



Performance Standards Section
Professional Standards and Accountability Bureau

DV Patrol Response Audit Report 1st Half 2021 (January-June)

PUBLIC VERSION

Report # DVP052022

Submitted by PSAB: May 17, 2022

Responses from Districts: May 24, 2022

Final Report: May 25, 2022

Revised Report: June 3, 2022

Audit Team

This audit was managed and conducted by the Professional Standards and Accountability Bureau

Executive Summary

The Auditing and Review Unit (ARU) of the Professional Standards and Accountability Bureau (PSAB) conducted a semi-annual audit of Domestic Violence (DV) Patrol Responses in April and May of 2022. The DV Patrol response audit is completed to ensure the New Orleans Police Department (NOPD) responds to and investigates reports of domestic violence professionally, effectively, and in a manner free of gender-bias, in accordance with the rights secured or protected by the Constitution and Laws of the United States. The audit shall assess the overall quality of the initial response and investigation, including dispatch response, initial officer response (including entry procedures), and on-scene and follow-up procedures. This response is regulated by Chapter 42.4 “Domestic Violence” of the New Orleans Police Department’s Operations Manual and Consent Decree (CD) paragraphs 212-222.

Supervisors should address any noted deficiencies with specific training through Roll Call Training, In-Service Training classes or Daily Training Bulletins (DTBs). This training should then be reinforced by close and effective supervision in addition to Supervisor Feedback Log entries as needed.

The overall ***final revised score*** of the DV Patrol Response Audit: **98%**

More detailed results are embedded in the Scorecards and Conclusion sections of this report.

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Introduction

The Auditing and Review Unit (ARU) of the Professional Standards and Accountability Bureau (PSAB) conducted a semi-annual audit of Domestic Violence Patrol Responses. The time span it took for the auditors to conduct the audit was from April 26th, 2022 thru May 15th, 2022.

Purpose

The Domestic Violence Patrol Response audit was conducted to verify departmental compliance with the Consent Decree and NOPD Operations Manual, 42.4 “Domestic Violence” investigations.

Scope

The audit will determine and document whether there was a proper initial response to Domestic Violence scenes by members of the New Orleans Police Department, in compliance with Chapter 42.4. This audit focuses primarily on the initial patrol response. The auditor is responsible for verifying that each overall response was proactive, victim-centered, and professional. Once the review is completed, the audit manager will submit a preliminary report to the District Captains and the Captain of the Professional Standards and Accountability Bureau, pointing out any deficiencies or confirming a thorough investigation. These audit reports will help to maintain thorough and complete Domestic Violence Patrol Responses in the future. A report will also be sent to the appropriate OCDM monitor.

Methodology

Population size – Department CAD data only.

Sample size – One hundred ninety-four (**194**) Patrol Responses were selected via randomizer system; from the **9493** cases taken in by the New Orleans Police Department for the 1st half of the 2021 calendar year.

Documentation to be reviewed – All CAD Reports for each call cleared with a “D” designation, in addition to EPR Reports and BWC videos for the randomly selected item numbers contained within each investigation.

Testing Instrument(s) – New Orleans Police Department Operations Manual Chapter 42.4, “Domestic Violence” (Revised: 1/31/2021), and a twenty-nine (**29**) point DV Patrol Responses Audit Checklist.

Each response will be audited via “single review” auditing process by the assigned auditor of the Auditing and Review Unit (ARU), to give a reliable and thorough review of each patrol response.

Data

The audit range is usually set for every six months (Semi-Annually). An SQL data dump of all item numbers that are classified with a “D” designation is generated internally by PSAB and then given to ARU for the audit time range to be reviewed. The Auditing and Review Unit then takes those item numbers and enters them into the EXCEL’s randomizer generator for incident responses to be selected for review. ARU is required to review at least 2% of those investigations within the selected audit range.

Initiating and Conducting the DV Patrol Response Audit

The PSAB Innovation Manager ran the SQL query data dump on April 25th, 2022, of all CAD data for incidents of Domestic Violence which were indicated with a “D” in the department’s CAD system.

Upon retrieving the CAD data information, a computer randomizer was used to select 2% of Domestic Violence Patrol Responses, for a total of one hundred Ninety-four (194) investigations for review.

Each investigation was then reviewed via “single review” audit process by the ARU auditors, based on each response’s compliance with the New Orleans Police Department Operations Manual Chapter 42.4, as it relates to “Domestic Violence”. To facilitate this process, the auditors used a twenty-nine (29) point Domestic Violence Patrol Response audit checklist as a gauge to review and analyze the content of every investigation.

Total: 194 (DV) Patrol Responses

The below listed “Domestic Violence Patrol Response” checklist seen here was the instrument used by the Auditors to review each patrol response:

DOMESTIC VIOLENCE PATROL RESPONSE CHECKLIST

Item Number: _____
 Auditor: _____
 Date: _____

NA = Not Applicable
 Y = Compliant
 N = Not compliant/No
 U = Unknown

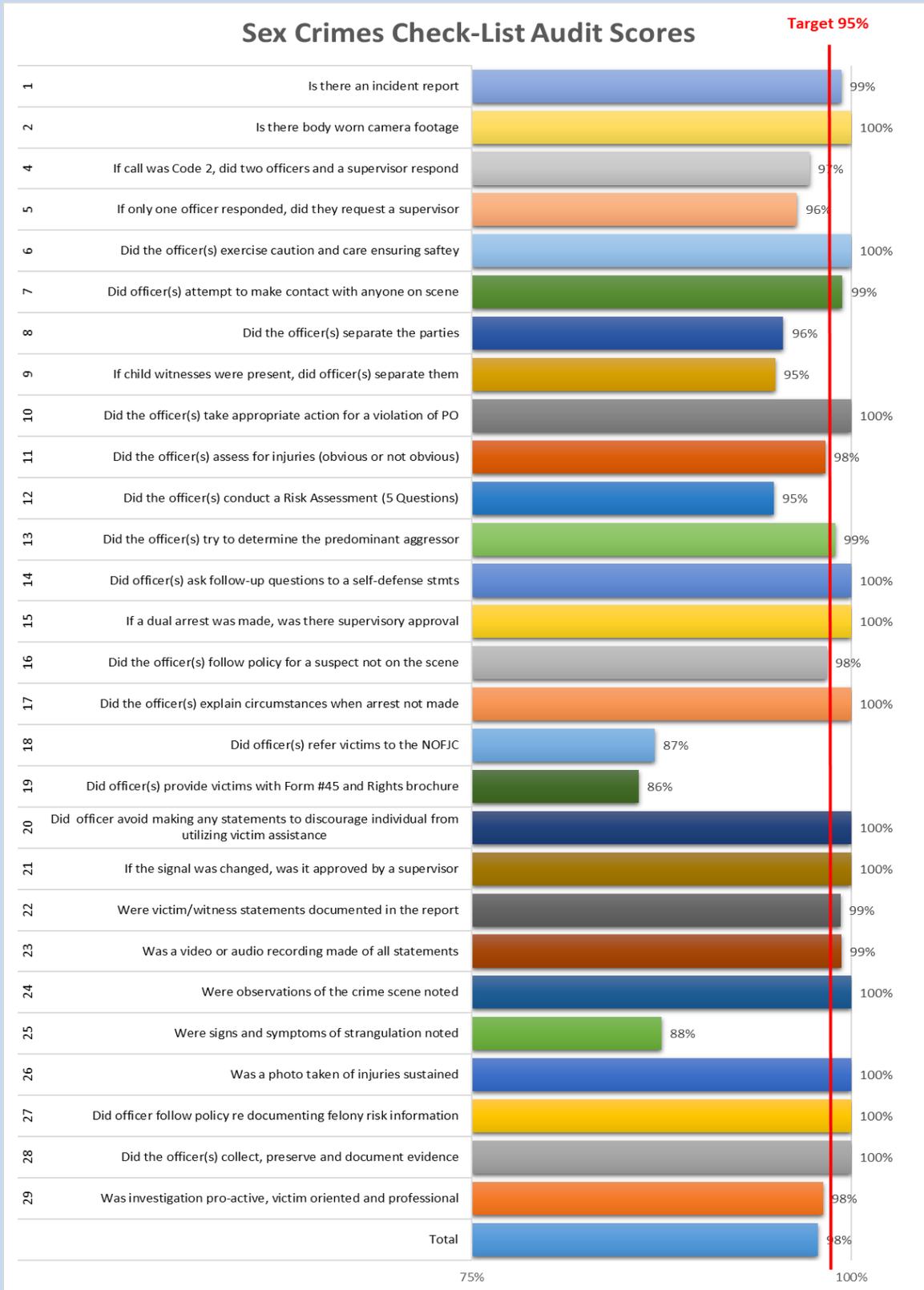
1. Is there an incident report? (212)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
2. Is there body worn camera footage? (Policy)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
3. How many BWCs were reviewed by PSAB?	Enter Count of BWCs

4. If the call was Code 2, did two officers and a supervisor respond? (212)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
5. If there was a single officer response, did the officer request a supervisor's response? (212)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
6. Generally, did the officer(s) exercise due caution and reasonable care in providing for the safety of any officer(s) and parties involved? (213)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
7. Did officer(s) attempt to make contact with parties, witnesses and/or residents of the house/business? (213)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
8. Did the officer(s) separate the parties? (213)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
9. If child witnesses were present, did the officer(s) separate the child from the parties? (213)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
10. Did the officer(s) take appropriate action for a violation of a protection order? (214)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
11. Did the officer(s) assess for injuries (obvious or not readily apparent)? (213)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
12. Did the officer(s) conduct a Risk Assessment (5 Questions)? (213)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
13. Did the officer(s) attempt to determine the predominant aggressor? (213,214)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
14. Did the officer(s) ask follow-up questions to a self-defense statement? (214)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
15. If a dual arrest was made, was there supervisory approval? (214)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
16. Did the officer(s) follow policy for a suspect not on the scene? (212)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
17. Did the officer(s) explain the circumstances when an arrest was not made? (213)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
18. Did officer(s) refer victims to the NOFJC? (216)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
19. Did the officer(s) provide victims with Form #45 and Rights of Crime Victims brochures? (213)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
20. Did the officer(s) avoid making any statements that would discourage the individual from utilizing victim assistance services? (212)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
21. If the signal was changed, was it approved by a supervisor? (212)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
22. Were victim/witness statements documented in the report? (213)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
23. Was a video or audio recording made of all statements? (212,213)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
24. Were observations of the crime scene noted? (213)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
25. Were signs and symptoms of strangulation noted? (213)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
26. Was a photo taken of injuries sustained? (213)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
27. Did the officer(s) follow policy for documenting risk information specific to felony cases? (212)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
28. Did the officer(s) collect, preserve and document evidence? (213)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U
29. Was the officer's investigation an overall pro-active, victim-oriented and professional response? (212,213,214)	<input type="checkbox"/> NA / <input type="checkbox"/> Y / <input type="checkbox"/> N / <input type="checkbox"/> U

Explain in the narrative below whether there were any exceptional strategies used by the initial officer or investigator or any deficiencies noted in the case investigation by the auditors.

Note: Checklist Question #3 is for information only. There no impact to the overall audit score.

(DV) Patrol Response Audit Bar Chart



(DV) Patrol Response scorecard by Checklist Question and District

Domestic Violence Patrol Check-List Scorecard - (Single Review)

Review Period: 1st-Half 2021

ARU percentages for Consent Decree requirements for Domestic Violence Unit Checklist Audit.

Check-List Questions	1	2	3	4	5	6	7	8	Other	Overall Score
1 Is there an incident report	100%	100%	100%	100%	100%	95%	100%	100%	-	99%
2 Is there body worn camera footage	100%	100%	100%	100%	100%	100%	100%	100%	-	100%
3 How many BWCs were reviewed by PSAB (INFO ONLY)	29	39	41	79	58	51	92	16	-	405
4 If call was Code 2, did two officers and a supervisor respond	100%	100%	100%	100%	100%	86%	89%	100%	-	97%
5 If only one officer responded, did they request a supervisor	100%	100%	100%	100%	-	67%	-	100%	-	96%
6 Did the officer(s) exercise caution and care ensuring safety	100%	100%	100%	100%	100%	100%	100%	100%	-	100%
7 Did officer(s) attempt to make contact with anyone on scene	100%	100%	100%	100%	100%	95%	100%	100%	-	99%
8 Did the officer(s) separate the parties	100%	100%	100%	84%	100%	100%	100%	100%	-	96%
9 If child witnesses were present, did officer(s) separate them	75%	100%	100%	100%	100%	-	100%	-	-	95%
10 Did the officer(s) take appropriate action for a violation of PO	100%	-	-	100%	-	100%	100%	100%	-	100%
11 Did the officer(s) assess for injuries (obvious or not obvious)	100%	100%	100%	92%	100%	100%	100%	100%	-	98%
12 Did the officer(s) conduct a Risk Assessment (5 Questions)	100%	100%	100%	100%	100%	100%	100%	100%	-	100%
13 Did the officer(s) try to determine the predominant aggressor	100%	100%	100%	100%	100%	86%	100%	100%	-	99%
14 Did officer(s) ask follow-up questions to a self-defense stmts	100%	100%	-	100%	100%	100%	100%	100%	-	100%
15 If a dual arrest was made, was there supervisory approval	-	-	-	100%	-	-	-	-	-	100%
16 Did the officer(s) follow policy for a suspect not on the scene	100%	100%	100%	100%	100%	86%	100%	100%	-	98%
17 Did the officer(s) explain circumstances when arrest not made	100%	100%	100%	100%	-	100%	100%	100%	-	100%
18 Did officer(s) refer victims to the NOFJC	100%	100%	93%	92%	94%	50%	80%	100%	-	87%
19 Did officer(s) provide victims with Form #45 and Rights brochure	100%	100%	86%	92%	94%	50%	80%	100%	-	86%
20 Did officer avoid making any statements discourage individual from utilizing victim assistance	100%	100%	100%	100%	100%	100%	100%	100%	-	100%
21 If the signal was changed, was it approved by a supervisor	100%	100%	100%	100%	100%	100%	100%	100%	-	100%
22 Were victim/witness statements documented in the report	100%	100%	100%	97%	100%	100%	100%	100%	-	99%
23 Was a video or audio recording made of all statements	100%	100%	100%	97%	100%	100%	100%	100%	-	99%
24 Were observations of the crime scene noted	100%	100%	100%	100%	100%	100%	100%	100%	-	100%
25 Were signs and symptoms of strangulation noted	-	100%	100%	50%	100%	-	-	-	-	88%
26 Was a photo taken of injuries sustained	100%	100%	100%	100%	100%	100%	100%	100%	-	100%
27 Did officer follow policy re documenting felony risk information	100%	100%	-	100%	100%	100%	100%	100%	-	100%
28 Did the officer(s) collect, preserve and document evidence	-	100%	100%	100%	100%	100%	100%	100%	-	100%
29 Was investigation pro-active, victim oriented and professional	100%	93%	100%	100%	100%	95%	97%	100%	-	98%
Total	99%	99.5%	99%	98%	99%	92%	98%	100%	-	98%

General Comments

ARU audited sampled Domestic Violence Patrol case file items for a defined period, for completeness and accuracy as required by the Consent Decree.

For an explanation of the procedures and scoring system for this review, see the associated "Protocol " document.

For a list of relevant policies, contact PSAB as needed.

For the audit results for each case file, see the accompanying RawData spreadsheets.

Scores below 95% are highlighted in red.

Individual DV Patrol Response Results by Checklist Question

The below listed information reveals the outcome of the Audit Team's checklist reviews.

Note: A checklist question would receive an "N/A" designation, if that question was not applicable to the specific item being audited. A checklist question would receive a "U" designation if an auditor was unable to make a determination from the data available. (See Raw Data comments)

- 1. Is there an incident report?** The overall score for this category was **99%**. Of the 194 cases, 155 were audited as positive, 1 was negative, and 38 were N/A (not applicable).
- 2. Is there body worn camera footage? (Policy)** - The overall score for this category was **100%**. Of the 194 cases, 190 were audited as positive, none were negative, and 4 were N/A (not applicable).
- 3. How many BWCs were reviewed by PSAB?** - The overall count for this category was **405**. This question was only to document how many BWC videos the monitors viewed and has no impact on the audit scores. Informational only. The number of videos includes in-car camera, and BWC's as needed. Also, when multiple officers are on scene, all video is reviewed.
- 4. If the call was Code 2, did two officers and a supervisor respond?** The overall score for this category was **97%**. Of the 194 cases, 71 were audited as positive, 2 were negative, 121 were N/A (not applicable).
- 5. If there was a single officer response, did the officer request a supervisor's response?** The overall score for this category was **96%**. Of the 194 cases, 27 were audited as positive, 1 was negative and 166 were N/A (not applicable).
- 6. Generally, did the officer(s) exercise due caution and reasonable care in providing for the safety of any officer(s) and parties involved?** The overall score for this category was **100%**. Of the 194 cases, 159 were audited as positive, none were negative, 34 were N/A (not applicable) and 1 was unknown.
- 7. Did officer(s) attempt to make contact with parties, witnesses and/or residents of the house/business?** The overall score for this category was **99%**. Of the 194 cases, 177 were audited as positive, 1 was negative, 13 were N/A (not applicable) and 3 were unknown.
- 8. Did the officer(s) separate the parties?** The overall score for this category was **94% and changed to 96%**. Of the 194 cases, 64 were audited as positive, 3 was negative, 126 were N/A (not applicable) and 1 was unknown.
- 9. If child witnesses were present, did the officer(s) separate the child from the parties?** The overall score for this category was **90% and changed to 95%**. Of the 194 cases, 19 were

audited as positive, 1 was negative, 173 were N/A (not applicable) and 1 was unknown.

10. **Did the officer(s) take appropriate action for a violation of a protection order?** The overall score for this category was **100%**. Of the 194 cases, 15 were audited as positive, none were negative, and 178 were N/A (not applicable) and 1 unknown.
11. **Did the officer(s) assess for injuries (obvious or not readily apparent)?** The overall score for this category was **98%**. Of the 194 cases, 58 were audited as positive, 1 was negative, 134 were N/A (not applicable) and 1 was unknown.
12. **Did the officer(s) conduct a Risk Assessment (5 Questions)?** The overall score for this category was **50% and changed to 100%**. Of the 194 cases, 56 were audited as positive, none were negative, 137 were N/A (not applicable) and 1 was unknown.
13. **Did the officer(s) attempt to determine the predominant aggressor?** The overall score for this category was **99%**. Of the 194 cases, 95 were audited as positive, 1 was negative, 97 were N/A (not applicable) and 1 was unknown.
14. **Did the officer(s) ask follow-up questions to a self-defense statement?** The overall score for this category was **100%**. Of the 194 cases, 23 were audited as positive, none were negative, 170 were N/A (not applicable) and 1 was unknown.
15. **If a dual arrest was made, was there supervisory approval?** The overall score for this category was **100%**. Of the 194 cases, 1 were audited as positive, none were negative and 192 were N/A (not applicable) and 1 unknown.
16. **Did the officer(s) follow policy for a suspect not on the scene?** The overall score for this category was **98%**. Of the 194 cases, 62 were audited as positive, 1 was negative, 130 were N/A (not applicable) and 1 was unknown.
17. **Did the officer(s) explain the circumstances when an arrest was not made?** The overall score for this category was **100%**. Of the 194 cases, 49 were audited as positive, none were negative, 144 were N/A (not applicable) and 1 was unknown.
18. **Did officer(s) refer victims to the NOFJC?** The overall score for this category was **86% and changed to 87%**. Of the 194 cases, 94 were audited as positive, 14 were negative, 85 were N/A (not applicable) and 1 were unknown.
19. **Did the officer(s) provide victims with Form #45 and Rights of Crime Victims brochures?** The overall score for this category was **85% and changed to 86%**. Of the 194 cases, 92 were audited as positive, 15 were negative, 85 are N/A (not applicable) and 2 were unknown.
20. **Did the officer(s) avoid making any statements that would discourage the individual from utilizing victim assistance services?** The overall score for this category changed to **88% and**

changed to 100%. Of the 194 cases, 134 were audited as positive, none (prelim-16) were negative, 59 were N/A (not applicable) and 1 was unknown.

21. **If the signal was changed, was it approved by a supervisor?** The overall score for this category was **100%**. Of the 194 cases, 74 were audited as positive, none were negative, 119 were N/A (not applicable) and 1 was unknown.
22. **Were victim/witness statements documented in the report?** The overall score for this category was **99%**. Of the 194 cases, 145 were audited as positive, 1 was negative and 48 were N/A (not applicable).
23. **Was a video or audio recording made of all statements?** The overall score for this category was **99%**. Of the 194 cases, 151 were audited as positive, 1 was negative and 42 were N/A (not applicable).
24. **Were observations of the crime scene noted?** The overall score for this category was **100%**. Of the 194 cases, 32 were audited as positive, none were negative, 161 were N/A (not applicable) and 1 was unknown.
25. **Were signs and symptoms of strangulation noted?** The overall score for this category was **88%**. Of the 194 cases, 7 were audited as positive, 1 was negative, and 185 were N/A (not applicable) and 1 was unknown.
26. **Was a photo taken of injuries sustained?** The overall score for this category was **100%**. Of the 194 cases, 33 were audited as positive, none were negative, and 161 were N/A (not applicable).
27. **Did the officer(s) follow policy for documenting risk information specific to felony cases?** The overall score for this category was **100%**. Of the 194 cases, 18 were audited as positive, none were negative, 175 were N/A (not applicable) and 1 was unknown.
28. **Did the officer(s) collect, preserve, and document evidence?** The overall score for this category was **100%**. Of the 194 cases, 50 were audited as positive, none were negative, 143 were N/A (not applicable) and 1 was unknown.
29. **Was the officer's investigation an overall pro-active, victim-oriented, and professional response?** The overall score for this category was **98%**. Of the 194 cases, 161 were audited as positive, 3 were negative, 29 were N/A (not applicable) and 1 was unknown.

Conclusion

Overall Combined Compliance Score

Based on the combined total of the checklist items rated, from the sample size of one hundred ninety-four (**194**) patrol responses audited; the **“overall score”** of this DV Patrol Response audit conducted by the Performance Standards Section was **98%**.

Final Results

The overall results of the 2021 – 1st Semi-Annual Domestic Violence Patrol Response audit revealed compliance threshold scores of *below 95%* in the following checklist questions:

- 18.** Did officer(s) refer victims to the NOFJC?
- 19.** Did the officer(s) provide victims with Form #45 and Rights of Crime Victims brochures?
- 25.** Were signs and symptoms of strangulation noted?

Recommendations

- 1. It is recommended by the Auditing and Review Unit, that all District Platoon Lieutenants/DIU Lieutenants and/or immediate supervisors continue to emphasize and prioritize NOPD Operations Manual Chapter 42.4 “Domestic Violence” with all platoon/DIU personnel at Roll Calls and/or mandatory unit meetings. Taking these actions would enhance the probability of correcting all deficiencies and help to ensure that all future DV Patrol Responses are investigated thoroughly per policy.

District Responses & PSAB Notes

8th District Response

The officer gives the victim the DV form and tells him to call the NOFJC for assistance and they can answer his questions. This is also documented in the raw date notes, "43:33 Subject provided with DV brochure and referred to NOFJC".

The officer explains that she can get a restraining order and the NOFJC can guide her. In the raw date comments, it is noted that the officer advised the victim to reach out to the NOFJC.

At no time during the incidents did the officers make any statements that were contrary to victim assistance that I can locate in the BWC videos or in the notes from the auditors. Can you please review these two items as I believe they were incorrectly marked negative.

PSAB Note/Action: it was determined that checklist question #20 was mis-stated to be read as a positive if "No" selected. Once the question was re-written on the digital form to match the protocol checklist form, and having discussed with the auditor, PSAB revised the scores for this category. The final updated score for both the 8th and 5th Districts was **100%**.

4th District Response

#8 Did the officer(s) separate the parties?

Officer spoke with two parties and report advised nothing physical occurred. Nothing in the report advised separating parties involved. *"After reviewing BWC video and report, Officer had two parties involved and separated both parties, the officer advised both parties he would speak to them separately, which he did away from sight and hearing of the other party. The 103D policy does states officers shall interview or talk with each party or witness away from sight and hearing of other parties."*

PSAB Note/Action: It was confirmed officer separated both parties and the audit score changed. The score for #8 improved from **79% to 84%**.

#18 Did officer(s) refer victims to the NOFJC?

Officer spoke with two parties regarding an argument. Officer did not provide information in report regarding New Orleans Family Justice Center to party.

NOTE: *"After reviewing BWC video and report, the Officer did not refer verbally the victim to the NOFJC, but the officer provided the Domestic Violence forms and brochures."*

PSAB Note/Action: It was confirmed that while the officer did not verbally mention NOFJC, forms and brochures were given, and the audit score changed. The score for #18 improved from **88% to 92%**.

#19 Did the officer(s) provide victims with Form #45 and Rights of Crime Victims brochures?

Officer spoke with two parties regarding an argument. Officer provided an item number, but Officer Young did not provide information in report regarding Official notice of Adult Victims of Family Violence and Rights of Crime Victims brochures.

NOTE: After reviewing BWC video and report, Officers were on scene to assist. Officer provided an item number and Official notice of Adult Victims of Family Violence and Rights of Crime Victims brochures to the reporting person.

PSAB Note/Action: It was confirmed officer provided the forms and brochures, and the audit score changed. The score for #19 improved from **88% to 92%**.

1st District Response

#12 – Did officer(s) ask the Risk Questions as required. It was noted that 103D – domestic disturbances not becoming a domestic violence signal, where only counseling and no arrest, then the risk questions are not applicable.

PSAB Note/Action: it was determined that checklist question #12 regarding the officer asking risk questions was not applicable for 103D incidents per the policy on Domestic Disturbance 42.4.1. The audit score changed. The score for #12 improved for the District from 18% to 100% and the NOPD overall score improved from **50% to 100% overall**.

2nd District Response

After reviewing Officers bwc, a small child was in the room while the victim was given the officers the information on what occurred. This small child was around two to three years old in the room with the victim when the officers were getting the information. With this in mind, the 2nd District respectfully request our score be re-evaluated.

PSAB Note/Action: Based on the child’s age and the unlikeliness that the child would be able to give a witness statement, auditor agreed with the request to change the answer of question #9 on the audit form from “No” to “Yes”. The score for #9 improved for the District from **75% to 100% overall**.

2nd District

On May 23, 2023, The Sergeant conducted a review of body worn camera footage. The incident was classified as a Domestic Violence call for service at the location of 2702 Peniston Street on January 28, 2021 and handled by Officers on the scene. After reviewing the BWC footage, it is my opinion the officers response and handling of this Domestic Violence incident was in compliance with NOPD Chapter 42.4. Not knowing if the perpetrator was still on scene, the officers were proactive in trying to get the relevant information from the victim in a timely manner. The victim seemed to ramble about past incidents, so the officers attempted to keep her focused on the events that transpired that day. Although the officers were stern as it relates to tone and delivery, they remained professional throughout the encounter and followed the Procedural Justice Protocol. **With this in mind, the 2nd District respectfully request our score be reevaluated.**

PSAB Note/Action: Based on what was seen and heard on BWC, PSAB **declines** to make any changes. Below are the instances where the officer does not maintain professionalism

- **Min. Mark 18:57:** The victim appears to answer her phone during the questioning, at which point Officer Bailey states, "You're not even paying attention; bout done wasting my time with you." The subject apologizes and attempts to explain, and he responds, "Yeah, well I don't care about that".
- **Min. Mark 24:23:** After Officer has spoken to the perpetrator over the phone, the victim asks where her son is. Officer facetiously responds by saying, "I don't know; I'm not his dad".
- **Min. Mark 24:30:** She states he's not doing his job, Officer responds with, "Yeah, yeah, I know I'm not".
- **Min. Mark 26:37:** Victim: Y'all need to find him. Officer: I'll do my very best. Victim: You're not. Officer: Yeah, you're right; have a good day...Stop drinking...nope I'm done; have a good day. I'm done talking to you; have a good day...Go to sleep.

2nd District

Question 13: Did the officer(s) attempt to determine the predominant aggressor?

This call is for the 6th district and not the 2nd. With this in mind, the 2nd District respectfully request our score be reevaluated.

PSAB Note/Action: Data was correctly tied to the 6th District and not the 2nd District. Manager updated report where question #13 was erroneously referring to the item as being from the 2nd District. No further action needed.

Timothy A. Lindsey

Timothy A. Lindsey

Innovation Manager, Auditing

Professional Standards and Accountability Bureau

Appendix A – Attachments

- Excel Raw Data Spreadsheet

Appendix B – Report Distribution

Deputy Supt. PSAB Bureau

Captain PSAB Bureau

Chief Deputy Supt. FOB Bureau

District Captains

Captain FOB Bureau

Lieutenant FOB Bureau