

New Orleans Police Department Community Policing and Engagement
2022 Second Quarter Report

NOPD agrees to prepare a publicly available report on at least a quarterly basis detailing its community policing efforts in each District, including developing community partnerships and participating in public meetings, and its problem-solving activities, including specific problems addressed and steps taken by NOPD and the community toward their resolution. This report also shall identify obstacles faced and recommendations for future improvement. At least annually, NOPD agrees to issue a publicly available report that summarizes these problem-solving and community policing activities. [Consent Decree ¶228]

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Policy Statement¹

1. The New Orleans Police Department (NOPD) shall promote and strengthen community partnerships, work constructively with the community, ensure collaborative problem solving, ensure ethical and bias-free policing, and work to increase community confidence in the Department.
2. The New Orleans Police Department will effectively engage the community in collaborative problem solving. NOPD will partner with residents and stakeholders to identify and solve problems that contribute to crime, fear of crime, and quality of life problems in communities. The Department is committed to proactively solving problems as well as reacting to their harmful consequences.
3. The mission of the New Orleans Police Department is to provide professional police services to the public to prevent crime, maintain order and protect life and property. NOPD is committed to the philosophy and practice of community problem-oriented policing to inform organizational decisions, shape policies, identify training needs, and prioritize crime fighting by engaging each neighborhood and community organization in collaborative problem-solving partnerships. Community problem-oriented policing, and community policing and engagement are critical methods toward achieving NOPD's mission.
4. The New Orleans Police Department will collaborate with community stakeholders and partners on policing and engagement efforts. The Department encourages its members to develop problem solving partnerships with community residents.
5. NOPD recognizes that it serves many diverse communities. Communities arise not only from shared geography but also social ties, common perspectives, and shared circumstances (for example, the LGBTQ+ or LEP community). NOPD shall seek to engage all communities in its community policing and engagement efforts.
6. NOPD's recruitment efforts shall focus on hiring officers who can build relationships and work collaboratively with all communities.
7. This Chapter operates in tandem with many programs and policies focused on properly serving and collaborating with a variety of communities, including but not limited to **Chapter 41.13 – Bias-Free Policing, Chapter 41.13.1 – Interactions with LGBTQ Persons, and Chapter 55.4 – Limited-English Proficiency Services.**
8. The Department sets forth its community policing vision in its Community Policing and Engagement Manual². The Department shall review the Manual annually and update the manual as necessary.

¹ [New Orleans Police Department Policy Chapter 10.0: Community Policing and Engagement](#)

² [Community Policing and Engagement Manual](#)

Definitions³

Community Engagement—Activities that foster positive interactions between citizens and officers, employ community policing ideals, create opportunities for constructive exchanges, and foster substantive collaboration with the community, while enhancing trust and legitimacy.

Community Liaison Officer (CLO)—A member of the NOPD who is responsible for facilitating communication between the community and their assigned police district. A CLO's primary function is to focus on problem-oriented policing and resolution in the communities they serve, specifically to address community quality of life issues and build trusting relationships between the NOPD, District, officers and the residents and stakeholders in each police district.

Community Policing—A philosophy and operational strategy that promotes organizational practices that support the systematic use of partnerships and problem-solving techniques to work with the community to address the immediate conditions that give rise to public-safety issues such as crime, social disorder, and fear of crime.

Community Policing Forms (CPF)—The document used by the NOPD to record and track Community Policing and Engagement activities, such as events, meetings, quality of life concerns, problem-solving initiatives and actions, and updates to District Community Policing Plans. Forms are completed by the officers engaged or responsible for the resolution of the issues.

Community Policing Plan—A district-specific blueprint of collaborative partnerships with the community. The Community Policing Plan will address the unique needs of the communities serviced in each District. Each district's Captain is responsible for plan development.

Community Policing Signals—Community policing signals allow the Department to document specific tasks for proactive and community policing. The signals are Area Check, Business Check, Directed Patrol, Residence Check, Quality of Life, and Walking Beats. When dispatched on community policing signals, officers will employ procedural justice techniques.

Area Check—Officers will utilize the area check signal when patrolling an area within the District that has been pre-determined as an important area either by the community or the Department.

Business Check—Officers will utilize the business check signal to engage occupants at a business within the District.

Directed Patrol—Officers will utilize the directed patrol signal to execute a focused collaborative problem-solving, departmental problem-solving, or community policing and engagement in the targeted area.

Residence Check—Officers will utilize the residence check signal when the officers physically exit the patrol car and engage occupants at a specific residence absent a call for service.

³ New Orleans Police Department Policy Chapter 10.0: Community Policing and Engagement

Quality of Life—Officers will utilize the quality-of-life signal when responding to any type of quality-of-life problem.

Walking Beat—Officers will utilize the walking beat signal while executing a defined and assigned walking beat.

New Orleans Neighborhood Police Anti-Crime Council (NONPACC)—NONPACC is a partnership amongst the community, district captains, and officers to create conversations, identify problems, and devise solutions. Members of the public voice their concerns directly to the District Captain during face-to-face meetings.

Police Community Advisory Board (PCAB)—A board consisting of five to seven citizen volunteers from their respective police districts. PCAB members serve a two-year term and meet quarterly to address community issues. The City’s Office of Neighborhood Engagement coordinates the application and selection process for PCAB volunteers. The Superintendent has final approval on the selection of members to serve on PCABs.

Problem—A situation that concerns, causes, or carries the potential to cause harm to citizens, not just the police. A problem generally involves a situation of substantial community concern, or repeated incidents occurring in a community with related characteristics (time, place, behavior, victim(s), offender(s)) that concern the community.

Problem-Oriented Policing—A proactive problem-solving approach that uses the SARA model to focus on proactive solutions, specific crime problems and achieving crime and fear reduction results. The problems should be those that the community recognizes as important.

Procedural Justice—Procedural justice refers to the idea of fairness in the processes that resolve disputes and allocate resources and specifically how the characteristics of police community interactions shape the public’s trust of the police. Procedural justice speaks to four principles, often referred to as the four pillars:

- (a) Fairness in the processes
- (b) Transparency in actions
- (c) Opportunities for voice
- (d) Impartiality in decision making

Scanning, Analysis, Response, Assessment (SARA) Model—An approach wherein the community and the department work together to scan for problems, analyze information, respond through implemented strategies, and assess the effectiveness of implemented strategies.

Overview

The Professional Standards and Accountability Bureau has revised the structure and format utilized to report the quarterly details of the Department’s Community Engagement Activities. The new structure of the Community Engagement Quarterly Reports will itemize the data, events, partnerships, projects, deployment strategies, and scorecards for each individual District and

NOPD Program to illustrate the holistic vision and progress of its initiatives. This reporting format will help the Department and public understand what items each district focused on to address the needs of the community and quality of life in their area. SAB Manger and the Community Engagement Section Manager held meetings with each District's Captain to understand the current focuses and strategies used to address the community concerns, quality of life matters, proactive policing methods (Community Policing Signals and Geo-deployment), and future needs for each individual district. These meetings will continue to occur to obtain the necessary information for drafting the quarterly reports.

NOPD recognized the need to revise NOPD's Chapter 10.0: Community Policing and Engagement⁴ and the Community Engagement Operations Manual⁵ to clarify reporting instructions, documentation options, and the transfer of the Community Engagement Section from the Professional Standards and Accountability Bureau to the Field Operations Bureau⁶, amongst other minor revisions. The Community Policing Form ("CPF") was also updated to include requirements of documenting the SARA (Scan, Analysis, Response, and Assessment) Model on form entries for the selected activity of Problem Solving. Each district's District System Administrator was also given access to approve, deny, or request submissions of CPFs in the event of personnel changes in the districts as a way to eliminate forms not receiving the proper attention and notification of community matters to be addressed.

District Police Community Advisory Board (PCAB) members have been vetted and finalized by the Mayor's Officer of Neighborhood Engagement and the Superintendent of Police. These members attended the PCAB Training hosted by the Office of Neighborhood Engagement, which included an explanation of the roles and responsibilities of the Boards and NOPD. Members also received the PCAB Manual and an introduction of the District Captains, and other NOPD personnel. On June 27, 2022, NOPD's Community Engagement Section hosted a PCAB Workshop to give the Board members and District Captains a platform to have detailed conversations about the visions and goals of the individual District Captains and the priority concerns of the Boards. The dialogue included providing potential meeting dates, times, and locations, event ideas, Problem Oriented Policing (POP) Project concerns, and crime prevention strategies. NOPD's Recruitment Division, the Director of Crimestoppers, a representative from the City's 3-1-1 office, and a representative from the Police and Justice Foundation all gave brief presentations and resources to the board members about their perspective organizations and stayed for the duration of the meeting to answer potential questions from the attendees. PCAB meetings will resume in the third quarter after which District Captains are expected to receive formal community recommendations from their board members.

⁴ [NOPD Chapter 10.0: Community Policing and Engagement](#)

⁵ The Community Engagement Operations Manual is an internal document used to explain the protocols, procedures, roles, responsibilities, and hierarchy structure of the Community Engagement Section.

⁶ The Community Engagement Section was moved under the Supervision of the Field Operations Bureau to allow more access to CLOs and SROs. These Officers work directly in the Field Operations Bureau. The Community Engagement Section Manager can meet with FOB Bureau Chief and Operations Staff to address District Captains regarding CLO and SRO duties, as well as field Officers' responsibilities in Community Engagement. Being in FOB gives the Community Engagement Section Manager direct access to instructing officers of the needs of Community Engagement for the Department rather than having to cross bureaus.

The Community Engagement Section and other community focused divisions of the Department are eager to increase involvement and build trusting relationships with citizens, business owners, and stakeholders of New Orleans as the Covid-19 restrictions and guidelines have been modified. The NOPD is committed to humanizing the badge and maintaining the support while building trust within all communities of the City of New Orleans.

Community Engagement and Policing Activities

Police Athletic/Activity League (PAL)

The NOPD's Police Athletic/Activity League (PAL) serves youth by coordinating recreational programs in areas of the city and assisting with building relationships with youth. The uniqueness of this program is that it is staffed by a police officer and civilian volunteers. Police Officers throughout the Department volunteer their time to participate in these youth focused activities, events, and seminars to engage with the youth of the City and gain perspective of their concerns and reservations regarding building relationships with the police. This dialogue gives the Department an opportunity to change the mindset of the youth and enlighten them of all police roles, responsibilities, divisions, and programs within the NOPD. Below is a detailed list of events hosted and/or participated by the PAL Coordinator in the second quarter:

National PAL Conference May 31, 2022 – June 03, 2022: During this week, PAL Coordinators around the country attended training regarding how to run a successful PAL Program, apply for grants, networking, being creative with youth engagement activities for youth of all ages, officer involvement/mentorship, and officer wellness.

Conquering Dreams Youth Basketball Camp June 04, 2022: This one-day event was held at Xavier University Convocation Center. Officers assisted civilian coaches teach new basketball skills and maintain fundamental practices of the sport. The officers were able to speak to parents regarding community outreach and the lack of youth activities in the City. The parents were very appreciative of the officer involvement with the coaches and organizers of the event. At the conclusion of the camp, the officers played a game of basketball with the camp participants.

Ignite Foundation's Summer Safety Workshop June 11, 2022: The PAL Coordinator and Detective Theo Kent spoke to attendees on "Community Police Together". During this event the speakers stressed the importance of the community and the police working together to improve the safety for our youth and providing summer program opportunities for the youth of all ages surrounding enrichment, athletics, and college or future career opportunities.

Men of Power Community Peace Walk June 18, 2022: The New Orleans Police Department partnered with Senior Pastor Brandon Boutin of United Fellowship Full Gospel Baptist Church to co-host a Peace Walk in the 5th District to bring awareness of the effects of gun violence. During this walk, the participants stopped at various locations where acts of gun violence occurred. At each location there was a moment of remembrance for the victims. The PAL Coordinator spoke with participants about the importance of youth involvement and mentorship programs.

LGBTQ+

The LGBTQ+ Liaisons are making great strides with increasing community outreach and involvement as the Covid restrictions have been modified and relaxed. New Orleans Police Officers had the opportunity to show their support of the LGBTQ+ Community by wearing special “Pride Badges” during the month of June 2022. (The Department permits this badge to be worn every year during the month of June.) During the second quarter, the LGBTQ+ Liaisons were able to assist with the NOLA Pride Committee and the Marketing Director of the French Market to collaborate ideas for various events and provide the information needed regarding city permits and regulations for these events. The LGBTQ+ Liaisons have established new partnerships with Audubon Institute’s Cultural and Diversity Team, Crescent Healthcare, and Ambush Magazine and are currently working to establish a new partnership with Tulip House, an organization that specializes in the adolescents within the transgender community. The liaisons have used the local news media as a catalyst to communicate their presence and participation with the community. As a result, from that relationship Officer Reese Harper and Reserve Sgt. Matt Patin had the opportunity to appear on WDSU News and WWLTV Morning Show to discuss the LGBTQ+ Liaison Program established at NOPD, its involvement with community organizations, partnerships, NOPD bias-free philosophy, and the Department’s commitment to ensure all, as well as the LGBTQ+ Community, receive unbiased, quality service and treatment by the NOPD Officers and personnel. The LGBTQ+ Liaisons are dedicated to maintaining and creating positive relationships through respect and mutual trust within the LGBTQ+ Community. A detailed list of events attended or hosted by the LGBTQ+ Liaisons are listed below:

- **The Crescent Care (Formerly No/AIDS Task Force) Easter Fundraiser April 15, 2022:** This event is a silent auction benefiting Crescent Care’s “Food for Friends” program, which provides groceries, personal care products, and home cooked meals to LGBT families who are in need in New Orleans.
- **Recruitment Initiative: May 1, 2022:** Reserve Sgt. Matt Patin coordinated a photo shoot, in conjunction with the Police Foundation, of the LGBTQ+ Liaisons. This photoshoot was featured in USA Today’s pride edition and aired in the Minute Made Dome in Houston, TX for Recruitment Advertisement.
- **French Market Pride Fest June 4, 2022:** Reserve Sgt. Matt Patin coordinated with Jeremy Smith, the Marketing Director of French Market, to plan the cities first sponsored Pride Fest which occurred on June 4, 2022. While organizing this event Sgt. Patin was able to provide the resources and connections with EMS Liaisons to participate in this event. The French Market Pride Fest created an environment for all to engage with all citizens and tourist alike to receive resources and education about the LGBTQ+ Community while enjoying local food, music and entertainment.
- **NOLA Pride Parade June 11, 2022:** As yearly participants in this parade NOPD personnel as created a relationship that involves other first responder agencies in New Orleans (Police, Fire, and EMS) to become participants in this event and show their support to the LGBTQ+ Community. This parade also serves as a networking opportunity for the Department to engage with the community and seek new partnerships and relationships with allies and community groups present.



Limited English Proficiency (LEP)/Authorized Interpreter (AI)

NOPD is committed to ensuring all citizens, stakeholders, consumers, business owners, and tourists receive adequate services in their primary language. NOPD's Limited English Proficiency Services Program provides tools and mechanisms to reduce the language barriers that can inhibit or even prohibit individuals with limited English proficiency (LEP) from accessing and/or understanding important rights, obligations, and services, or from communicating accurately and effectively in difficult situations. Although the Department is facing unique staffing conditions, two additional officers have been certified to become Authorized Interpreters. The Department now has 30 Authorized Interpreters (28 Spanish speaking interpreters and 2 Vietnamese speaking interpreters). As The NOPD enhances and revises its policies and procedures, these documents are published for public consumption. During the second quarter eight (8) additional NOPD documents have been translated into Spanish and Vietnamese, increasing the total number of translated NOPD documents to 35.

NOPD received LEP **251** calls which indicated individuals would need some type of language assistance. At the conclusion of every incident/call answered by an officer a "disposition" is given to inform the Department of the outcome of the matter. The disposition of "Necessary Action Taken" indicates the officer resolved the call for service and no report was required. The disposition "Report to Follow" indicates at the conclusion of the call for service a report was required according to policy or requested by the complainant or victim. The disposition "Gone on Arrival" indicates that the complainant or victim was not on scene when the officer arrived to address the call for service.

The chart below illustrates the number of Limited English Proficiency (LEP) calls with positive dispositions relayed to NOPD by OPCD based on the CAD report for the 2nd quarter.

Month 2022	Report to follow	Necessary Action Taken	Gone on Arrival	Total
April	29	14	26	69
May	42	15	42	99
June	28	13	42	83
Total	99	42	110	251

Every six months a LEP Audit is conducted to ensure NOPD is adequately complying with requirements set out in the Consent Decree, the Language Assistance Plan, and NOPD Chapter 55.4: Limited English Proficiency Services. This audit includes assessing items including accessible translated resources, documentation, and recordation of services provided, PIB records of complaints and intake forms, maintaining and accuracy of the authorized interpreter lists, distribution of policies, plans, and translated documents, training, recruitment efforts, collaboration with other LEP organizations for the expansion of services and languages served, and OPCD records. The current audit began in May of 2022⁷ At the conclusion of the audit, it was determined the NOPD has established mechanism and tools to provide adequate services to LEP individuals, is maintaining LEP records with assessing calls for service, interrogations, interviews, and complaints, has up-to-date records of the Authorized Interpreters and translated documents. The audit also documents any deficiencies found during the six-month period. During the audit, it was noted that four (4) additional NOPD employees became certified as Authorized Interpreters. The additional interpreters will allow for an improvement of the interpretation services provided by NOPD and decrease potential deficiencies. The Language Access Coordinator does not see a need to expand the language count for the services provided by NOPD, though she re-evaluates this need throughout the year. The audit results are under review.

School Resource Officer (SRO)

A School Resource Officer is a designated officer within a District who provides specific support to schools. The SRO helps school officials cope with school violence and assists in creating a safe and conducive learning environment in public schools. The SRO is not a school disciplinarian. The SRO is a law enforcement officer, educator, and counselor. The SRO position also aids the Department to build trusting relationships with youth and humanize officers beyond the uniform.

During the Second Quarter, in the month of June SROs did not have many activities with youth due to schools closing for the 2022 School Year in May. During the Second Quarter the 5th District did not have an SRO and no one replaced her in this position. The 8th District's SRO was reassigned to the district platoon at the end of the 2022 School Year and will no longer have an assigned SRO from the direction of the Field Operations Bureau Deputy Chief.

⁷ The Language Access Audit documentation and results are kept internally and not released to the public.

School Resource Officers are responsible for completing SRO Activity Forms on a monthly basis, which are reviewed by the Community Engagement Section Manager and PSAB Innovation Manager. SROs can also document activities in a Community Policing Form if their activity does not correspond with the SRO documentation categories. According to Chapter 1.20: School Incidents, School Resource Officers⁸, SROs are required to document the following activities:

- a. Provide counselling to a student.
- b. Conduct youth engagement activity session(s);
- c. Participate in school activities that build trust and relationships with the school staff and students;
- d. Refer students to the school’s counsellor.
- e. Participate in parent-teacher conferences.
- f. Conduct student transports (to school if truant, Juvenile Intake Unit or Truancy Center); g. Collaborate with school staff, students, parents, etc. to solve a problem.
- h. Conduct an arrest.
- i. Distribute any departmentally approved materials to the school or students.
- j. Complete a Juvenile Warning Notice consistent with **Chapter 44.3 – Juvenile Warning Notice**.⁹

The below chart illustrates the SRO Activity Reports submitted in the second quarter.

School Resource Activity Report								
Q2 2022								
Districts	1	2	3	4	5	6	7	8
April	x	x	x	x	N/A	x	x	x
May	x	x	x	x	N/A	x	x	x
June	0	0	x	x	N/A	x	x	N/A

0 = no form submitted
 X = form submitted

Of the forms submitted for the second quarter, three (3) of the reports did not contain a supervisor’s signature. This deficiency has been addressed in those respective Districts in meetings conducted by the Community Engagement Section Manager. It is the responsibility of the SRO’s immediate supervisor to approve the activity forms submitted. Activities documented on the second quarter monthly reports included but not limited to attending and hosting Easter Egg Hunt/Activities, Crime Walks, Conflict Resolution meetings, “Kids, Cops, and Kites”, “Coffee with Cops”, mediation sessions, Police Vehicle demonstrations, mentor group sessions with youth, continued criminal investigations, conducting arrests, authoring warrants, attending meetings surrounding building security and safety, intervening in illegal activities, writing Police Reports, establishing community partnerships, attending and providing assistance with school graduations and end of

⁸ [Chapter 1.20: School Incidents, School Resource Officers](#)
⁹ [Chapter 44.3: Juvenile Warning Notice and Summons](#)

school activities, Mother’s Day celebrations, Staff Appreciation events, assisting the Victim Witness Assistance Unit, “Conversations with Cops. attending school field trips, conducting Walking Beats and Directed Patrols, and transporting individuals to the proper authorized establishments. **The specific locations of these events are not listed to protect the identity of any minor child that may or may not have been involved in any sensitive incidents.

SROs meet with the Community Engagement Section Manager on a monthly basis to discuss common issues or concerns that are evolving throughout the schools. Each District SRO has to opportunity to share upcoming events and activities, also inviting the other SRO as support for the events. In these meetings. SROs receive necessary training or schedule training session with outside partners, information on emerging youth programs, and discuss potential Department Wide initiatives for youth.

District Overview

The below sub-sections give a detailed overview of each district’s Community Policing Signal usage, Community Policing Forms assessment and scorecard, Community Policing Plan updates, Geo-deployment data, NONPACC/APAC Meeting assessment, and the progress and/or initiation of POP Projects. The district data has been separated to illustrate the holistic overview of all Community Engagement tools and mechanisms working together to achieve district specific goals. The data collected will vary in each district as they each have different focuses, goals, tasks, and measurable achievements specific to their area and community on a continuous basis.

- **Community Policing Signals:** NOPD uses community policing signals to document both its response to district Community Policing Plans and its broader community policing activities. The goal of the Community Policing Signals is to track officers’ efforts to build relationships and partnerships with citizens, business owners, and stakeholders in their perspective districts. Community Policing signals are used to capture proactive self-initiated problem-solving activities, as well as quality of life activities, in an efficient, geo-coded, time-stamped manner. In the second quarter of 2022, NOPD initiated **10,173** community policing signals throughout all eight districts. The community policing signals include:

Area Check (22A) —Officers will utilize the area check signal when patrolling an area within the District that has been pre-determined as an important area either by the community or the Department. An important area is a location where there is an issue that requires increased patrol. An important area can be determined by an increase in calls for service for a type of police matter, or crime trend, increase citizen complaint regarding crime or disorder in an area, or an area of focus indicated in the District Community Policing Plans . This signal is also used when patrolling a general area without a specific problem-solving strategy attached. Officers are scanning the area when utilizing this signal.

Business Check (22B) —Officers will utilize the business check signal to engage occupants at a business within the District.

Directed Patrol (22D) —Officers will utilize the directed patrol signal to execute a focused collaborative problem-solving, departmental problem-solving, or community policing and engagement in the targeted area. For example, a 22D would be used to conduct any police activity linked to a problem oriented policing project documented in the District’s Community Policing Plans, among other reasons.

Residence Check (22R) —Officers will utilize the residence check signal when the officers physically exit the patrol car and engage occupants at a specific residence absent a call-for-service.

Quality of Life (21Q) —Officers will utilize the quality-of-life signal when responding to any type of quality of life problem. Quality of life concerns include, but are not limited to, citizen concerns regarding abandoned vehicles, blighted property, illegal tire dumping, and noise complaints. Quality of Life (QOL) matters include all issues where citizens request assistance from NOPD, excluding criminal complaints or threats to public safety.

Walking Beat (22W) —Officers will utilize the walking beat signal while executing a defined and assigned walking beat.

- **Community Policing Forms Assessment and Scorecard:** Community Policing Forms (CPFs) were implemented to highlight various community policing efforts in each district. In addition to community policing signals, the department continues to support community groups by capturing outreach and problem-solving partnerships through documentation on Community Policing Forms. Documentation of community engagement activities and district plan updates are housed in an electronic internal database called SharePoint. The data collected from these form entries are also displayed for public view on the MAX dashboard at nopdnews.com/transparency/dashboards/. The NOPD’s completion of the CPFs is a major component of tracking and monitoring Community Engagement throughout the Department. Assessing these forms for its completeness and accuracy determines compliance of the documentation process set forth in the Community Engagement Review Procedure and Manual. The Community Policing Form assessment is an analysis of the accurate and timely documentation of the officers’ and/or districts’ activities and not the occurrence of the activity itself.

During the second quarter of 2022 (April, May, and June), NOPD employees throughout the Department completed **344** Community Policing Forms covering the following appropriate topics:

- a. Strengthening Relationship
- b. Crime Prevention
- c. Problem Solving (SARA)
- d. Crime Trends
- e. Residence Business Security Evaluation

- f. Event Coordination
- g. Meeting
- h. Community Policing Plan

Of those 344 forms created, **135** forms were selected for audit according to the Community Engagement Review Procedures¹⁰ as explained below:

CPF entries are fed into and housed on a secured internal network drive accessible to all NOPD personnel (NOPD Web Applications). The PSAB Innovation Manager exports the form entries from the database into a Microsoft Excel spreadsheet¹¹ and selects a sample size from the entries based on activity type and forms completed for the targeted time frame of the audit. The CPF entries are sorted by activity type and saved in five separate Microsoft Excel spreadsheets according to the below criteria:

- i. Spreadsheet #1 contains all “Strengthening Relationship”, “Event Coordination”, “Meeting”, and “Other” entries;
- ii. Spreadsheet #2 contains all “Crime Prevention” and “Residence Business Security Evaluation” entries;
- iii. Spreadsheet #3 contains “Problem Solving (SARA)” entries;
- iv. Spreadsheet #4 Crime Trends; and
- v. Spreadsheet#5 Community Policing Plans.

The PSAB Innovation Manager, or designee, selects a sample size from each Spreadsheet according to the eight police districts and other divisions completed by Department personnel. A randomizer is used to select four (4) form entries from each district on each spreadsheet, if a district or division has less than four (4) entries then all entries are selected. This process is only used for Spreadsheet #1- #4. All form entries are audited for Spreadsheet #5.

An analysis of the CPF assessment will be included in the District Overview and the scorecard is provided below.

Each District has been notified of their results in each area analyzed and areas in need of improvement therefrom. The District Captains and his/her Command Staff are working to improve the results in each area. District CLOs, SROs, and District Administrative Sergeants have attended meetings with the Community Engagement Section Manager

¹⁰ The Community Engagement Review Procedure was developed in 2021, and approved by the U.S. Department of Justice, to ensure NOPD’s community engagement activities and community policing philosophy are consistent with the U.S. Constitution, other federal, state and local laws as well as NOPD policy. This is an internal document housed with the Community Engagement Section and PSAB.

¹¹ The data that is collected to conduct this audit and produce the audit results is kept internally and is not released to the public.

and/or Innovation Manager of Community Engagement to address the areas the concerns and received reiterated instructions of the expectations with Community Policing Form entries (lack of form entries in a category), Community Policing Signal usage, recommendations received from District PCABs, and NONPACC/APACC Meeting recordation requirements. However, if forms are not entered or signals not used for a particular category, the District must explain why their district is absent information in that area. In the event a district does not provide form entries for a particular event, that district does not receive an assessment or score for forms not entered.

The Community Engagement Review Procedure calls for an assessment of the Procedural Justice Scorecard and the Corrective Action taken from the Stop, Search, and Arrest Audit. The results of May 2022 Stop, Search, and Arrest Audit are unavailable at this time but will be reported in the Community Engagement Third Quarter Report.

Community Policing Scorecard - Overall Summary						Review Period: 2Q 2022
Compliance percentages for Consent Decree for community policing form reporting requirements.						
District	Strengthening Relationships, Event Coordination, Meetings	Crime Prevention & Residence, Business Security Evaluation	Problem Solving	Ccrime Trends	Community Policing Plans	Overall
1st	100%	100%	100%		100%	100%
2nd	100%	100%	84%		100%	96%
3rd	90%	94%	81%	100%	100%	93%
4th	100%	100%	100%		-	100%
5th	100%	100%	100%	60%	100%	92%
6th	100%	100%	100%	100%	100%	100%
7th	80%		75%	100%	100%	89%
8th	95%	100%	88%	100%	100%	97%
SOD						
Other						
Overall	97%	99%	93%	83%	100%	94%
Preliminary scores are not included in MAX data.						
Scores below 95% are highlighted in red.						

Community Policing Scorecard - Strengthening Relationship, Event Coordination & Meetings

Review Period: 2Q 2022

Compliance percentages for Consent Decree for community policing form reporting requirements.

District	Narrative Describes Interaction	Narrative Describes Communications/Collaborations	Other - Narrative Describes Problems or Interactions	Activity Entered on Time	Activity Approved on Time	Overall
1st	100%	100%	100%	100%	100%	100%
2nd	100%	100%	100%	100%	100%	100%
3rd	100%	75%	75%	100%	100%	90%
4th	100%	100%	100%	100%	100%	100%
5th	100%	100%	100%	100%	100%	100%
6th	100%	100%	100%	100%	100%	100%
7th	100%	100%	100%	100%	0%	80%
8th	100%	100%	100%	100%	75%	95%
SOD						
Other						
Overall	100%	97%	97%	100%	93%	97%

Preliminary scores are not included in MAX data.

Scores below 95% are highlighted in red.

Community Policing Scorecard - Crime Prevention and Residence Business Security Evaluation

Review Period: 2Q 2022

Compliance percentages for Consent Decree for community policing form reporting requirements.

District	Narrative Describes the Residence-Business Security Evaluation	Narrative Describes the Residence-Business Security Evaluation	Activity Entered on Time	Activity Approved on Time	Overall
1st	100%	100%	100%	100%	100%
2nd	100%	100%	100%	100%	100%
3rd	100%	100%	100%	75%	94%
4th	100%	100%	100%	100%	100%
5th	100%	100%	100%	100%	100%
6th	100%	100%	100%	100%	100%
7th					
8th	100%	100%	100%	100%	100%
SOD					
Other					
Overall	100%	100%	100%	95%	99%

Preliminary scores are not included in MAX data.

Scores below 95% are highlighted in red.

Community Policing Scorecard - Problem Solving

Review Period: 2Q 2022

Compliance percentages for Consent Decree for community policing form reporting requirements.

District	Narrative Describes Problem	Narrative Describes Problem-Solving Actions	Community Interaction	Narrative Describes Impact of Actions	Follow-Up Needed	Follow-Up Forwarded Timely	Activity Entered Timely	Activity Approved Timely	Overall
1st	100%	100%	100%	100%	100%	100%	100%	100%	100%
2nd	100%	100%	100%	100%	50%	50%	100%	75%	84%
3rd	100%	100%	100%	100%	75%	0%	100%	75%	81%
4th	100%	100%	100%	100%	100%	100%	100%	100%	100%
5th	100%	100%	100%	100%	100%	100%	100%	100%	100%
6th	100%	100%	100%	100%	100%	100%	100%	100%	100%
7th	100%	100%	100%	100%	100%	0%	100%	0%	75%
8th	100%	100%	100%	100%	100%	0%	100%	100%	88%
SOD									
Other									
Overall	100%	100%	100%	100%	88%	69%	100%	88%	93%

Preliminary scores are not included in MAX data.

Scores below 95% are highlighted in red.

Community Policing Scorecard - Crime Trends

Review Period: 2Q 2022

Compliance percentages for Consent Decree for community policing form reporting requirements.

District	Narrative Describes Trend	Community Interaction	Narrative Describes Impact of Actions	Activity Entered on Time	Activity Approved on Time	Overall
1st						
2nd						
3rd	100%	100%	100%	100%	100%	100%
4th						
5th	0%	0%	100%	100%	100%	60%
6th	100%	100%	100%	100%	100%	100%
7th	100%	100%	100%	100%	100%	100%
8th	100%	100%	100%	100%	100%	100%
SOD						
Other						
Overall	57%	57%	100%	100%	100%	83%

Preliminary scores are not included in MAX data.

Scores below 95% are highlighted in red.

Community Policing Scorecard - Community Policing Plans

Review Period: 2Q 2022

Compliance percentages for Consent Decree for community policing form reporting requirements.

District	Community Policing Plan Narrative	Community Policing Plan Updates	Activity Entered on Time	Activity Approved on Time	Overall
1st	100%	100%	100%	100%	100%
2nd	100%	100%	100%	100%	100%
3rd	100%	100%	100%	100%	100%
4th					-
5th	100%	100%	100%	100%	100%
6th	100%	100%	100%	100%	100%
7th	100%	100%	100%	100%	100%
8th	100%	100%	100%	100%	100%
Overall	100%	100%	100%	100%	100%

Preliminary scores are not included in MAX data.

Scores below 95% are highlighted in red.

- District Community Policing Plan Updates:** The District Community Policing Plans are comprehensive problem-oriented policing projects that are intended to address the unique needs and concerns of the communities serviced in each District. These plans assist in the NOPD’s overall goal to develop and implement mechanisms to measure officer outreach to a broad cross-section of community members, with an emphasis on youth outreach, and to establish extensive problem-solving partnerships and develop and implement cooperative strategies that build mutual respect and trusting relationships with this broader cross-section of stakeholders.¹² The Community Policing Plan is designed to be a long-term, aspirational document that will enhance the NOPD’s community engagement, community policing and problem oriented policing procedures. As each district continues to address the priorities in their respective plans, NOPD tracks implementation of each district’s initiatives to address community concerns through the Department’s publicly available MAX Dashboard¹³ and thorough Community Policing Forms completed by NOPD’s CLOs and reported on above.

¹² [Consent Decree ¶227](#).

¹³ See the Community Policing Dashboard at [Dashboards - NOPD News](#).

The District Community Policing Plans are updated every two years; the next district plans will be drafted in 2023. The Community Policing Plans are updated by the District Captains and CLOs by soliciting feedback from the District PCABs and taking into consideration of other pertinent information received from other community organizations or during community meetings and engaging with residents, business owners, and stakeholders. To view the full and current Community Policing Plans, please visit <https://www.nola.gov/nopd/nopd-consent-decree/>. To view the monthly progress of each Plan, please view the [MAX Dashboard](#).

The District Community Policing Plan updates will be assessed in each District's scorecard.

- **Geographical Deployment:** Geographical Deployment (Geo-Deployment) is a fundamental component of the Department's Community Policing strategy that helps facilitate more contact between the police and the community stakeholders within a particular area. To successfully implement the Department's geographical deployment strategy, a platoon must have the same officers, assigned to the same "area" (Car Sector), on every shift, to ensure they take ownership of their assigned area. By being assigned to one sector the officers are only answering calls for service in that sector (absent an emergency or a shift in manpower for just cause) while they frequent the same businesses and engage with the same community members and residents building trusting relationships. PSAB reviews CAD activity to determine if police units are remaining in their assigned sectors for at least half of their shift while answering calls for service and engaging in community policing. Currently Districts are determining how to deploy their staff based on focused areas of concern and the manpower present during each shift. The Department will see a shift in manpower adjustments in the near future as the Superintendent is drafting a plan to address this concern. The current standard is that officers should aim to spend at least 50% of their time within their sectors.¹⁴

Geo-deployment compliance is tracked weekly by entering the assignments for every District and Platoon into an Excel spreadsheet from the actual Daily Lineups prepared by the units. This spreadsheet indicates the number of supervisors and officers working and the Sector coverage. Any "gaps" are noted and "deviation forms" entered. This spreadsheet is submitted to the Field Operation Bureau staff where it is reviewed and used as part of the management tools employed by that Bureau to ensure compliance with the strategy. The Department received and completed **68** Deviation Forms in the second quarter. The Deviation Forms are a way for the districts to recognize deviations from the Department's geo-deployment goals and be accountable for reporting it to the Field Operations Bureau. PSAB receives a copy of the Deviation Forms and tracks them with the same tool that is used to determine if officers are remaining in their assigned sectors as an aid for FOB in managing geographic deployment. PSAB assess whether the reason for deviation is within the guidelines of policy and FOB addresses deficiencies as they are identified.

¹⁴ [New Orleans Police Department Community Policing Manual](#)

A chart to demonstrate the percentage of time that officers spent in their assigned sectors by District for the second quarter is provided in each district assessment below.

- **NONPACC/APACC Meetings:** The NONPACC/APACC (Algiers Police Anti-Crime Council) meeting is held monthly in each of our eight districts and is meant to provide a forum for residents to voice their concerns directly to the District Captain and other key NOPD personnel. In particular, the District Captains present key activities and information related to community events (past and upcoming), community meeting details (upcoming dates, times, and locations), crime prevention, district crime statistics, community policing strategies, quality of life matters, Community Policing Plan updates, and solicit feedback and additional information from the community. Districts NONPACC/APACC Meetings are assessed based on a checklist of three components:
 - **NONPACC Meeting Held-** Absent exigent circumstances, the NONPACC meeting was held on its scheduled date. [Y/N/NA]
 - **Meeting Minutes** – Meeting minutes contained a summary of community concerns discussed. [Y/N/NA]
 - **Meeting Minutes** – Meeting minutes contained a summary of a discussion on the progress of the Community Policing Plans. [Y/N/NA]

With the modification of Covid-19 restrictions, Districts have been able to resume in-person community meetings, while maintaining the virtual platform as an alternative viewing option for the attendees.

NONPACC/APACC Meeting Dates

1st District - 6:00pm at 501 N. Rampart St.- 504-658-6010 (Every Third Tuesday)

2nd District - 6:30pm at 3401 Broadway. - 504-658-6020 (Every Second Tuesday)

3rd District - 6:00pm at 4600 Paris Ave. - 504-658-6030 (Every First Wednesday)¹⁵

4th District - APACC – 6:00pm at 2405 Sanctuary Dr. - 504-658-6040 (Every Third Wednesday)

5th District – 6:00pm at 3900 N. Claiborne Ave. - 504-658-6050 (Every Second Wednesday)

6th District –6:00pm at 1930 Martin Luther King Blvd. 504-658-6060 (Every Second Wednesday)

7th District – 6:00pm at 10101 Dwyer Rd. - 504-658-6070 (Every Third Wednesday)

8th District – 6:00pm at 334 Royal St. - 504-658-6080 (Every Third Tuesday)

- **POP Projects:** Problem Oriented Policing (POP) Projects are designed to address concerns that have developed outside of the priorities and goals outlined in the District Community

¹⁵ The 3rd District will continue to be held virtually until further notice via WebEx at <https://nola.webex.com/nola/j.php?MTID=md8c5f9a0fba23d1c52541800fa79c500>

Policing Plans. These matters of concern usually involve solving problems that have become a nuisance in a particular location that have attracted criminal activity and decreased the quality of life in a neighborhood. These projects include long term solutions and the collaboration with other City agencies and/or private companies and organizations to fulfill and complete project tasks.

1st District

The First District’s priorities include the following: utilize geographic deployment to reduce crime and build trusting relationships, reduce nuisances and illegal activities (enforce city ordinances) in targeted zones, and create positive interactions with juveniles. The 1st District is neighbors the historical 8th District encompassing the French Quarter and Central Business District. The second quarter kicked off Festival Season in the City of New Orleans, which attracts many tourists to the area and vendor opportunities for business to gain revenue. During this time the 1st District directed its efforts to ensure the safety of businesses and residents were not compromised and maintained as much as possible. Officers were instructed to inquire about business permits, vendor licenses, and parade permits. Those businesses and individuals who were not in possession of valid permits/licenses or had expired licenses were given instructions on the process to obtain valid permits/licenses. First District command staff partnered with the appropriate City Agency to receive current standards of individuals obtaining permits and licenses.

To maintain the quality of life and beautification, the 1st District teamed with City Council Members and Staff and community members to participate in the “District B Community Clean Up Day” in Comiskey Park on May 21, 2022. During this event participants picked up debris and other hazardous material in the park and surrounding areas.

The District is currently attending Bicycle Training for select officers to be able to conduct additional Walking Beats (22W) on Police Authorized Bicycles.

The detailed chart of all Community Policing Signals used in the second quarter is listed below.

First	1602
Quality of Life (21Q)	8
Area Check (22A)	1243
Business Check (22B)	339
Directed Patrol (22D)	1
Residence Check (22R)	3
Walking Beat (22W)	8

Geo-deployment:.. The 1st District is divided into 4 (four) Car Sectors. The below chart illustrates the time officers remained in their sectors during their assigned working shifts in the second quarter. The 1st District submitted six (6) Deviation Forms in the second quarter.

District	Time Out of Sector (Hrs.)	Time Working (Hrs.)	% of Time In Sector
1	3153	8481	63%

The 1st District holds its monthly NONPACC Meetings on the third Tuesday of each month at various locations in the district, including the district station, schools, business venues, and community spaces while continuing to utilize WebEx, a virtual platform, for attendees to view at their convenience. The below chart illustrates the requirements of the NONPACC Meeting Assessment for the second quarter.

Month 2022	Meeting Held	Meeting Minutes	Summary of Plan Updates
April 19th	Y	Y	Y
May 17th	Y	Y	N
June 21st	Y	Y	N

The 1st District received an overall score of **100%** in the assessment of Community Policing Forms audited for the second quarter. The 1st District submitted a total of 26 form entries and **18** of those forms were audited. District personnel did not enter any forms in the areas of Crime Trends. Four (4) form entries were audited in the remaining areas except Community Policing Updates which called for 6 forms to be audited. The 1st District has made significant improvement on the amount of submitted Community Policing Forms compared to the first quarter where results showed this district only submitted Problem Solving Forms and no other category.

More detailed information about the 1st District can be found on their social media platform via this web-address <https://www.facebook.com/NOPDFirst/>

2nd District

The Second District’s priorities include the following: Reduce Auto Burglaries & Auto Thefts, Reduce Narcotics Activity, and Reduce Residential & Business Burglaries. The challenges of the 2nd District continue to change however the Command Staff and Officers alike are committed to rising above those challenges and continuing to serve the community with pride, dignity, and through Constitutional Policing. The goal of the District staff is to gain trust and respect within the community through the results of their efforts. Since the deployment of the Department’s District Community Action Team (DCAT), the 2nd District has used this unit to conduct Area Checks (22A), Business Checks (22B) and Directed Patrols (22D) in areas of concern identified by the community and analyzing the district’s Uniform Crime Reports (UCR). The district’s DCAT and DIU have collaborated to address community concerns regarding Auto Burglaries and crimes committed by juveniles. DCAT is responsible for conducting “Blue Light Patrols” in identified targeted areas while DIU Detectives are focusing on ensuring juveniles are adhering to the Curfew Mandates put in place by the city.

The 2nd District has identified two (2) areas of concern: to deter and address criminal activity and the distribution of narcotics in the second quarter. The CLO requested Crime Cameras and more lighting in both areas. This request has been satisfied and there has been a reduction of loitering and other criminal acts at these locations. The hope is to not see a situation of crime moving from one place to another because of crime reduction initiatives but instead a systemic decrease in crime due to Community Engagement, Community Policing, and providing economic resources to citizens of New Orleans.

Officers in the 2nd District used Community Policing Signals to engage with the community and deter crimes of the citizen concern. While using Area Checks (22A) and Business Checks (22B) officers were also able to observe the progress of strategies being used and identify other areas of concern that could benefit from Community Policing and Problem-Solving mechanisms to provide long term solutions for the district.

The detailed count of Community Policing Signals used by the 2nd District in the second quarter is shown below.

Second	858
Quality of Life (21Q)	3
Area Check (22A)	694
Business Check (22B)	129
Directed Patrol (22D)	27
Residence Check (22R)	0
Walking Beat (22W)	5

Geo-deployment: The 2nd District is divided into 4 (four) Car Sectors. The below chart illustrates the time officers remained in their sectors during their assigned working shifts in the second quarter. The 2nd District submitted eleven (11) Deviation Forms in the second quarter.

District	Time Out of Sector (Hrs.)	Time Working (Hrs.)	% of Time In Sector
2	3404	9950	66%

The 2nd District holds its monthly NONPACC Meetings on the second Tuesday of each month at the district station, while continuing to utilize WebEx, a virtual platform, for attendees to view at their convenience. The below chart illustrates the requirements of the NONPACC Meeting Assessment for the second quarter. The 2nd District did not have a NONPACC Meeting in May

2022 due to Capt. Gillard preparing for the Citywide Memorial Mass which required his attendance. The mass was held on the same day as the regularly scheduled meeting.

Month 2022	Meeting Held	Meeting Minutes	Summary of Plan Updates
April 12th	Y	Y	N
May	N	N/A	N/A
June 15th	Y	Y	Y

The 2nd District received an overall score of **96%** in the assessment of Community Policing Forms audited for the second quarter. The 2nd District submitted a total of 58 form entries and **19** of those forms were audited. District personnel did not enter any forms in the area of Crime Trends. In the remaining categories four (4) forms were audited with the exception of Community Plan Updates, which called for seven (7) forms to be audited. The 2nd District continues to make progress on their overall score of Community Policing Forms but has yet to enter forms in the Crime Trends category. The Community Engagement Section Manager will work with the staff to ensure matters in this area are being identified and documented properly when appropriate.

More detailed information about the 2nd District can be found on their social media platform via this web-address <https://www.facebook.com/NOPDSecond>

3rd District

The Third District’s priorities include the following: increase patrols in areas with increasing crime trends, engagement with youth through school activities and events, and community outreach and transparency.

Captain Richardson believes while engaging with the community, there should always be a goal in mind. She has focused on three key points to establish good relationships with the citizens of the 3rd district and that is to heal wounds, restore trust and enhance understanding. She quotes:

“The community needs to see us as an ally, the first and only time they see law enforcement cannot be during an arrest or other law enforcement action. Taking the time to engage the community provides an opportunity for us to get to know the citizens we serve, as well as provides citizens with the opportunity to get to know us. The key to success is simply having the mindset every day to treat citizens with dignity, respect, and courtesy.”

During the second quarter, the 3rd District focused on formulating tactics to prevent various armed robberies throughout the district ranging from personal properties and business incidents as well. The District used information that was received from 3-1-1 tickets, Crime Data, and community events to formulate strategies to effect change. The strategy included Officer’s Presence, Community Engagement, and a Monthly Assessment of implements strategies. Supervisors were instructed to have their officers write police reports in between calls for service at the locations that were targeted while having their overhead blue lights activated and the detective staff was instructed to proactively patrol areas of known safety concerns. During the Detective patrols,

officers issued descriptions of offenders and crimes. While partnering with business owners to give out pertinent information such as using reasonable vigilance, being aware of their surroundings while entering and exiting their vehicle to enter establishments. The officers would provide information to customers and business owners with both verbal and brochures to better protect themselves from being a potential victim. The Assistant commander met with the owner of a neighboring shopping mall to discuss installing inexpensive security buzz doors and the requirement of removing face coverings of all individuals who entered the businesses. The officers and detectives have established relationships with the customers patronizing the businesses and business owners by incorporating the above strategies. The Captain and Assistant Commander monitor the progress of the new strategies based on weekly crime maps and Uniform Crime Reports of Armed Robberies.

The detailed chart of all Community Policing Signals used in the second quarter that reflect these efforts is shown below.

Third	3471
Quality of Life (21Q)	3
Area Check (22A)	3107
Business Check (22B)	351
Directed Patrol (22D)	8
Residence Check (22R)	2
Walking Beat (22W)	0

Geo-deployment: 3rd District is divided into 4 (four) Car Sectors. The below chart illustrates the time officers remained in their sectors during their assigned working shifts in the second quarter. The 3rd District did not submit any Deviation Forms in the second quarter.

District	Time Out of Sector (Hrs.)	Time Working (Hrs.)	% of Time In Sector
3	3507	9521	63%

The 3rd District holds its monthly NONPACC Meetings on the first Wednesday of each month via WebEx, a virtual platform, for attendees to view at their convenience. As the Covid-19 cases decrease the district will move to a hybrid meeting status, holding meetings in-person and virtually. The below chart illustrates the requirements of the NONPACC Meeting Assessment for the second quarter.

Month 2022	Meeting Held	Meeting Minutes	Summary of Plan Updates
April 6th	Y	N	N

May 11th	Y	N	N
June 1st	Y	N	N

The 3rd District received an overall score of **93%** in the assessment of Community Policing Forms audited for the second quarter. The 3rd District submitted a total of 40 form entries and **29** of those forms were audited. District personnel only entered one (1) form in the area of Crime Trends. Four (4) forms were audited for Strengthening Relationships, Crime Prevention, and Problem Solving and 14 forms were audited in Community Plan Updates. The 3rd District has made an improvement on completing forms and documenting events timely and accurately as outlined in the Review Procedures.

More detailed information about the 3rd District can be found on their social media platform via this web-address <https://www.facebook.com/NOPDThird>

4th District

The Fourth District’s priorities include the following: (1) Enhance patrolling strategies to increase visibility within neighborhoods (2) Enhance youth engagement activities (3) Partner with City agencies and community groups for problem-solving partnerships in various capacities. The 4th District utilizes Walking Beats (22B) to increase a police presence throughout the district. During the second quarter these walks have turned into bicycle rides to combat the extreme weather conditions. Officers are speaking with residents, business owners and stakeholders to receive information regarding criminal activity, crime prevention, quality of life concerns, officer engagement, youth involvement, and community resources. During the Walking Betas, the officers give individuals crime prevention flyers and community resources, if available, as well as while conducting Business Checks (22B). The 4th District have three (3) areas of concern where they conduct 24hour patrol conducting Area Checks (22A).

The Cobblestone Community Apartment Complex is being closed and demolished by its owners. The 4th District has taken on the task to aid in providing resources to residents to find other temporary and/or permanent housing. This assistance also includes providing security during residents moving and the monitoring of the property for vagrancies, squatters, and trespassing on the unoccupied property.

The detailed chart of all Community Policing Signals used in the second quarter is listed below.

Fourth	2438
Quality of Life (21Q)	7
Area Check (22A)	2016
Business Check (22B)	114
Directed Patrol (22D)	199
Residence Check (22R)	1

Walking Beat (22W)	101
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Geo-deployment: The 4th District is divided into 4 (four) Car Sectors. The below chart illustrates the time officers remained in their sectors during their assigned working shifts in the second quarter. The 4th District did not submit any Deviation Forms in the second quarter.

District	Time Out of Sector (Hrs.)	Time Working (Hrs.)	% of Time In Sector
4	2966	11503	74%

The 4th District holds its monthly APACC Meetings on the third Wednesday of each month at the district station while continuing to utilize Zoom, a virtual platform, for attendees to view at their convenience. Due to the increase of Covid-19 cases, the 4th District will use Zoom and/or Facebook Live for public meetings going forward. The below chart illustrates the requirements of the APACC Meeting Assessment for the second quarter. The 4th District did not conduct an APACC Meeting in June due to a transition of personnel. Capt. Jonette Williams was promoted to Deputy Superintendent of the Management Services Bureau and the 4th District received a new captain, Capt. Sandra Contreras on June 17, 2022.

Month 2022	Meeting Held	Meeting Minutes	Summary of Plan Updates
April 20th	Y	Y	Y
May 18th	Y	Y	Y
June	N	N/A	N/A

The 4th District received an overall score of **100%** in the assessment of Community Policing Forms audited for the second quarter. The 4th District submitted a total of 83 form entries and **12** of those forms were audited. District personnel did not enter any forms in the areas of Crime Trends and Community Policing Plan Updates. The new District Captain has verbalized her concern regarding these form entries and after discovery PSAB and the Community Engagement Section Manager determined more instructional assistance is needed in this District to advise officers, including the new CLO, DSA, and Captain, regarding how to classify activities completed regarding Community Engagement. Four (4) form entries were audited in the remaining areas. The 4th District submitted the most forms in the second quarter.

More detailed information about the 4th District can be found on their social media platform via this web-address <https://www.facebook.com/NOPDFourth/>

5th District

The 5th District Community Policing Plan priorities include the following: expand outreach and engagement, address Public Health and Environmental concerns, establish safe places for youth,

and continue District Sector Walks. During the second quarter, the 5th District focused its community policing efforts on clearing blighted properties and/or reducing access to abandoned properties and reducing homeless encampment sites by providing resources to individuals in need to obtain temporary and permanent housing. The District utilized their District Community Action Team (DCAT) to conduct Area Checks (22A) to deter property and persons crimes. These signals were used to engage with community residents to discuss quality of life concerns, crime prevention, and introduce the purpose of the new unit. During the second quarter the 5th District utilized the below amount of Community Policing Signals to capture proactive self-initiated activities that illustrate the time officers spent identifying, analyzing, and problem-solving matters of community concern and quality of life. The Captain has suspended all Walking Beats (22W) due to the inclement weather for the safety and well-being of her staff.

Fifth	604
Quality of Life (21Q)	5
Area Check (22A)	533
Business Check (22B)	54
Directed Patrol (22D)	9
Residence Check (22R)	0
Walking Beat (22W)	3

During the second quarter, the 5th District initiated two (2) POP Projects in Zones K and B to address the quality-of-life matters regarding blighted/abandoned properties and the increasing establishments of homeless encampments throughout the district. The CLO and district personnel have collaborated with the Health Department, Sanitation, Code Enforcement, and UNITY to provide social service resources and discuss the code violations and corrective measures with property owners. CLOs from other districts provide assistance with crowd control and directing individuals to UNITY Social Workers during the removal of debris and hazardous materials as the encampment locations are cleared. Individuals are allowed to collect all of their belongings before this process begins. The UNITY personnel provide other services including assistance securing available permanent and/temporary housing solutions, providing assistance to individuals for medical assistance, obtaining personal documentation, and/or financial assistance if applicable.

After receiving numerous complaints and notification of criminal activity occurring at a blighted property on the corner of St. Ferdinand St. and Robinson St., the 5th District CLO was able to coordinate with Code Enforcement and the property owner to formalize a plan to rectify the nuisance in the neighborhood. As a result, the land has been cleared, the owner erected a fence on enclosing the property, posted “Private Property” signs, and the city added lighting and a crime camera in the area to deter criminal activity.

The 5th District Station is surrounded by homes and businesses alike. The command staff of the district and available officers hosted an Easter Egg Hunt for the neighboring daycare facility that is near the station. The during this event officers gave candy and easter goodies to the youth present and allowed questions to be asked by the employees of the center. The 5th District is committed to building lasting relationships with all residents, business owners, stakeholders, and the consumers of resources provided in the district.

Geo-deployment: The 5th District is divided into 4 (four) Car Sectors. The below chart illustrates the time officers remained in their sectors during their assigned working shifts in the second quarter. The 5th District submitted seventeen (17) Deviation Forms in the second quarter.

District	Time Out of Sector (Hrs.)	Time Working (Hrs.)	% of Time In Sector
5	3397	8515	60%

The 5th District holds its monthly NONPACC Meetings on the second Wednesday of each month at the district station while continuing to utilize WebEx, a virtual platform, for attendees to view at their convenience. During the second quarter, attendees of these meetings were instructed and encouraged to call 3-1-1 to report incidents outside of police matters, including abandoned vehicles. The idea of this tactic is to get the community involved with the quality of life in their neighborhood and give them a platform to report their concerns to the appropriate City agencies. The below chart illustrates the requirements of the NONPACC Meeting Assessment for the second quarter.

Month 2022	Meeting Held	Meeting Minutes	Summary of Plan Updates
April 13th	Y	Y	Y
May 11th	Y	Y	Y
June 8th	Y	Y	Y

The 5th District received an overall score of **92%** in the assessment of Community Policing Forms audited for the second quarter. The 5th District submitted a total of 44 form entries and **15** of those forms were audited. District personnel only entered one (1) form in the area of Community Plan Updates. Four (4) forms were audited for Strengthening Relationships and Problem Solving, and three (3) forms in Crime Prevention and Crime Trends. The 5th District scored 100% in every area except Crime Trends.

More detailed information about the 5th District can be found on their social media platform via this web-address <https://www.facebook.com/NOPDFifth>

6th District

The Sixth District’s priorities include the following: prevent property crime and violent crime, engage the neighborhood through community peace walks and social events, address quality of

life concerns, and develop a trusting and lasting relationship between the officers and youth. During the second quarter, the 6th District focused on officer community involvement, building relationships with business owners, tire dumping initiatives, reducing the homeless population, and addressing car burnouts. The District’s Command Staff understood the importance of documenting all matters of concern accurately and timely according to the Review Procedures set forth by the Community Engagement Section. By understanding the use of the forms and signals used, officers gained perspective of their importance and ensured proper documentation.

During the second quarter, the staff utilized the connections established with other City agencies to fulfill tasks needed to address matters such as disposing debris at sites of tire dumping and sanitizing homeless encampments. District staff entrusted its community to provide vital information needed to identify and arrest those participating in illegal tire dumping and dangerous car burnouts. The community tips have been significantly beneficial to the officers of the 2nd District. It is the hope that the Department continue to receive citizen tips regarding crimes that will lead to major arrest against those who have committed heinous crimes.

See the detailed illustration of Community Policing Signals used by officers in the second quarter.

Sixth	280
Quality of Life (21Q)	7
Area Check (22A)	164
Business Check (22B)	102
Directed Patrol (22D)	6
Residence Check (22R)	0
Walking Beat (22W)	1

Geo-deployment: The 6th District is divided into 4 (four) Car Sectors. The below chart illustrates the time officers remained in their sectors during their assigned working shifts in the second quarter. The 6th District submitted thirty-three (33) Deviation Forms in the second quarter.

District	Time Out of Sector (Hrs.)	Time Working (Hrs.)	% of Time In Sector
6	3515	8835	60%

The 6th District holds its monthly NONPACC Meetings on the second Wednesday of each month at the district station while continuing to utilize Zoom, a virtual platform, for attendees to view at their convenience. The below chart illustrates the requirements of the NONPACC Meeting Assessment for the second quarter.

Month 2022	Meeting Held	Meeting Minutes	Summary of Plan Updates
April 13th	Y	Y	Y
May 11th	Y	Y	Y
June 8th	Y	Y	Y

The 6th District received an overall score of **100%** in the assessment of Community Policing Forms audited for the second quarter. The 6th District submitted a total of 29 form entries and **15** of those forms were audited. District personnel only entered one (1) form in the areas of Crime Trends and Crime Prevention. However, this is an increase from the first quarter of 2022 because no forms were entered in these two (2) areas previously. The Department is eager to continue to see the growth of form entries completed in the 6th District and the Community Policing Strategies having a major impact on the entire City of New Orleans.

More detailed information about the 6th District can be found on their social media platform via this web-address <https://www.facebook.com/NOPDSixth/>

7th District

The 7th District’s Community Policing Plan priorities include the following: Focus on Youth Engagement, Enhance the Quality of Life, and Provide More Patrol Visibility. During the second quarter, the district focused their community policing efforts on the reduction of armed carjacking, shootings and gun violence, and solicitation. The officers conducted Area Checks (22A) to increase the visibility of a police presence and deter these crimes. The District Captain’s mission is to create and maintain a safe community environment for all residents and visitors of the 7th District.

The 7th District has been faced with an on-going challenge of Illegal Tire Dumping throughout the district. The district’s Command Staff has collaborated with Code Enforcement and Sanitation to develop a plan to identify the violators of this crime that is causing a huge quality of life concern for the residents and business owners in the 7th district. As a result of their efforts and requests to the City, additional Crime Cameras and “No Dumping” signage have been erected and lighting was either established or repaired to increase visibility in three major areas of concern for Illegal Dumping. And because of these tools, along with tips from residents and 3-1-1 requests, violators have been identified, fined, and arrested based on their actions.

A “Prayer Walk” was organized by faith-based leaders, community leaders, stakeholders, and Council Members of the 7th District. Community members and officers joined this Prayer Walk, gathered to hear the concerns of the district residents. The walk encompassed the 6000ths blocks on Chef Menteur Highway, an area of concern for solicitation and narcotic activity. Council Members spoke regarding their concern of the underdeveloped business in the area over the years and the safety of the patrons.

During the second quarter the 7th District utilized the below amount of Community Policing Signals to capture proactive self-initiated activities that illustrate the time officers spent

identifying, analyzing, and problem-solving matters of community concern and quality of life. Currently the 7th District is utilizing Area Checks (22A) and Quality of Life (21Q) signals to deter the on-going issue of tire dumping and gun violence and Business Checks (22B) signal usage is to provide businesses and patrons with safety tips on how to remain vigilant and reduce the risk of become victims to crimes. Due to the increased temperatures and heat advisories, the Captain has canceled all Walking Beats (22W) in consideration for the health and well-being of his staff.

Seventh	314
Quality of Life (21Q)	30
Area Check (22A)	230
Business Check (22B)	53
Directed Patrol (22D)	1
Residence Check (22R)	0
Walking Beat (22W)	0

Geo-deployment: The 7th District is divided into 4 (four) Car Sectors. The below chart illustrates the time officers remained in their sectors during their assigned working shifts in the second quarter. The 7th District submitted one (1) Deviation Form in the second quarter.

District	Time Out of Sector (Hrs.)	Time Working (Hrs.)	% of Time In Sector
7	3867	9152	58%

The 7th District holds its monthly NONPACC Meetings on the third Wednesday of each month at various locations in the district, including the district station, schools, and community spaces while continuing to utilize Facebook Live, a virtual platform, for attendees to view at their convenience. The below chart illustrates the requirements of the NONPACC Meeting Assessment for the second quarter.

Month 2022	Meeting Held	Meeting Minutes	Summary of Plan Updates
April	N	N/A	N/A
May 18th	Y	Y	Y
June 15th	Y	Y	Y

The 7th District received an overall score of **89%** in the assessment of Community Policing Forms audited for the second quarter. The 7th District submitted a total of 16 form entries and **14** of those forms were audited (two forms were duplicate entries). District personnel did not complete any

forms in the area of Crime Prevention, one (1) form in Strengthening Relationships, Crime Trends, and Problem Solving. The remaining forms audited were that of Community Policing Plan Updates. The amount of form entries completed by personnel has been discussed in the monthly CLO Meeting. An increase of correct form submission is expected in the third quarter.

More detailed information about the 7th District can be found on their social media platform via this web-address <https://www.facebook.com/NOPDSeventh/>

8th District

The 8th District Community Policing Plan Priorities include, enforce Covid-19 restrictions and guidelines for businesses and tourist attractions, re-establish the Homeless Assistance Program, prevent graffiti, vagrancy, and report city noise ordinances, and collaborating with community stakeholders and being attentive to the community needs absent tourism. During the second quarter, the district concentrated their community policing efforts on re-establishing the Homeless Assistance Program, working with neighboring businesses to obtain or increase private security at their location, collaborate with Homeland Security to provide an increased Law Enforcement Presence in the community, late night parking enforcement, and utilizing Walking Beats (22W) to deter criminal activity, including the distribution of narcotics and auto burglaries. The Command Staff in this district and CLO have utilized the tips obtained from 3-1-1, resident and stakeholder reports, and voiced concerns from attendees at various community meetings (NONPACC, MAX Meeting, Neighborhood Association, etc.)

The 8th District has developed an increase in homeless population and encampment sites as an effect of Covid-19. The District has since organized a POP Project called “MOONWALK” in conjunction with Homeland Security, LEAD (8th District Homeless Assistance Program), the Department of Sanitation, the Health Department, and the French Quarter Taskforce to mitigate the homeless population in the area by providing resources to the individuals effected. Individuals are provided with contact information and business locations to receive social service assistance, food, shelter (temporary and permanent housing), and economic opportunities including employment, government assistance, and the insurance of government identification cards, birth certificates and social security cards, if needed. Two major concerns of the district with the large encampment sites are health and safety. The sanitation department routinely clears the area where the individuals have set up encampments. Sanitation workers allow the individuals to collect their belongings and sanitizes the area of debris and hazardous and dangerous materials. During this process the Department details CLOs from other districts for crowd control and will direct the individual to social service workers as needed.

As a result of the school shooting in Uvalde, Texas, officers were instructed to assist the SROs with an increase police presence at Homer Plessy Community School as a precautionary measure to avoid and eliminate any possible threats and incidents. This district specific initiative remained until the conclusion of the school year to ensure the safety of the students and staff.

During the second quarter the 8th District utilized the below amount of Community Policing Signals to capture proactive self-initiated activities that illustrate the time officers spent identifying, analyzing, and problem-solving matters of community concern and quality of life.

Currently the 8th District is utilizing Area Checks (22A) and Quality of Life (21Q) signals in conjunction with the “MOONWALK” POP Project to reduce and assist individuals of the homeless population, Business Checks (22B) signal usage is to provide businesses with tips on safety protocols and discuss private security management for businesses, the Directed Patrols (22D) signal focus patrol area in the lower CBD to deter auto burglaries and thefts, and as previously stated the Walking Beats (22W)s are being used to deter criminal activity, including the distribution of narcotics and auto burglaries within the district.

Eighth	606
Quality of Life (21Q)	8
Area Check (22A)	492
Business Check (22B)	71
Directed Patrol (22D)	24
Residence Check (22R)	1
Walking Beat (22W)	10

Geo-deployment: The 8th District is divided into 3 (three) Car Sectors and walking beats specific to the Bourbon Promenade. The below chart illustrates the time officers remained in their sectors during their assigned working shifts in the second quarter. The 8th District did not submit any Deviation Forms in the second quarter.

District	Time Out of Sector (Hrs.)	Time Working (Hrs.)	% of Time In Sector
8	3367	8546	61%

The 8th District holds its monthly NONPACC Meetings on the third Tuesday of each month at the district station and continue to utilize Facebook Live, a virtual platform, for attendees to view at their convenience. The below chart illustrates the requirements of the NONPACC Meeting Assessment for the second quarter.

Month 2022	Meeting Held	Meeting Minutes	Summary of Plan Updates
April 19th	Y	Y	Y
May 17th	Y	Y	Y
June 21st	Y	Y	Y

The 8th District received an overall score of **97%** in the assessment of Community Policing Forms audited for the second quarter. The 8th District submitted a total of 27 form entries and **13** of those

forms were audited. District personnel only entered one (1) form in the areas of Crime Trends and Problem Solving. Four (4) forms were audited for Strengthening Relationships, two (2) forms in Crime Prevention and five (5) forms in Community Plan Updates. The 8th District has made an improvement on completing forms and documenting events timely and accurately as outlined in the Review Procedures.

More detailed information about the 8th District can be found on their social media platform via this web-address <https://www.facebook.com/NOPDEighth>

Victim Witness Assistance (VWA)

The Victim-Witness Assistance Unit provides immediate and ongoing support to families and victims of homicides, sexual assault incidents, child abuse incidents, Mental Health Awareness, and other serious crimes. The VWA Unit also hosts and attend events throughout the year to provide awareness and support services and resources for the attendees. The VWA Unit hosts Community Engagement events, meetings, and seminars to build trust with citizens of New Orleans and the families and victims effected by heinous crimes. During the second quarter the VWA hosted and attended the following events and in conjunction with the NOPD Special Victim Services Division, published a PSA (Public Service Announcement) surrounding the City's "See Something Say Something" concept:

Next to Kin Meeting (May 2022)

Candlelight Vigils/Balloon Release for victims of gun violence (April 29, 2022)

National Crime Victim Rights Week Seminar and Workshop (April 24 – 29, 2022)

TUTU Walk for Sexual Assault (April 28, 2022)

3rd District Annual Easter Egg Hunt (April 9, 2022)

Easter Basket Giveaway (April 15, 2022)

Crime Stopper Luncheon (April 2022)

Mental Health Awareness Resource Table (May 19, 20, and 27, 2022 at 2 different locations)

See below the detailed breakdown of services provided by the Unit and individuals serviced in the first and second quarters of 2022.

	1ST QTR	2ND QTR	(YTD) YEAR-To-Date
<i>Continuing Victims receiving services</i>	285	244	529
<i>NEW Victims receiving services</i>	517	315	832
<i>Total number of victims receiving services</i>	802	559	1361
<i>Services provided</i>	*Information and Referrals *Personal Advocacy And Accompaniment *Emotional Support And Safety Services *Shelter and Housing Services	*Information and Referrals *Personal Advocacy and Accompaniment *Emotional Support and Safety Services *Shelter and Housing Services *Criminal and Civil Justice System Assistance	

Obstacles and Recommendations

The NOPD is constantly developing strategies to adjust to the ever-changing needs and concerns of the community within the Department’s capacity. During the analysis of the Community Policing Forms, the Community Engagement Section manager has seen an increase of forms in the category of “Crime Trends”, which lacked entries during the previous two (2) quarters. In totality of form assessment, the Department is completing a similar number of forms than in the past but the content of the narratives has improved. Currently, the challenge of staffing shortages and personnel transfers hinder forms from being approved by subordinates’ current supervisors. The recommendation to allow each District’s DSA to have approval/rejection access to the electronic forms has proven to be an effective strategy for CPF completion and follow-up measures. The Community Engagement Section Manager will continue to conduct Roll Call Trainings in each District and approved trainings during Officer In-service along with having meetings with individual districts’ management teams when there is a consistent area of concern to address where various needs of improvements surface.

PSAB and the Community Engagement Section have established a “Corrective Measure Timeline Chart” that aids in the progression of timely recommendations put in place to rectify deficiencies noticed during in this report as well as when monitoring and assessing mechanisms of Community Engagement throughout the quarter. This chart includes roll call trainings, Department Training Bulletins, recruit class trainings, PCAB logistics, the revisions of documents, internal collaborations, meetings, and meeting schedules, along with due dates of each category. It is recommended that the Department continue to use this charting system to ensure compliance in this area and track improvement. The Community Engagement Section Manager should add any additional tools needed to provide improvement strategies for this section.

The assessment of Deviation Forms is a manual process that includes submitting, receiving, and counting forms from the districts on a daily basis. Currently supervisors complete and submit a

paper document that is then scanned and emailed to PSAB personnel. To reduce the use of paper and potential errors, PSAB would like to create an electronic version of the Deviation Forms that would be housed on the Department's internal network and create a dashboard of the information for public consumption.

Conclusion

By formulating the new reporting structure, NOPD's Professional Standards and Accountability Bureau and Community Engagement Section can provide detailed information of each District and Department Programs' community engagement and policing, events, meetings, and collaborations according to the specific concerns and issues unique to each district/community. The separated district overview sections are tailored to individual subject matter and assessment procedures. NOPD continues to use the tools and mechanisms in place to collect and monitor data. As the officers continue to engage with the community, gain mutual respect, build and maintain trusting relationships, it is important their efforts are clearly reported to the public. During the second quarter, officers developed unique strategies to combat quality of life concerns that attract opportunities for criminal activity. The Community Engagement Section Manager and Innovation Manager will continue to monitor the recommended changes to adapt new strategies to further the Department's Community Policing Philosophy. Routine meetings will be held with individual districts to discuss specific areas of improvement to maximize on the growth for each district. An increased homeless population has emerged in the city, and this gave the districts the opportunity to collaborate and develop connections with other City agencies and private companies to engage and provide resources for those in need. Although the concept of economic growth was not the goal while engaging with this community, it is a long-term solution that will be a great benefit to the individuals and families in need. The New Orleans Police Department's Community Engagement and Policing Philosophy is evolving into a well-rounded plan of action.