, and there is no delay for mailing or faxing a paper form. Website: bhsfweb.dhh.louisiana.gov/OnlineServices

2. Call the Medicaid hotline toll free at 1.888.342.6207 for help applying.

3. Contact any Medicaid application center statewide. Website: new.dhh.louisiana.gov/index.cfm/page/262

4. Download and print an application for any Medicaid program and then mail or fax it to Medicaid at:

   **Mailing:**
   P.O. Box 91278
   Baton Rouge, LA 70821-9278
   **Fax:** (1-877) 523-2987
Greater New Orleans Community Health Connection (GNOCHC)
www.Medicaid.DHH.Louisiana.gov
(1-888) 342-6207

The Medicaid waiver, referred to as the Greater New Orleans Community Health Connection—or GNOCHC—will cover many Louisiana patients’ primary care visits at no out of pocket cost.

Who is eligible?
People eligible for GNOCHC must meet the following criteria:

- 19-64 years of age
- Live in Orleans, Jefferson, Plaquemines or St. Bernard Parish
- Below 200% of the poverty line (Income Limits effective April 1, 2012: Family of 1: $465 weekly income, $1,862 monthly income; Family of 4: $960 weekly income, $3,842 monthly income; Family of 8: $1,620 weekly income, $6,482 monthly income)
- Uninsured for the past 6 months
- Are not pregnant
- U.S. citizenship or permanent residency

NOTE: You must meet ALL criteria in order to be eligible

To apply, you MUST provide:
- Proof of income (Copy of most recent W2, Filed tax forms, Most recent pay stubs, Unemployment award letter, Social Security/Disability award letter, Food stamp award letter)
- Government issued photo ID – if current address is not on ID, a utility bill must be provided.
- Birth certificate or US permanent residency card

What does this mean?
Those eligible for the waiver will pay for services at participating clinics —there will be no charge. This includes both costs and vaccines. For a list providers participating in GNOCHC, visit http://www.lamedicaid.com/provweb1/GNOCHC/Participating_Providers.pdf.

What if a patient is not eligible?
If a patient does not meet the eligibility criteria, they will be charged the Sliding Scale fee rate that is currently in place. We are unable to accept stated incomes or notarized letters for fulfilling the Waiver eligibility criteria.
STATE CONTACT INFORMATION

DEPARTMENT OF HEALTH AND HOSPITALS –
LOUISIANA BEHAVIORAL HEALTH PARTNERSHIP (LBHP)
Website: www.lbhp.dhh.la.gov

For questions/queries, contact:

Pierre Washington
Public Information Officer
Office of Behavioral Health/LBHP
Phone: (225) 342-8706
E-mail: pierre.washington@la.gov

MAGELLAN HEALTH SERVICES, INC.
The Louisiana Behavioral Health Partnership (LBHP) and the Coordinated System of Care (CSoC) will be managed by Magellan Health Services.

Lisa Faust
Magellan Health Services Communications
E-mail: LRFaust@magellanhealth.com
Phone Number: (225) 367-3000

MAGELLAN HEALTH SERVICES PROVIDER SERVICES INFORMATION:
Website: www.MagellanofLouisiana.com
E-mail: LAProviderQuestions@MagellanHealth.com

MAGELLAN HEALTH SERVICES MEMBER SERVICES INFORMATION:
Helpful information can be found in the Member Handbook at magellanoflouisiana.com/media/115656/2012_la_handbook_final.pdf
Phone: (1-800) 424-4399
E-mail: LouisianaInfo@MagellanHealth.com

CITY CONTACT INFORMATION

CITY OF NEW ORLEANS HEALTH DEPARTMENT
Health, Human Services & Wellness
Phone: (504) 658-2500
Website: www.nola.gov/RESIDENTS/Health-Department/
<table>
<thead>
<tr>
<th>AGENCY</th>
<th>SERVICES</th>
<th>PHONE NUMBER</th>
</tr>
</thead>
<tbody>
<tr>
<td>24/7 Drug and Alcohol Rehab Referral Service</td>
<td>Private, High End Facility Referrals</td>
<td>(1-800) 521-7128</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(1-866) 513-9835</td>
</tr>
<tr>
<td>Al-ateen</td>
<td>Counseling for Young Persons who are Friends or Family of a Drug or Alcohol Abuser</td>
<td>(1-800) 352-9996</td>
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<td></td>
<td></td>
<td>(1-888) 425-2666</td>
</tr>
<tr>
<td>Alcohol Abuse and Crisis Intervention</td>
<td>Referrals for Alcohol Abuse Treatment</td>
<td>(1-800) 234-0246</td>
</tr>
<tr>
<td>Alcohol and Drug Abuse Helpline and Treatment</td>
<td>Referrals for Substance Abuse Treatment</td>
<td>(1-800) 234-0420</td>
</tr>
<tr>
<td>Alcohol Hotline Support &amp; Information</td>
<td>Counseling and Referrals for Alcohol Addiction Treatment</td>
<td>(1-800) 331-2900</td>
</tr>
<tr>
<td>Baton Rouge Crisis Intervention Center</td>
<td>Crisis Hotline</td>
<td>(1-800) 437-0303</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(225) 924-3900</td>
</tr>
<tr>
<td>Boys Town National Hotline</td>
<td>Referrals for Substance Abuse Treatment</td>
<td>(1-800) 448-3000</td>
</tr>
<tr>
<td>Childhelp USA</td>
<td>Crisis Intervention, Referrals and Support Services for Victims of Child Abuse</td>
<td>(1-800) 422-4453</td>
</tr>
<tr>
<td>Cope Line by Via Link</td>
<td>Information and Social Services for Persons in Crisis Including Counseling, Referrals and Connecting to Community Resources</td>
<td>(504) 269-2673 or 211</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(1-800) 749-2673 or 211</td>
</tr>
<tr>
<td>Kidline</td>
<td>Crisis Intervention, Referrals and Support Services for Victims of Child Abuse</td>
<td>(1-800) 244-5373 or 211</td>
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<td></td>
<td></td>
<td>(225) 925-9520</td>
</tr>
<tr>
<td>Louisiana Domestic Violence Hotline</td>
<td>Crisis Intervention, Information and Referrals for Victims of Domestic Abuse</td>
<td>(1-888) 411-1333</td>
</tr>
<tr>
<td>Louisiana Gambling Helpline</td>
<td>Referrals for Individuals with Gambling Problems</td>
<td>(1-877) 770-7867</td>
</tr>
<tr>
<td>Louisiana Office for Addictive Disorders</td>
<td>Referrals for Substance Abuse Treatment</td>
<td>(1-877) 664-2248</td>
</tr>
<tr>
<td>Louisiana State University Health Sciences Center Victims Assistance Program</td>
<td>Referrals for Mental Health Treatment for Persons Exposed to Violence</td>
<td>(504) 568-8772</td>
</tr>
<tr>
<td>Louisiana Tobacco Quitline</td>
<td>Smoking Cessation, Counseling, Web Based Smoking Cessation Application/Tool, Referrals</td>
<td>(1-800) 784-8669</td>
</tr>
<tr>
<td><strong>Metropolitan Crisis Response Team</strong></td>
<td>24 Hour Line for Triage, Assessment, and Intervention for Persons Experiencing Mental Health or Substance Abuse Crises; Link Consumers to Appropriate Community Resources</td>
<td>(504) 826-2675</td>
</tr>
<tr>
<td><strong>National Cocaine Hotline</strong></td>
<td>Referrals for Cocaine Addiction Treatment</td>
<td>(1-800) 262-2463</td>
</tr>
<tr>
<td><strong>National Domestic Violence Hotline</strong></td>
<td>Crisis Intervention, Information and Referrals for Victims of Domestic Violence</td>
<td>(1-800) 799-7233, (1-800) 787-3224 (TDD)</td>
</tr>
<tr>
<td><strong>National Drug Information Treatment and Referral Hotline</strong></td>
<td>Referrals for Substance Abuse Treatment</td>
<td>(1-800) 662-4357</td>
</tr>
<tr>
<td><strong>National Hopeline Network</strong></td>
<td>Crisis Counseling for Suicide</td>
<td>(1-800) 784 2433</td>
</tr>
<tr>
<td><strong>National Suicide Prevention Hotline</strong></td>
<td>24 Hour Hotline for Counseling and Support</td>
<td>(1-800) 273-8255 (English &amp; Spanish); (1-888) 628-9454 (Spanish); (1-800) 799-4889</td>
</tr>
<tr>
<td><strong>NO/AIDS Task Force</strong></td>
<td>Counseling for Persons Affected By HIV, Available Monday through Friday 10 am to 3 pm</td>
<td>(504) 309-2437</td>
</tr>
<tr>
<td><strong>The Alcohol &amp; Drug Addiction Resource Center</strong></td>
<td>Referrals for Substance Abuse Treatment</td>
<td>(1-800) 390-4056</td>
</tr>
<tr>
<td><strong>Youth America Hotline</strong></td>
<td>Counseling for Teens by Teens</td>
<td>(1-877) 968-8454</td>
</tr>
<tr>
<td><strong>Youth Link</strong></td>
<td>Emergency Counseling, Referrals, Talk Line</td>
<td>(504) 895-2550</td>
</tr>
</tbody>
</table>
Metropolitan Human Services District (MHSD) provides outpatient treatment services through its Behavioral Health Clinics and referrals to community providers. Adults who have a serious and persistent mental illness and live in Orleans, St. Bernard or Plaquemines parishes may qualify for the following services:

- Assertive Community Treatment (ACT)
- Consumer Care Funds
- Crisis Response
- Detoxification Referrals
- Drug Screening and Evaluation
- Forensic Assertive Community Treatment (FACT)
- Gambling Treatment
- Inpatient and Residential Treatment Referrals
- Intensive Case Management
- Intensive Outpatient Treatment
- Medication Management
- Peer Support Wellness Recovery Action Plan Groups
- Pharmacy Assistance Program
- Psychiatric evaluation and treatment
- Prevention
- Substance Abuse Residential Treatment Services
- Services for Pregnant Women
- Services for the Developmentally Disabled
- Targeted Case Management
- Transitional Housing

To be referred to any MHSD services and for other referrals please call (504) 568-3130.

The information for MHSD Clinics is listed below; some services may not be available at all clinics. Please call for information about all available services.

<table>
<thead>
<tr>
<th>CLINIC NAME</th>
<th>ADDRESS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Algiers-Fischer Behavioral Health Center</td>
<td>4422 General Meyer Ave, Ste. 203, New Orleans, LA 70131</td>
</tr>
<tr>
<td>C.A.R.E. Center (Counseling, Assessment; Advocacy, Resources, Education) - Organization</td>
<td>400 Poydras Street, Ste. 1800, New Orleans, LA 70130</td>
</tr>
<tr>
<td>Central City Behavioral Health Center</td>
<td>2221 Philip Street, New Orleans, LA 70113</td>
</tr>
<tr>
<td>Chartres-Pontchartrain Behavioral Health Center</td>
<td>719 Elysian Fields Ave, New Orleans, LA 70117</td>
</tr>
<tr>
<td>MHSD Behavioral Health Court Center</td>
<td>2601 Tulane Avenue, 8th Fl., New Orleans, LA 70119</td>
</tr>
<tr>
<td>New Orleans East Behavioral Health</td>
<td>5640 Read Blvd, Ste 810, New Orleans, LA 70127</td>
</tr>
<tr>
<td>Plaquemines Behavioral Health Center</td>
<td>103 Avenue A, Belle Chasse, LA 70037</td>
</tr>
</tbody>
</table>

Note: Clinic services are mobile in St. Bernard (Violet) and Plaquemines (Port Sulphur, Bootheville).
The mission of Jefferson Parish Human Services Authority is to minimize the existence and disabling effects of mental illness, substance abuse, and developmental disabilities and to maximize opportunities for individuals and families affected by those conditions to achieve a better quality of life and to participate more fully within our community. Services include:

- Access to Services - Single Point of Entry
- Adult Community Support Services
- Child/Adolescent Behavioral Health Services Serving Infants, Children, and Adolescents with Mental Health, and Substance Abuse Needs
- Abuse Needs
- Drug Screens
- In-Home Therapy for Youth
- Individual and Group Therapy
- Intensive Outpatient Treatment for Substance Abuse
- Medicaid Enrollment
- Nurse-Family Partnership for First-Time Pregnant Women
- Outpatient Treatment for Compulsive Gambling
- Psychiatric Evaluation
- Psychiatric Medication Management
- Referral to Inpatient Programs
- Referral for Detoxification
- Services available to individuals who meet Louisiana State eligibility requirements for developmental disabilities
- Support Groups

Call (504) 349-8833 for detailed information about JPHSA services, supports and eligibility criteria. Jefferson Parish citizens in crisis directly impacted by mental illness, an addictive disorder and/or developmental disabilities can call (504) 832-5123 for after-hours crisis services (nights, weekends and holidays).
# Community Based Service Providers

<table>
<thead>
<tr>
<th>AGENCY</th>
<th>SERVICES</th>
<th>POPULATION</th>
<th>FEES</th>
<th>CONTACT</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Acceptable Health Services®</strong></td>
<td>Individual Counseling, Group Counseling, Family Counseling, Family Intervention Services, Medication Management, Mental Health Rehabilitation, In-School Counseling</td>
<td>Children, Youth, Adults</td>
<td>Medicaid Only Medicaid Accepted: Yes</td>
<td>5640 Read Blvd, Ste. 740 New Orleans, LA 70127 Phone: (504) 245-2440 Fax: (504) 245-4284</td>
</tr>
<tr>
<td><strong>Akula Foundation: Grief Resource Center</strong></td>
<td>Grief Support Groups for Adults, Adolescents, and Children, Advanced Illness Management, Children’s Bereavement Camp, Referrals</td>
<td>Seniors, Adults, Youth, Children</td>
<td>Free Medicaid Accepted: No</td>
<td>1221 S Clearview Parkway, 4th Floor Jefferson, LA 70121 Phone: 24 Hour Line: (504) 723-3628, (504) 881-0452 Website: akulafamilyfoundation.com</td>
</tr>
<tr>
<td><strong>American Active Rehab Inc.</strong></td>
<td>Medication Management, Individual Counseling, Group Therapy, Family Therapy, Mental Health Rehabilitation</td>
<td>Children, Youth; Court-Mandated</td>
<td>Medicaid Only Medicaid Accepted: Yes</td>
<td>401 Whitney Ave Gretna, LA 70056 Phone: (504) 263-1403 Fax: (504) 263-1423</td>
</tr>
<tr>
<td><strong>Beacon Behavioral Health</strong></td>
<td>Partial Hospitalization Program, Individual Therapy, Group Therapy, Medication Management, ReHospitalization Prevention</td>
<td>Adults</td>
<td>Medicare, Medicaid, Sliding Fee Scale Medicaid Accepted: Yes</td>
<td>3200 Ridgelake Dr, Ste. 100 Metairie, LA 70002 Phone: (504) 581-4333 Fax: (504) 581-2412 Website: beaconbh.com</td>
</tr>
<tr>
<td><strong>Boat People SOS</strong></td>
<td>Community Services, PsychoEducational Groups</td>
<td>Vietnamese Immigrants</td>
<td>Free Medicaid Accepted: No</td>
<td>113 LaPalco Blvd, Ste. 110 Gretna, LA 70056 Phone: (504) 433-8668 Fax: (504) 433-8669</td>
</tr>
<tr>
<td><strong>CCANO St. Louise de Marillac Ministry®</strong></td>
<td>Mental Health Rehabilitation for Chronically Mentally Ill Youth and Adults with Problems, Extensive Mental Health and Rehabilitation Services</td>
<td>Children and Adults</td>
<td>Medicaid Only Medicaid Accepted: Yes</td>
<td>8326 Apricot St New Orleans, LA 70118 Phone: (504) 861-6343 Fax: (504) 861-1758 Website: ccano.org</td>
</tr>
<tr>
<td><strong>Children’s Bureau®</strong></td>
<td>Individual Counseling for Children Affected by Trauma, Loss or Disaster, Infant Mental Health, Family Counseling, Group Counseling, Mental Health Rehabilitation, Grief and Trauma Intervention, Crisis Intervention</td>
<td>Children, Youth</td>
<td>Free Medicaid Accepted: Yes</td>
<td>2626 Canal St, Ste. 201 New Orleans, LA 70119 Phone: (504) 525-2366 Afterhours Cope Line: (504) 269-2673 Fax: (504) 525-7525 Website: childrens-bureau.com</td>
</tr>
</tbody>
</table>

**Acceptable Health Services®**

- Individual Counseling, Group Counseling, Family Counseling, Family Intervention Services, Medication Management, Mental Health Rehabilitation, In-School Counseling
- Setting: Outpatient, Community-Based
- Language: English, Spanish
- Medicaid Only Medicaid Accepted: Yes
- Free Medicaid Accepted: Yes
- Phone: (504) 245-2440
- Fax: (504) 245-4284

**Akula Foundation: Grief Resource Center**

- Grief Support Groups for Adults, Adolescents, and Children, Advanced Illness Management, Children’s Bereavement Camp, Referrals
- Setting: Community-Based
- Language: English
- Free Medicaid Accepted: No
- Phone: (504) 723-3628, (504) 881-0452
- Website: akulafamilyfoundation.com

**American Active Rehab Inc.**

- Medication Management, Individual Counseling, Group Therapy, Family Therapy, Mental Health Rehabilitation
- Setting: Outpatient
- Language: English
- Medicaid Only Medicaid Accepted: Yes
- Free Medicaid Accepted: Yes
- Phone: (504) 263-1403
- Fax: (504) 263-1423

**Beacon Behavioral Health**

- Partial Hospitalization Program, Individual Therapy, Group Therapy, Medication Management, ReHospitalization Prevention
- Setting: Outpatient
- Language: English, Spanish, Others as Needed
- Medicare, Medicaid, Sliding Fee Scale Medicaid Accepted: Yes
- Phone: (504) 581-4333
- Fax: (504) 581-2412
- Website: beaconbh.com

**Boat People SOS**

- Community Services, PsychoEducational Groups
- Setting: Outpatient
- Language: English, Vietnamese
- Free Medicaid Accepted: No
- Phone: (504) 433-8668
- Fax: (504) 433-8669

**CCANO St. Louise de Marillac Ministry®**

- Mental Health Rehabilitation for Chronically Mentally Ill Youth and Adults with Problems, Extensive Mental Health and Rehabilitation Services
- Setting: Clinic/ Community Based
- Language: English
- Medicaid Only Medicaid Accepted: Yes
- Phone: (504) 861-6343
- Fax: (504) 861-1758
- Website: ccano.org

**Children’s Bureau®**

- Individual Counseling for Children Affected by Trauma, Loss or Disaster, Infant Mental Health, Family Counseling, Group Counseling, Mental Health Rehabilitation, Grief and Trauma Intervention, Crisis Intervention
- Setting: Community Based
- Language: English
- Free Medicaid Accepted: Yes
- Phone: (504) 525-2366
- Fax: (504) 525-7525
- Website: childrens-bureau.com
<table>
<thead>
<tr>
<th>Organization</th>
<th>Services Provided</th>
<th>Language</th>
<th>Acceptance</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Website</th>
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<tbody>
<tr>
<td>Clarke Community Services, LLC</td>
<td>Mental Health Rehabilitation, Counseling, Community Support, Psychiatry</td>
<td>English</td>
<td>Medicaid Only</td>
<td>200 South Broad St, Ste. 6</td>
<td>(504) 821-6830</td>
<td>(504) 821-6837</td>
<td>comcarellc.com</td>
</tr>
<tr>
<td>Comcare Support Center, LLC</td>
<td>Community Psychiatric Supportive Treatment</td>
<td>English</td>
<td>Medicaid Only</td>
<td>3100 Ridgelake Dr Metairie, LA 70002</td>
<td>(504) 322-7328</td>
<td>(888) 977-2609</td>
<td>comcarellc.com</td>
</tr>
<tr>
<td>Counseling Solutions Organization:</td>
<td>Professional Counseling Program Assisting clients with Depression, Anxiety, Marriage</td>
<td>English</td>
<td>Medicaid Only</td>
<td>6220 LaSalle Pl New Orleans, LA 70118</td>
<td>(504) 451-7866</td>
<td>(504) 866-5391</td>
<td>ccano.org</td>
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<tr>
<td>Catholic Charities Archdiocese of New Orleans®</td>
<td>and Couple Concerns, Parent and Child Concerns, Childhood and Adolescence, Child and</td>
<td>English</td>
<td>Medicaid Only</td>
<td>200 South Broad St, Ste. 6</td>
<td>(504) 821-6830</td>
<td>(504) 821-6837</td>
<td>comcarellc.com</td>
</tr>
<tr>
<td>Crossroads Louisiana®</td>
<td>Family Counseling, Grief and Loss, Post Traumatic Stress, Anger Management, and Adult</td>
<td>English</td>
<td>Medicaid Only</td>
<td>3100 Ridgelake Dr Metairie, LA 70002</td>
<td>(504) 322-7328</td>
<td>(888) 977-2609</td>
<td>comcarellc.com</td>
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<tr>
<td>Early Childhood Support Services</td>
<td>Medication Management, Community Support, Service Coordination</td>
<td>English</td>
<td>Medicaid Only</td>
<td>7800 Canal St, Ste. 211</td>
<td>(504) 483-1828</td>
<td>(504) 483-1822</td>
<td>ecssla.org</td>
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<tr>
<td>Eden Healthcare Services®</td>
<td>Assessment, Individual Counseling, Medication Management, Mental Health Rehabilitation</td>
<td>English</td>
<td>Medicaid Only</td>
<td>3600 St. Charles Ave, Ste 201</td>
<td>(504) 523-9444</td>
<td>(504) 523-9445</td>
<td>edenhealthcareservices.net</td>
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<tr>
<td>Ekems Healthcare Inc Mental Rehab Out Patient Care</td>
<td>Mental Health Rehabilitation, Medication Management, Assessment, Reassessment, Community Support</td>
<td>English</td>
<td>Medicaid Only</td>
<td>8470 Morrison Rd, Ste. A</td>
<td>(504) 248-1581</td>
<td>(504) 248-1583</td>
<td>enhanceddestinyservices.org</td>
</tr>
<tr>
<td>Enhanced Destiny Services®</td>
<td>Mental Health Rehabilitation, Medication Management, Education, Individual and Group Counseling, Community Support</td>
<td>English</td>
<td>Medicaid Only</td>
<td>2740 Iberville St New Orleans, LA 70119</td>
<td>(504) 821-8184</td>
<td>(504) 821-8185</td>
<td>enhanceddestinyservices.org</td>
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<tr>
<td><strong>Family Services GNO- East Jefferson</strong></td>
<td>Assessment, Individual Counseling, Couples Counseling, Family Counseling, Mental Health Rehabilitation, Medication Management, Referrals&lt;br&gt;<strong>Setting:</strong> Outpatient</td>
<td>Children, Youth, Adults&lt;br&gt;<strong>Language:</strong> English</td>
<td>Sliding Fee Scale, Free for Children Age 6-18 Years&lt;br&gt;<strong>Medicaid Accepted:</strong> No</td>
<td>3801 Canal St, Ste. 325&lt;br&gt;New Orleans, LA 70119&lt;br&gt;<strong>Phone:</strong> (504) 267-5712; 24 Hour Line: (504) 575-8982&lt;br&gt;<strong>Fax:</strong> (504) 267-5714&lt;br&gt;<strong>Website:</strong> essentialcarellc.com</td>
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<tr>
<td><strong>Family Services GNO- Main Office</strong></td>
<td>Comprehensive Mental Health Services&lt;br&gt;<strong>Setting:</strong> Outpatient</td>
<td>Children, Adults&lt;br&gt;<strong>Language:</strong> English</td>
<td>Medicaid Only&lt;br&gt;<strong>Medicaid Accepted:</strong> Yes</td>
<td>3520 General DeGaulle&lt;br&gt;New Orleans, LA 70114&lt;br&gt;<strong>Phone:</strong> (504) 363-7449&lt;br&gt;<strong>Fax:</strong> (504) 363-7077</td>
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<tr>
<td><strong>Family Services GNO- St. Bernard</strong></td>
<td>In-Home Counseling, Medication Management&lt;br&gt;<strong>Setting:</strong> Outpatient</td>
<td>Children, Adults&lt;br&gt;<strong>Language:</strong> English</td>
<td>Medicaid Only&lt;br&gt;<strong>Medicaid Accepted:</strong> Yes</td>
<td>3801 Canal St, Ste. 220&lt;br&gt;New Orleans, LA 70119&lt;br&gt;<strong>Phone:</strong> (504) 482-2735&lt;br&gt;<strong>Fax:</strong> (504) 482-2737</td>
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<tr>
<td><strong>Family Services GNO- Westbank</strong></td>
<td>Individual, Couples, Group and Family Counseling, Anger Management, Substance Abuse, Sex Offender, Domestic, Violence, School-Based Individual and Group Therapy, Multi-Systemic Therapy, Child and Adolescent Response Team&lt;br&gt;<strong>Setting:</strong> Outpatient</td>
<td>Children, Youth, Adults&lt;br&gt;<strong>Language:</strong> English</td>
<td>Medicaid Accepted: No</td>
<td>201 Evans Rd, Bldg. 3, Ste. 311&lt;br&gt;Harahan, LA 70123&lt;br&gt;<strong>Phone:</strong> (504) 733-4031; Child and Adolescent Response Team (CART) Crisis Line: (1-800) 248-1152&lt;br&gt;<strong>Fax:</strong> (504) 733-4033&lt;br&gt;<strong>Website:</strong> fsgno.org</td>
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<tr>
<td><strong>Family Services GNO- Main Office</strong></td>
<td>Individual, Couples, Group and Family Counseling, Anger Management, Substance Abuse, Sex Offender, Domestic, Violence, School-Based Individual and Group Therapy, Multi-Systemic Therapy, Child and Adolescent Response Team&lt;br&gt;<strong>Setting:</strong> Outpatient</td>
<td>Children, Youth, Adults&lt;br&gt;<strong>Language:</strong> English</td>
<td>Sliding Fee Scale, Free for Children Age 6-18 Years&lt;br&gt;<strong>Medicaid Accepted:</strong> No</td>
<td>2515 Canal St, Ste. 201&lt;br&gt;New Orleans, LA 70119&lt;br&gt;<strong>Phone:</strong> (504) 822-0800; Child and Adolescent Response Team (CART) Crisis Line: (1-800) 248-1152&lt;br&gt;<strong>Fax:</strong> (504) 822-0831&lt;br&gt;<strong>Website:</strong> fsgno.org</td>
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<tr>
<td><strong>Family Services GNO- St. Bernard</strong></td>
<td>Individual, Couples, Group and Family Counseling, Anger Management, Substance Abuse, Sex Offender, Domestic, Violence, School-Based Individual and Group Therapy, Multi-Systemic Therapy, Child and Adolescent Response Team&lt;br&gt;<strong>Setting:</strong> Outpatient</td>
<td>Children, Youth, Adults&lt;br&gt;<strong>Language:</strong> English</td>
<td>Sliding Fee Scale, Free for Children Age 6-18 Years&lt;br&gt;<strong>Medicaid Accepted:</strong> No</td>
<td>8352 Lafitte Ct&lt;br&gt;Chalmette, LA 70043&lt;br&gt;<strong>Phone:</strong> (504) 271-3781; Child and Adolescent Response Team (CART) Crisis Line: (1-800) 248-1152&lt;br&gt;<strong>Fax:</strong> (504) 271-3793&lt;br&gt;<strong>Website:</strong> fsgno.org</td>
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<td><strong>Family Services GNO- Westbank</strong></td>
<td>Individual, Couples, Group and Family Counseling, Anger Management, Substance Abuse, Sex Offender, Domestic, Violence, School-Based Individual and Group Therapy, Multi-Systemic Therapy, Child and Adolescent Response Team&lt;br&gt;<strong>Setting:</strong> Outpatient</td>
<td>Children, Youth, Adults&lt;br&gt;<strong>Language:</strong> English</td>
<td>Sliding Fee Scale, Free for Children Age 6-18 Years&lt;br&gt;<strong>Medicaid Accepted:</strong> No</td>
<td>1799 Stumpf, Bldg 5, Ste. 3B&lt;br&gt;Gretna, LA 70056&lt;br&gt;<strong>Phone:</strong> (504) 733-4031; Child and Adolescent Response Team (CART) Crisis Line: (1-800) 248-1152&lt;br&gt;<strong>Fax:</strong> (504) 733-4033&lt;br&gt;<strong>Website:</strong> fsgno.org</td>
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**Details:**
- **Assessment, Individual Counseling, Couples Counseling, Family Counseling, Mental Health Rehabilitation, Medication Management, Referrals**
- **Setting:** Outpatient
- **Language:** English
- **Medicaid Accepted:** Yes
- **Address:** 3801 Canal St, Ste. 325
- **Phone:** (504) 267-5712; 24 Hour Line: (504) 575-8982
- **Fax:** (504) 267-5714
- **Website:** essentialcarellc.com

**Notes:**
- Comprehensive Mental Health Services
- In-Home Counseling, Medication Management
- Individual, Couples, Group and Family Counseling, Anger Management, Substance Abuse, Sex Offender, Domestic, Violence, School-Based Individual and Group Therapy, Multi-Systemic Therapy, Child and Adolescent Response Team
- Sliding Fee Scale, Free for Children Age 6-18 Years
- Medicaid Accepted: Yes
- Medicaid Accepted: Yes
- Medicaid Accepted: Yes
- Medicaid Accepted: No
- Medicaid Accepted: No
- Medicaid Accepted: No
- Medicaid Accepted: No

**Contact Information:**
- **3801 Canal St, Ste. 325**
- **New Orleans, LA 70119**
- **Phone:** (504) 267-5712; 24 Hour Line: (504) 575-8982
- **Fax:** (504) 267-5714
- **Website:** essentialcarellc.com
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<th><strong>Institution</strong></th>
<th><strong>Services</strong></th>
<th><strong>Setting</strong></th>
<th><strong>Language</strong></th>
<th><strong>Insurance</strong></th>
<th><strong>Address</strong></th>
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<th><strong>Website</strong></th>
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<tr>
<td>Fidelity Behavioral Health Services</td>
<td>Community Psychiatric Supportive Treatment, Partners for Recovery, Parenting Classes, Crisis Intervention Services</td>
<td>Outpatient</td>
<td>English</td>
<td>Medicaid Only, Medicaid Accepted: Yes</td>
<td>700 Papworth Ave, Ste 105, Metairie, LA 70005</td>
<td>(504) 841-0007</td>
<td><a href="#">Fidelity Behavioral Health Services</a></td>
</tr>
<tr>
<td>Grace Behavioral Health Center, LLC</td>
<td>Assessment/Reassessment and Service Planning, Individual, Parent/Family, and Group Counseling and Intervention, Community Support, Medication Management</td>
<td>Outpatient</td>
<td>English</td>
<td>Medicaid, Self-Pay, Medicaid Accepted: Yes</td>
<td>4323 Division St, Ste. 110, New Orleans, LA 70002</td>
<td>(504) 883-8330;</td>
<td><a href="#">gracebehavioral.com</a></td>
</tr>
<tr>
<td>Guidance Center – Chalmette®</td>
<td>Mental Health Rehabilitation, Community Psychiatric Supportive Treatment, Partners for Recovery, Individual and Group Counseling, Crisis Management, Community Support, Psychiatric Services</td>
<td>Community-Based, Home Visits</td>
<td>English, Spanish</td>
<td>Sliding Fee Scale, Medicaid Accepted: Yes</td>
<td>2626 Charles Dr, Chalmette, LA 70043</td>
<td>(504) 278-4006;</td>
<td><a href="#">guidancecenter.com</a></td>
</tr>
<tr>
<td>Guidance Center–St Claude®</td>
<td>Mental Health Rehabilitation, Community Psychiatric Supportive Treatment, Partners for Recovery, Individual and Group Counseling, Crisis Management, Community Support, Psychiatric Services</td>
<td>Community-Based, Home Visits</td>
<td>English, Spanish</td>
<td>Sliding Fee Scale, Medicaid Accepted: Yes</td>
<td>3218 St. Claude Ave, New Orleans, LA 70117</td>
<td>(504) 948-6880;</td>
<td><a href="#">guidancecenter.com</a></td>
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<tr>
<td>Harris Infant Mental Health Program</td>
<td>Psychiatric Evaluations, Mental Health Consultations, Infant and Family Therapy</td>
<td>Outpatient</td>
<td>English, Spanish</td>
<td>Private Pay, Self-Pay, Sliding Fee Scale, Medicaid Accepted: Yes</td>
<td>3450 Chestnut St, New Orleans, LA 70113</td>
<td>(504) 903-9213;</td>
<td><a href="#">Harris Infant Mental Health Program</a></td>
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<tr>
<td>Integrated Family Services®</td>
<td>Mental Health Rehabilitation, Individual and Family Counseling, Crisis Intervention, Psychosocial Skills Teaching, Medication Management, Parent/Family Counseling, Community Support, Partners for Recovery</td>
<td>Outpatient</td>
<td>English</td>
<td>Medicaid Only, Medicaid Accepted: Yes</td>
<td>2714 Canal St, Ste. 314, New Orleans, LA 70119</td>
<td>(504) 822-4333;</td>
<td><a href="#">Integrated Family Services®</a></td>
</tr>
<tr>
<td>Jewish Family Service</td>
<td>Social Services, Counseling, Suicide Prevention, Lifeline, Support Groups, Adoption Counseling, Case Management, Financial Resources, Elder Care Services</td>
<td>Outpatient</td>
<td>English</td>
<td>Sliding Fee Scale, Medicaid Accepted: No</td>
<td>3330 West Esplanade Ave, Ste. 600, Metairie, LA 70002</td>
<td>(504) 831-8475;</td>
<td><a href="#">Jewish Family Service</a></td>
</tr>
<tr>
<td>Key Behavior Essentials, LLC®</td>
<td>Individual Counseling, Medication Management, Group Counseling, Psychosocial Rehabilitation, Community Support</td>
<td>Children, Adults, Language: English</td>
<td>Medicaid Only Medicaid Accepted: Yes</td>
<td>701 Loyola Ave, Ste. 405 New Orleans, LA 70113 Phone: (504) 525-9404; Crisis/Referral: (504) 491-7732 Fax: (504) 525-5897 Website: kbe-la.com/Home_Page. html jfsneworleans.org</td>
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<tr>
<td>Kingsley House®</td>
<td>Individual Counseling, Family Counseling, Grief/Loss Counseling, Anger Management, Life Management, Support Groups, Community Support Setting: Outpatient</td>
<td>Children, Youth, Adults, Seniors, Families Language: English, Vietnamese</td>
<td>Free Medicaid Accepted: No</td>
<td>1600 Constance St New Orleans, LA 70130 Phone: (504) 523-6221 Fax: (504) 523-4450 Website: kingsleyhouse.org</td>
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<tr>
<td>Louisiana Support Services®</td>
<td>Mental Health Rehabilitation Setting: Outpatient</td>
<td>Adults, Children Language: English</td>
<td>Medicaid Only Medicaid Accepted: Yes</td>
<td>4000 Bienville St, Ste. E New Orleans, LA 70112 Phone: (504) 488-1888 Fax: (504) 484-0555</td>
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<tr>
<td>LSUHSC Orleans Parish Permanency Infant and Preschool Placement Program®</td>
<td>Psychiatric Assessment, Developmental Assessment, Family Reunification, Child Placement, Relationship-Based Assessment and Treatment Setting: Outpatient</td>
<td>Children (Age 0-5) in the Foster Care System, Caregiver, Families in DCFS Language: English</td>
<td>Free Medicaid Accepted: No</td>
<td>3450 Chestnut St New Orleans, LA 70112 Phone: (504) 458-0906 Fax: (504) 568-6006</td>
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<tr>
<td>Mercy Family Center - Algiers Organization: Sisters of Mercy Ministries d/b/a Mercy Family Center®</td>
<td>Psychological Testing, Individual and Group Counseling, Medication Management, Medication Therapy, Psychiatry, Developmental Disabilities Setting: Outpatient</td>
<td>Children, Youth, Adults Language: English, Spanish</td>
<td>GNOCHC, Medicare, Self-Pay Private Insurance, Medicaid, Sliding Fee Scale Medicaid Accepted: Yes</td>
<td>3221 Behrman Pl, Ste. 105 New Orleans, LA 70114 Phone: (504) 376-2590 Fax: (504) 376-2591 Website: mercyfamilycenter.com</td>
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<tr>
<td>Mercy Family Center - Metairie Organization: Sisters of Mercy Ministries d/b/a Mercy Family Center®</td>
<td>Psychological Testing, Individual and Group Counseling, Medication Management, Medication Therapy, Psychiatry, Developmental Disabilities Setting: Outpatient</td>
<td>Children, Youth, Adults Language: English, Spanish</td>
<td>GNOCHC, Medicare, Self-Pay Private Insurance, Medicaid, Sliding Fee Scale Medicaid Accepted: Yes</td>
<td>110 Veterans Memorial Blvd, Ste. 425 Metairie, LA 70005 Phone: (504) 838-8283 Fax: (504) 838-9799 Website: mercyfamilycenter.com</td>
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<tr>
<td>Milestones Mental Health Agency®</td>
<td>Mental Health Rehabilitation, Individual Counseling, Parent/Family Counseling, Individual Skills Training, 24/7 Crisis Intervention Services, Community Support, Medication Management Setting: Outpatient</td>
<td>Children, Youth with Severe Mental Illness Language: English</td>
<td>Medicaid Only Medicaid Accepted: Yes</td>
<td>4919 Canal St, Ste. 203 New Orleans, LA 70119 Phone: (504) 483-9883 Fax: (504) 483-9082 Website: milestonesmha.com</td>
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| **NAMI New Orleans - Garden District** | Day Treatment Program, Group and Individual Counseling, Psychosocial Skills Training, Community Support, Medication Management, Housing Program, Drop-in Center for Socialization, Intensive Case Management, Mental Health Rehabilitation, Family Support and Education  
**Setting:** Outpatient | Adults  
**Language:** English, Spanish | Free | Medicaid Accepted: Yes | 1538 Louisiana Ave  
New Orleans, LA 70115  
Phone: (504) 896-2345  
Fax: (504) 896-2240 | Website: namineworleans.org |
| **NAMI New Orleans- Harvey** | Day Treatment Program, Group and Individual Counseling, Psychosocial Skills Training, Community Support, Medication Management, Housing Program, Drop-in Center for Socialization, Intensive Case Management, Mental Health Rehabilitation, Family Support and Education  
**Setting:** Outpatient | Adults  
**Language:** English, Spanish | Free | Medicaid Accepted: Yes | 2051 8th St  
Harvey, LA 70058  
Phone: (504) 368-1944  
Fax: (504) 368-9784 | Website: namineworleans.org |
| **New Orleans Center for Hope and Change, Inc** | Counseling Services, Age 4-21  
**Setting:** Outpatient | Children  
**Language:** English | Medicaid Only | Medicaid Accepted: Yes | 3929 Tulane Ave, Ste 101  
New Orleans, LA 70119  
Phone: (504) 304-8340  
Fax: (504) 834-8341 |
| **Obyke Health Care Services, LLC** | Mental Health Rehabilitation  
**Setting:** Outpatient | Adults, Children  
**Language:** English | Medicaid Only | Medicaid Accepted: Yes | 3028 Gentilly Blvd  
New Orleans, LA 70122  
Phone: (504) 948-6080  
Fax: (504) 948-6089 |
| **Positive Living Treatment Center** | Partial Hospitalization Program, Community Support, Counseling, Medication Management  
**Setting:** Outpatient | Adults, Children  
**Language:** English | Medicaid, Medicare | Medicaid Accepted: Yes | 3330 Canal St  
New Orleans, LA 70119  
Phone: (504) 827-2701  
Fax: (504) 827-2715 | Website: prwi.org |
| **River of Hope Mental Health Resource Center** | Counseling, Referrals, Community Support, Outreach  
**Setting:** Outpatient | Children, Youth, Adults, Families  
**Language:** English | Free | Medicaid Accepted: No | 1600 Alvar St  
New Orleans, LA 70117  
Phone: (504) 296-7591 | Website: headwatersrelief.org |
| **RTC Providers, Inc.** | Mental Health Rehabilitation, Medication Management, InHome Counseling, In-School Counseling, Family Counseling, Individual Counseling, Crisis Prevention, Community Support  
**Setting:** Outpatient/ In-Home, In-School | Children, Youth, Adults, Families  
**Language:** English | Medicaid Only | Medicaid Accepted: Yes | 330 N Jefferson Davis Pkwy  
New Orleans, LA 70119  
Phone: (504) 483-0415  
Fax: (504) 486-2538 | Website: rtcproviders.com |
| **Seasons Grief and Loss Center** | Bereavement and Mental Health Counseling, Family Counseling, Educational Programs, Support Groups  
**Setting:** Outpatient | Children, Youth, Adults  
**Language:** English | Private Insurance | Medicaid Accepted: No | 654 Brockenbraugh Ct  
Metairie, LA 70005  
Phone: (504) 834-5957  
Fax: (504) 834-1453 | Website: seasonsgriefcenter.org |
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<th>Organization</th>
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<th>Children, Youth, Adults, Families Language</th>
<th>Setting</th>
<th>Sliding Fee Scale, Private Insurance Medicaid Accepted</th>
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<tr>
<td>The Gathering Counseling Center®</td>
<td>Specialized Comprehensive Mental Health Services to Individuals and Families</td>
<td>English</td>
<td>Outpatient</td>
<td>Yes</td>
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<td>Thomas E. Chambers Counseling and Training Center</td>
<td>Marriage and Family Counseling, Individual Counseling, Play Therapy for Children</td>
<td>English</td>
<td>Outpatient</td>
<td>No</td>
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<td>Trinity Counseling and Training Center</td>
<td>Individual, Group, Couples, and Family Counseling</td>
<td>English</td>
<td>Outpatient</td>
<td>No</td>
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<tr>
<td>Vietnamese American Young Leaders Association</td>
<td>Psycho-Educational Groups, Resource Linkage</td>
<td>English, Vietnamese</td>
<td>Outpatient</td>
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**MENTAL HEALTH & SUBSTANCE ABUSE PROVIDERS**

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<th>Organization</th>
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<tr>
<td>A-1 Customized Companion Services</td>
<td>In-Home Care, Vocational Services for People with Disabilities, Mental Health Rehab Services</td>
<td>English, Spanish</td>
<td>Outpatient</td>
<td>Yes</td>
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<tr>
<td>Addictions Counseling and Educational Resources (ACER)®</td>
<td>Detox, Outpatient Therapy, Intensive Outpatient Program, Anger Management, DUI Education</td>
<td>English</td>
<td>Outpatient</td>
<td>Yes</td>
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<tr>
<td>Addictions Counseling and Educational Resources (ACER)</td>
<td>Detox, Outpatient Therapy, Intensive Outpatient Program, Anger Management, DUI Education</td>
<td>English</td>
<td>Outpatient</td>
<td>Yes</td>
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<tr>
<td>Addictions Counseling and Educational Resources (ACER)</td>
<td>Detox, Outpatient Therapy, Intensive Outpatient Program, Anger Management, DUI Education</td>
<td>English</td>
<td>Outpatient</td>
<td>Yes</td>
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**Additional Notes**

- Medicaid Accepted
- Sliding Fee Scale
- Private Insurance

**Contact Information**

- 7265 W. St. Bernard Hwy
  - Arabi, LA 70032
  - Phone: (504) 264-5201
  - Fax: (504) 264-5167
  - Website: thegatheringcc.com

- 4123 Woodland Dr
  - New Orleans, LA 70131
  - Phone: (504) 398-2168
  - Fax: (504) 398-2115
  - Website: oihcc.edu/services-andresources/counselingcenter.html

- 2108 Coliseum St
  - New Orleans, LA 70130
  - Phone: (504) 522-7557
  - Fax: (504) 522-7668
  - Website: trinitycounselingnola.org

- 4646 Michoud Blvd, Ste. D2
  - New Orleans, LA 70129
  - Phone: (504) 235-6000
  - Fax: (504) 754-7762
  - Website: vayla-no.org

**Address Details**

- 2238 First St
  - Slidell, LA 70458
  - Phone: (504) 941-7580
  - Fax: (985) 690-6662
  - Website: acercanhelp.com

- 2901 Ridgelake Dr, Ste 106
  - Metairie, LA 70002
  - Phone: (504) 941-7580
  - Fax: (985) 690-6662
  - Website: acercanhelp.com

- 7532 W Judge Perez Dr
  - Arabi, LA 70032
  - Phone: (504) 941-7580
  - Fax: (985) 690-6662
  - Website: acercanhelp.com

- 2100 Belle Chasse Hwy
  - Gretna, LA 70053
  - Phone: (504) 361-5330
  - Fax: (504) 367-6601
  - Website: inhomecarela.com
<table>
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<tr>
<th>Provider</th>
<th>Services</th>
<th>Settings</th>
<th>Languages</th>
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<tr>
<td>Alternate Choices, Inc</td>
<td>Substance Abuse Classes, Anger Management Classes, Individual Counseling, Family Counseling, Intensive Outpatient Program, Post-Trauma Intervention and Treatment</td>
<td>Outpatient</td>
<td>Adults, Families</td>
<td>Self-Pay, Private Insurance</td>
<td>3100 Ridge Lake Dr, Ste. 309</td>
<td>(504) 830-3443</td>
<td>(504) 832-7947</td>
<td>newfreedom.info</td>
</tr>
<tr>
<td>Assurance Care Provider</td>
<td>Mental Health Rehabilitation, Counseling, Anger Management, Skills Training, Medication Management, Community Support, Group Counseling, Substance Abuse Services</td>
<td>Outpatient</td>
<td>Children, Youth, Adults</td>
<td>Medicaid Only</td>
<td>429 W. Airline Hwy, Ste. I Laplace, LA 70068</td>
<td>(985) 652-8222</td>
<td>(504) 472-0078</td>
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<tr>
<td>Assurance Care Provider</td>
<td>Mental Health Rehabilitation, Counseling, Anger Management, Skills Training, Medication Management, Community Support, Group Counseling, Substance Abuse Services</td>
<td>Outpatient</td>
<td>Children, Youth, Adults</td>
<td>Medicaid Only</td>
<td>2145 Reverend Richard Wilson Dr Kenner, LA 70062</td>
<td>(504) 472-0068</td>
<td>(504) 472-0078</td>
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<tr>
<td>Celebration Hope Center/Healing Hearts for Community Development</td>
<td>Trauma and Substance Abuse Recovery, Individual, Family, and Group Counseling, Outpatient Therapy, Educational Groups, Prevention, Drug Testing, Intensive Outpatient, Continuing Care</td>
<td>Outpatient</td>
<td>Children, Youth, Adults, Families</td>
<td>Sliding Fee Scale, Private Insurance</td>
<td>7500 W Judge Perez Dr Arabi, LA 70052</td>
<td>(504) 835-4673</td>
<td>(504) 885-0399</td>
<td>healingheartsnola.org/chc</td>
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<tr>
<td>Celebration Hope Center/Healing Hearts for Community Development</td>
<td>Trauma and Substance Abuse Recovery, Individual, Family, and Group Counseling, Outpatient Therapy, Educational Groups, Prevention, Drug Testing, Intensive Outpatient, Continuing Care</td>
<td>Outpatient</td>
<td>Children, Youth, Adults, Families</td>
<td>Sliding Fee Scale, Private Insurance</td>
<td>1901-B Airline Dr Metairie, LA 70001</td>
<td>(504) 394-5937</td>
<td>(800) 246-9235</td>
<td>healingheartsnola.org/chc</td>
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<tr>
<td>Destined for a Change, Inc®</td>
<td>Psychosocial, Community Psychiatric Supportive Treatment, Therapy</td>
<td>Outpatient</td>
<td>Children and Adults</td>
<td>Medicaid Only</td>
<td>3420 Kabel Dr</td>
<td>(504) 394-5937</td>
<td>(504) 394-8197</td>
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<tr>
<td>Emmett Professional Services</td>
<td>Trauma Counseling, Dual Diagnosis, Hypnosis, Hypnotherapy, Strategic Therapy, Biofeedback, Substance Abuse Groups</td>
<td>Outpatient</td>
<td>Youth, Adults</td>
<td>Sliding Fee Scale</td>
<td>731 St. Charles</td>
<td>(504) 304-7108</td>
<td>(800) 246-9235</td>
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<td>Service Provider</td>
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<td>Gateway Recovery Program</td>
<td>Intensive Outpatient Program, Individual Counseling, Therapeutic Groups, Educational Groups, Care Coordination, Referrals, Medication Management as needed</td>
<td>Adults Men</td>
<td>English</td>
<td>Yes</td>
<td>4103 Lac Couture Dr, Harvey, LA 70058</td>
<td>(504) 368-9935</td>
<td>(504) 368-9918</td>
<td>gatewayrecovery.com</td>
</tr>
<tr>
<td>Grace Outreach Center®</td>
<td>Mental Health Rehabilitation, Groups for Substance Abuse, Medication Management, Crisis Intervention, Family Intervention Group, Individual Counseling, Daily Living Skills Assistance for Kids with ADHD, Independent Living Skills, Psychosocial Skills</td>
<td>Children, Youth, Adults</td>
<td>English, Spanish</td>
<td>Yes</td>
<td>2533 LaSalle St, New Orleans, LA 70113</td>
<td>(504) 304-9980</td>
<td>(504) 267-4062</td>
<td>graceoutreachcenterno.com</td>
</tr>
<tr>
<td>Holistic Educational Rehabilitation Center</td>
<td>Mental Health Rehabilitation, Intensive Outpatient Substance Abuse and Mental Health Treatment</td>
<td>Children, Adults</td>
<td>English, American Sign Language</td>
<td>Yes</td>
<td>2100 Belle Chasse Hwy, Gretna, LA 70056</td>
<td>(504) 367-6630</td>
<td>(504) 367-6601</td>
<td>mentalhealthcounselingla.com</td>
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<tr>
<td>Jesus Miracle Power</td>
<td>Faith-Based Residential Substance Abuse and Mental Health Treatment Program</td>
<td>Adults</td>
<td>English</td>
<td>No</td>
<td>8309 Apple St, New Orleans, LA 70118</td>
<td>(504) 931-5179</td>
<td></td>
<td>jesusprojectministries.com</td>
</tr>
<tr>
<td>Mary's Song Restoration Center for Women</td>
<td>Substance Abuse Counseling, Housing Support, Transport to Medical Appointments, Three Phased Program, Note: Required to obtain a GED if the client does not have one</td>
<td>Adult Women</td>
<td>English</td>
<td>Free</td>
<td>138 N Broad St, New Orleans, LA 70119</td>
<td>(504) 822-1341</td>
<td>(504) 821-7531</td>
<td>marysong.net</td>
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<tr>
<td>Organization</td>
<td>Services</td>
<td>Setting</td>
<td>Language</td>
<td>Acceptance</td>
<td>Phone</td>
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<tr>
<td>**New Orleans Center for **</td>
<td>Individual Counseling, Medication Management for Mental Health and Substance Abuse</td>
<td>Outpatient</td>
<td></td>
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<td>(504) 355-0509</td>
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<td>nocmbh.com</td>
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<td><strong>Mind/Body Health</strong></td>
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<td><strong>NO/AIDS Task Force</strong></td>
<td>Individual, Couples, and Family Therapy, Psychoeducational Support Groups, Peer Support, Psychiatric Medication Management, Case Management Intensive Substance Abuse Program, HIV Counseling</td>
<td>Outpatient</td>
<td></td>
<td></td>
<td>(504) 821-2601</td>
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<td>noaidstaskforce.org</td>
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<td>Organization <strong>NO/AIDS Task Force</strong></td>
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<td><strong>Odyssey House</strong></td>
<td>Medically Assisted Detoxification, Short-Term and Long-Term Residential Substance Abuse Treatment, Women with Children Program, Adolescent Program, Life Skills Training, Individual Therapy, Group Therapy, Primary Care, Medication Management, Permanent Supportive Housing</td>
<td>Outpatient/Residential</td>
<td>English</td>
<td>Medicaid Accept: No</td>
<td>(504) 821-9211</td>
<td>(504) 324-8288</td>
<td>ohlinc.org</td>
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<tr>
<td><strong>Project Lazarus</strong></td>
<td>Substance Abuse Groups, Individual Counseling, Medication Management, Supportive Housing, Transitional and Permanent Housing for Persons with HIV/AIDS</td>
<td>Residential</td>
<td>English</td>
<td>Free if No Income, 30% if Income Available</td>
<td>(504) 247-9120</td>
<td>(504) 247-9125</td>
<td>projectlazarus.net</td>
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<tr>
<td><strong>Resources for Human</strong></td>
<td>In-Home Mental Health Care, Psychiatric Services, Nursing, Counseling, Vocational Training, Peer Support</td>
<td>Community-Based</td>
<td>English</td>
<td>Medicaid Accept: No</td>
<td>(504) 949-3609</td>
<td>(504) 944-7944</td>
<td>rhd.org</td>
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<td><strong>Development Assertive Community Treatment®</strong></td>
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<td><strong>Resources for Human</strong></td>
<td>Group and Individual Counseling, Employment Services, Safe Haven for Homeless Women with Mental Illness and/or Substance Abuse</td>
<td>Residential</td>
<td>English</td>
<td>30% of Income Medicaid Accept: No</td>
<td>(504) 895-6600</td>
<td>(504) 897-6607</td>
<td>rhd.org</td>
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<td><strong>Development WomanSpace</strong></td>
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<td><strong>Southeast Louisiana</strong></td>
<td>General and Specialty Mental Health Care, Outpatient Therapy, Group Counseling, Substance Abuse Treatment, PTSD Treatment, Anger Management, Homeless Services</td>
<td>Outpatient</td>
<td>English</td>
<td>Case by Case Basis</td>
<td>(1-800) 935-8587</td>
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<td>neworleans.va.gov</td>
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<td><strong>Veterans Healthcare System</strong></td>
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<td>Provider</td>
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<td>The Me God Sees Inc.</td>
<td>Job Readiness, Job Development, Medicaid Enrollment, Outreach, Referrals</td>
<td>Outpatient</td>
<td></td>
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<td>No</td>
<td>3361 General De Gaulle Dr, Ste 201</td>
<td>(504) 366-5499</td>
<td>(504) 366-3741</td>
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<tr>
<td>Addiction Recovery Resources, Inc.®</td>
<td>Psychiatric Services, Pain Management, Intensive Outpatient Program,</td>
<td>Outpatient/Residential</td>
<td></td>
<td>Sliding Fee</td>
<td>Yes</td>
<td>4933 Wabash St, Metairie, LA 70001</td>
<td>(504) 780-2766</td>
<td>(504) 780-9699</td>
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<tr>
<td>Alcoholics Anonymous</td>
<td>Weekly Group Meetings</td>
<td>Outpatient</td>
<td></td>
<td>Free</td>
<td>No</td>
<td>638 Papworth Ave, Ste. A, Metairie, LA 70005</td>
<td>(504) 838-3399</td>
<td>(504) 942-2660</td>
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<tr>
<td>Belle Reve</td>
<td>Substance Abuse Education and Outreach, HIV+ Recovery, Readiness</td>
<td>Residential</td>
<td></td>
<td>Free</td>
<td>No</td>
<td>Mailing: PO Box 3305, New Orleans, LA 70177</td>
<td>(504) 945-9455</td>
<td>(504) 942-2660</td>
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<tr>
<td>Bethel Colony South Transformation Ministry</td>
<td>6 Month Faith-Based Congregate Program for Substance Addiction Treatment</td>
<td>Residential</td>
<td></td>
<td>Free with Work Requirement</td>
<td>No</td>
<td>4114 Old Gentilly Road, New Orleans, LA 70126</td>
<td>(504) 943-0456</td>
<td>(504) 267-4738</td>
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<tr>
<td>Bridge House®</td>
<td>Long Term Residential Addiction Treatment; Transitional Housing, Permanent</td>
<td>Residential</td>
<td></td>
<td>Free; Less than</td>
<td>No</td>
<td>4150 Earhart Blvd, New Orleans, LA 70125</td>
<td>(504) 522-4475,</td>
<td>(504) 821-7120</td>
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<tr>
<td>Cocaine Anonymous</td>
<td>Weekly Groups (Offered Every Day)</td>
<td>Outpatient</td>
<td></td>
<td>Free</td>
<td>No</td>
<td>Mailing: PO Box 872561, Metairie, LA 70187</td>
<td>(504) 889-4357</td>
<td>(504) 945-9455</td>
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<tr>
<td><strong>Council on Alcohol and Drug Abuse</strong></td>
<td>Prevention, Early Intervention, Addiction Assessment, Substance Abuse Education</td>
<td>Adults</td>
<td>Free; Fees for Addiction Classes and Assessment</td>
<td>Medicaid Accepted: No</td>
<td>3520 General Degaulle Dr, Ste. 5010, New Orleans, LA 70114</td>
<td>Phone: (504) 362-4272, Fax: (504) 362-9561</td>
<td>Website: cadagno.org</td>
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| **God’s Kingdom Builders (Timothy House/Mary Magdalene House)** | 15 Month Discipleship Program for Addiction, Including: Job Training, Substance Abuse Counseling, Housing | Children, Youth, Adults | Free if No Income; $300 Per Month if Income Available | Medicaid Accepted: No | 2229 Ursulines Ave, New Orleans, LA 70119 | Phone: (504) 821-1151, Fax: (504) 821-9238 | Website: godskingdombuilder.s5.com |

| **Grace House** | Long Term Residential Addiction Treatment; Transitional Housing, Permanent Housing, Sober Living Facility | Adult Women | Free; Less than $150 Per Week if Working at End of Program | Medicaid Accepted: No | 1160 Camp St, New Orleans, LA 70130 | Phone: (504) 522-4476, Intake: (504) 821-7120 | Website: gracehouseneworleans.org |

| **Grace House** | Long Term Residential Addiction Treatment; Transitional Housing, Permanent Housing, Sober Living Facility | Adult Women | Free; Less than $150 Per Week if Working at End of Program | Medicaid Accepted: No | 1401 Delachaise St, New Orleans, LA 70115 | Phone: (504) 899-2423, Intake: (504) 821-7120, Fax: (504) 895-0041 | Website: gracehouseneworleans.org |

| **Living Witness Ministries Church of God in Christ, Inc. Community Social Service Nehemiah Restoration Program** | Substance Abuse Treatment, Case Management Services, Drug Counseling, Spiritual Counseling | Adult Men | Medicare, Private Insurance, Free if No Income | Medicaid Accepted: Yes | 1528 Oretha Castle Haley Blvd, New Orleans, LA 70113 | Phone: (504) 524-2959, Fax: (504) 524-6365 | Website: lwcss.org |

| **Narcotics Anonymous** | Daily Group Meetings | Children, Youth, Adults | Free | Medicaid Accepted: No | Mailing: PO Box 13801, New Orleans, LA 70185 | Phone: (504) 899-6262 | Website: noana.org |

| **Resources for Human Development Family House®** | Individual, Group Counseling | Adult Women with Children | Medicaid Accepted: No | 112 Holmes Blvd, Bldg. B, Apt. 1, Terrytown, LA 70056 | Phone: (504) 367-7600, Fax: (504) 367-7755 | Website: rhd.org |
| **Responsibility House** | Individual Counseling, Groups, Case Management, Work Placement Assistance, Supportive and Permanent Housing  
**Setting:** Outpatient/Residential | Outpatient: Adults; Residential: Adult Men  
**Language:** English | 30% of Income (Supportive Housing)  
**Medicaid Accepted:** Yes | 1799 Stumpf Blvd, Bldg. 1, Ste. 2 & 4, Bldg. 7  
**Terrytown, LA 70056**  
**Phone:** Main Office: (504) 367-4426; Outpatient: (504) 367-4234; Supportive Housing: (504) 366-6217  
**Fax:** Main Office: (504) 367-4486; Outpatient: (504) 367-4237, Supportive Housing: (504) 366-7642  
**Website:** responsibilityhouse.org |
| **Salvation Army Adult Rehabilitation Center** | 6 Month Residential Program with Work Therapy  
**Setting:** Residential | Adult Men  
**Language:** English | Free  
**Medicaid Accepted:** No | 200 Jefferson Hwy  
**Jefferson, LA 70121**  
**Phone:** (504) 835-7130  
**Fax:** (504) 834-0184  
**Website:** uss.salvationarmy.org/uss /www_uss_greaterneworleans.nsf |
| **Smoking Cessation with the Cancer Association of Greater New Orleans** | Tobacco Cessation and Prevention  
**Setting:** Outpatient | Children, Youth, Adults  
**Language:** English, Spanish | Free  
**Medicaid Accepted:** No | 824 Elmwood Park Blvd, Ste. 240  
**Metairie, LA 70123**  
**Phone:** (504) 733-5539  
**Website:** www.cagno.org/education/index.html |
| **Townsend** | Detox, Suboxone Maintenance, Groups, Assessment Medication Management, Addiction Treatment  
**Setting:** Outpatient | Adults  
**Language:** English, Spanish | Most Private Insurance, Self-Pay  
**Medicaid Accepted:** No | 3600 Prytania St, Ste. 72  
**New Orleans, LA 70115**  
**Phone:** (504) 897-5144, 24 hour Line: (1-800) 392-9186  
**Fax:** (504) 894-8744  
**Website:** townsendla.com |
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<th>POPULATION</th>
<th>FEES</th>
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<tr>
<td>Beacon Behavioral Health®</td>
<td>Inpatient Psychiatric Hospitalization for Age 55 and Older</td>
<td>Adults Age 55 and Older</td>
<td>Medicaid, Medicaid, Some Private Insurance</td>
<td>14500 Hayne Blvd New Orleans, LA 70128 Phone: (504) 210-0460 Fax: (504) 210-0970 Website: beaconbh.com. kntrl2.com/services/psychiatrichospitalization</td>
</tr>
<tr>
<td>Community Care Hospital®</td>
<td>Inpatient Psychiatric Care for Adult and Geriatric Patients, Outpatient (Individual and Family) Support and Counseling, Group Counseling</td>
<td>Adults, Geriatrics</td>
<td>Medicare, Medicaid, Commercial Insurance</td>
<td>1421 General Taylor St New Orleans, LA 70115 24 Hour Line Phone: (504) 899-2500 or (1-866) 695-2273, Fax: (504) 899-7127 Website: communitycarehospital.com</td>
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<tr>
<td>Geriatric Behavioral Health, Unit East Jefferson General Hospital</td>
<td>Inpatient Psychiatric, Adult and Geriatric</td>
<td>Adults, Geriatrics</td>
<td>Medicaid, Medicaid Accepted: Yes</td>
<td>4200 Houma Blvd Metairie, LA 70006 Phone: (504) 780-5890 Fax: (504) 780-5889 Website: ejgh.org</td>
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<tr>
<td>Kindred Hospital: Geriatric Behavioral Health</td>
<td>Individual and Family Therapy, Group Psychotherapy, Arts Therapy, Medication Management and Education, Coping Skills Education, Memory Impairment Assessment, Psychological Testing, Family Education and Training, Nutritional Assessment and Counseling, Occupational, Physical and Speech Therapy, and Discharge Planning</td>
<td>Geriatric</td>
<td>Self Pay Medicaid Accepted: No</td>
<td>3601 Coliseum St New Orleans, LA 70115 Phone: (504) 899-1555 or (504) 762-5660 Fax: (504)762-5640 Website: kindredhospitalnola.com</td>
</tr>
<tr>
<td>LSU Behavioral Health Service®</td>
<td>Assessment and Screening, Psychiatric Evaluation, Structured Groups, Recreational Groups, Individual Group and Family Therapy, Pastoral Counseling</td>
<td>Adults</td>
<td>Self Pay Medicaid Accepted: Yes</td>
<td>1035 Calhoun St New Orleans, LA 70118 Phone: (504) 894-3572 Fax: (504) 894-3584 Website: mcino.org</td>
</tr>
<tr>
<td>MHERE Organization: LSU Interim University Hospital®</td>
<td>Emergency Department Medicine, Psychiatric Evaluation, Locating Inpatient Beds for Patients, Mental Health and Substance Abuse Referrals</td>
<td>Adults</td>
<td>Private Insurance Medicaid Accepted: Yes</td>
<td>2021 Perdido St New Orleans, LA 70112 Phone: (504) 903-4020 Fax: (504) 903-4789</td>
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## MENTAL HEALTH & SUBSTANCE ABUSE PROVIDERS

### Seaside Behavioral Health Center®
- **Setting:** Intensive Outpatient and Partial Hospitalization
- **Language:** English
- **Setting:** Intensive Outpatient and Partial Hospitalization
- **Language:** English
- **Setting:** Inpatient
- **Language:** English
- **Setting:** Inpatient
- **Language:** English
- **Setting:** Outpatient, Inpatient
- **Language:** English
- **Setting:** Outpatient, Inpatient
- **Language:** English

### Ochsner Medical Center
- **Setting:** Outpatient, Inpatient
- **Language:** English, Spanish, Translation Line Available
- **Setting:** Outpatient, Inpatient
- **Language:** English, Spanish, Interpreter as needed
- **Setting:** Outpatient, Inpatient
- **Language:** English
- **Setting:** Outpatient, Inpatient
- **Language:** English

### River Oaks Inc.
- **Setting:** Outpatient, Inpatient
- **Language:** English
- **Setting:** Outpatient, Inpatient
- **Language:** English

### Seaside Behavioral Health Center®
- **Setting:** Outpatient
- **Language:** English
- **Setting:** Inpatient
- **Language:** English

### Southeast Louisiana Hospital
- **Setting:** Outpatient, Inpatient
- **Language:** English, Spanish, Interpreter as needed
- **Setting:** Outpatient, Inpatient
- **Language:** English

### Ochsner Medical Center
- **Setting:** Outpatient, Inpatient
- **Language:** English, Spanish, Translation Line Available
- **Setting:** Outpatient, Inpatient
- **Language:** English

### River Oaks Inc.
- **Setting:** Outpatient, Inpatient
- **Language:** English
- **Setting:** Outpatient, Inpatient
- **Language:** English

### Ochsner Medical Center
- **Setting:** Outpatient, Inpatient
- **Language:** English, Spanish, Translation Line Available
- **Setting:** Outpatient, Inpatient
- **Language:** English

### River Oaks Inc.
- **Setting:** Outpatient, Inpatient
- **Language:** English
- **Setting:** Outpatient, Inpatient
- **Language:** English

### Ochsner Medical Center
- **Setting:** Outpatient, Inpatient
- **Language:** English, Spanish, Translation Line Available
- **Setting:** Outpatient, Inpatient
- **Language:** English

### River Oaks Inc.
- **Setting:** Outpatient, Inpatient
- **Language:** English
- **Setting:** Outpatient, Inpatient
- **Language:** English
## CLINIC & PRIMARY CARE SERVICE PROVIDERS

### MENTAL HEALTH PROVIDERS

<table>
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<tr>
<th>AGENCY</th>
<th>SERVICES</th>
<th>POPULATION</th>
<th>FEES</th>
<th>CONTACT</th>
</tr>
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<tbody>
<tr>
<td><strong>Daughters of Charity Services of New Orleans – Carrollton®</strong></td>
<td>Individual, Group, and Family Counseling, Medication Management, Psychiatric Assessment</td>
<td>Children, Youth, Adults&lt;br&gt;&lt;b&gt;Language&lt;/b&gt;: English, Spanish</td>
<td>Private Insurance, Medicaid, Sliding Fee Scale, $25&lt;br&gt;&lt;b&gt;Medicaid Accepted&lt;/b&gt;: Yes</td>
<td>3201 South Carrollton Ave&lt;br&gt;New Orleans, LA 70118&lt;br&gt;&lt;b&gt;Phone&lt;/b&gt;: (504) 207-3060&lt;br&gt;&lt;b&gt;Fax&lt;/b&gt;: (504) 207-3067&lt;br&gt;&lt;b&gt;Website&lt;/b&gt;: dcsno.org</td>
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<tr>
<td><strong>Daughters of Charity Services of New Orleans - New Orleans East®</strong></td>
<td>Individual, Group, and Family Counseling, Medication Management, Psychiatric Assessment</td>
<td>Children, Youth, Adults&lt;br&gt;&lt;b&gt;Language&lt;/b&gt;: English, Spanish</td>
<td>Private Insurance, Medicaid, Sliding Fee Scale, $25&lt;br&gt;&lt;b&gt;Medicaid Accepted&lt;/b&gt;: Yes</td>
<td>5640 Read Blvd, Ste. 550&lt;br&gt;New Orleans, LA 70127&lt;br&gt;&lt;b&gt;Phone&lt;/b&gt;: (504) 248-5357&lt;br&gt;&lt;b&gt;Website&lt;/b&gt;: dcsno.org</td>
</tr>
<tr>
<td><strong>EXCELth Family Health Center-Algiers®</strong></td>
<td>Individual, Couples and Family Psychotherapy, Psychological Testing, Psychiatric Assessment, Pastoral Counseling, Medication Management</td>
<td>Children, Youth, Adults&lt;br&gt;&lt;b&gt;Language&lt;/b&gt;: English, Arabic, Spanish, French</td>
<td>Medicaid, Medicare, Private Insurance, Sliding Fee Scale, $25&lt;br&gt;&lt;b&gt;Medicaid Accepted&lt;/b&gt;: Yes</td>
<td>4422 General Meyer Ave, Ste 103&lt;br&gt;New Orleans, LA 70131&lt;br&gt;&lt;b&gt;Phone&lt;/b&gt;: (504) 526-1179&lt;br&gt;&lt;b&gt;Fax&lt;/b&gt;: (504) 526-1200&lt;br&gt;&lt;b&gt;Website&lt;/b&gt;: excelth.com</td>
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<tr>
<td><strong>EXCELth Family Health Center-Gentilly®</strong></td>
<td>Individual, Couples and Family Psychotherapy, Psychological Testing, Psychiatric Assessment, Pastoral Counseling, Medication Management</td>
<td>Children, Youth, Adults&lt;br&gt;&lt;b&gt;Language&lt;/b&gt;: English, Arabic, Spanish</td>
<td>Medicaid, Medicare, Private Insurance, Sliding Fee Scale, $25&lt;br&gt;&lt;b&gt;Medicaid Accepted&lt;/b&gt;: Yes</td>
<td>2050 Caton St&lt;br&gt;New Orleans, LA 70122&lt;br&gt;&lt;b&gt;Phone&lt;/b&gt;: (504) 620-9868&lt;br&gt;&lt;b&gt;Fax&lt;/b&gt;: (504) 620-9888&lt;br&gt;&lt;b&gt;Website&lt;/b&gt;: excelth.com</td>
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<td><strong>HIV Outpatient Program/HOP Organization: Medical Center of Louisiana at New Orleans (MCLNO)®</strong></td>
<td>Psychiatric Services, Counseling Services</td>
<td>Adults; HIV+&lt;br&gt;&lt;b&gt;Language&lt;/b&gt;: English, Spanish</td>
<td>Medicaid, Free for Some Patients&lt;br&gt;&lt;b&gt;Medicaid Accepted&lt;/b&gt;: Yes</td>
<td>2235 Poydras St&lt;br&gt;New Orleans, LA 70112&lt;br&gt;&lt;b&gt;Phone&lt;/b&gt;: (504) 826-2179, (504) 826-2182&lt;br&gt;&lt;b&gt;Fax&lt;/b&gt;: (504) 680-0249&lt;br&gt;&lt;b&gt;Website&lt;/b&gt;: hopclinic.org</td>
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<tr>
<td><strong>LSU Healthcare Network Behavioral Science Center Organization: LSU Healthcare Network®</strong></td>
<td>Psychiatric Assessment, Counseling, Cognitive Therapy, Medication Management</td>
<td>Children, Youth, Adults&lt;br&gt;&lt;b&gt;Language&lt;/b&gt;: English, Spanish</td>
<td>Private Insurance, Medicaid, Sliding Scale Based on Income, Call for Self-Pay Amount&lt;br&gt;&lt;b&gt;Medicaid Accepted&lt;/b&gt;: Yes</td>
<td>3450 Chestnut St&lt;br&gt;New Orleans, LA 70115&lt;br&gt;&lt;b&gt;Phone&lt;/b&gt;: (504) 412-1580&lt;br&gt;&lt;b&gt;Fax&lt;/b&gt;: (504) 412-1530&lt;br&gt;&lt;b&gt;Website&lt;/b&gt;: lsuhn.com</td>
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Behavioral Health Resource Guide
<table>
<thead>
<tr>
<th>Organization</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Website</th>
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<tbody>
<tr>
<td>LSU-HSCD School Based Health Center - At Eleanor McMain</td>
<td>5712 S Claiborne, New Orleans, LA 70125</td>
<td>(504) 359-1120</td>
<td>(504) 861-1780</td>
<td>lphi.org/home2/section/3-30-32-90/school-basedhealth-centers</td>
</tr>
<tr>
<td>LSU-HSCD School Based Health Center - At Eleanor McMain</td>
<td>4626 Alcee Fortier Blvd, Ste. D, New Orleans, LA 70129</td>
<td>(504) 255-8665</td>
<td>(504) 254-6447</td>
<td>lukeshouseclinic.org</td>
</tr>
<tr>
<td>LSU-HSCD School Based Health Center - At Eleanor McMain</td>
<td>3700 St. Charles Ave, 2nd Floor, New Orleans, LA 70115</td>
<td>(504) 412-1366</td>
<td>(504) 412-1298</td>
<td>neworleansmusiciansclinic.org</td>
</tr>
<tr>
<td>LSU-HSCD School Based Health Center - At Eleanor McMain</td>
<td>711 N Broad St, New Orleans, LA 70119</td>
<td>(504) 988-3000</td>
<td>(504) 988-3001</td>
<td>stthomasaschc.org</td>
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<tr>
<td>New Orleans School Based Health Center</td>
<td>Counseling, Limited Medication Management, Referrals, Prescription Assistance Program, By Appointment for Mental Health Services</td>
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<td>New Orleans School Based Health Center</td>
<td>Pediatric Primary Care Services, Individual Counseling, Family Counseling, Groups, Substance Abuse Counseling, Grief Counseling, Crisis Intervention Setting: Outpatient</td>
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<td>New Orleans School Based Health Center</td>
<td>Youth; Serves School Students Language: English</td>
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<td>New Orleans School Based Health Center</td>
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<td>New Orleans School Based Health Center</td>
<td>Children, Youth, Adults Language: English, Spanish</td>
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<tr>
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<td>Free Medicaid Accepted: No</td>
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<tr>
<td>New Orleans School Based Health Center</td>
<td>Medical Psychiatric Services, Case Management, Health Education, Individual Counseling, Psychiatric Assessment/Testing, Counseling Services, Medicaid/GNOCHC Enrollment, Adult Primary Care Setting: Outpatient</td>
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<td>New Orleans School Based Health Center</td>
<td>Adults Language: English, Spanish, Vietnamese</td>
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<td>New Orleans School Based Health Center</td>
<td>Adults: Musicians and Cultural Tradition Bearers Language: English</td>
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<td>New Orleans School Based Health Center</td>
<td>Adult Primary Care Services, Psychiatric Services, Counseling Services, Stress Management Setting: Outpatient</td>
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<td>New Orleans School Based Health Center</td>
<td>GNOCHC, Medicaid, Medicare, Private Insurance, Sliding Fee Scale $30 minimum Medicaid Accepted: Yes</td>
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<td>New Orleans School Based Health Center</td>
<td>Adult Primary Care Services, Pediatric Primary Care Services, Psychiatric Services, Counseling Services Setting: Outpatient</td>
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<td>New Orleans School Based Health Center</td>
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<td>New Orleans School Based Health Center</td>
<td>Adult Primary Care Services, Psychiatric Services, Counseling Services Setting: Outpatient</td>
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<td>New Orleans School Based Health Center</td>
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<td>New Orleans School Based Health Center</td>
<td>GNOCHC, Medicaid, Medicare, Private Insurance, SelfPay/Uninsured, Sliding Fee Scale: Minimum Payment of $20 Medicaid Accepted: Yes</td>
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<td>New Orleans School Based Health Center</td>
<td>Adult Primary Care Services, Psychiatric Services, Counseling Services Setting: Outpatient</td>
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<td>New Orleans School Based Health Center</td>
<td>Children, Youth, Adults, Families Language: English, Spanish</td>
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<td>New Orleans School Based Health Center</td>
<td>GNOCHC, Medicaid, Medicare, Private Insurance, SelfPay/Uninsured, Sliding Fee Scale: Minimum Payment of $20 Medicaid Accepted: Yes</td>
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Behavioral Health Resource Guide
| **Seaside Outpatient Services - New Orleans East®** | Intensive Outpatient Program, Partial Hospitalization Program **Setting:** Outpatient, Partial Hospitalization | Adults Age 30 and Older **Language:** English | Medicaid, Private Insurance **Medicaid Accepted:** Yes | 8060 Crowder Blvd, Ste. A New Orleans, LA 70127 Phone: (504) 324-7892 Fax: (504) 324-7893 Website: seasidehc.com/index.html |
| **Seaside Outpatient Services - Northshore** | Intensive Outpatient Program, Partial Hospitalization Program **Setting:** Outpatient, Partial Hospitalization | Adults Age 30 and Older **Language:** English | Medicaid, Private Insurance **Medicaid Accepted:** Yes | 350 N Causeway Blvd Madeville, LA 70448 Phone: (985) 674-7694 Fax: (985) 674-7684 Website: seasidehc.com/index.html |
| **Seaside Outpatient Services - Westbank** | Intensive Outpatient Program, Partial Hospitalization Program **Setting:** Outpatient, Partial Hospitalization | Adults Age 30 and Older **Language:** English | Medicaid, Private Insurance **Medicaid Accepted:** Yes | 229 Bellemeade Blvd Gretna, LA 70056 Phone: (504) 391-2440 Fax: (504) 398-4324 Website: seasidehc.com/index.html |
| **Tulane Behavioral Health Center - Tulane Medical Center®** | Individual Counseling, Medication Management **Setting:** Outpatient | Children, Youth, Adults **Language:** English | Sliding Fee Scale, Private Insurance **Medicaid Accepted:** No | 1415 Tulane Ave. 4th Floor of Hospital New Orleans, LA 70112 Phone: (504) 988-4794 Fax: (504) 988-4714 Website: tulanehealthcare.com/adultpsychiatry/index.dot |

**MENTAL HEALTH & SUBSTANCE ABUSE PROVIDERS**

| **Odyssey House - Medical Clinic®** | Primary Care Clinic, Behavioral Health Counseling, Medication Management **Setting:** Outpatient, Residential | Youth, Adults, Adult Women with Children **Language:** English | Medicaid, Medicare, GNOCHC **Medicaid Accepted:** Yes | 1125 N. Tonti New Orleans, LA 70119 Phone: Adult: (504) 821-9211; Adolescent: (504) 324-8288 Fax: (504) 324-8614 Website: ohlinc.org |
| **Tulane Drop In Center Organization: Administrators of Tulane Educational Fund** | Individual, Family, and Group Counseling, Medication Management, Referrals, Crisis Intervention, Case Management **Setting:** Outpatient | Youth Age 13 to 24; Marginally Housed or Homeless **Language:** English | GNOCHC, Medicaid, Medicare, Private Insurance, SelfPay/Uninsured, Sliding Fee Scale **Medicaid Accepted:** Yes | 1428 N. Rampart St New Orleans, LA 70116 Phone: (504) 948-6701 Fax: (504) 988-2557 Website: tulane.edu/som/dropin |
| **Tulane Drop In Clinic @ Covenant House Organization: Administrators of Tulane Educational Fund** | Individual, Family, and Group Counseling, Medication Management, Referrals, Crisis Intervention **Setting:** Outpatient | Youth Age 13 to 24 **Language:** English, Spanish | GNOCHC, Medicaid, Medicare, Private Insurance, SelfPay/Uninsured, Sliding Fee Scale **Medicaid Accepted:** Yes | 611 N. Rampart St New Orleans, LA 70112 Phone: (504) 584-1112, (504) 584-1119 Fax: (504) 988-2557 Website: tulane.edu/som/dropin |
### SUBSTANCE ABUSE PROVIDERS

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<tr>
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<th>POPULATION</th>
<th>FEES</th>
<th>CONTACT</th>
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<tbody>
<tr>
<td><strong>Tulane New Orleans</strong></td>
<td>Pediatric Primary Care Services, Psychiatric Services, Counseling Services, Substance Abuse Services, Medication Management</td>
<td>Infants, Children, Youth</td>
<td>None</td>
<td>Mobile Unit New Orleans, LA 70112 Phone: (504) 988-0545 Fax: (504) 988-2962 Website: nochp.org</td>
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<td>Medicaid Accepted: Yes</td>
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<tr>
<td><strong>DRD New Orleans Medical Clinic</strong></td>
<td>Methadone Maintenance, Counseling, Detoxification</td>
<td>Adults</td>
<td>Self-Pay</td>
<td>417 S. Johnson St New Orleans, LA 70112 Phone: (504) 524-7205 Fax: (504) 581-4702 Website: bhgrecovery.com</td>
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<td>Setting: Outpatient</td>
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<td>Medicaid Accepted: No</td>
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### CHILDREN & YOUTH SERVICE PROVIDERS

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<tr>
<td><strong>Acceptable Health Services</strong></td>
<td>Individual Counseling, Group Counseling, Family Counseling, Family Intervention Services, Medication Management, Mental Health Rehabilitation, In-School Counseling</td>
<td>Children, Youth, Adults</td>
<td>Medicaid Only Medicaid Accepted: Yes</td>
<td>5640 Read Blvd, Ste. 740 New Orleans, LA 70127 Phone: (504) 245-2440 Fax: (504) 245-4284</td>
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<tr>
<td><strong>American Active Rehab Inc.</strong></td>
<td>Medication Management, Individual Counseling, Group Therapy, Family Therapy, Mental Health Rehabilitation</td>
<td>Children, Youth; Court-Mandated</td>
<td>Medicaid Only Medicaid Accepted: Yes</td>
<td>401 Whitney Ave Ste 320 Gretna, LA 70056 Phone: (504) 263-1403 Fax: (504) 263-1423</td>
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<tr>
<td><strong>CCANO St. Louise de Marillac Ministry</strong></td>
<td>Mental Health Rehabilitation for Chronically Mentally Ill Youth and Adults with Emotional and Behavioral Problems, Extensive Mental Health and Rehabilitation Services</td>
<td>Children and Adults</td>
<td>Medicaid Only Medicaid Accepted: Yes</td>
<td>8326 Apricot St New Orleans, LA 70118 Phone: (504) 861-6343 Fax: (504) 861-1758 Website: ccano.org</td>
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<td>Setting: Outpatient</td>
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<td>Medicaid Accepted: Yes</td>
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<td>Medicaid Accepted: Yes</td>
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</table>

Region 1 Magellan Health Services, Inc Providers

Behavioral Health Resource Guide
| Children's Bureau® | Individual Counseling for Children Affected by Trauma, Loss or Disaster, Infant Mental Health, Family Counseling, Group Counseling, Mental Health Rehabilitation, Grief and Trauma Intervention, Crisis Intervention. | Children, Youth. **Language:** English | Free | Medicaid Accepted: Yes | 2626 Canal St, Ste. 201, New Orleans, LA 70119 | Phone: (504) 525-2366  
*Afterhours Cope Line:* (504) 269-2673  
Fax: (504) 525-7525  
Website: childrensbureau.com |
| --- | --- | --- | --- | --- | --- | --- |
| Cohen School Based Health Center  
**Organization:** Administrators of Tulane Educational Fund | Pediatric Primary Care Services, Psychiatric Services, Counseling Services, Nutrition | Youth Attending Cohen School  
**Language:** English | Free for Uninsured Students  
**Medicaid Accepted:** Yes | 3520 Dryades St  
New Orleans, LA 70115  
**Phone:** (504) 988-4180  
**Fax:** (504) 988-4185 |
| Daughters of Charity Services of New Orleans - New Orleans East® | Individual, Group, and Family Counseling, Medication Management, Psychiatric Assessment  
**Setting:** Outpatient | Children, Youth, Adults  
**Language:** English, Spanish | Private Insurance, Medicaid, Sliding Fee Scale, $25 Minimum Self-Pay  
**Medicaid Accepted:** Yes | 5640 Read Blvd., Ste 550  
New Orleans, LA 70127  
**Phone:** (504) 248-5357  
Website: dcsno.org |
| Daughters of Charity Services of New Orleans – Carrollton® | Individual, Group, and Family Counseling, Medication Management, Psychiatric Assessment  
**Setting:** Outpatient | Children, Youth, Adults  
**Language:** English, Spanish | Private Insurance, Medicaid, Sliding Fee Scale, $25 Minimum Self-Pay  
**Medicaid Accepted:** Yes | 3201 S Carrollton Ave  
New Orleans, LA 70127  
**Phone:** (504) 207-3060  
**Fax:** (504) 207-3067  
Website: dcsno.org |
| Easton School Based Health Center  
**Organization:** Administrators of Tulane Educational Fund | Individual, Family, and Group Counseling, Medication Management, Referrals  
**Setting:** Outpatient | Youth Attending Easton School  
**Language:** English | Free for Uninsured Students  
**Medicaid Accepted:** Yes | 3019 Canal St  
New Orleans, LA 70119  
**Phone:** (504) 988-1510  
**Fax:** (504) 988-1841 |
| Eden Healthcare Services® | Assessment, Individual Counseling, Medication Management, Mental Health Rehabilitation  
**Setting:** Outpatient | Children, Youth, Adults  
**Language:** English | Medicaid Only  
**Medicaid Accepted:** Yes | 3600 St. Charles Ave, Ste. 201  
New Orleans, LA 70115  
**Phone:** (504) 523-9444  
**Fax:** (504) 523-9445  
Website: edenhealthcareservices.net |
| Ekems Healthcare Inc Mental Rehab Out Patient Care® | Mental Health Rehabilitation, Medication Management, Assessment, Reassessment, Community Support, Group Counseling, Individual Counseling, Family Counseling  
**Setting:** Outpatient | Children, Youth, Adults  
**Language:** English | Medicaid Only  
**Medicaid Accepted:** Yes | 8470 Morrison Rd, Ste. A  
New Orleans, LA 70127  
**Phone:** (504) 248-1581  
**Fax:** (504) 248-1583 |
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<tr>
<th>Organization</th>
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<td>Enhanced Destiny Services®</td>
<td>Mental Health Rehabilitation, Medication Management, Education, Individual and Group Counseling, Community Support</td>
<td>Children, Youth, Adults</td>
<td>Medicaid Only Medicaid Accepted: Yes</td>
<td>2740 Iberville St New Orleans, LA 70119</td>
<td>(504) 821-8184</td>
<td>(504) 821-8185</td>
<td>enhanceddestiny services.org</td>
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<tr>
<td>EXCELth Community Health Clinic®</td>
<td>Individual and Family Psychotherapy, Psychological Testing, Psychiatric Assessment, Medication Management</td>
<td>Children, Youth, Adults</td>
<td>Medicaid, Medicare, Private Insurance, Sliding Fee Scale, S25 Minimum Self-Pay Medicaid Accepted: Yes</td>
<td>2050 Caton St New Orleans, LA 70122</td>
<td>(504) 620-9868</td>
<td>(504) 620-9888</td>
<td>excelth.com</td>
</tr>
<tr>
<td>Family Services GNO- Westbank®</td>
<td>Individual, Couples, Group and Family Counseling, Anger Management, Substance Abuse, Sex Offender, Domestic Violence, School-based Individual and Group Therapy, Multi-Systemic Therapy, Child and Adolescent Response Team</td>
<td>Children, Youth, Adults</td>
<td>Sliding Fee Scale, Free for Children Age 6-18 Years Medicaid Accepted: No</td>
<td>1799 Stumpf, Bldg 5, Ste. 3B Gretna, LA 70056</td>
<td>(504) 733-4031; Child and Adolescent Response Team (CART) Crisis Line: (1-800) 248-1152</td>
<td>(504) 733-4033</td>
<td>fsgno.org</td>
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<tr>
<td>Jewish Family Service</td>
<td>Social Services, Counseling, Suicide Prevention, Lifeline, Support Groups, Adoption Counseling, Case Management, Financial Resources, Elder Care Services</td>
<td>Children, Youth, Adults, Families</td>
<td>Sliding Fee Scale Medicaid Accepted: No</td>
<td>3330 W Esplanade Ave. Ste. 600 Metairie, LA 70002</td>
<td>(504) 831-8475; After Hours: (504) 832-5123</td>
<td>(504) 831-1130</td>
<td>fgsneworleans.org</td>
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<tr>
<td>Kingsley House®</td>
<td>Individual Counseling, Family Counseling, Grief/Loss Counseling, Anger Management, Life Management, Support Groups, Community Support</td>
<td>Children, Youth, Adults, Seniors, Families</td>
<td>Free Medicaid Accepted: No</td>
<td>1600 Constance St New Orleans, LA 70130</td>
<td>(504) 523-6221</td>
<td>(504) 523-4450</td>
<td>kingsleyhouse.org</td>
</tr>
<tr>
<td>LSU Healthcare Network Behavioral Science Center</td>
<td>Psychiatric Assessment, Counseling, Cognitive Therapy, Medication Management</td>
<td>Children, Youth, Adults</td>
<td>Private Insurance, Medicaid, Sliding Scale Based on Income, Call for Self-Pay Amount Medicaid Accepted: Yes</td>
<td>3450 Chestnut St New Orleans, LA 70115</td>
<td>(504) 412-1580</td>
<td>(504) 412-1530</td>
<td>lsuhn.com</td>
</tr>
<tr>
<td>Organization</td>
<td>Services</td>
<td>Setting</td>
<td>Language</td>
<td>Medicaid Accepted</td>
<td>Address</td>
<td>Phone</td>
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<tr>
<td>LSUHSC Orleans Parish Permanency Infant and Preschool Placement Program®</td>
<td>Psychiatric Assessment, Developmental Assessment, Family Reunification, Child Placement, Relationship Based Assessment and Treatment</td>
<td>Outpatient</td>
<td>English</td>
<td>No</td>
<td>3450 Chestnut St, New Orleans, LA 70112</td>
<td>(504) 458-6906</td>
<td>(504) 568-6006</td>
</tr>
<tr>
<td>Luke's House</td>
<td>Counseling, Limited Medication Management, Referrals, Prescription Assistance Program, By Appointment for Mental Health Services</td>
<td>Outpatient</td>
<td>English, Spanish</td>
<td>No</td>
<td>2023 Simon Bolivar New Orleans, LA 70113</td>
<td>(504) 444-7879</td>
<td>(504) 754-7848</td>
</tr>
<tr>
<td>Milestones Mental Health Agency®</td>
<td>Mental Health Rehabilitation, Individual Counseling, Parent/Family Counseling, Individual Skills Training, 24/7 Crisis Intervention Services, Community Support, Medication Management</td>
<td>Outpatient</td>
<td>English</td>
<td>Yes</td>
<td>4919 Canal St, Ste. 203 New Orleans, LA 70119</td>
<td>(504) 483-9883</td>
<td>(504) 483-9082</td>
</tr>
<tr>
<td>River of Hope Mental Health Resource Center</td>
<td>Counseling, Referrals, Community Support, Outreach</td>
<td>Outpatient</td>
<td>English</td>
<td>No</td>
<td>1600 Alvar St New Orleans, LA 70117</td>
<td>(504) 296-7591</td>
<td>(504) 296-7591</td>
</tr>
<tr>
<td>Rapid Treatment Program at Children's Hospital®</td>
<td>Short-Term Evaluation and Treatment for ADHD, New Onset Depression and New Onset Anxiety, Pharmacological and Non-Pharmacological Treatment Provided; Pediatrician Referral Required.</td>
<td>Outpatient</td>
<td>English, Spanish</td>
<td>Yes</td>
<td>935 Calhoun St New Orleans, LA 70125</td>
<td>(504) 896-7272</td>
<td>(504) 896-7273</td>
</tr>
<tr>
<td>Organization</td>
<td>Services</td>
<td>Setting</td>
<td>Language</td>
<td>Medicaid Accepted</td>
<td>Website</td>
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<tr>
<td>RTC Providers, Inc.</td>
<td>Mental Health Rehabilitation, Medication Management, In-Home Counseling, In-School Counseling, Individual Counseling, Crisis Prevention, Community Support</td>
<td>Outpatient, In-Home, In-School</td>
<td>English</td>
<td>Yes</td>
<td>rtcproviders.com</td>
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</tr>
<tr>
<td>Southeast Louisiana Hospital</td>
<td>Long-Term and Short-Term Inpatient Hospitalization</td>
<td>Inpatient</td>
<td>English</td>
<td>Yes</td>
<td>selh.org</td>
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<tr>
<td>Thomas E. Chambers Counseling and Training Center</td>
<td>Marriage and Family Counseling, Individual Counseling, Play Therapy for Children</td>
<td>Outpatient</td>
<td>English</td>
<td>No</td>
<td>trinitycounselingnola.org</td>
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</tr>
<tr>
<td>New Orleans Center for Hope and Change, Inc</td>
<td>Counseling Services, Age 4-21 Years</td>
<td>Outpatient</td>
<td>English</td>
<td>Yes</td>
<td>tulanehealthcare.com/adultpsychiatry/index.dot</td>
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<tr>
<td>Trinity Counseling and Training Center</td>
<td>Individual, Group, Couples, and Family Counseling</td>
<td>Outpatient</td>
<td>English</td>
<td>No</td>
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<tr>
<td>Tulane Behavioral Health Center - Tulane Medical Center</td>
<td>Individual Counseling, Medication Management</td>
<td>Outpatient</td>
<td>English</td>
<td>No</td>
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</tbody>
</table>

**MENTAL HEALTH & SUBSTANCE ABUSE PROVIDERS**

<table>
<thead>
<tr>
<th>Assurance Care Provider</th>
<th>Mental Health Rehabilitation, Counseling, Anger Management, Skills Training, Medication Management, Community Support, Group Counseling, Substance Abuse Services</th>
<th>Setting: Outpatient</th>
<th>Children, Youth, Adults</th>
<th>Medicaid Accepted</th>
<th>Website</th>
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<td>Yes</td>
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</table>

330 N Jefferson Davis Pkwy
New Orleans, LA 70119
Phone: (504) 483-0415
Fax: (504) 486-2538
Website: rtcproviders.com

23515 Hwy 190
Mandeville, LA 70448
Phone: (985) 626-6300
Fax: (985) 626-6467
Website: selh.org

4123 Woodland Dr
New Orleans, LA 70131
Phone: (504) 398-2168
Fax: (504) 398-2115
Website: olhcc.edu/services-andresources/counselingcenter.html

3929 Tulane Ave, Ste 101
New Orleans, LA 70119
Phone: (504) 304-8340
Fax: (504) 834-8341

2108 Coliseum St
New Orleans, LA 70130
Phone: (504) 522-7557
Fax: (504) 522-7668
Website: trinitycounselingnola.org

1415 Tulane Ave, 4th Floor of Hospital
New Orleans, LA 70112
Phone: (504) 984-4794
Fax: (504) 984-4714
Website: tulanehealthcare.com/adultpsychiatry/index.dot

2145 Rev. Richard Wilson Dr
Kenner, LA 70062
Phone: (504) 472-0068
Fax: (504) 472-0078
<table>
<thead>
<tr>
<th>Assurance Care Provider</th>
<th>Mental Health Rehabilitation, Counseling, Anger Management, Skills Training, Medication Management, Community Support, Group Counseling, Substance Abuse Services</th>
<th>Children, Youth, Adults</th>
<th>Medicaid Only Medicaid Accepted: Yes</th>
<th>429 W. Airline Hwy, Ste. 1 Laplace, LA 70068</th>
<th>Phone: (985) 652-8222 Fax: (504) 472-0078</th>
</tr>
</thead>
<tbody>
<tr>
<td>Center for Hope Children and Family Services®</td>
<td>Mental Health Rehabilitation, Individual Counseling, Family Counseling, Group Counseling, Psychosocial Skill Training, Medication Management, Crisis Intervention</td>
<td>Children, Youth, Adults</td>
<td>Medicaid Only Medicaid Accepted: Yes</td>
<td>5630 Crowder Blvd, Ste. 208 New Orleans, LA 70127</td>
<td>Phone: (504) 241-6006 Fax: (504) 241-6007</td>
</tr>
<tr>
<td>Grace Outreach Center®</td>
<td>Mental Health Rehabilitation, Groups for Substance Abuse, Medication Management, Crisis Intervention, Family Intervention Group, Individual Counseling, Daily Living Skills Assistance for Kids with ADHD, Independent Living Skills, Psychosocial Skills</td>
<td>Children, Youth, Adults</td>
<td>Medicaid Only Medicaid Accepted: Yes</td>
<td>2533 LaSalle St New Orleans, LA 70113</td>
<td>Phone: (504) 304-9980 Fax: (504) 267-4062 Website: graceoutreachcenterno.com</td>
</tr>
<tr>
<td>Holistic Educational Rehabilitation Center</td>
<td>Mental Health Rehabilitation, Intensive Outpatient Substance Abuse and Mental Health Treatment</td>
<td>Children, Adults</td>
<td>Medicaid Only, SelfPay Medicaid Accepted: Yes</td>
<td>2100 Belle Chasse Hwy Gretna, LA 70056</td>
<td>Phone: (504) 367-6630 Fax: (504) 367-6601 Website: mentalhealthcounselingla.com</td>
</tr>
<tr>
<td>NO/AIDS Task Force Organization: NO/AIDS Task Force®</td>
<td>Individual, Couples, and Family Therapy, Psychoeducational Support Groups, Peer Support, Psychiatric Medication Management, Case Management Intensive Substance Abuse Program, HIV Counseling</td>
<td>Children, Youth, Adults; HIV Positive</td>
<td>Medicaid Only Medicaid Accepted: Yes</td>
<td>2601 Tulane Ave, Ste. 500 New Orleans, LA 70119</td>
<td>Phone: (504) 821-2601 Fax: (504) 821-2040 Website: noaidstaskforce.org</td>
</tr>
<tr>
<td>Ochsner Medical Center</td>
<td>For Adults: Inpatient Substance Abuse Program, Partial Hospitalization Program, Substance Abuse and Behavioral Health Counseling, For Children, Youth &amp; Adults: Outpatient Medication Management, Group and Individual Counseling</td>
<td>Children, Youth, Adults</td>
<td>Private Insurance; Self-Pay Medicaid Accepted: No</td>
<td>1514 Jefferson Hwy Jefferson, LA 70121</td>
<td>Phone: (504) 842-4025, (1-800) 231-1969 Website: ochsner.org</td>
</tr>
</tbody>
</table>

Language:
- Children, Youth, Adults: English
- Children, Youth, Adults; HIV Positive: English, Spanish
- Low or No Cost: Medicaid Accepted: Yes
- Private Insurance; Self-Pay: Medicaid Accepted: No

Setting:
- Outpatient
- Outpatient/Inpatient
### Behavioral Health Resource Guide

**Infant Hospitalization for Children & Youth, Adult Inpatient Psychiatric Care, Individual Support and Counseling, Eating Disorder Inpatient Program, Trauma Inpatient Program, Inpatient Detox Program, Intensive Outpatient Program, Partial Hospitalization Program**

**Setting:** Outpatient/Inpatient

**River Oaks Inc.**

- **Address:** 1525 River Oaks Rd West
  - **Jefferson, LA 70123**
  - **Phone:** (504) 734-1740
  - **Fax:** (504) 733-7020
  - **Website:** riveroakshospital.com

**Tulane New Orleans Children’s Health Project (NOCHP)**

- **Organization:** Administrators of Tulane Educational Fund
- **Mobile Site:**
  - **Setting:** Outpatient
  - **Address:**
    - **River Oaks Inc.:**
      - **1525 River Oaks Rd West, Jefferson, LA 70123**
      - **Phone:** (504) 734-1740
      - **Fax:** (504) 733-7020
      - **Website:** riveroakshospital.com
    - **Mobile Unit:**
      - **New Orleans, LA 70112**
      - **Phone:** (504) 988-0545
      - **Fax:** (504) 988-2962
      - **Website:** nochp.org

**SUBSTANCE ABUSE PROVIDERS**

**Alcoholics Anonymous**

- **Groups**
  - **Setting:** Outpatient
  - **Language:** English, Spanish
  - **Medicaid Accepted:** No
  - **Address:**
    - **638 Papworth Ave, Ste. A, Metairie, LA 70005**
    - **Phone:** (504) 838-3399
    - **Website:** aneworleans.org

**Bethel Colony South Transformation Ministry**

- **6 Month Faith-based Congregate Program for Substance Addiction Treatment**
  - **Setting:** Residential
  - **Language:** English
  - **Medicaid Accepted:** No
  - **Address:**
    - **4114 Old Gentilly Rd, New Orleans, LA 70126**
    - **Phone:** (504) 943-0456
    - **Fax:** (504) 267-4738
    - **Website:** wix.com chrisharberart/bethel-colony-south#

**Council on Alcohol and Drug Abuse**

- **Prevention, Early Intervention, Addiction Assessment, Substance Abuse Education**
  - **Setting:** Community Based
  - **Language:** English, Spanish
  - **Medicaid Accepted:** No
  - **Address:**
    - **3520 General DeGaulle Dr, Ste. 5010, New Orleans, LA 70114**
    - **Phone:** (504) 362-4272
    - **Fax:** (504) 362-9561
    - **Website:** cadagno.org

**Odyssey House Academy for Adolescents®**

- **Intensive Substance Abuse Counseling, Relapse Prevention, Psychiatric Services and Educational Services**
  - **Setting:** Residential
  - **Language:** English
  - **Medicaid Only Accepted:** Yes
  - **Address:**
    - **4730 Washington Ave, New Orleans, LA 70119**
    - **Phone:** (504) 324-8288
    - **Fax:** (504) 324-8614
    - **Website:** odysseyhouseinc.org

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**Behavioral Health Resource Guide**
This listing of housing and other supportive services is intended to help individuals access some services quickly. There are many services in the community that are not featured in this brochure.

For additional services for the homeless population consult the UNITY Homeless Resource Directory: http://unitygno.org/

For additional information about accessing no or low pay community health care in Orleans Parish consult: http://www.nola.gov/RESIDENTS/Health-Department/


For additional resources consult the Jefferson Parish Human Services District Resource guide at: http://www.jphsa.org/communitysupport.html

AGENCIES AND RESOURCES FOR HOUSING:

**Armstrong Family Services**
2658 Ursulines Ave. New Orleans, LA 70119
Phone: (504) 899-2995
Website: armstrongfamily-no.org
Provides emergency and transitional housing, case management, and mentoring services for families in crisis in the New Orleans area

**Catholic Charities:**

- **Baronne Street Housing Program**
  2407 Barrone St, New Orleans, LA 70113
  Phone: (504) 269-9311
  Website: ccano.org/programs/housing-homelessness/
  Provides transitional housing for the homeless for 18-24 months, counseling, advocacy, and referrals.

- **Beyond Shelter Program**
  1000 Howard Ave, Ste. 800, New Orleans, LA 70113
  Phone: (504) 361-5087
  Website: ccano.org/programs/housing-homelessness/
  Provides transitional housing for homeless women and their children in Orleans Parish.

- **Ciara Program**
  1416 Dante St, New Orleans, LA 70118
  Phone: (504) 524-8394
  Housing program for chronically mentally ill adults.
Covenant House New Orleans
611 North Rampart St, New Orleans, LA 70112
Phone: (504) 584-1111
Website: covenanthouse.org/homeless-youth-shelter/new-orleans
Covenant House has programs for homeless youth including a shelter, transitional living programs, health services, addiction management, child care, education and employment, and street outreach.

Concerned Citizens for A Better Algiers / Home Again
1409 Nunez St, Algiers LA 70114
Phone: (504) 362-7583, (504) 362-1066
Website: ccfbano.org
Offer transitional housing, assisted living, first-time home buying assistance, job training, and substance abuse counseling.

Last Hope
1302 Magazine St, New Orleans, LA 70130
Phone: (504) 524-6805
Residential housing program for adult men with mental illness.

Lindy’s Place
2407 Barrone St, New Orleans, LA 70113
Phone: (504) 269-0184
Website: lindysplace.org
Provides transitional housing for homeless women, health care referrals, educational seminars, and employment assistance.

Metropolitan Center for Women and Children
Phone: 504-837-5400
Website: mcwcgno.org/index.html
Counseling for victims of domestic violence, sexual assault, human trafficking, or stalking, emergency shelter, legal advice and advocacy, medical advocacy for sexual victims, human trafficking advocacy.

Magnolia Villa/First Evangelist CDC
1801 Magnolia St, New Orleans, LA 70113
Phone: (504) 595-3101
Permanent supportive housing for homeless adults.

New Orleans Mission
1130 Oretha Castle Haley Blvd, New Orleans, LA 70113
Phone: (504) 523-2116
Website: www.neworleansmission.org
Homeless shelter with supportive services, including: drug rehab, employment programs and access to a medical clinic.

New Orleans Women’s Shelter
Phone: (504) 962-NOWS (6697)
Website: nolawomensshelter.org/index.php
Shelter providing services for housing, employment assistance, budget assistance, technical training, and continuing education.
Oxford House Louisiana
Multiple facilities and contact information
Website: www.oxfordhouse.org
Transitional housing for men and women after detox or short term substance abuse recovery programs.

The Salvation Army
4500 South Claiborne St, New Orleans, LA 70125
Phone: (504) 899-4569
Website: www.uss.salvationarmy.org/uss/www_uss_greaterneworleans.nsf
Emergency homeless shelter and transitional housing program with access to supportive services.

ADDITIONAL SUPPORTIVE SERVICES:

The Advocacy Center
8325 Oak St, New Orleans, LA 70118
Phone: (1-800) 960-7705 or (504) 522-2337
Website: advocacyla.org
The Advocacy Center is Louisiana’s protection and advocacy system. Federal law requires that a protection and advocacy system operate in every state to protect the rights of person with mental or physical disabilities. Services include legal representation, information, referral, outreach and training.

Catholic Charities: Hispanic Apostolate Community Services
2505 Maine Ave, Metairie, LA 70003
Phone: (504) 457-3426
Website: ccano.org/programs/hacs/
Provides assistance to the Hispanic community in the following areas: employment, income taxes, immigration, financial counseling and emergency assistance, worker’s rights, public safety, education, health care, and translation of documents.

Families Helping Families of Jefferson
201 Evans Rd, Building 1 Ste. 100, Harahan, LA 70123
Phone: (504) 888-9111
Website: fhjefferson.org
Non-profit organization providing information, referral, education, training and parent-to-parent support for families of individuals with disabilities.

The Extra Mile, Southeast Louisiana Inc.
2332 Severn Ave, Ste. 100, Metairie, LA 70001
Phone: (504) 830-2880
Website: temsela.org
Provides support to persons with disabilities, including, education, advocacy, donations of goods, food and in-kind services.
Mental Health Advocacy Service
1450 Poydras St, Ste. 1105, New Orleans, LA 70112
Phone: (504) 568-8904
Provides legal advocates for persons with mental illness, related to civil commitment, patient's rights and interdiction. The advocates monitor laws that affect the mentally ill in legislature and make referrals to related services.

New Orleans Family Justice Center
701 Loyola Ave, 2nd Floor, New Orleans, LA 70113
Phone: (504) 592-4005
Provides advocacy, counseling, career counseling, legal assistance, safety planning, and support groups for victims of domestic violence.

Nurse Family Partnership
2020 Gravier St, New Orleans, LA 70112
Phone: (504) 568-5926
Website: nursefamilypartnership.org
Child development education and support for first time mothers.

Vietnamese Initiatives in Economic Training
13435 Granville Dr, New Orleans, LA, 70129
Phone: (504) 255-0400
Website: vietno.org
Educational and economic training programs and act as a resource center for minority residents in Louisiana. Services include crisis counseling, the Afterschool Academy, the Summer Adventure Program, assistance with tax preparation and Medicaid/Medicare/food stamp qualification.

Volunteers of America (VOA) - Mental Health Services
127 S. Solomon St, New Orleans, LA 70119
Phone: (504) 483-3558
Website: voagno.org
Provide community coordination to help with housing, basic needs, entitlements, family functioning, education, special education, transportation, employment, money management, medical/dental, mental health, comprehensive assessment, and services planning. Also offer individual, family, and group counseling on a sliding fee scale.

A special thank you to the Mayor's Innovation Delivery Team for their assistance in preparing this guide.
Agencies that would like to add or update their listing please contact:
City of New Orleans Health Department
www.nola.gov
(504) 658-2500

Additional copies of this resource guide can be downloaded on the health department’s website:
http://www.nola.gov/RESIDENTS/Health-Department/

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