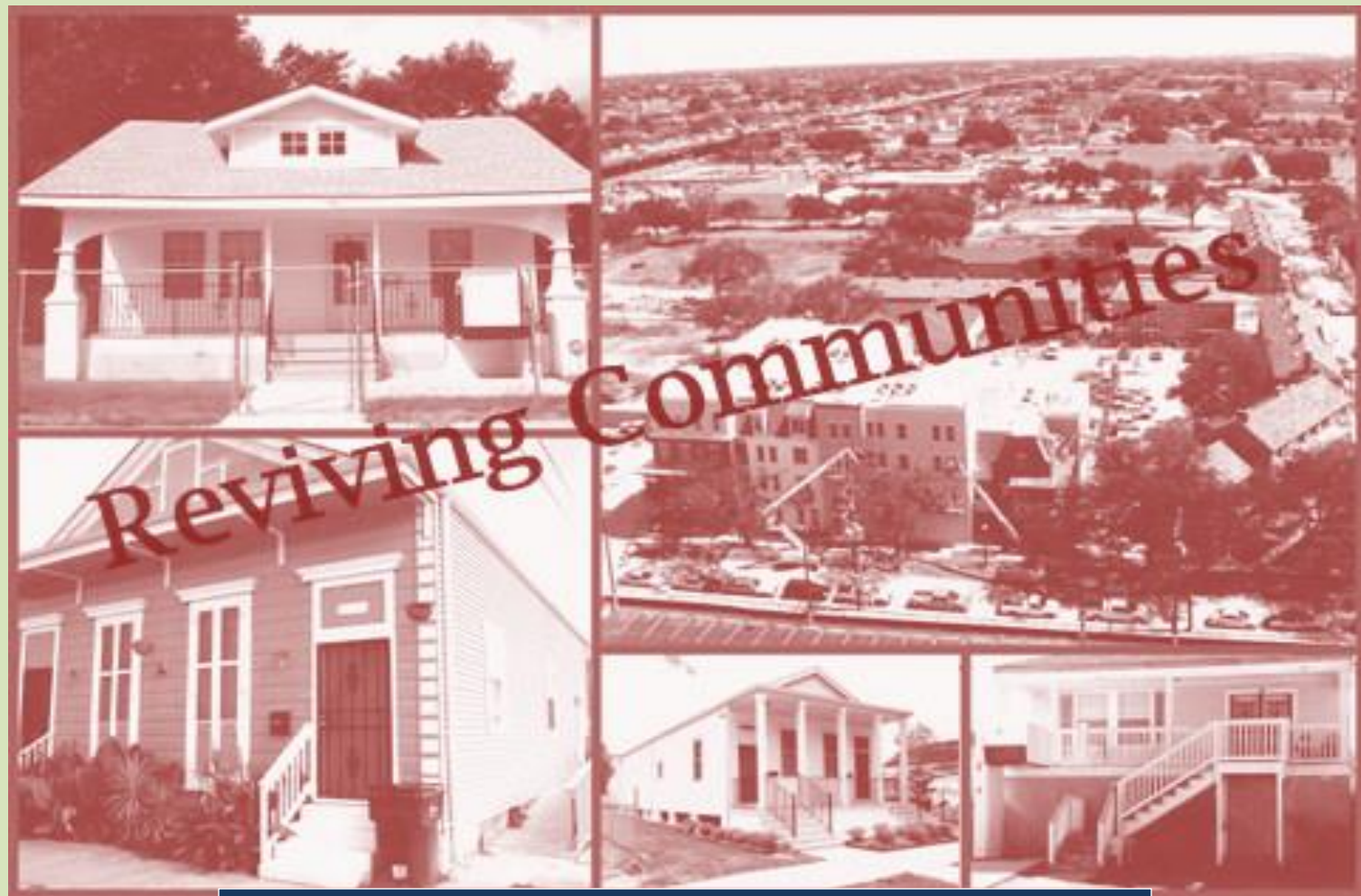


# City of New Orleans



*LaToya Cantrell, Mayor*



**Office of Community Development**

*Marjorianna B. Willman, Executive Director*

**DRAFT**

**2019 Annual Action Plan**

**June 24, 2019**

# Executive Summary

## AP-05 Executive Summary - 24 CFR 91.200(c), 91.220(b)

### 1. Introduction

The Office of Community Development (OCD) is committed to improving neighborhoods and the quality of life for the residents of New Orleans by providing decent housing, suitable living environments and economic opportunities. The programs that are administered through this office are focused on low-moderate income persons and neighborhoods. To increase the effectiveness and to leverage resources, OCD's funds are supported and leveraged with public infrastructure and capital improvement projects.

The 2019 Annual Action Plan (AAP) is the third year of the 2017-2021 Consolidated Plan (CP). The City's CP is the planning and application document for four formula grants for community development and affordable housing: the Community Development Block Grant (CDBG), the HOME Investment Partnerships Program (HOME); the Housing Opportunities for Persons with AIDS Grant (HOPWA); and the Emergency Solutions Program Grant (ESG). HOPWA funds cover seven parishes in the New Orleans Eligible Metropolitan Area (EMA): Orleans, Jefferson, Plaquemines and St. Bernard, St. Charles, St. John the Baptist, and St. Tammany Parishes.

The 2019 Annual Action Plan presents a summary of the actions, activities, and programs that will occur in the program year. The Action Plan addresses the priority needs and goals identified in the Strategic Plan. The plan will enable the City of New Orleans to utilize these scarce federal funds to improve its neighborhoods and create opportunity for its citizens. The realization of this vision depends on quality of program design, partnerships and leveraging.

The 2019 Annual Action Plan remains consistent with the City's Assessment of Fair Housing Plan (AFH) and *Housing for a Resilient New Orleans* plan, which sets the goal of building or preserving 7,500 affordable housing units by 2021. The City's goal towards affirmatively furthering fair housing includes lowering barriers to expand affordable housing in high opportunity areas through inclusive strategies. The result in 2017 through OCD's HOME funded "Choice Neighborhoods Initiative" (CNI) is the redevelopment of forty-seven (47) properties in high opportunity neighborhoods. In 2018 171 affordable housing units in CNI and High Opportunity Areas were completed providing 452 affordable rental units.

Economic opportunities are provided to the unemployed and the under-employed by connecting job seekers to employment and training. Organizations applying through OCD's competitive selection process are strongly encouraged to apply Section 3 Business requirements and to support Disadvantaged Business Enterprises in development projects. These programs provide economic opportunities for low and very low income persons, contributing to the overall positive growth and stability of the City's neighborhoods.

## **2. Summarize the objectives and outcomes identified in the Plan**

This could be a restatement of items or a table listed elsewhere in the plan or a reference to another location. It may also contain any essential items from the housing and homeless needs assessment, the housing market analysis or the strategic plan.

The priorities for affordable housing developers in New Orleans multifaceted developments that emphasize neighborhood sustainability, as well as, prioritize community development. Funding for non-profit developers is becoming more scarce. With disaster recovery funds running out, funding at the federal level declining, increased sequestration at the federal level, and few resources at the state level, affordable housing developers have to do more with less in a competitive real estate market.

The HousingNOLA 10 year plan, a partner to the strategies in this plan, encourages housing developers and their partners in the public, philanthropic, and private sectors to work toward a vision that creates quality neighborhoods with a mix of affordable options across New Orleans. Affordable housing developers must commit to shifting their work from recovery to proactive neighborhood revitalization that builds safe, accessible communities.

A major guiding principle for the five year plan is the Assessment of Fair Housing. In 2015 the U.S. Department of Housing and Urban Development (HUD) released a final rule, revamping and the process by which certain federal grantees demonstrate that they are affirmatively furthering the purposes of the Fair Housing Act. In response to the regulation, the City of New Orleans (City) and the Housing Authority of New Orleans (HANO) collaborated to produce a joint Assessment of Fair Housing (AFH) Plan designed to provide meaningful goals and strategies that can be reasonably expected to achieve a material positive change in disparities in housing needs and in access to opportunity; replacing segregated living patterns with truly integrated and balanced living patterns; transforming racially or ethnically concentrated areas of poverty into areas of opportunity; and fostering and maintaining compliance with civil rights and fair housing laws. In developing the AFH Plan, the City and HANO, along with partner organizations and residents, were guided by the PolicyLink philosophy of equity that is defined as just and fair inclusion into a society in which all can participate, prosper, and reach their full potential. More specifically, the City and HANO stressed the equity principles throughout the planning process.

The AFH Plan discusses these barriers to fair housing, as well as the fair housing enforcement and outreach infrastructure in New Orleans, and identifies contributing factors that have a causal relationship to those fair housing issues. The City and HANO found a number of contributing factors through the process of developing the AFH Plan. Factors such as community opposition to the placement of affordable housing, lack of public or private investment, zoning and land use laws, and economic pressures, among many others, contribute to fair housing issues. Identifying contributing factors was integral to crafting specific goals for affirmatively furthering fair housing.

## **3. Evaluation of past performance**

This is an evaluation of past performance that helped lead the grantee to choose its goals or projects.

OCD is casting a wider net to include additional organizations as Community Stakeholders to encourage more public engagement and input. In January 2019 the City hosted a listening session to receive input on the development of a new Homeownership Program. The City sought input from the development community, lenders, realtors and other stakeholders. The listening session provides a setting designed to share information to help the City shape future programs. Much like a public hearing, participants are encouraged to provide information, feedback and comments. In addition, OCD is working with the City's Human Relations Commission, developing a Language Access Plan (LAP), providing heightened access to the Limited English Proficient (LEP) population with information on housing and community development services.

Ongoing evaluation of past performance referencing OCD and HANO's 2016 Assessment of Fair Housing (AFH) displays expanded Outreach efforts to Stakeholders and Citizens, encouraging and engaging everyone to provide their input and comments on the plan. The 2017-2021 Consolidated Plan and 2019 Annual Action Plan (AAP) is consistent with strategies and actions that address the priorities and goals from the AFH. Full advantage is being utilized to engage the public and stakeholders to provide input through a *2019 AAP Comment Sheet* to encourage the public's comments and/or strategies to continue addressing existing goals already identified in the 2017-2020 CP and AFH. The *2019 AAP Comment Sheet* lists the nine (9) goals for public comment.

Intense evaluation from the City itself on past performance has adopted a lessons learned approach. Agencies will continue to receive technical assistance, as required on what is expected regarding performance measures and outcomes. Specific emphasis on providing technical assistance on the 2013 HOME Final Rule is ongoing for agencies providing affordable housing activities, with HOME awarded contracts. Accountability will continue to be the City's priority for non-performing agencies that cannot fulfill their agreement with the City.

#### **4. Summary of Citizen Participation Process and consultation process**

Summary from citizen participation section of plan.

The Office of Community Development initiated various mechanisms to engage community members in the 2019 Annual Action Plan process, initiated as part of its Citizen Participation Plan (CPP) and consultation process. Community Stakeholders and Citizens play an active role in the participation mechanism for the 2019 Annual Action Plan (AAP) through meetings, e-mail and telephone conversations with the Office of Community Development staff. The *Draft 2019 AAP* has reached out to the community for feedback through advertisement in the *Times Picayune Newspaper*. The *Draft 2019 AAP* is available for public review and comment period at the City of New Orleans Website: <http://nola.gov/community-development.gov>, as well as, the New Orleans Main & Branch Public

Libraries. The public is encouraged to review and provide comments on the *Draft* 2019 AAP from June 24, 2019 through July 26, 2019.

Invitations to the two (2) Public Hearings are sent to OCD's Registry of Community Organizations, City Council Members and City Department Heads, as well as, collaborating agencies and stakeholders. The *Draft* 2019 AAP comment sheets are provided at the public hearings, e-mailed to stakeholders/citizens, placed on the CNO website, as well as, with the *Draft* 2019 AAP placed at all area public libraries.

## **5. Summary of public comments**

This could be a brief narrative summary or reference an attached document from the Citizen Participation section of the Con Plan.

Public Comments (once received) will be included in the final 2019 AAP.

## **6. Summary of comments or views not accepted and the reasons for not accepting them**

All comments received are accepted and documented in the final 2019 AAP as an appendix

## **7. Summary**

All comments received are accepted and documented in the final 2019 AAP as an appendix

## PR-05 Lead & Responsible Agencies – 91.200(b)

### 1. Agency/entity responsible for preparing/administering the Consolidated Plan

Describe the agency/entity responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role	Name	Department/Agency
Lead Agency	NEW ORLEANS	
CDBG Administrator	NEW ORLEANS	Office of Community Development
HOPWA Administrator		Office of Community Development
HOME Administrator		Office of Community Development
ESG Administrator		Office of Community Development
HOPWA-C Administrator		

Table 1 – Responsible Agencies

### Narrative (optional)

#### Consolidated Plan Public Contact Information

City of New Orleans - Office of Community Development

Planning and Resource Development Unit

<https://www.nola.gov/community-development/contact-us/>

## **AP-10 Consultation – 91.100, 91.200(b), 91.215(l)**

### **1. Introduction**

The mission of the Office of Community Development (OCD) is to improve neighborhoods by providing economic opportunities, decent housing and suitable living environments, particularly for persons of low and moderate income, to improve their quality of life. The Consolidated Plan is divided into four sections. The Consolidated Plan enables the City of New Orleans to utilize federal funds to improve its neighborhoods, provide affordable housing and community development services to citizens.

### **Provide a concise summary of the jurisdiction's activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(l))**

The City of New Orleans (CNO) and the Housing Authority of New Orleans (HANO) continues its coordination efforts in addressing public and assisted housing with one another since completing the 2016 Assessment of Fair Housing. The Consultation and Citizen Participation Process (CPP) was completed, more Stakeholders were added to the list expanding the participation in the 2017-2021 Consolidated Planning Consultation & Citizen Participation Process (CPP). The following governmental, and Non-Profit agencies, Private Industry and Businesses are listed in the 2017-2021 Consolidated Plan as Stakeholders: Community Leaders/CNO Departments/ Other Government Agencies/Housing/Non-Profit/For-Profit Organizations/Community Development Organizations/Developers/Faith-Based Organizations/Transportation/ Education/Schools/Recreation/Parks/ Economic Development/Social Service Advocates/ Planning Consultants/Limited English Proficiency (LEP)/Special Needs/ Homeless/Seniors /Youth/Public Safety/Universities/Hospitals/Foundations Philanthropic Organizations/ Private-Sector/Lending Institutions.

### **Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness.**

Continuum of Care (CoC) efforts through Unity of Greater New Orleans (Unity GNO) and many of its sixty (60) member agencies collaborates collectively with the City of New Orleans (CNO) to determine the best means to allocate Emergency Solutions Grant (ESG) funds. VIA Link continues to maintain data on the Homeless Management Information System (HMIS). This HUD mandated system is a partnership with Unity of Greater New Orleans. The goal of the City of New Orleans is to continue its implementation of the Ten-Year Plan to End Homelessness, applying the same focus and best practices to not only veterans but also those chronically homeless, youth and families. Outreach teams are on the grounds 5 days a week and are on call on weekends. All the emergency shelters have direct contact with the various outreach teams. All providers are using the same coordinated entry system. The homeless have access to the Community Resource and Referral Center (CRRC) which is a one stop shop

resource and day shelter that provides resource linkage based upon the homeless needs. Based on the 2018 Point in Time (PIT) count (conducted on one night nationally), the homeless number has decreased from 1,301 in 2017 individuals to 1,188 in 2018 .

OCD also collaborates with active HOPWA agencies and those who are members of the New Orleans Area Organization CHANGE (Coalition of HIV/AIDS Non-Profits and Governmental Entities) who regularly provide input on the components of the plan dealing with HOPWA

**Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards for and evaluate outcomes of projects and activities assisted by ESG funds, and develop funding, policies and procedures for the operation and administration of HMIS**

The CNO's Consultation process involves collaboration with Unity of Greater New Orleans and many of its sixty (60) members providing homeless persons with shelter in transitional housing or an emergency shelter. Building on the success of reaching "functional zero" in veterans' homelessness, the CNO will pursue the same goal for family, youth, and chronic homelessness through a coordinated, multi-faceted effort utilizing ESG funding. In addition, OCD collaborates with Unity of Greater New Orleans as the organization reports data from the Homeless Management Information System (HMIS), designated by the Continuum of Care to comply with HUD's data collection, management, and reporting standards.

**2. Describe Agencies, groups, organizations and others who participated in the process and describe the jurisdiction's consultations with housing, social service agencies and other entities**



**Table 2 – Agencies, groups, organizations who participated**

1	<b>Agency/Group/Organization</b>	Unity of Greater New Orleans
	<b>Agency/Group/Organization Type</b>	Services-Persons with HIV/AIDS Services-homeless
	<b>What section of the Plan was addressed by Consultation?</b>	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Non-Homeless Special Needs HOPWA Strategy
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	
2	<b>Agency/Group/Organization</b>	Housing Authority of New Orleans
	<b>Agency/Group/Organization Type</b>	PHA Planning organization
	<b>What section of the Plan was addressed by Consultation?</b>	Public Housing Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	In 2016 HANO collaborated with the City to produce the Assessment of Fairing meaning goals and Housing (AFH) Plan provid strategies. HANO also contributes annual public housing updates to the AAP.
3	<b>Agency/Group/Organization</b>	Advocacy Center of Louisiana
	<b>Agency/Group/Organization Type</b>	Services-Persons with Disabilities
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	
4	<b>Agency/Group/Organization</b>	PROVIDENCE COMMUNITY HOUSING
	<b>Agency/Group/Organization Type</b>	Housing

	<b>What section of the Plan was addressed by Consultation?</b>	Housing Need Assessment
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Attended public hearing
5	<b>Agency/Group/Organization</b>	St. Bernard Project
	<b>Agency/Group/Organization Type</b>	Services - Housing
	<b>What section of the Plan was addressed by Consultation?</b>	Housing Need Assessment
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Attended public hearing
6	<b>Agency/Group/Organization</b>	Greater New Orleans Housing Alliance
	<b>Agency/Group/Organization Type</b>	Housing
	<b>What section of the Plan was addressed by Consultation?</b>	Housing Need Assessment
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Attended public hearing
7	<b>Agency/Group/Organization</b>	Total Community Action
	<b>Agency/Group/Organization Type</b>	Services - Housing Services-Children Services-Elderly Persons Services-Persons with Disabilities
	<b>What section of the Plan was addressed by Consultation?</b>	Housing Need Assessment
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Attended public hearing

## Identify any Agency Types not consulted and provide rationale for not consulting

All Agency types were sought for consulting

## Other local/regional/state/federal planning efforts considered when preparing the Plan

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Continuum of Care		

Table 3 – Other local / regional / federal planning efforts

## Narrative (optional)

The one year goals of the 2018 Annual Action Plan remain consistent, and overlapping with the City of New Orleans (CNO): 2016 Assessment of Fair Housing, 2016 Housing for a Resilient New Orleans, 2015 HousingNOLA, 2011 A 10-Year Plan to End Homelessness, & the New Orleans Interagency Council on Housing (NOICH) plans. The CNO, closely interwoven fabric connecting these plans with consistent goals and strategies linked to the 2017-2021 Consolidated Plan transforms a broad vision into clear actions that will result in a Resilient New Orleans with vibrant neighborhoods, more affordable housing and enhanced community services. The CNO will continue to collaborate its efforts from local, state, and federal partners, private-partners, NORA, HANO and the Greater New Orleans Housing Alliance for more affordable housing and Unity of Greater New Orleans and New Orleans Interagency Council on Housing (NOICH) in providing preventive homelessness and supportive services. Finally, identified in both the AFH and Resilient New Orleans seeks to create a transparent accountability for CNO initiatives connecting proposed activities to the performance management system called Results NOLA. This tracking system helps Citizens to track the CNO progress on its housing goals.

## **AP-12 Participation – 91.105, 91.200(c)**

### **1. Summary of citizen participation process/Efforts made to broaden citizen participation Summarize citizen participation process and how it impacted goal-setting**

The City of New Orleans (CNO) through the Office of Community Development (OCD) provides a detailed process for its Citizen Participation Plan (CPP) process that is in compliance to HUD Affirmatively Furthering Fair Housing (AFFH) Final Rule. Stakeholders collaborating with OCD serve as messengers to the community widening the footprint to increase citizen participation feedback through outreach efforts for citizens to exercise their voice in the Consolidated Planning (CP) process. The CPP for the 2017-2021 CP provides citizens with reasonable and timely access to local meetings (two required Public Hearings with thirty a (30) day comment period), written information on the CP, as well as, utilizing a wide-range of outreach techniques to advertise for the CP to encouraging citizen participation. Citizens can to comment on the CP, as well as, speak directly (e-mail and telephone numbers listed on CNO Resource list & Public Notices) to OCD Staff if they have any questions. The CPP will be in a format accessible to persons who are LEP and or disabled upon request to encourage and engage citizens input, regarding the development of the 2017-2021 Consolidated Plan. Concurrent with the two (2) Public Hearings and Stakeholder Meetings, outreach methodology engaging the input of Citizens is a continuous process as the flow of information is fluid.

### Citizen Participation Outreach

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
1	Public Hearing	Non-targeted/broad community	There were seventeen (14) attendees at the first public hearing June 12, 2019.	AAP Attachment in Final Draft	all comments submitted were accepted.	
2	Newspaper Ad	Non-targeted/broad community	There were seventeen (14) attendees at the first public hearing June 12, 2019	No comments were received via newspaper.	all comments submitted were accepted.	
3	Internet Outreach	Non-targeted/broad community	There were seventeen (14) attendees at the first public hearing June 12, 2019.	See attachment A	all comments submitted were accepted.	

**Table 4 – Citizen Participation Outreach**

## **Expected Resources**

### **AP-15 Expected Resources – 91.220(c)(1,2)**

#### **Introduction**

The City will use prior year funding to support the 2019 HUD allocation of \$18,219,794 to address the projects described in AP-35 of the Plan.

The City understands the important role affordable housing plays in promoting equity and the overall importance of helping low- and moderate-income New Orleanians Residents live healthy lives. Through the federal funding this 2019 AAP provides, the City of New Orleans will build or preserve affordable housing units, support public improvements, and provide job training to increase wealth in our communities through 2021.

The City will utilize Neighborhood Improvement Funds (NHIF) to support formula grants and HOME match. For the 2019 program year, the City will focus its resources on Affordable Rental Housing, rehabilitation and new construction. Homeownership is still one of the City's priority goals; moving forward with funding available for soft second mortgage activities in 2019.

## Anticipated Resources

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
CDBG	public - federal	Acquisition Admin and Planning Economic Development Housing Public Improvements Public Services	10,809,316	0	9,786,867	20,596,183	0	The City of New Orleans obligates no more than the statutory limit of 15 percent of its Community Development Block Grant Funds each fiscal year to public service activities. The focus of CDBG funding is on youth employment and recreation, senior services, street repair, homebuyer assistance and office operations and administration.
HOME	public - federal	Acquisition Homebuyer assistance Homeowner rehab Multifamily rental new construction Multifamily rental rehab New construction for ownership TBRA	2,480,930	0	6,882,904	9,363,834	0	The City in partnership with local nonprofit groups - to fund a wide range of activities including building, buying, and/or rehabilitating affordable housing for rent or homeownership or providing direct rental assistance to low-income people

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
HOPWA	public - federal	Permanent housing in facilities Permanent housing placement Short term or transitional housing facilities STRMU Supportive services TBRA	3,874,449	0	4,225,296	8,099,745	0	The City utilizes these funds to assist persons affected/invested with HIV/AIDS. These services include facility based housing , housing information services, permanent housing, short term rental mortgage and utility assistance and tenant based rental assistance. The funding serves approximately 1,200 individuals/families in the Eligible Metropolitan Areas that include Orleans, Jefferson, St. Bernard, St. Charles, St. Tammany, Plaquemines and St. John parishes.



Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
ESG	public - federal	Conversion and rehab for transitional housing Financial Assistance Overnight shelter Rapid re-housing (rental assistance) Rental Assistance Services Transitional housing	1,055,099	0	1,196,879	2,251,978	0	The City serves over 3,000 individuals who are imminently homeless or actually living on the street by providing shelter operations, rapid rehousing services, which moves individuals living on the street or in emergency shelters into permanent housing and homeless prevention services that assist low income individuals and/or families to remain housed and prevent them from living on the street
Other	public - federal	Admin and Planning	1,978,507	0	0	1,978,507	13,046,395	Funds for DCDBG Admin/ Project delivery: staff salaries and office operations. Personnel \$1,978,507.

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
Other	public - federal	Admin and Planning Conversion and rehab for transitional housing Homebuyer assistance Homeowner rehab Housing New construction for ownership	6,858,292	0	0	6,858,292	0	The NHIF budget is approved by the Neighborhood Housing Advisory Committee which is comprised of nine members appointed by the Mayor with approval of the City Council. Sec. 70-415.2. - Appropriations.Appropriations from the proceeds of the neighborhood housing fund shall be used to achieve improved housing conditions and neighborhood stability in the following manner: (1)Provide financing and other assistance for home ownership opportunities for families and individuals in existing structures; (2)OCDs NHIF funds will be used to support staff members to execute specific operational and programmatic plans for the financing and development of affordable housing.(3)Promote neighborhood stability by eliminating blight via remediation and rehabilitation; (4)Provide financing and other assistance for safe, affordable rental housing, provided that rental properties assisted with the proceeds of this fund shall be rented to low- and moderate-income persons/families for a minimum of ten years after receipt of assistance from this fund, and that developments comply with the regulations of the Comprehensive Zoning Ordinance. To fund five(5)OIG /HUD Repayment Projects obligation for ineligible HOME activities (\$1,829,837.

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
Other	public - federal	Public Improvements	6,913,587	0	0	6,913,587	0	<p>The Disaster Relief Appropriations Act, 2013 (Pub.L.113-2, approved January 29, 2013) allocated funding for the Community Development Block Grant Program. These funds were for necessary expenses related to disaster relief, long-term recovery, restoration of infrastructure and housing and economic revitalization in the most impacted areas resulting from a major disaster. On May 29, 2013 the United States Department of Housing and Urban Development (HUD) allocated \$15,031,000 to the City of New Orleans to assist with its recovery from the impact of Hurricane Isaac which made landfall August 29, 2012. The following is a list of CDBG-DR Activities allocated funding for the Hurricane Isaac</p> <p>Disaster:RESPONSE: CDBG-DR allocation priorities: Catch Basin Cleaning (LOW-MODERATE INCOME OBJECTIVE) Debris Removal and Monitoring (URGENT COMMUNITY DEVELOPMENT NEED) City Infrastructure Permanent Work (URGENT COMMUNITY DEVELOPMENT NEED) Public Services-Force Account Labor-URGENT NEED OBJECTIVE Facility Emergency/Permanent Repairs (URGENT COMMUNITY DEVELOPMENT NEED) Residential Demolitions (LOW TO MODERATE INCOME (32 UNITS) / URGENT NEED (9UNITS) NATIONAL OBJECTIVE) Drainage Point Repairs (LOW-MODERATE INCOME OBJECTIVE) Operations: \$59,920, Personnel: \$69,078, PY: 6,784,589 Isaac Recovery Program Website: <a href="https://www.nola.gov/community-development/programs-and-funding/isaac-recovery-program/">https://www.nola.gov/community-development/programs-and-funding/isaac-recovery-program/</a></p>

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
Other	public - state	Rapid re-housing (rental assistance) Supportive services	100,000	0	0	100,000	0	Sub-recipients both government and nonprofits may use S-ESG funds for eight program components: Street outreach, emergency shelter, homelessness prevention, rapid re-housing assistance, and HMIS.

**Table 5 - Expected Resources – Priority Table**

**Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied**

Federal funds will leverage additional resources:

- New Orleans received a \$141 million grant through HUD's National Disaster Resilience Competition and will use the grant to leverage additional private sector capital to support a range of neighborhood projects, including demonstration projects that create and combine green space, public infrastructure, and storm water management. Also, NORA and the City launched the Lower 9th Ward Initiative, which will accelerate the redevelopment of 229 vacant or blighted properties in one of the areas hardest hit by Hurricane Katrina.
- Private entities will make the decisions on whether to invest based on existing information about an area and whether there are government incentives or prior public investments that they can leverage to create a profit if they invest in an area.

In implementing match requirements, the HOME Program stresses the leveraging of Federal money with external sources, which may be private, foundation, nonprofit, and/or local dollars. Therefore, each year, there is a HOME Match requirement which Participating Jurisdictions (PJs) or Grantees, such as the City of New Orleans must adhere. In general, there is a 25% Match requirement. However, due to the City being classified as being in Fiscal distress, based upon approximately 20.5% of local residents living in poverty, we have experienced a match reduction of 50%; therefore, OCD's Match obligation amounts to 12.5%.

Matching contributions must be: A permanent contribution to affordable housing; From non-Federal sources; and Provided by public and private donors, such as local government agencies, state agencies, charitable organizations/foundations, and private sector organizations (e.g. lending Institutions and corporate donors).

- **Eligible sources 01 Match include the following:** • Cash or cash equivalents from non-Federal sources; • Value of waived taxes, fees, or charges associated with HOME projects; • Value of donated land or real property; • Cost of infrastructure improvements associated with HOME projects; • A percentage of the proceeds of single- or multifamily housing bonds issued by state, state instrumentality or local government; • Value of donated materials, equipment, labor, and professional services; • Sweat equity; • Direct costs of supportive services to residents of HOME projects, and • Direct costs of homebuyer counseling to families purchasing homes with HOME assistance.

The City will also utilize Neighborhood Housing Improvement Funds (NHIF) as match in the amount of \$8,041,020 to support formula funded programs. These NHIF funds have been identified as "Other" expected resource. The following list of activities have been allocated NHIF funds:

- NHIF Administrative (\$ 480,040)
- NHIF Code Enforcement (\$ 709,055)
- NHIF Advocacy center (\$150,000)
- NHIF Special Need Home Repair Program (HMP) (\$800,000)
- NHIF Aging In Place (\$ 375,000)
- NHIF Soft Second Mortgage Program (\$ 250,000)
- NHIF Home Match (\$250,000)
- NHIF Affordable Housing Development (\$3, 142,058)
- NHIF Low Barrier Shelter(\$55,030))

**If appropriate, describe publically owned land or property located within the jurisdiction that may be used to address the needs identified in the plan**

The City of New Orleans, HANO, NORA, and the city’s other public benefit corporations are some of the largest property holders within New Orleans – with access to vacant land, single-family properties, or underused/obsolete buildings. The City can also exert its authority over hundreds of tax-adjudicated or lien-foreclosure properties in order to push them into commerce for affordable housing, including properties located in desirable areas.

In coordination with HANO, NORA, and the city’s other public benefit corporations, the City will develop a comprehensive asset management strategy for its property holdings and set an annual target for affordable housing production on public land. Actions as part of this strategy include:

1. **Action 1.** Reserve a percentage of tax-adjudicated properties for affordable housing development in target neighborhoods as identified through the City’s AFH process.
2. **Action 2.** Increase NORA’s use of priority bids at sheriff’s auctions to secure blighted properties for affordable housing along major corridors and corners with its \$5 million strategic acquisition fund. Identification of future properties will be informed and coordinated with place-based strategies through the City’s AFH process.
3. • **Action 3.** Evaluate the City’s disposition process for city-owned land and propose adjustments to this process to quickly identify targeted properties that can be reserved for affordable housing.
4. • **Action 4.** Reinvest a portion of proceeds from the sale of public property to develop affordable housing.
5. • **Action 5.** Develop a public education and outreach campaign to the local development community about availability of tax-adjudicated property and hold training sessions prior to each auction of these properties.
6. • **Action 6.** Issue a “call to action” for other public agencies, such as Orleans Parish School Board, to use their property holdings to support affordable housing development.

## Discussion

EGS Sub-Recipients shall be required to secure matching funds in an amount equal to its ESG funding amount unless exempted on grounds of severe incapacity to provide matching funds based on information submitted in grant application. Matching contributions may be obtained from any source, including any federal source other than the ESG program, such as CDBG, as well as State, local, and private sources. Please verify source conditions and regulations for using funds to meet matching requirements. The requirements for matching ESG funds are described in section 576.201 of the ESG and the requirements for documenting matching contributions are described in section 576.500(o).

In general, federal (other than ESG), state, local, or private funds may be used to satisfy the requirement that the recipient provide matching contributions to ESG, so long as the following conditions are met:

- 1) The matching funds are contributed to the ESG program and expended for the recipient or sub-recipient's allowable ESG costs.\*
- 2) If the matching funds are from another federal program, there is no specific statutory prohibition on using those funds as match;
- 3) The matching funds are used in accordance with all requirements that apply to ESG grant funds, except for the expenditure limits in 24 CFR 576.100. This includes requirements such as documentation requirements, eligibility requirements, and eligible costs.
- 4) The matching funds are expended (that is, the allowable cost is incurred) after the date HUD signs the grant agreement for the ESG funds being matched.
- 5) The matching funds are expended by the expenditure deadline that applies to the ESG funds being matched;
- 6) The matching funds have not been and will not be used to match any other Federal program's funds nor any other ESG grant;
- 7) The recipient does not use ESG funds to meet the other program's matching requirements; and
- 8) The recipient keeps records of the source and use of the matching funds, including the particular fiscal year ESG grant for which the matching contribution is counted

## Annual Goals and Objectives

### AP-20 Annual Goals and Objectives

#### Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
1	Public Facility	2017	2021	Homeless Non-Housing Community Development	Citywide	Homeless Prevention Non-Housing Community Development	CDBG: \$1,981,085	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 6000 Persons Assisted
2	Development of New Rental Housing	2017	2021	Affordable Housing	Citywide	Affordable Housing	HOME: \$6,237,604	Rental units constructed: 155 Household Housing Unit Rental units rehabilitated: 155 Household Housing Unit
3	Rehabilitate Existing Rental Housing Stock	2017	2021	Affordable Housing	Citywide	Affordable Housing Homeless Prevention	CDBG: \$4,004,847	Rental units rehabilitated: 110 Household Housing Unit
4	Stabilize Owner Occupied Housing Stock	2017	2021	Affordable Housing	Citywide	Affordable Housing Non-Housing Community Development	CDBG: \$1,400,000	Homeowner Housing Rehabilitated: 56 Household Housing Unit



Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
5	Provide New Homebuyer Assistance	2018	2021	Affordable Housing	Citywide	Affordable Housing Homeless Prevention	CDBG: \$1,610,024	Homeowner Housing Added: 40 Household Housing Unit
6	Provide Assistance to Prevent Homelessness	2017	2021	Homeless	Citywide	Affordable Housing Homeless Prevention	ESG: \$2,035,268 State ESG: \$371,926	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 1000 Persons Assisted
7	Prevent Homelessness HIV/AIDS	2017	2021	Affordable Housing Homeless	Citywide	Affordable Housing Homeless Prevention	HOPWA: \$8,541,623	HIV/AIDS Housing Operations: 200 Household Housing Unit
8	Code Enforcement - Demolition	2017	2021	Non-Housing Community Development Demolition	Citywide	Affordable Housing Neighborhood Stabilization	CDBG: \$2,748,016	Buildings Demolished: 240 Buildings
9	Job Training	2017	2021	Non-Housing Community Development	Citywide	Job Training Public Service	CDBG: \$117,895	Jobs created/retained: 159 Jobs
10	Public Service	2017	2021	Non-Housing Community Development	Citywide	Public Service	CDBG: \$1,568,545	Public service activities other than Low/Moderate Income Housing Benefit: 1011 Persons Assisted
11	Acquisition /Rehabilitation of Blighted Properties	2017	2021	Affordable Housing	Citywide	Affordable Housing Neighborhood Stabilization	CDBG: \$1,000,000	Housing Code Enforcement/Foreclosed Property Care: 744 Household Housing Unit

**Table 6 – Goals Summary**

## Goal Descriptions

1	<b>Goal Name</b>	Public Facility
	<b>Goal Description</b>	DPW, Low Barrier Shelter and Global Green
2	<b>Goal Name</b>	Development of New Rental Housing
	<b>Goal Description</b>	
3	<b>Goal Name</b>	Rehabilitate Existing Rental Housing Stock
	<b>Goal Description</b>	
4	<b>Goal Name</b>	Stabilize Owner Occupied Housing Stock
	<b>Goal Description</b>	
5	<b>Goal Name</b>	Provide New Homebuyer Assistance
	<b>Goal Description</b>	For the 2018 program year, the City will focus its resources on Affordable Rental Housing: rehabilitation and new construction. Homeownership is still one of the City's priority goals but will not fund any soft second mortgage activities until 2019.
6	<b>Goal Name</b>	Provide Assistance to Prevent Homelessness
	<b>Goal Description</b>	

7	Goal Name	Prevent Homelessness HIV/AIDS
	Goal Description	
8	Goal Name	Code Enforcement - Demolition
	Goal Description	
9	Goal Name	Job Training
	Goal Description	
10	Goal Name	Public Service
	Goal Description	
11	Goal Name	Acquisition /Rehabilitation of Blighted Properties
	Goal Description	

# Projects

## AP-35 Projects – 91.220(d)

### Introduction

The City of New Orleans will use prior year funding to support the 2019 HUD allocations in the amount of \$9,786,867 to address the projects described in AP-35 of the Plan. The City of New Orleans 2016 Assessment of Fair Housing (AFH) provided the guiding principles for the programs and activities planned this program year.

The 2019 Housing Programs:

**Rental Housing Development:** Rehab/New Construction: subsidies to non-profit and for-profit developers for the development of affordable rental housing in targeted neighborhoods in New Orleans. Funds will be awarded to qualified affordable housing developers through a competitive selection process (NOFA funded with CDBG, HOME & NHIF) for infill, new construction, and adaptive reuse developments.

- **Owner Occupied Rehab:** Owner Occupied Rehab assists low income homeowners in making needed repairs to their homes to meet minimum safety standards, reduce Health & Safety hazards, maintain independent living and remain in their homes and neighborhoods. Funds will be awarded to qualified agencies through a competitive selection process (NOFA).
- **Rental Assistance to Individuals:** Tenant Based Rental Assistance (TBRA) for Special Needs Populations to provide emergency shelter, transitional housing, rental assistance, and permanent supportive housing to special needs populations including the homeless, ex-offenders, and persons living with HIV/AIDS. Funds will be awarded through a competitive selection process (NOFA fund with Shelter Plus Care/HOPWA)
- **Homeless and Other Special Needs Population:** Provide emergency shelter (including a low barrier shelter - 100 beds), emergency rental assistance and assisted living housing to special needs populations including the homeless, and persons living with HIV/AIDS. Funds will be awarded through a competitive selection process (NOFA funded with NHIF/ESG/SESG/HOPWA).
- **Homeownership Assistance to Individuals:** Provide soft second mortgage assistance that enables the purchase of homes that stabilize neighborhoods and creates wealth for low-income families. Also, support staff members to execute specific operational and programmatic plans for the financing and development of affordable housing. The program will be administered through qualified lenders (funded with CDBG/NHIF).

## Projects

#	Project Name
1	Intake Unit - Program Delivery
2	Construction Unit - Program Delivery
3	Compliance Unit - Program Delivery
4	Operations and Administrative Staff
5	Housing Code Enforcement - Program Delivery
6	Public Service
7	Public Facility
8	New Orleans Redevelopment Authority - NORA
9	Neighborhood Stabilization
10	Demolitions
11	HOME Administrative
12	HOME NOFA
13	HOME CHDO
30	Direct Homebuyer Soft Second Mortgage Program

**Table 7 - Project Information**

### **Describe the reasons for allocation priorities and any obstacles to addressing underserved needs**

The City of New Orleans and HANO acknowledge that they alone cannot meet the growing need for affordable housing and community assets in New Orleans. The support of committed local, state, and federal partners, including for profit, nonprofit, and governmental entities is critical. The priorities for affordable housing developers in New Orleans are shifting from recovery-based programs to multifaceted development that prioritizes community development, yet funding for non-profit developers is becoming scarcer. The Assessment of Fair Housing Plan, approved in November 2016, was designed to facilitate efforts to affirmatively further fair housing by working towards a mission of ensuring that everyone who calls New Orleans home is able to access similar opportunities without being burdened by substantial barriers.

## AP-38 Project Summary

### Project Summary Information

1	<b>Project Name</b>	Intake Unit - Program Delivery
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	
	<b>Needs Addressed</b>	Neighborhood Stabilization
	<b>Funding</b>	CDBG: \$333,220
	<b>Description</b>	Salaries for Intake Staff assigned to the Affordable Housing rehabilitation activities.
	<b>Target Date</b>	12/31/2019
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Low to Moderate income families.
	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	Salaries for Staff completing affordable housing eligibility applications, monitoring and perform annual rental client recertifications.
2	<b>Project Name</b>	Construction Unit - Program Delivery
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	
	<b>Needs Addressed</b>	Neighborhood Stabilization
	<b>Funding</b>	CDBG: \$1,086,853
	<b>Description</b>	Salaries for Construction Rehab Inspectors performing affordable housing inspections and monitoring activities. Personnel \$989,719, Operations \$97,134 = \$1,086,853
	<b>Target Date</b>	12/31/2019
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Low to moderate income individuals and families in Orleans parish.
	<b>Location Description</b>	Citywide

	<b>Planned Activities</b>	Salaries for Inspectors assigned to perform inspection and monitoring activities associated with the affordable housing construction and rehabilitation programs.
<b>3</b>	<b>Project Name</b>	Compliance Unit - Program Delivery
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	
	<b>Needs Addressed</b>	Neighborhood Stabilization
	<b>Funding</b>	CDBG: \$177,070
	<b>Description</b>	Salaries for Fiscal Monitoring Staff assigned to perform programmatic and fiscal monitoring of the subrecipients receiving federal funds. Staff reviews policy & procedures, internal controls, etc.
	<b>Target Date</b>	12/31/2019
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Subrecipients who provide services to low to moderate income individuals and families
	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	Fiscal and programmatic monitoring of subrecipients receiving federal funds.
<b>4</b>	<b>Project Name</b>	Operations and Administrative Staff
	<b>Target Area</b>	Mid City
	<b>Goals Supported</b>	
	<b>Needs Addressed</b>	Neighborhood Stabilization
	<b>Funding</b>	CDBG: \$2,161,883
	<b>Description</b>	Salaries for OCD's Administrative Staff and operations: Admin & operations: Personnel \$704,231, operations \$259,285 = \$963,516 + \$20,000(prior yr. for NOLA BA Staff)=\$983,516; Planning Unit Staff Personnel \$400,498, Operations \$77,244= \$477,742; Financial & Fiscal Affairs Personnel \$406,846, operations \$65,112 = \$471,958; Neighborhood Services & Facilities Personnel \$226,983, operations \$21,664 = 248,647 Total= \$2,161,863 + \$20,000 (prior yr.)= \$2,161,883....20% Admin Cap
	<b>Target Date</b>	12/31/2019

	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	
	<b>Location Description</b>	
	<b>Planned Activities</b>	Salaries of administrative staff to perform:Operations & Fiscal Affairs, Planning activities, & Grant administration.
<b>5</b>	<b>Project Name</b>	Housing Code Enforcement - Program Delivery
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	
	<b>Needs Addressed</b>	Neighborhood Stabilization
	<b>Funding</b>	CDBG: \$2,762,422
	<b>Description</b>	Salaries for Inspectors performing code enforcement activities. Personnel \$2762,422
	<b>Target Date</b>	12/31/2019
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	
	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	Staff performs property inspections for code violations.
<b>6</b>	<b>Project Name</b>	Public Service
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Public Service
	<b>Needs Addressed</b>	Non-Housing Community Development Job Training Public Service
	<b>Funding</b>	CDBG: \$1,621,397



	<b>Description</b>	There will be three (3)activities funded with the 2019 CDBG 15% public service cap. NORD \$1,135,059: To provide funds for summer recreational programs. Job1 \$71,164: To provide summer job employment and training to youth 17-21 years of age. Council on Aging \$415,174: To provide oversight to ten (10) Senior Citizen Centers.
	<b>Target Date</b>	12/31/2019
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Low and moderate income youth 4564) and seniors (260).
	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	<p><b><u>NORD:</u></b> Activities take place June 10- July 19, 2019. The activities include reading, math instruction, interpersonal skills training, athletic programs like swimming, creative arts and crafts session, and educational and cultural field trip experiences for approximately 4500 youth.</p> <p><b><u>Job1:</u></b> Cdbg funds will provide salaries for 64 youth to participate in the Junior Camp Counselors program. Summer 92 youth 15-16 years old will also participate in the Work and Learn Program, half day education and half day vocational learning and receive a stipend for participation.</p> <p><b><u>Council on Aging:</u></b> Ten center will provide services and information tailored to 260 low to moderate income seniors to include, transportation, recreation, and physical fitness to enhance their quality of life.</p>
7	<b>Project Name</b>	Public Facility
	<b>Target Area</b>	
	<b>Goals Supported</b>	Public Facility
	<b>Needs Addressed</b>	Public Improvement and Infrastructure
	<b>Funding</b>	CDBG: \$1,078,045
	<b>Description</b>	Several activities will be funded under the Public Facility project. Department of Public Works (DPW) will rehabilitate, restore and enhance roadway segments and OCD will monitor this activity. Prior year funds will support this activity. Prior year funds will also support the enhancement to a NORD facility.
	<b>Target Date</b>	12/31/2019

	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Low to moderate income areas and families.
	<b>Location Description</b>	
	<b>Planned Activities</b>	Department of Public Works (DPW) will rehabilitate, restore and enhance roadway segments and OCD will monitor this activity.
<b>8</b>	<b>Project Name</b>	New Orleans Redevelopment Authority - NORA
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Acquisition /Rehabilitation of Blighted Properties
	<b>Needs Addressed</b>	Neighborhood Stabilization
	<b>Funding</b>	CDBG: \$1,000,000
	<b>Description</b>	NORA will implement the strategies for Residential Blighted and Abandoned property disposition. Real Estate Management of disposition activities.
	<b>Target Date</b>	12/31/2019
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	
	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	There are tw activities proposed for 2019: 1. Perform initial and follow-up Interim Nuisance Abatement services for 3700 NORA inventory properties. 2. Perform 55 inspections of properties disposed of by NORA.
<b>9</b>	<b>Project Name</b>	Neighborhood Stabilization
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Stabilize Owner Occupied Housing Stock
	<b>Needs Addressed</b>	Neighborhood Stabilization
	<b>Funding</b>	CDBG: \$3,242,590

	<b>Description</b>	Financial assistance, to eligible low to moderate income individuals and families, to make needed home repairs that will bring the property up to Housing Quality Standards. The repair will enable the program participant to remain in their homes and prevent displacement. This activity will also be supported with Neighborhood Housing Improvement Fund (NHIF). (\$1,155,309 (2019) + \$2,087,281 prior yr.)
	<b>Target Date</b>	12/31/2019
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	low to moderate income families
	<b>Location Description</b>	citywide
	<b>Planned Activities</b>	This project will include rehabilitation to owner-occupied residences, home modifications to sensory impaired individuals, and residence with health and safety needed repairs.
<b>10</b>	<b>Project Name</b>	Demolitions
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Code Enforcement - Demolition
	<b>Needs Addressed</b>	Neighborhood Stabilization
	<b>Funding</b>	CDBG: \$3,596,032
	<b>Description</b>	Funds allocated to demolish structures that have been declared imminent danger of collapse or beyond repair. (prior year funds \$3,596,032)
	<b>Target Date</b>	12/31/2019
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	300 eligible properties
	<b>Location Description</b>	citywide
<b>11</b>	<b>Planned Activities</b>	Demolish buildings cited with code violations.
	<b>Project Name</b>	HOME Administrative
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Development of New Rental Housing

	<b>Needs Addressed</b>	Affordable Housing Neighborhood Stabilization
	<b>Funding</b>	HOME: \$248,093
	<b>Description</b>	Salaries for Staff administering the HOME funded Affordable Housing Programs.(%10 of the HOME allocation personnel= \$243,042 + operations = \$5,051)
	<b>Target Date</b>	12/31/2019
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Low to moderate income individuals and families.
	<b>Location Description</b>	citywide
	<b>Planned Activities</b>	Staff salaries
<b>12</b>	<b>Project Name</b>	HOME NOFA
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Development of New Rental Housing
	<b>Needs Addressed</b>	Affordable Housing Neighborhood Stabilization
	<b>Funding</b>	HOME: \$8,704,476
	<b>Description</b>	HOME funds will be used for the development of affordable housing in targeted neighborhoods and citywide in New Orleans: Eligible projects may involve the acquisition, rehabilitation and/or new construction of rental housing units to low income households. Building sites and/or the construction of improvements may include water lines, sewer lines, sewage disposal systems, gas lines, roads, curbs, gutters, sidewalks, and other land improvements necessary to prepare the site for the construction of affordable units. (2019 Allocation = \$1,737,391 and Prior year rollover = \$6,882,904)
	<b>Target Date</b>	12/31/2019
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	low to moderate income families and individuals

	<b>Location Description</b>	citywide
	<b>Planned Activities</b>	Funds will be awarded to qualified affordable housing developers through a competitive selection process to rehabilitate or construct affordable housing.
<b>13</b>	<b>Project Name</b>	HOME CHDO
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Development of New Rental Housing
	<b>Needs Addressed</b>	Affordable Housing Neighborhood Stabilization
	<b>Funding</b>	HOME: \$372,139
	<b>Description</b>	Required 15% HOME program CHDO set-aside to address affordable rental housing and homeownership development = \$372,139
	<b>Target Date</b>	12/31/2019
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	
	<b>Location Description</b>	citywide
	<b>Planned Activities</b>	Development of rental housing and homerownership.
<b>14</b>	<b>Project Name</b>	Direct Homebuyer Soft Second Mortgage Program
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Provide New Homebuyer Assistance
	<b>Needs Addressed</b>	Affordable Housing Neighborhood Stabilization
	<b>Funding</b>	CDBG: \$407,590
	<b>Description</b>	This project will provide funding totaling \$4.2 million dollars for a First-Time Homebuyers Program. First-Time Homebuyer Eligibility requirements apply. The total household income for individuals and families cannot exceed 80% of the Median Family Income (MFI). (2018 = \$3,792,410, 2019 = \$407,590)
	<b>Target Date</b>	12/31/2019

	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	HUThe <i>Direct Homebuyer Assistance Program</i> will provide down payment and closing costs subsidies to approximately 12 additional eligible first-time homebuyers with the 2019 CDBG funds added to this activity. Subsidies bridge the gap between the purchase price of the home and the maximum first mortgage loan amount. Subsidies also include closing costs. All Homebuyers receiving subsidies must meet the HUD Income Guidelines, up 80%AMI.
	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	Planned activities associated with the Direct Homebuyer Soft Second Mortgage program will include gap financing, down payment and closing cost assistance. Single family residential properties must be located in Orleans parish. Homes purchased by first-time homebuyers must be in compliance with HUD's Housing Quality Standards, the City of New Orleans Housing Code, and the International Residential Code. Purchased properties may be newly constructed or renovated homes.

## **AP-50 Geographic Distribution – 91.220(f)**

### **Description of the geographic areas of the entitlement (including areas of low-income and minority concentration) where assistance will be directed**

The strategic goal of allocating HUD funds is to award funding (through the NOFA process) that supports the development of affordable housing throughout the city of New Orleans, primarily targeting the city's most vulnerable populations. OCD's continued mission is to build and rebuild vibrant sustainable neighborhoods throughout the City. OCD's Placed-Based Areas (PBA) approach, utilizes strategic initiatives to link and leverage investments and partners. Consistent with the CNO's 2016 Assessment of Fair Housing (AFH) plan, which identifies Racially Economic/Concentrated areas of Poverty (RE/CAP), the City's PBA's incorporates the principle that a vibrant, sustainable neighborhood contains an array of resources for its residents including but not limited to housing, jobs, transportation, education, community centers, libraries, transit, shopping areas, cultural activities, goods and services. PBA areas are listed below.

In addition, funds from Continuum of Care (CoC) programs such as HOPWA and ESG will be distributed citywide or in the case of HOPWA throughout the Eligible Metropolitan Area (6 parishes). An estimated **60%** of the CDBG funds will be distributed to place-based areas as explained below and at least approximately **80%** of HOME funds being directed toward place based areas based on need.

### **Geographic Distribution**

<b>Target Area</b>	<b>Percentage of Funds</b>
Pontchartrain Park	
CENTRAL CITY	
Citywide	
Gerttown	
Seventh Ward	
Hollygrove	
Mid City	
BW Cooper	
St. Roch	
Lower Ninth Ward	
Riverview/Landry	
N.O. East	

**Table 8 - Geographic Distribution**

## **Rationale for the priorities for allocating investments geographically**

The City of New Orleans has benefited from significant infusions of federal funding to facilitate recovery efforts. It has adopted a Place-Based Area Strategy, which is designed to make investments in areas that are in need of public subsidy to reach their full potential and that have or will have other investments that can be leveraged with city funds. These priorities will help stabilize neighborhoods vulnerable to gentrification by preserving existing ownership and affordable rental housing and developing affordable homeownership and rental housing. For Example: OCD's 2018 Affordable Housing NOFA supporting the development of new affordable rental units in Choice Neighborhood Initiatives (CNI) and High Opportunity Areas awarding funding to 13 organizations, to produce 452 units. The 2018 Affordable Housing initiative provided \$10 million in funding, focusing on CNI/High Opportunity areas, that are in part inclusive of PBA's.

## **Discussion**

The place-based strategic areas and their boundaries are:

**Mid-City** - Tulane Avenue - . Carrollton Avenue, N. Carrollton Avenue – Bienville Street - S. Broad Avenue

**B. W. Cooper** – S. Claiborne Avenue – Napoleon Avenue - S. Broad Avenue - Washington Avenue – Earhart Boulevard

**River View Landry** – Mardi Gras Boulevard – Mississippi River – Opelousas Street – Elmira Street – Patterson Avenue – Leboeuf Street - Sumpter Court

**Hollygrove** – S. Carrollton Avenue – S. Claiborne Avenue – Monticello Street – Palmetto Avenue – Cherry Street – Dixon Street – Mistletoe Street- Hamilton Street– Pontchartrain Expressway (Interstate-10)

**New Orleans East** – Read Boulevard – Morrison Avenue – Vanderkloot Drive – Hayne Boulevard – Bullard Avenue – Interstate-10

**7th Ward** – St. Claude Avenue, N. Rampart Street – Esplanade Avenue – N. Broad Avenue – Florida Avenue – Elysian Fields Avenue

**Lower Ninth Ward** – St. Claude Ave., Bayou Bienvenue, Industrial Canal, Jackson Barracks

**Pontchartrain Park** – Chef Menteur Highway, Gentilly Boulevard – St. Roch Avenue - Leon C. Simon Avenue– France Road

**Central City** – Louisiana Avenue – S. Claiborne Avenue – Martin Luther King Boulevard – Oretha Castle Haley Boulevard – Philip Street – S. Saratoga Street



**St. Roch** – Elysian Fields Avenue – Hope Street – Press Street – St. Claude Avenue

**Gert Town** – S. Carrollton Avenue – Pontchartrain Expressway – S. Broad Street – Dart Street

## Affordable Housing

### AP-55 Affordable Housing – 91.220(g)

#### Introduction

All New and Existing Homes HOME Purchase Price Limit for Orleans Parish: Unadjusted medium Value for Orleans Parish = \$230,000 Existing & \$239,900 New.

units	new	95%	existing	95%
1	233,000	\$221,350	\$233,000	\$221,350
2	\$298,000	\$283,100	\$298,000	\$283,100
3	\$339,000	\$32,050	\$353,000	\$335,350
4	\$420,000	\$399,000	\$438,000	\$416,100

One Year Goals for the Number of Households to be Supported	
Homeless	45
Non-Homeless	110
Special-Needs	115
Total	270

**Table 9 - One Year Goals for Affordable Housing by Support Requirement**

One Year Goals for the Number of Households Supported Through	
Rental Assistance	487
The Production of New Units	155
Rehab of Existing Units	155
Acquisition of Existing Units	0
Total	797

**Table 10 - One Year Goals for Affordable Housing by Support Type**

#### Discussion

The City will ensure that the use of HOME funds to provide access to quality, secure housing. The City will also ensure not to exceed 95 percent of the median purchase price for the New Orleans area as published by HUD for existing single family housing, or as determined through market analysis. This will be accomplished by utilizing the HUD-published after-rehabilitation value limit established at 92.254(a)(2)(iii).:

The City will also utilize Neighborhood Housing Improvement Funds (NHIF) to stabilize neighborhoods.

## **AP-60 Public Housing – 91.220(h)**

### **Introduction**

HANO's 5-Year and Annual Public Housing Agency (PHA) Plans provide a ready source for interested parties to locate basic PHA policies, rules, and requirements concerning the PHA's operations, programs, and services, and informs HUD, families served by the PHA, and members of the public of the PHA's mission, goals and objectives for serving the needs of low-income families.

### **Actions planned during the next year to address the needs to public housing**

In the upcoming fiscal year, HANO will implement a variety of strategies to address the shortage of affordable housing as reflected in the Agency's waiting list statistics and in its Statement of Housing Needs. HANO's strategies emanate from the Agency's proposed 5-Year Plan goals and objectives and are aligned with HUD's strategic framework. They are also consistent with the City of New Orleans' Consolidated Plan and link to many of the broader community strategies currently underway.

Core strategies include: maximizing affordable housing opportunities through continuous program improvements and management efficiencies; leveraging additional resources to replace public housing units and implement mixed-finance, mixed-income redevelopment; and generating new housing opportunities by applying for additional vouchers should they become available – including special purpose vouchers for targeted groups such as the elderly, disabled, veterans, and the homeless.

### **Actions to encourage public housing residents to become more involved in management and participate in homeownership**

Collaborating with partnering entities as well with community agencies, HANO's Client Services Department assists residents in becoming self-sufficient through a continuum of social services, career training, educational development, financial fitness, recreation, health, and wellness programs. The agency's Homeownership and Family Self-Sufficiency Programs assist residents to become first-time homeowners, providing support through all phases of the homebuyer process. These collective efforts are reinforced by three core strategies: partnering with economic development groups and employers to increase economic opportunity; maximizing Section 3 and local hiring for HANO projects and contracts; and providing funding to support job training.

Since the Homeownership Program's inception in 1999 through May of 2019, HANO has helped to facilitate 452 closings for first-time homebuyers. While HANO is very proud of the progress made thus far, we recognize there are still many challenges faced by our residents. There is an extremely limited supply of decent homes for sale that are affordably priced for our clients. Also, with skyrocketing insurance rates and other escalating property expenses, many residents are faced with high mortgage premiums. HANO will collaborate closely with policymaking bodies and partners in all sectors to confront these challenges while assisting families on the path to homeownership. We will also use our

scattered site inventory as an important resource to create more affordable homeownership opportunities for New Orleans families.

With respect to management involvement, HANO continuously engages residents in developing its agency plans, shaping public housing and voucher policies, and in implementing its redevelopment and revitalization initiatives. Venues include Resident Advisory Board meetings, public hearings, stakeholder workshops, community and neighborhood meetings, as well as master planning forums, working teams, and design charrettes associated with HANO's various redevelopment initiatives.

**If the PHA is designated as troubled, describe the manner in which financial assistance will be provided or other assistance**

N/A

#### **Discussion**

N/A

## **AP-65 Homeless and Other Special Needs Activities – 91.220(i)**

### **Introduction**

Building on the success of reaching “functional zero” in veterans’ homelessness, the City will pursue the same goal for family, youth and chronic homelessness through a coordinated, multifaceted effort. Many actions to improve the effectiveness of homeless services will be included.

The City will integrate its housing work across sectors, aligning its work across City departments and agencies and with external partners to coordinate the development of housing investment plans with external housing partners, such as the Interagency Council on Homelessness, Greater New Orleans Housing Alliance, New Orleans Regional AIDS Planning Council, LHC, and philanthropic partners, among others.

### **Describe the jurisdictions one-year goals and actions for reducing and ending homelessness including**

#### **Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs**

The City has retooled its homeless Crisis Response System to coordinate services and reorient programs to a Housing First approach that emphasizes rapid connection to permanent housing, while mitigating the negative experience of homelessness. Action items for this process were to expand centralized intake to increase access to services, working with UNITY and the agencies of the Continuum of Care to identify constituents living on the streets or in abandoned and unsafe dwellings, address needs and services specific to identified sub-populations of homeless constituents, and ensure unsheltered clients establish immediate linkages to low barrier transitional shelters, safe havens, and emergency shelters, while also connecting them with permanent housing resources.

### **Goals**

1. Decreasing the number of unsheltered homeless
2. Decreasing the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to permanent supportive housing, and affordable housing units. Utilize Homeless prevention for individuals and/or families that are in imminent danger of becoming homeless

## **Addressing the emergency shelter and transitional housing needs of homeless persons**

New Orleans is one of the few cities in the U.S. in need of additional emergency shelter beds. Through use of its ESG funds, the City will invest in maintaining the beds that are currently available and will use other resources such as private philanthropic dollars to bring additional low barrier transitional and shelter beds online. Also to address the shortage of emergency shelter beds, the City in partnership with the Downtown Development District (DDD), and the Authority (Convention Center) have invested in the funding of a 100-bed, 24 hour/7 days a week, Low Barrier Shelter for homeless men and women. The overall goal is to provide a safe community environment within which homeless individuals can be engaged, connected to essential stabilization services, sheltered and supported while they rapidly move to appropriate housing.

Through consultation with agencies of the CoC, ESG funding priorities recommendation was made to meet goals based upon the community needs:

7. Shelter Operations is limited to the greatest of 60% of ESG funding to assure continued operation of existing shelter beds.
8. Rapid Rehousing and homelessness prevention 40 to 60% of ESG funding to be used for:
  - Rapid Rehousing: financial assistance to bridge the move from shelter or streets to permanent housing.
  - Prevention: short –term rental and utility assistance : legal assistance to prevent eviction

### **3. Homeless Management Information Systems (HMIS) 10% of ESG funding**

**Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again**

The City is in the 8th year of implementing the Mayor’s Ten-Year Plan to End Homelessness. Among the City and CoC’s goals is the targeted use of data to coordinate services toward performance-based outcomes. The City’s Data Committee uses data to assess the needs of the homeless community, to evaluate the manner in which we are addressing those needs, and to realign services towards the most effective and efficient means to that end. Through its NOFA process, the City of New Orleans will require cross-sector collaboration in order to provide the necessary wraparound services (e.g. job training, using Medicaid and other sources of income to pay for client services) that are essential for long lasting housing outcomes. The City has established a coordinated intake and a universal assessment tool (VI-SPDAT) that will allow us to do progressive engagement, which allows for better targeting the

use of federal funds.

The City uses the Emergency Solutions Grant and State Emergency Solutions Grant to fund Rapid Re-housing activities, which are activities to help homeless individuals and families move into permanent housing. These funds minimize an individual's time between the street and a voucher to move into housing. They also help individuals develop the resources to maintain permanent affordable housing. In conjunction with these efforts, the City is increasing the availability of permanent supportive housing, affordable housing, and exploring opportunities to reorganize existing housing stock to better serve the needs of homeless constituents.

The goal is to continue implementing our Ten Year Plan to End Homelessness, applying the same focus and best practices to not only veterans but also those chronically homeless, youth, and families. And, to support the use of navigators to assist homeless individuals and families in connecting to supportive services tailored to their needs and completing necessary paperwork to determine eligibility and gain access to mainstream assistance programs, such as TANF.

**Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); or, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs.**

The City will work with partners to expand or maintain emergency shelter capacity for homeless families and other special populations. The City's priority is to re-house homeless clients living on the streets or in shelters. Through HUD, the City of New Orleans provides Emergency Solutions Grant (ESG) and State Emergency Solutions Grant (SESG) funding to sub-recipients to provide case management services and outreach services to homeless persons living on the streets of Orleans Parish. The outreach worker and case managers develop Individual Service Plans for the homeless, which aids in meeting their needs and the ultimate goal of obtaining permanent housing. ESG and SESG also fund the operation of shelters. The shelters provide case management services to their residents and assist the clients in meeting their needs (permanent housing and supportive services). Those clients who are threatened with homelessness due to an eviction or utility disconnect notices are also aided with ESG and SESG funds. These clients are eligible for homeless prevention services which include rent/utility assistance as well as legal intervention services. The City is retooling its discharge planning to prevent people being discharged into homelessness from public institutions. Clients being discharged are assessed through the VI-SPDAT and referred to housing options based upon the clients' need. Toward the goal of economic security, the City is linking homeless constituents with resources across local, state, and federal systems, including particular focus on income-related benefits, developing capacity for job training among provider agencies via collaboration with the City Workforce Investment Board and the business sector.

## **Discussion**

Case management and outreach services, provided by ESG sub-recipients to prevent homelessness for individuals/families provide a holistic approach, setting individual service plans with the goal of permanent housing.



**AP-70 HOPWA Goals– 91.220 (I)(3)**

One year goals for the number of households to be provided housing through the use of HOPWA for:	
Short-term rent, mortgage, and utility assistance to prevent homelessness of the individual or family	250
Tenant-based rental assistance	115
Units provided in permanent housing facilities developed, leased, or operated with HOPWA funds	0
Units provided in transitional short-term housing facilities developed, leased, or operated with HOPWA funds	180
Total	545

## **AP-75 Barriers to affordable housing – 91.220(j)**

### **Introduction:**

The City has taken a hands on approach to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing. Through the development of the 2016 Assessment of Fair Housing Plan (AFH), the City and HANO addresses the multitude of barriers and has set goals in the AFH to remove these barriers. The AFH is consistent with the City's 2017-2021 Consolidated Plan (CP).

### **Actions it planned to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment**

In order to remove or ameliorate the negative effects that serve as barriers to affordable housing, the City of New Orleans developed the Assessment of Fair Housing Plan in joint with the Housing Authority of New Orleans (HANO), a task force of citizens, non-profit organizations and community leaders to address the Fair Housing Act's AFFH Ruling. And the New Orleans Comprehensive Zoning Ordinance (CZO) effective August 12, 2015 establishes some guidelines for land use.

The City also partnered in a broad-based initiative that produced a community-led 10 year housing plan, Housing NOLA released December 10, 2016. This housing initiative establishes goals and strategies to create affordable housing, help strengthen our investments, our partners and our resources. The 10 year HousingNOLA Plan lays out how our community can provide high-quality housing for individuals and families of all income levels throughout the City.

The CNO Neighborhood Participation Plan (NNP) Program for Land Use actions will provide timely notification of any proposed land use action affecting a neighborhood and provide the opportunity for meaningful neighborhood review of and comment on such proposals. The City Charter calls for "a system of organized and effective neighborhood participation in land use decisions and other issues that affect quality of life (Land Use Policy 28:898-906). The City will regulate land use to support safe, vibrant neighborhoods and preserve historic properties by collaborating with city department such as, the Historic District Landmark Commission, Safety and Permits, Parks and Parkways, and the Vieux Carre' Commission.

**Discussion:**

The City will continue to review project marketing and continue outreach to special needs organizations as part of the marketing effort for all projects. It will also continue to ensure compliance with Section 3 and DBE requirements and provide appropriate training and technical assistance to funding applicants and recipients and program administrative staff.

The City will utilize City funds to finance the retrofitting of homes of low income persons with disabilities in order to enable them to remain in their homes.

The City will continue to administer programs such as the Soft Second Homebuyer Assistance program in a manner that enables low income renters to build equity and become homeowners anywhere in the City.

The City has worked with the City Planning Commission to provide input and comments on the New Orleans Comprehensive Zoning Ordinance (CZO) effective August 12, 2015 which establishes guidelines for reasonable accommodation for persons with disabilities.

The City will continue its NOLA for Life initiative which is designed to enhance public safety through justice and police reforms and by creating jobs and opportunities for disadvantaged youth and dedicating resources to revitalizing neighborhoods.

The City will continue to prioritize and encourage the development of housing for persons with special needs by providing additional points to applicants for funding who include housing for persons with special needs.

The City will prioritize activities that improve occupied housing conditions for low income renters and homeowners.

The City will enhance its citizen education and outreach efforts to make citizens aware of their rights and remedies under the Fair Housing Laws.

The City will continue its efforts to provide job training and provide recreational activities and leadership programs for disadvantaged youth.

The City will continue its efforts to eliminate homelessness by 2022 through the efforts of the Interagency Council on Homelessness.

The City, with the U.S. Department of Veterans Affairs will open and operate a services “drop in center” for homeless persons to provide comprehensive medical and social services and referrals at a single site.

## **AP-85 Other Actions – 91.220(k)**

### **Introduction:**

**Goal #1:** Support development of new affordable rental & homeownership opportunities in less than one (1) year. In August 2018 OCD released a \$10 million Affordable Rental NOFA, awarding 13 organizations to produce 452 units. In addition, in March 2019 OCD launched a \$4.2 million for direct Soft-Second Mortgage Program (SSMP), processing 16 applications to date and 11 closings.

**Goal #2:** Lower barriers to expanded affordable housing in high-opportunity areas through inclusive strategies in less than one (1) year. The 2018 Affordable Rental NOFA funded 13 organizations in high-opportunity areas (HOA): Bywater, Mid-City, Tremé/Lafitte, Lower-Garden District & Iberville/Lafitte. These HOA's provide places where jobs are relatively plentiful and access to education, healthcare, and other amenities is close at hand. In addition, OCD meets its goal of lowering barriers to expand affordable housing, addressing the challenges of gentrification in these HOA's.

**Goal #3:** Preserve affordability and improve quality of existing rental & homeownership opportunities in less than one (1) year

**Goal #4:** Expand efforts in creating equitable healthy housing that recognizes the direct connections between healthy housing and quality of life in less than one (1) year. OCD continues its collaboration with the LA Healthy Homes & Childhood Lead Poisoning Prevention Program.

**Goal #5:** Stabilize neighborhoods vulnerable to gentrification by preserving existing ownership and affordable rental housing, as well as, developing affordable homeownership and rental housing in less than one (1) year. In June 2019 OCD released the Owner-Occupied Rehabilitation (OOR) NOFA with programs for Substantial Rehabilitation, Health & Safety, Home Modification Program and a Paint Program.

**Goal #6:** Expand access to opportunity and promote mobility by leveraging the AFH process and other fair housing principles in less than one (1) year

**Goal #7:** Reduce housing segregation and discrimination by aggressively conducting fair housing education and enforcement activities, in coordination with fair housing organizations. In April 2019, to celebrate National Fair Housing Month, OCD collaborated closely with the Greater New Orleans Fair Housing Action Center (GNOFHAC) providing outreach for a fair housing training for small landlords and participating in a book reading by Mayor Cantrell at the East New Orleans Library to children, addressing fair housing.

**Goal #8:** Increase accessibility for vulnerable populations in 1-3 years

**Goal #9:** Ensure that internal policies and practices advance access and mobility for groups with significant challenges in accessing safe and affordable housing including people with disabilities, people

with limited English proficiency, and people with criminal records. In 2019 OCD continues to collaborate with the CNO's Human Relations Commission to develop a Language Access Plan (LAP). The LAP template provides an excellent path to increasing access for the Limited English Proficiency (LEP) population.

### **Actions planned to address obstacles to meeting underserved needs**

The largest obstacle to reaching the underserved is the City's economic structure which makes it difficult to provide jobs with wages high enough to support a family. This obstacle is made more challenging because the economic structure has become technologically driven. The City of New Orleans, in partnership with the Foundation for Louisiana (FFL), has secured the services of Foresite Group to design a fiber optic network to connect public facilities across New Orleans and help the city be better positioned for the future. The partnership between FFL and the City of New Orleans is supported by the Ford Foundation as part of their work on Internet freedom by promoting digital rights and access for citizens through improved technology for the public interest. Foresite Group has committed to contracting with two disadvantaged business enterprises (or DBEs) in New Orleans, as well as engaging in other workforce opportunities for the benefit of residents of New Orleans.

The City's Placed-Based Area Strategy has contributed to important investments in underserved areas but also requires some re-thinking as parts of some PBAs are now seeing increasing market activity and rising home prices. Specifically, property values and rents are climbing quickly in parts of Mid-City, Central City, the 7th Ward, and St. Roch. Community Development Block Grant (CDBG) funds are often used to fund the public investments in these neighborhoods, and their use must affirmatively further fair housing.

Other obstacles are:

1. Lowering barriers to expand affordable housing in high opportunity areas through inclusive strategies
2. Reducing housing segregation and discrimination through education and enforcement
3. Advancing access and mobility for vulnerable populations
4. Prioritizing public investments in transit, schools, housing, parks
5. Housing that recognizes the direct connections between healthy housing and quality of life
6. Stabilizing neighborhoods vulnerable to gentrification by preserving existing and developing
7. Providing reliable access to multiple transportation options to transit-dependent populations

## **Actions planned to foster and maintain affordable housing**

OCD will promote and preserve homeownership through its homebuyer development and owner-occupied housing rehab program. The affordable rental program is geared toward those who are extremely low income thus ensuring that they have a place to live that is decent and affordable. OCD will continue to monitor those properties which have received HOME funds in the past to make sure that they are still in compliance with the current housing codes. In the NOFA selection criteria, OCD encourages organizations that provide ideas on how to implement longer regulatory and affordability periods and will consider funding innovative concepts on a pilot basis. An example is the community land trust (CLT) concept which typically provides affordable housing by owning land and buildings, holding the land portion of the parcel in trust, and selling the buildings to families or individuals. Home buyers enter into a long-term land lease with the trust for the use of the land and agree to a shared-equity provision, should they decide to sell the home in the future. Family members and/or the CLT have the first option to repurchase the building when the homeowner chooses to sell. The model works to preserve both existing residential units and new construction on CLT land. CLTs also provide rental housing and offer ownership opportunities in multi-family housing cooperatives.

OCD will support development and preserve affordable homeownership through its homebuyer and owner-occupied housing rehab program. The affordable rental program is geared toward those who are extremely low income thus ensuring that they have a place to live in which is decent and affordable. OCD will continue to monitor those properties which have received HOME funds in the past to make sure they are in compliance with current housing codes. Along with expanding access to opportunity and promote mobility by leveraging the AFH process and other fair housing principles which will increase accessibility for vulnerable populations.

The City will continue to address the goals identified in the 2017-2021 Consolidated and 2016 Assessment of Fair Housing (AFH) Plans to meet the goals to lower barriers to expand affordable housing. In 2018 through the "Choice Neighborhoods Initiative" (CNI), OCD funded the development of over forty properties in the high opportunity neighborhoods of Treme and Mid-City and assisted first-time homebuyers.

The City will continue to address the goals identified in the 2017-2021 Consolidated and 2016 Assessment of Fair Housing (AFH) Plans to meet the goals to lower barriers to expand affordable housing. In 2018 through the "Choice Neighborhoods Initiative" (CNI), OCD funded the development to produce 452 affordable rental units in the High Opportunity Areas: Bywater, Mid-City, Treme/Lafitte, Lower-Garden District & Iberville/Lafitte, as well as, assisted to date 11 soft-second mortgage program (SSMP) first-time homebuyers.

### **Actions planned to reduce lead-based paint hazards**

OCD will continue to use its lead-based policy of ensuring that every house that is rehabbed under its auspices is free from lead –based paint contamination. The documentation, when applicable, will include copies of the lead-based paint risk assessment, the notification of lead hazards, the clearance report and the lead hazard reduction notice. When the lead-based regulations do not apply to a site or a project OCD will document under which exemption it does not apply. The project files verifying OCD lead hazard response activity will be made available to HUD upon request.

In 2017, the City's Health Department received a HUD Lead and Healthy Homes grant to support lead remediation and other efforts to improve environmental conditions in conjunction with the Louisiana Department of Health and Hospitals, for a three year HUD Lead Remediation and Healthy Homes grant (Nov. 2016 – Oct. 2019) to support lead remediation and healthy homes efforts to improve environmental conditions in qualified housing throughout the state. To date in the New Orleans area, the LA Healthy Homes & Childhood Lead Poisoning Prevention Program has Investigated 62 properties, of which, 18 underwent remediation protocols, 11 are pending and 33 did not qualify.

### **Actions planned to reduce the number of poverty-level families**

The 2016 completion and approval of the AFFH rule can be reasonably expected to achieve a material positive change of poverty-level families in disparities in housing needs and in access to opportunity; replacing segregated living patterns with truly integrated and balanced living patterns; transforming racially or ethnically areas of poverty into areas of opportunity.

In addition, empowering youth through the Job initiative will provide valuable learning opportunities for young people to learn rules of employment and valuable like skills which aide in decreasing the reduce the number of poverty-level families in our communities.

### **Actions planned to develop institutional structure**

OCD will strive to ensure that all entities that receive funding and also those that apply for funding understand that these limited resources must be used carefully and wisely. OCD will stress in all of its communications the goals that the Fundamentals, Leveraging, and Outcomes of each project will be weighed not only during the application and selection process but after funds are rewarded. Those organizations that cannot fulfill their contractual duties will lose their funding. It is also incumbent upon OCD to ensure that organizations completely comprehend what is expected of them and must make agencies aware of any training opportunities that may arise in addition to providing training on either on one-on-one basis or in periodic group sessions.

## **Actions planned to enhance coordination between public and private housing and social service agencies**

The citizen participation process utilized in developing the AFFH Plan has opened the dialogue between OCD, its non-profit partners, financial institutions, for-profit organizations, other governmental units, and community stakeholders and residents by allowing everyone to understand the rationale behind the formation of priority needs, goals and objectives. The limitations of city government both financial and legal have been discussed. The obstacles faced by agencies charged with addressing the problems faced by residents have been heard and will be taken into account on developing future NOFAs and Plans. Organizations will receive training to expand their capacity and specific activities such as the Assessment of Fair Housing Approach.



## Program Specific Requirements

### AP-90 Program Specific Requirements – 91.220(I)(1,2,4)

#### Introduction:

#### Community Development Block Grant Program (CDBG)

##### Reference 24 CFR 91.220(I)(1)

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

1. The total amount of program income that will have been received before the start of the next program year and that has not yet been reprogrammed	0
2. The amount of proceeds from section 108 loan guarantees that will be used during the year to address the priority needs and specific objectives identified in the grantee's strategic plan.	0
3. The amount of surplus funds from urban renewal settlements	0
4. The amount of any grant funds returned to the line of credit for which the planned use has not been included in a prior statement or plan	0
5. The amount of income from float-funded activities	0
<b>Total Program Income:</b>	<b>0</b>

#### Other CDBG Requirements

1. The amount of urgent need activities	0
2. The estimated percentage of CDBG funds that will be used for activities that benefit persons of low and moderate income. Overall Benefit - A consecutive period of one, two or three years may be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons of low and moderate income. Specify the years covered that include this Annual Action Plan.	100.00%

**HOME Investment Partnership Program (HOME)**  
**Reference 24 CFR 91.220(l)(2)**

1. A description of other forms of investment being used beyond those identified in Section 92.205 is as follows:

**Not applicable. The CNO does not currently use other forms of investments outside of those identified in Section 92.205.**

2. A description of the guidelines that will be used for resale or recapture of HOME funds when used for homebuyer activities as required in 92.254, is as follows:

Under HOME funding, the CNO ensures and provides Affordable Housing for low-income households for an appropriate “period of affordability”. Through HUD required options, “Resale”: HOME-Assisted household sold prior to the period of affordability, property must be re-sold to low-income household or “Recapture”: the property can be sold without income eligibility, with a portion or all of the funds used to subsidize the purchase of another HOME-Assisted eligible household.

The amount of funds subject to recapture is the direct subsidy received by the homebuyer. This includes down payment assistance, closing costs, or other HOME assistance provided directly to the homebuyer and/or the difference between the fair market value of the property and a reduced sales price attributable to HOME development assistance. Development subsidies cannot be subject to recapture since the homebuyer did not realize a direct benefit from the funds. Additionally, “direct subsidy” needs to be defined within the policy.

Upon review, CNO determined that the “Recapture” provision meets the needs of the community, fostering a greater degree of economic integration within neighborhoods and provide the greatest choice of assisted housing for low income households. By comparison, the “Resale” option requires that an assisted property always remain available to low income households, limiting neighborhood diversity.

3. A description of the guidelines for resale or recapture that ensures the affordability of units acquired with HOME funds? See 24 CFR 92.254(a)(4) are as follows:

The following definitions describe guidelines for “Resale” or “Recapture” that ensures affordability of units acquired with HOME funds for CNO implementation:

- **Net Proceeds:** The sales price less the amount to pay off all loans secured by the property that prime the CNO’s Loan plus closing.
- **Earned Second Mortgage Subsidy:** The CNO’s loan is reduced according to the following formula: The CNO’s loan shall be reduced on the last day of each calendar month by a fractional amount the numerator of which shall be one (1) and the denominator shall be the result of multiplying the number of years of the Period of Affordability times twelve (12). For example, if the Period of

Affordability is fifteen (15) years, the fraction shall be one (1) over fifteen (15) times twelve (12), or one (1) over one hundred eighty (180), *i.e.*, 1/180th.

- **Recapture Amount:** The amount necessary to repay the loan made by the CNO to Borrower reduced by the Earned Second Mortgage Subsidy and the CNO's right to recover and be paid such amount. The right of recapture shall accrue in favor of the CNO in the event the Property ceases to be the principal residence of the Borrower for the duration of the Period of Affordability through private or public sale or otherwise.
- **Homeowner Investment:** The total amount of the Borrower's down payment and capital improvement investment made subsequent to the purchase of the Property.
- **HOME Contract Provisions:** The following specific provisions apply and are incorporated in the CNO's Contracts which requires signature of Borrower: The Borrower shall maintain the Property as his or her principal place of residence for the entire Period of Affordability assigned to the Property. The Period of Affordability for the Property is 5-15 years. In the event the Borrower becomes in default of any other terms and conditions of this mortgage or any mortgage which primes this mortgage, the City shall be paid the full Net Proceeds of any private or public sale of the Property up to the original principal balance of the Loan from the City to the Borrower without any reduction of the principal balance by the Earned Second Mortgage Subsidy. In the event (i) the Property ceases to be the principal residence of the Borrower as a result of the sale of the Property by the Borrower during the Period of Affordability and (ii) the Net Proceeds are adequate to repay the City's Loan reduced by the Earned Second Mortgage Subsidy plus enable the Borrower to recover the Homeowner Investment, the City shall be paid the full recapture amount out of the Net Proceeds of such sale. In the event (i) the Property ceases to be the principal residence of the Borrower as a result of the sale of the Property by the Borrower during the Period of Affordability and (ii) the Net Proceeds are not adequate to repay the City's Loan reduced by the Earned Second Mortgage Subsidy plus to enable the Borrower to recover the Investment, the Net Proceeds shall be divided proportionally as set forth in the following mathematical formulas: 
$$\frac{\text{HOME Investment}}{\text{HOME Investment} + \text{Homeowner investment}} \times \text{Net Proceeds} = \text{HOME amount to be recaptured}$$
$$\frac{\text{Homeowner investment}}{\text{HOME Investment} + \text{Homeowner investment}} \times \text{Net Proceeds} = \text{amount to homeowner}$$

4. Plans for using HOME funds to refinance existing debt secured by multifamily housing that is rehabilitated with HOME funds along with a description of the refinancing guidelines required that will be used under 24 CFR 92.206(b), are as follows:

Not Applicable

**Emergency Solutions Grant (ESG)**  
**Reference 91.220(l)(4)**

1. Include written standards for providing ESG assistance (may include as attachment)

Service providers will deliver ESG-funded re-housing services to homeless residents of the City of New Orleans. Those households will be assessed for eligibility and barriers to housing as a part of eligibility determination. Required documentation will be collected at time of intake. Services will be delivered and documented in accordance with standards set forth in statute, rule and contracted requirements.

*1.) Standard policies and procedures for evaluating individuals' and families' eligibility for assistance under ESG.*

- The City of New Orleans will contract for re-housing services aimed at households which fit the category 1 definition of homelessness under the HEARTH Act. Providers will be expected to first target families with dependents and youth (ages 18-24) who are living on the streets of Orleans Parish.
  - Providers will be asked to obtain required documentation, by first attempting to get third-party verification of homelessness status; the second option for verification would be a case manager verification of homelessness status; and the third option would be a self-report verification of homelessness along with a justification of the efforts made and the reasons for a lack of success in obtaining third-party or case manager verification of homelessness status.
  - Verification of resources will also be required to determine the level of need of service applications. Households with income that are at or below 30 percent of area median income will be the primary targets for these re-housing services. Eligibility determination will take place during the intake process of the homeless service providers awarded funds to administer this program on prescribed forms developed by OCD.
2. If the Continuum of Care has established centralized or coordinated assessment system that meets HUD requirements, describe that centralized or coordinated assessment system.

The City of New Orleans along with the CoC utilized a centralized system for assessing the housing and service needs of homeless people for HPRP. The City will collaborate with the lead CoC to develop a centralized approach to servicing clients for the new ESG.

3. Identify the process for making sub-awards and describe how the ESG allocation available to private nonprofit organizations (including community and faith-based organizations).

The City of New Orleans plans to release request for proposals through the Super NOFA process for the second ESG allocation. It will be publicized via advertisement in the Times Picayune Newspaper, on City website, announced at New Orleans Interagency council meetings and emailed to all prior

year sub-recipients, as well as any other agencies that express an interest. Prospective sub-recipients will have approximately 1 month after notification to apply. The General Packet for the NOFA will include all the pertinent information contained in the new ESG guidelines and regulations, the definition, type of services and target population to be served with the funds. Copies of the proposal will be provided to the ESG review committee, who will review and score all applications. The ESG committee will forward the award recommendation to the Selection Committee who approval the awardees based upon their score, experience and capacity to administer the services according to the Emergency Solutions Grant Interim Rule. The selection committee consists of the following members:

1. The City's Chief Financial Officer or a designee
2. The First Deputy Mayor-Chief Administrative Officer, or a designee
3. The employee who will manage and monitor the contract
4. The manager of the User Entity requesting the service, or a designee
5. A professional from within local government who possesses expertise in the relevant field

If the jurisdiction is unable to meet the homeless participation requirement in 24 CFR 576.405(a), the jurisdiction must specify its plan for reaching out to and consulting with homeless or formerly homeless individuals in considering policies and funding decisions regarding facilities and services funded under ESG.

Sub-recipients will be required to meet the participation requirement in § 576.405(a).

It can be a formerly homeless person on their board of directors or currently working within the organization. Sub-recipients must show proof of the participation requirement. Also formerly homeless participation is achieved through the New Orleans Interagency Council on Homelessness governance committee. The NOICH has two seats for formerly homeless persons.

#### **Describe performance standards for evaluating ESG.**

The development of standards is a collaboration of the CoC's input. Within the New Orleans Interagency Council on Homelessness there is a Data Committee coming up with these standards as well as a performance measure system for the entire CoC. The goal is to reduce homelessness and will include:

- Timely and accurate collection of both required and optional HMIS data
- Targeting those that need the assistance the most using a standard coordinated assessment
- Proposed versus actual number of individuals & families served
- Outcomes such as increasing housing stability, shortened stays in emergency and/or transitional shelters, facilitated access to affordable permanent housing

*LATOYA CANTRELL, MAYOR*

# Office of Community Development Citizen Participation Plan



Office of Community Development – 1340 Poydras Street, Suite 1000 – NOLA 70112

Marjorianna B. Willman, Director

(504)658-4200 <http://www.nola.gov/community-development/>

2017-2021 Citizen Participation Plan (CPP)

*Revised June 2019*

Annual Action Plan  
2019

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**Introduction:** The U.S. Department of Housing and Urban Development (HUD) requires local government grantees to adopt a Citizen Participation Plan (CPP). The CPP reflects the City of New Orleans (CNO) compliance with HUD regulations for citizen participation in all appropriate HUD programs. The City of New Orleans - Office of Community Development (OCD), along with the engagement and input of citizens, community-based organizations, financial institutions, social service providers, and more, is developing the City's 2017-2021 Consolidated Plan (CP). The CP is a five-year (5) housing and community development plan which serves as: a planning document; an application for the Department of Housing and Urban Development's (HUD) formula grants; an Annual Action Plan (AAP) strategy used to implement HUD programs; and a Consolidated Annual Performance & Evaluation Report (CAPER) that provides a basis for assessing performance. Each year, the CNO receives funding for four (4) formula grants. As a condition of receiving these allocations, the City of New Orleans must satisfy annual planning and reporting requirements outlined in HUD's federal regulations at 24 CFR Part 91.105(b). The four (4) formula grants include: the Community Development Block Grant (CDBG), the HOME Investment Partnership Grant (HOME), the Emergency Solutions Grant (ESG), and the Housing Opportunities for People Living with HIV/AIDS (HOPWA). The Citizen Participation Plan outlines the CNO's policies and procedures for obtaining public input in the planning and decision-making process associated with these HUD grants.

**Citizen Participation Plan & Outreach Methods:** The City of New Orleans (CNO) has devised specific actions to encourage participation in its affordable housing and community development programs. The **Citizen Participation Planning** process is ongoing communication between Citizens and the CNO. Stakeholders, interested groups and individuals are encouraged to provide input into all aspects of the CNO's consolidated planning activities – including assessing and identifying people/community needs, setting priorities & establishing goals, as well as, a performance evaluation. The CNO provides a continuous platform for citizens to contribute information, ideas, opinions, feedback and comments (verbal and or written) on how residents can benefit from the four (4) formula HUD grants programs. Outreach techniques to engage citizens include public hearings, stakeholder meetings, neighborhood meetings, Mayor's Budget Council District Meetings, Mayor's Office of Neighborhood Engagement Meetings, presentations to local organizations, newspaper advertisements, e-mail correspondence, radio & television announcements, individual citizen contact, website presence including the CNO's Office of

Community Development's webpage <http://www.nola.gov/community-development/> . The **Citizen Participation Planning** process encourages all citizens to engage, as well as, provide input and feedback to the CNO's Office of Community Development. Under the guidance of HUD, federal programs are designed to **primarily** benefit "low-to-moderate income" persons, who are defined as those earning less than 80% of the area median income, requiring the CNO's



Office of Community Development (OCD) to focus on obtaining maximum input and feedback from this population. Furthermore, these federal programs designed to **primarily** benefit specific populations, also identified by HUD includes: minorities, limited English proficiency (LEP) (Non-English speaking persons), Persons with disabilities, and Public Housing residents, as well as, other low-income residents of targeted revitalization areas are **encouraged** to participate in the CPP process.

**Consultation Process:** In addition to the Citizen Participation Planning process requirements, HUD regulations requires the CNO to identify **Consultation** partners (categories of organizations) to **consult** with during the Consolidated Plan's (CP) development. The CNO through its **Consultation** process consults the Housing Authority of New Orleans (HANO) regarding the process of developing and implementing the Consolidated Plan (CP), Annual Action Plan (AAP), & Consolidated Annual Evaluation & Performance Report (CAPER). Through **Consultation**, HANO is aware of activities related to the Consolidated Plan's (CP) development, as well as, makes available the CNO's Consolidated Plan (CP) at their annual public hearing for the Public Housing Authority (PHA) plan.

In addition, the City of New Orleans (CNO) and the **Housing Authority of New Orleans (HANO)** enhanced its **Consultation & Coordination** efforts in addressing public housing, assisted housing, in **jointly** completing the **2016 Assessment of Fair Housing (AFH)** to HUD November 17, 2016 <http://www.nola.gov/community-development/> . In order to lay the foundation for efforts to 'Affirmatively Further Fair Housing' (AFFH), the AFH Plan addresses more than affordable housing and discrimination on the basis of race and national origin. The CNO and HANO identified barriers to access opportunity, as well as, and addressed factors contributing to those disparities.

The City of New Orleans **Consultation** process involving affordable housing, also includes collaboration with **HousingNOLA's** expanding list of partners ([www.housingnola.com](http://www.housingnola.com)). Formed in 2015, HousingNOLA is a Ten (10) Year strategic plan managed by the Greater New Orleans Housing Alliance (GNOHA), represented by a collaborative of home builders and community development organizations advocating for the preservation and production of affordable housing. In addition, the City of New Orleans **Consultation** process includes Unity for **Greater New Orleans (Unity GNO)** and its sixty (60) member agencies, continuously working to house all of the hundreds of disabled, chronically homeless people who live on community streets and the Emergency Solutions Grants (ESG) shelters. HousingNOLA partners and Unity GNO also served as Community Stakeholders in the development of the **2016 Assessment of Fair Housing Plan (AFH) and 2016 Housing for a Resilient New Orleans Plan**.

The City of New Orleans – Office of Community Development furthers its **Consultation** process, providing continuous efforts collaborating with active HOPWA (Housing

Opportunities for People Living with HIV/AIDS) agencies such as the **CHANGE Coalition of HIV/AIDS Non-Profit & Government Entities**. Through the **Consultation** process, the CNO and CHANGE collaborates in effectively getting involved to provide Continuum of Care (COC) services, which includes HIV prevention, treatment, housing and supportive services. The CNO's Office of Community Development and CHANGE **consults** routinely, promoting and planning for the creation of additional resources for affordable housing, supportive services, medical care, as well as, additional resources to for the nearly seven thousand (7,000) persons living with HIV/AIDS (PLWHA) in the New Orleans. CHANGE was also a **Community Stakeholder** collaborating with the CNO participating in the **2016 Assessment of Fair Housing Plan (AFH) and 2016 Housing for a Resilient New Orleans Plan**.

Finally, the City of New Orleans utilizes its **Consultation** process, through collaborating with the **Greater New Orleans Fair Housing Action Center (GNOFHAC)**. GNOFHAC collaborated as a major **Community Stakeholder in the 2016 Assessment of Fair Housing Plan (AFH) and 2016 Housing for a Resilient New Orleans Plan**, contributing to Outreach techniques utilized in the Citizen Participation Plan, encouraging public input and engagement to address housing discrimination and segregation patterns in New Orleans' neighborhoods. Overall the CNO's **Citizen Participation Plan (CPP)** and **Consultation** process is ongoing, inclusive, transparent, expansive, and fluid as a direct way to engage with Citizens, encouraging participation. Providing a wide net to include all Citizens and Stakeholders, the **Citizen Participation Plan** and **Consultation** process provides a wealth of information on community resources, encouraging engagement and input from Citizens that is ultimately incorporated in the CNO's Consolidated Plan (CP), Annual Action Plan (AAP), CAPER and Assessment of Fair Housing (AFH) Plan (2017-2021 CPP Stakeholders & Resources List Appendix A) .

#### **Outreach Action Item Methods for Citizen Participation Plan Process**

The City of New Orleans (CNO) – Office of Community Development (OCD) takes the following **Actions to Encourage Citizen Input**, as an integral part of the **Citizen Participation Planning**, process:

- **Draft 2017-2021 Consolidated Plan (CP)**  
*Stakeholders Meetings & Consultation cast wide-net to Citizen Participation*  
*HUD Requirement: two (2) Public Hearings for Citizen Input & Engagement*  
*Thirty-Day (30) Review and Comments at OCD, HANO, & Libraries*
- **Draft Annual Action Plan (AAP)**  
*HUD Requirement: two (2) Public Hearings for Citizen Input & Engagement*  
*Thirty-Day (30) Draft AAP for review and comments at OCD, HANO & Libraries*
- **Notice of Funding Availability (NOFA)**  
*Public Notice in local newspaper & CNO website announcing NOFA activities, requirements and application deadlines.*

- **Draft Consolidated Application Performance & Evaluation Report (CAPER)**  
*HUD Requirement: Fifteen-Day (15) Review Period for Citizen Input*  
*Available at OCD – 1340 Poydras Street – Suite 1000 – NOLA 70112*
  
- **Public Hearings:** OCD receives **Citizen Input & Comments** during the thirty-day (30) public review period for the Consolidated Plan and Annual Action Plan. A fifteen-day (15) review period for public comment is required for the CAPER. Public Hearing Notices are advertised in the local newspaper and placed on the CNO's OCD website: <http://www.nola.gov/community-development/>. Comments received at the public hearings are included in the final plans. Citizens requiring special assistance or in need of additional information should contact OCD at (504)658-4200. The Consolidated Plan (CP), Annual Action Plan (AAP) and Consolidated Annual Performance & Evaluation Report (CAPER) are available in English; Spanish and Vietnamese upon request. Final plans are submitted to HUD and placed on the CNO website.

The City of New Orleans – Office of Community Development extracts these **Outreach Action Items Methods for Citizen Participation** as an accessible resource for **Citizens** to reference opportunities where they can provide input in the planning process.

**Plans & Reports Requiring the Citizen Participation Plan & Consultation Process:** The City of New Orleans - Office of Community Development (OCD) provides Citizens the opportunity to participate and comment on the development of the following required plans and reports submitted to Housing and Urban Development (HUD):

**The Consolidated Plan (CP):** The Consolidated Plan describes the CNO's affordable housing and community development priorities and multi-year goals based on an assessment of housing & community development needs, an assessment of housing & economic market condition, as well as, the availability of identified resources throughout the community. The CNO describes the housing and community development needs of the low-to-moderate income residents, outline strategies to meet these needs, listing resources available to implement those strategies. Citizens are encouraged to engage and provide input in the development of the CP, identifying priorities of affordable housing and community development that is incorporated into the plan. The CP also contains (5) five-year goals based upon the CNO's needs and strategies identified, serving as the benchmark which HUD evaluates the CNO's programs performance.

**The Annual Action Plan (AAP):** The Annual Action Plan is the (1) one-year portion of the Consolidated Plan (CP) that serves as the CNO's annual application to HUD to receive Community Planning Development (CPD) grant funding. The AAP sets forth annual priorities, strategies, goals and project activities in support and consistent with the Consolidated Plan (CP). The AAP includes the amount of assistance the CNO expects receives, describing specific activities and projects to be implemented during the fiscal year, as well as, actions to be undertaken to achieve goals identified in the CP. OCD sets up all housing and community

development activities in HUD's nationwide database, the Integrated Disbursement & Information System (IDIS). IDIS provides HUD with the CNO's current information regarding program activities and funding data. OCD utilizes IDIS as a reporting system of the four (4) CPD formula grant programs (HOME, CDBG, ESG & HOPWA), as well as, to draw down funding on all affordable housing and community development activities listed and **consistent** with the Consolidated Plan (CP).

**The Consolidated Annual Performance & Evaluation Report (CAPER):** The Consolidated Annual Performance & Evaluation Report describes the accomplishments of each project and activity undertaken during the previous fiscal year, including how funds were actually used and the extent to which these funds were used for activities that benefited minorities, limited English proficiency (LEP) persons, and the special-needs population, who are identified, based on HUD's income eligibility scale as being low-to-moderate income residents. The CAPER provides information on how the CNO is carrying out and meeting the performance benchmarks of housing and community development strategies, projects, and activities listed and **consistent** with the Consolidated Plan (CP).

**The Assessment of Fair Housing Plan (AFH):** The CNO & HANO's **2016 Assessment of Fair Housing Plan** was submitted and accepted by HUD, as a requirement that federal agencies and federal grantees '*Affirmatively Further Fair Housing (AFFH)*', as part of the **Fair Housing Act of 1968**. The joint effort of the CNO and HANO in developing the AFH set goals and established meaningful actions, to address combating discrimination, as well as, overcome patterns of segregation. The AFH addresses disparities in housing, transportation, education, opportunity, health, economics, as well as, the quality of life for persons' identified in the protected class: minorities, national origin, gender, special-needs population, sex, religion, and or limited English proficiency (LEP) persons. The CNO and HANO's AFH plan envelopes the AFFH rule which emphasizes expected reasonable material positive change in disparities of housing needs and in access to opportunity; replacing segregated living patterns with truly integrated and balanced living patterns; transforming racially or ethnically areas of poverty into areas of opportunity; fostering and maintaining compliance with civil rights and fair housing laws; as well as, access the contributing factors that limit choice and access for the CNO's low-income communities and communities of color to develop goals and strategies to overcome these factors.

**Consolidated Plan Consistency:** The City of New Orleans - Office of Community Development provides HUD with required planning reports that are **consistent** with goals established in the Consolidated Plan. Any organization applying for funding through OCD's Notice of Funding Availability (NOFA) process or applying directly to HUD for affordable housing and or community development activities funding is required to demonstrate those activities are **consistent** with the CNO's current Consolidated Plan. The certification process ensures all proposed affordable housing and community development activities are

**consistent** with OCD's mission statement to *“facilitate the development and preservation of quality housing, suitable living environments for persons of low-to-moderate income through strategic investments and partnerships with public, private, philanthropic, non-profit, and resident stakeholders and citizens”*. The CNO's OCD plans, & reports OCD website:

<http://www.nola.gov/community-development/> , as well as, OCD – 1340 Poydras St., 10<sup>th</sup> Floor – NOLA 70112 – (504)658-4200.

**Amendments to the Consolidated Plan or Annual Action Plan:** The CNO's Office of Community Development amends its Consolidated Plan (CP) and or Annual Action Plan (AAP) to carry out an activity not previously described or to substantially change the purpose, scope, location, or beneficiaries of an activity. Depending on the nature of the change, the amendment will be considered a substantial amendment or a minor amendment. Substantial Amendments will trigger the CNO's Citizen Participation Plan (CPP) process. If an amendment does not meet the definition of a substantial amendment, it is considered a minor amendment, included in the Annual Action Plan (AAP). Citizens who wish to provide comments on minor amendments may do so at scheduled AAP public hearings.

**Minor Amendments** are changes to the Annual Action Plan that do not meet criteria for substantial amendments and do not require the Citizen Participation Plan process are defined as administrative amendments. Examples of administrative amendments include grammatical and or structural edits that do not substantially change the scope or meaning of an activity and or changes in the coding and or eligibility determination of a project that does not change the scope or location of an activity.

**Substantial Amendments** are considered by the CNO's Office of Community Development based on the following criteria: (1) Changes to priorities in how funds are allocated, (2) Use of federal funds to undertake an activity not previously described in the Consolidated Plan (CP), (3) Changes in the use of CDBG funds from one eligible activity to another if such changes exceed 10% of the total allocation of the CNO for the year, (4) Introduction of a project (budget line item) not listed in the current AAP.

**Substantial Amendment Time Frame for Public Notice & CPP Process:** A public notice announcing a proposed Substantial Amendment to the Consolidated Plan (CP) and or Annual Action Plan (AAP) for a new activity or a substantial change will be advertised with reasonable notice of two (2) weeks in the local newspaper and placed on the CNO's website. The public notice will include the date, time, as well as, a brief description of the proposed substantial amendment and dates indicating a thirty-day (30) public comment period. Information regarding the proposed Substantial Amendment will be made available in a format accessible to persons with disabilities, as well as, limited English proficiency (LEP) persons, upon request. Citizens are encouraged to provide input and comments written or verbal during the specified thirty (30) day public review period. OCD considers any

comments or views of citizens received in writing or orally at the public hearing, in preparing a Substantial Amendment for the CP and or AAP. A summary of Citizens comments concerning the Substantial Amendment to the Consolidated Plan and or Annual Action Plan will be summarized and attached to the amendment submitted to HUD, as well as, posted on the CNO website. Views not accepted and the reasons not accepted by the CNO's OCD will also be attached.

### **Access to Citizen Participation Plan, Local Meetings, Records & Information:**

The **Citizen Participation Plan (CPP)** is available on the CNO website, OCD's office, as well as, e-mailed to Stakeholders, OCD's Registry of Community Organizations, Non-Profit Organizations, Businesses, Faith-Based Organizations, Foundations, Philanthropic Organizations, Educational Institutions, Healthcare Agencies, Advocacy Groups, Transportation, Citizens and others. The CPP is available in a format accessible to persons with disabilities, as well as, limited English proficiency (LEP), upon request. The CPP provides citizens' information on all information relative to OCD's affordable housing and community development programs (CPP Stakeholders & Resource List Appendix A).

**Public Hearings:** The City of New Orleans - Office of Community Development (OCD) provides citizens with reasonable notice of at least two (2) weeks, encouraging citizen attendance, engagement and input at public hearings. Notice of public hearings are publicized (date, time, & location) in the local newspaper, the CNO's website, as well as, e-mailed to a high volume of community stakeholders and the general public. At least two (2) public hearings are conducted with a thirty (30) day public comment period for the required draft (5) five-year Consolidated Plan (CP) and draft Annual Action Plan (AAP). In addition, OCD provides citizens with reasonable notice in the local newspaper, of at least two (2) weeks, announcing the availability to review and comment over a fifteen (15) period on the Consolidated Annual Performance & Evaluation Report (CAPER). The CAPER is made available at the front desk of OCD or e-mailed to citizens upon request. Planning documents and reports are available in a format accessible to persons with disabilities, as well as, limited English proficiency (LEP) persons, upon request. The CNO's Consolidated Plan (CP), Annual Action Plan (AAP), and Consolidated Annual Performance & Evaluation Report (CAPER) provides citizens, public agencies, stakeholders and other interested parties a reasonable opportunity to examine its contents and to submit comments. In addition, OCD has a summary of the Consolidated Plan (CP), a Stakeholders Consolidated Plan Resource list, as well as, a CP Power Point presented at public hearings for the general public to review and provide comments. The draft Consolidated Plan is also made available at the CNO's Main and Branch Libraries during the thirty (30) day comment period.

In addition, OCD announces its availability of funding for affordable housing and community development programs through its competitive Notice of Funding Availability (NOFA) process. A public notice advertised in the local newspaper, as well as, the CNO's website

over two weeks to a thirty (30) day span announcing affordable housing and community development funded activities with information on NOFA application requirements. The NOFA is released to the public with a deadline submission of applications within two weeks to thirty (30) days of the first run date in the local newspaper.

To ensure public access to all records, the City of New Orleans will make the following documents available for review:

Current and previous versions of the CNO's Citizen Participation Plan (CPP), Current and previous versions of the Consolidated Plan (CP), Current and previous versions of the Annual Action Plan (AAP), Current and previous versions of the Consolidated Annual Performance & Evaluation Report (CAPER), and Current and previous versions of the Fair Housing Assessment Plan (AFH) (formally identified as the Analysis of Impediments Plan).

Contact the Office of Community Development (OCD) – Planning & Resource Development Unit – 1340 Poydras St., 10<sup>th</sup> Floor – NOLA 70112 – Monday thru Friday 8:30am-5:00pm – (504)658-4200. Requests should be made in writing to OCD or e-mailed to the attention of [dmpearson@nola.gov](mailto:dmpearson@nola.gov). Allow OCD staff at least three (3) business days to respond. Information for OCD can also be found at the CNO's website: <http://www.nola.gov/community-development/>. Additional records related to OCD's four (4) formula HUD grant programs may be available for public review; however, it is the CNO's duty to protect any personal information of beneficiaries. Requests for records other than those listed above will be subject to the CNO's approval, requiring the Freedom of Information Act (FOIA): City Attorney's Office Public Records Request.

**Technical Assistance:** The City of New Orleans - Office of Community Development provides technical assistance to CNO residents, particularly the very-low-to-moderate income population who request such assistance for OCD's application process, as well as, general information regarding affordable housing and community development activities. Technical assistance for OCD's application process, general information, as well as, affordable housing and community development activities is also provided to Non-profit organizations, faith-based organizations, and others, serving the very-low-to-moderate income population of the CNO. For-profit organizations, businesses, developers, and others are required to state in their by-laws, an affordable housing and community development component, serving very-low-to-moderate income persons can also request technical assistance. OCD staff schedules technical assistance meetings during normal business hours. OCD staff provides technical assistance that includes discussing the criteria of the Registry of Community Organizations (Registry) and Notice of Funding Availability (NOFA) application process. Registry applications are available on the CNO's website and the latest released NOFA General Information Packet & Application is available upon request. Specific technical assistance meeting request related to affordable housing, community development services and the special needs population is provided by OCD staff. Annual workshops for HOME,



CDBG, ESG and HOPWA Program applicants to answer questions and provide technical assistance is provided by OCD staff. **OCD's technical assistance process does not result in grant funding.** Questions or technical assistance meeting request should be directed to OCD staff: (504)658-4200 or e-mail [dmpearson@nola.gov](mailto:dmpearson@nola.gov) . Additional information is available on the CNO website: <http://www.nola.gov/community-development/>

**Non-Discrimination Policy & Complaint Review Process:** The City of New Orleans – Office of Community Development provides equal opportunity for services without regard to race, color, sex, national origin, gender, religion, political affiliation, disability, and or familial status. Persons who feel that they have been discriminated against and or have a complaint can contact OCD staff at (504)658-4200, e-mail [dmpearson@nola.gov](mailto:dmpearson@nola.gov) or write Office of Community Development- Attention Planning & Resource Development Unit – New Orleans, Louisiana 70112. All complaints must include the name and address of the person(s) filing the complaint; a description of the act or acts considered to be in violation, as well as, other pertinent information which will assist in the review and resolution of the complaint. Such complaints should be filed within thirty (30) days of the alleged discriminatory act. A written response issued by the Office of Community Development's Director no later than fifteen (15) working days following the receipt of the complaint.

No person shall intimidate, threaten, coerce, or discriminate against any person because he/she has made a complaint, testified, assisted, or participated in any manner in an investigation, proceeding, or hearing to a complaint. Identity of complainants are kept confidential, except to the extent to carry out the investigations, hearings, or judicial proceedings. The City of New Orleans – Office of Community Development makes every effort to provide courteous service to everyone, providing accurate information, as well as, current information on affordable housing and community development services available in the CNO.

**Concluding Remarks:** The City of New Orleans – Office of Community Development's 2017-2021 Citizen Participation Plan (CPP) is a pathway for all **Citizens** to exercise their voice and influence decisions that affect their neighborhoods in New Orleans. The Citizen Participation Planning process is more than words on paper, it is representative New Orleans residents' expressing one vision for everyone to live in a vibrant community with a range of safe, quality housing options that are affordable, access to jobs, as well as, neighborhood amenities that support everyone's quality of life.



# Citizen Participation Plan Stakeholders & Resource List

# Appendix A

## 2017-2021 Citizen Participation Stakeholders & Resource List

### Community Leaders

- **Mayor LaToya Cantrell**  
City Hall, 1300 Perdido Street, 2<sup>nd</sup> Floor  
New Orleans, LA 70112  
(504) 658-4900  
mayor@nola.gov
- **New Orleans City Council**  
City Hall, 1300 Perdido Street, 2<sup>nd</sup> Floor  
New Orleans, LA 70112
  - Councilmember-at-Large Helena Moreno  
[morenocouncil@nola.gov](mailto:morenocouncil@nola.gov) | (504) 658-1060
  - Councilmember-at-Large Jason Rogers Williams  
[jasonwilliams@nola.gov](mailto:jasonwilliams@nola.gov) | (504) 658-1070
  - Councilmember “A” Joseph I. Giarrusso III  
[Joseph.Giarrusso@nola.gov](mailto:Joseph.Giarrusso@nola.gov) | (504) 658-1016
  - Councilmember “B” Jay H. Banks  
[Jay.Banks@nola.gov](mailto:Jay.Banks@nola.gov) | (504) 658-1020
  - Councilmember “C” Kristin Gisleson Palmer  
[Kristin.Palmer@nola.gov](mailto:Kristin.Palmer@nola.gov) | (504) 658-1030
  - Councilmember “D” Jared C. Brossett  
[councildistrictd@nola.gov](mailto:councildistrictd@nola.gov) | (504) 658-1040
  - Councilmember “E” Cyndi Nguyen  
[Cyndi.Nguyen@nola.gov](mailto:Cyndi.Nguyen@nola.gov) | (504) 658-1050

### City of New Orleans (CNO) Departments & Government Agencies

- **Mayor’s Office of Housing Policy & Community Development**  
1340 Poydras Street, 10<sup>th</sup> Floor  
New Orleans, LA 70112  
(504) 658-4200  
Marjorianna B. Willman, Director Housing Policy & Community Development  
[Marjorianna.Willman@nola.gov](mailto:Marjorianna.Willman@nola.gov)
- **Gilbert Montano, Chief Administrative Officer (CAO),**  
City Hall, 1300 Perdido Street, 9<sup>th</sup> Floor  
New Orleans, LA 70112  
(504) 658-8600 | [jphebert@nola.gov](mailto:jphebert@nola.gov)

- **Mayor's Office of Economic Development**  
1340 Poydras Street, 10<sup>th</sup> Floor  
New Orleans, LA 70112
  - Ellen M. Lee, Director  
(504) 658-4900 | [rcconwell@nola.gov](mailto:rcconwell@nola.gov)
- **Mayor's Office of Workforce Development**  
3400 Tulane Avenue  
New Orleans, LA 70119  
(504) 658-4545 | [nola.gov](http://nola.gov)
- **New Orleans Health Department (NOHD)**  
City Hall, 1300 Perdido Street, 8<sup>th</sup> Floor  
New Orleans, LA 70112  
(504) 658-2527 | [healthdepartment@nola.gov](mailto:healthdepartment@nola.gov)
- **Mayor's Office of Neighborhood Engagement**  
Ray Bolling, Director  
(504) 658-4975 | [rjbolling@nola.gov](mailto:rjbolling@nola.gov)
- **City Planning Commission**  
City Hall, 1300 Perdido Street, 7<sup>th</sup> Floor  
New Orleans, LA 70112
  - Robert D. Rivers, Executive Director  
(504) 658-7018 | [rdrivers@nola.gov](mailto:rdrivers@nola.gov)
  - Todd W. Breckman, Assistant Zoning Administrator  
(504) 658-7140 | [twbreckman@nola.gov](mailto:twbreckman@nola.gov)
- **Mayor's Office of Human Relations Commission and Equity**  
City Hall, 1300 Perdido Street, Room 8E07  
New Orleans, LA 70112
  - Vincenzo Pasquantonio, Executive Director.  
(504) 658-4942 | [Vincenzo.Pasquantonio@nola.gov](mailto:Vincenzo.Pasquantonio@nola.gov)
- **New Orleans Redevelopment Authority (NORA)**  
1409 Oretha Castle Haley Blvd.  
New Orleans, LA 70113
  - Brenda Breaux  
(504) 658-4452 | [bbreaux@nola.gov](mailto:bbreaux@nola.gov)
  - Seth Knudsen  
(504) 658-4419 | [scknudsen@nola.gov](mailto:scknudsen@nola.gov)
- **New Orleans Recreation Development Commission (NORDC)**  
5420 Franklin Avenue  
New Orleans, LA 70122
  - Larry Barabino, Jr.
  - (504) 658-3052 | [Larry.Barabino@nola.gov](mailto:Larry.Barabino@nola.gov)
- **Public Works Capital Projects**  
City Hall, 1300 Perdido Street, 6<sup>th</sup> Floor  
New Orleans, LA 70112

- Vincent A. Smith, CPA (Capital Projects Administrator)  
(504) 658-8670 | [viasmith@nola.gov](mailto:viasmith@nola.gov)
- **Department of Code Enforcement**  
1340 Poydras Street, 11th Floor  
New Orleans, LA 70112
  - Winston Reid, Director  
(504)658-5050 | [whreid@nola.gov](mailto:whreid@nola.gov)
- **Department of Public Works**  
City Hall, 1300 Perdido Street, 6<sup>th</sup> Floor  
New Orleans, LA 70112
  - Keith J. LaGrange, Director  
(504) 658-8000 or 658-8250 | [dpw@nola.gov](mailto:dpw@nola.gov)
- **One Stop Shop (Safety & Permits)**  
City Hall, 1300 Perdido Street, 7<sup>th</sup> Floor  
New Orleans, LA 70112
  - (504) 658-7100 | <http://nola.gov/onestop/>

## Housing

- **Office of Community Development**  
1340 Poydras Street, 10<sup>th</sup> Floor  
New Orleans, LA 70112  
(504) 658-4200  
<http://www.nola.gov/community-development/>
  - Jeanette Thomas-Allen  
[jnthomas@nola.gov](mailto:jnthomas@nola.gov)
- **Housing Authority of New Orleans (HANO)**  
4100 Touro Street  
New Orleans, LA 70122  
<http://www.hano.org/>
  - Gregg Fortner, Executive Director  
(504) 670-3300
  - Shelly S. Smith, Director Strategic Planning  
(504) 670-3456 | [ssmith@hano.org](mailto:ssmith@hano.org)
- **HousingNOLA**
  - 4605 S. Carrollton Avenue – Suite 160  
New Orleans, Louisiana 70119  
Ciara Stein, Program Coordinator  
(504)224-8305 [cstein@housingnola.org](mailto:cstein@housingnola.org)  
[www.housingnola.org](http://www.housingnola.org)

- **Greater New Orleans Fair Housing Action Center**  
404 Jefferson Davis Pkwy.  
New Orleans, LA 70119  
<http://www.gnofairhousing.org/>
  - Cashauna Hill, Executive Director  
(504) 596-2100 | [chill@gnofairhousing.org](mailto:chill@gnofairhousing.org)
- **Bastion New Orleans Community of Resilience**  
1917 Mirabeau Avenue  
New Orleans, LA 70112  
<http://joinbastion.org/>
  - Dylan Tete, Executive Director  
(888) 737-5577 | [dylan@joinbastion.org](mailto:dylan@joinbastion.org)
- **Crescent City Community Land Trust**  
300 N. Broad Street, Suite 208  
New Orleans, LA 70119  
<http://www.ccclt.org/>
  - Julius Kimbrough, Executive Director  
(504) 666-9466 | [info@ccclt.org](mailto:info@ccclt.org)
- **Concerned Citizens for a Better Algiers**  
1417 Nunez Street  
New Orleans, LA 70114  
<http://www.ccfaba.org/>
  - Shantrice Dial, Executive Director  
(504) 362-1066 | [shantrice@ccfbano.org](mailto:shantrice@ccfbano.org)
- **Greater New Orleans Housing Alliance (GNOHA)**  
4640 S. Carrollton Avenue  
New Orleans, LA 70119  
[http://gnoha.org/main/about\\_us](http://gnoha.org/main/about_us)
  - Andreanecia M. Morris, President/Chairman  
(504) 224-8300 | [amorris@gnoha.org](mailto:amorris@gnoha.org)
- **Gulfcoast Housing Partnership**  
1610 Oretha Castle Haley Blvd.  
New Orleans, LA 70113  
<http://www.housingpartnership.net/impact-investing/gchp/>
  - Kathy Laborde, President & CEO  
(504) 525-2505 | [laborde@gchp.net](mailto:laborde@gchp.net)
- **Jericho Road Episcopal Housing Initiative**
  - 2919 St. Charles Avenue  
New Orleans, Louisiana 70115  
Nicole Barnes, Executive Director  
(504)895-6662 | [nicolebarnes@jerichohousing.org](mailto:nicolebarnes@jerichohousing.org)

- **Southeast Louisiana Legal Services (SLLS)**  
1010 Common Street, 1400A  
New Orleans, LA 70112
  - Laura Tuggle, Executive Director  
(504) 529-1000 ext. 270 | ltuggle@slls.org
- **Historic Restoration Properties (HRI)**  
812 Gravier Street, Suite 200  
New Orleans, LA 70112  
<http://www.hriproperties.com/>
  - Josh Collen, VP Development  
(504) 525-3932 | jcollen@hriproperties.com
- **Hotel Hope**  
422 S. Broad Street  
New Orleans, LA 70125  
<http://hotelhope.org/>
  - Sr. Mary Lou Specha, PBVM  
(504) 715-9798 | mlsspecha@gmail.com
- **Louisiana Housing Alliance (LHA)**  
412 N. 4th Street, #102  
Baton Rouge, LA 70802  
(225) 381-0041 | [info@lahousingalliance.org](mailto:info@lahousingalliance.org) <http://lahousingalliance.dreamhosters.com/contact/>
- **Louisiana Housing Corporation (LHC)**  
2415 Quail Drive  
Baton Rouge, LA 70808  
<http://www.lhc.la.gov/page/low-income-housing-tax-credit>
  - Low-Income Housing Tax Credit (LIHTC)  
(888) 454-2001 | [taxcredit@lhc.la.gov](mailto:taxcredit@lhc.la.gov)
- **Mary Queen of Vietnam (MQVN)**  
4626 Alcee Fortier Blvd. #E  
New Orleans, LA 70129  
[www.mqvncdc.org](http://www.mqvncdc.org)
  - Kim Vu-Dinh, Compliance Director  
(504) 939-5279 | [vudinhk@gmail.com](mailto:vudinhk@gmail.com)
- **Preservation Alliance Rebuild Together**  
923 Tchoupitoulas Street  
New Orleans, LA 70130  
<http://www.prcno.org/programs/rebuildingtogether.php>
  - William Stoudt, Director of PRC  
[wstoudt@prcno.org](mailto:wstoudt@prcno.org)
- **Providence Community Housing**  
1050 Jefferson Davis Avenue, Suite 301  
New Orleans, LA 70125  
<http://www.providencecommunityhousing.org/>

- Terri North, Executive Director  
(504) 821-7221 | [tnorth@providence.org](mailto:tnorth@providence.org)
- **Redmellon, LLC**  
2100 Oretha Castle Blvd.  
New Orleans, LA 70113  
<http://www.redmellon.com/>
  - Neal Morris, President  
(504) 866-2798 | [nmorris@redmellon.com](mailto:nmorris@redmellon.com)
- **Roman-Bienville Homes, LLC**  
812 Gravier Street, Suite 340  
New Orleans, LA 70112  
<http://www.nevilleddevelopment.com/>
  - James E. Neville, Managing Member  
(504) 828-1253 | [jamie@nevilleddevelopment.cpm](mailto:jamie@nevilleddevelopment.cpm)
- 
- **SPB**  
2645 Toulouse Street  
New Orleans, LA 70119  
<http://www.stbernardproject.org/>
  - Liz McCartney, Director of Client Services  
(504) 277-6831 | [liz@sbpusa.org](mailto:liz@sbpusa.org)
- **New Orleans Metropolitan Association of Realtors**  
3645 N.I-10 Service Road  
Metairie, LA 70002  
(504) 885-3200 | <http://www.nomar.org/>

## Transportation

- **Regional Transit Authority (RTA)**  
2817 Canal Street  
New Orleans, LA 70119  
(504) 248-3900  
<http://www.norta.com/>
- **Ride New Orleans**  
P.O. Box 19231  
New Orleans, LA 70179  
(504) 345-8360 | [info@rideneworleans.org](mailto:info@rideneworleans.org)  
<http://rideneworleans.org/>

## Education & Schools

- **Louisiana Association of Public Charter Schools**  
1555 Poydras Street, #750

New Orleans, LA 70112  
(504) 274-3651 | [info@lacharterschools.org](mailto:info@lacharterschools.org)  
<http://lacharterschools.org/>

- **Louisiana Charter's School 2015-16 Annual Report**
  - 'Expanding Opportunities'  
<http://www.louisianabelieves.com/docs/default-source/school-choice/2015-2016-charter-annual-report.pdf?sfvrsn=9>
- **Louisiana Recovery School District**  
1615 Poydras Street, Suite 1400  
New Orleans, LA 70112  
<http://www.rsdl.net/>
  - Patrick Dobard, Superintendent  
(504) 373-6200
- **2016 Best Public Elementary Schools in NOLA**  
<https://k12.niche.com/rankings/public-elementary-schools/best-overall/m/new-orleans-metro-area/>

## Economic Development

- **The Chamber of Commerce**  
1515 Poydras Street, Suite 1010  
New Orleans, LA 70112  
<http://www.neworleanschamber.org/>
  - G. Ben Johnson, Director  
(504) 799-4260 | [bjohnson@nochamber.org](mailto:bjohnson@nochamber.org)
- **New Orleans Regional Black Chamber of Commerce**  
P.O. Box 58035  
New Orleans, LA 70158  
(504) 948-0991  
<http://norbchamber.chambermaster.com/contact/>
  - Kelisha Garrett, Director  
[kelisha.garrett@nordchamber.org](mailto:kelisha.garrett@nordchamber.org)  
6600 Plaza Drive, Suite 305  
New Orleans, LA 70127
- **Hispanic Chamber of Commerce of Louisiana (HCCL)**  
1515 Poydras Street, Suite 1010  
New Orleans, LA 70112
  - Mayra Pineda, Director  
(504) 885-4262 | [info@hccl.biz](mailto:info@hccl.biz)
- **Asian Chamber of Commerce of Louisiana (ACCL)**  
700 Camp Street  
New Orleans, LA 70129
  - Lucy Chun, Director  
(504) 810-5670 | [lucychun88@gmail.com](mailto:lucychun88@gmail.com)



- **Alliance of Minority Contractors (AMC)**  
7240 Crowder Blvd.  
New Orleans, LA 70127
  - George White  
(504) 220-9179 | [george@gwjcccontractors.com](mailto:george@gwjcccontractors.com)
- **Urban League of Greater New Orleans Contractor Resource Center**  
4640 S. Carrollton Avenue, Suite 230  
New Orleans, LA 70119
  - Frank Johnson  
(504) 620-9647 | [fjohnson@urbanleaguela.org](mailto:fjohnson@urbanleaguela.org)
- **Job-1 Workforce Development**  
3400 Tulane Avenue  
New Orleans, LA 70119
  - Brandi N. Ebanks, Policy & Program Manager  
(504) 658-4545 | [bnebanks@nola.gov](mailto:bnebanks@nola.gov)

#### Advocacy Group & Environmental Justice

- **The Deep South Center for Environmental Justice**  
2601 Gentilly Blvd.  
New Orleans, LA 70122  
<http://www.dscej.org/>
  - Dr. Beverly Wright  
(504) 816-4005

#### Planning Consultants

- **Enterprise Community Partners, Inc.**  
643 Magazine Street  
New Orleans, LA 70130
  - Michelle Whetten, VP  
(504) 561-0785 | [mwhetten@enterprisecommunity.org](mailto:mwhetten@enterprisecommunity.org)

#### Special Needs / Homeless / Seniors

- **Social Security Disability Help**  
1515 Poydras Street, Suite 1600  
New Orleans, LA 70112  
<http://www.disabilitybenefitscenter.org/social-security-disability-attorney/new-orleans>
- **Al-Anon and Alateen**  
3000 Kingman Street, #108  
Metairie, LA 70006  
(504) 888-1356 | [alanon@bellsouth.net](mailto:alanon@bellsouth.net)  
<http://www.neworleansafg.org/southshore-meetings.html>
- **Advocacy Center**  
8325 Oak Street

New Orleans, LA 70118

<http://advocacyla.org/>

- Kevin Hurstell, Director of Special Needs  
(504) 522-2337 | [khurstell@advocacyla.org](mailto:khurstell@advocacyla.org)

▪ **Americans with Disabilities Act (ADA)**

1300 Perdido Street, 1<sup>th</sup> Floor

New Orleans, LA 70112

<http://nola.gov/ada/>

- Eva Hurst, ADA Administrator  
(504) 658-4020 | [nola.gov](http://nola.gov)

▪ **CHANGE Coalition**

<https://nolahousing.wordpress.com/advocacy/>

- Dorian-Gray Alexander  
(504) 218-1423 | [doriansaddress@gmail.com](mailto:doriansaddress@gmail.com)

▪ **Brotherhood, Inc.**

1422 Kerlerec Street

New Orleans, LA 70116

<http://brotherhoodinc.org/>

- Mark E. Johnson, Executive  
(504) 947-4100 | [mjohnson@brotherhoodinc.org](mailto:mjohnson@brotherhoodinc.org)

▪ **Council on Aging**

2475 Canal Street, Suite 400

New Orleans, LA 70119

<http://www.nocoa.org/main/>

- Howard Rogers, Executive Director  
(504) 821-4121

▪ **NO/AIDS Task Force/Crescent City Care**

2601 Tulane Avenue

New Orleans, LA 70119

<http://www.noaidstaskforce.org/>

- Alice E. Reiner, Director of CCHA  
(504) 821-2601 [Alice.Reiner@crescentcarehealth.org](mailto:Alice.Reiner@crescentcarehealth.org)

▪ **Odyssey House of Louisiana**

1125 N. Tonti Street

New Orleans, LA 70119

(504) 821-9211 | [info@online.org](mailto:info@online.org)

<http://www.ohlinc.org/reach-us.html>

▪ **Unity of Greater New Orleans**

2475 Canal Street, Suite 300

New Orleans, LA 70119

<http://unitygno.org/>

- Martha Kegel, Executive Director  
(504) 821-4496 | [mkegel@unitygno.org](mailto:mkegel@unitygno.org)

## Public Safety / Universities

- **Xavier University – Student Leadership in Neighborhood Services**  
One Drexil Drive, Box #17  
University Center, Room 316  
New Orleans, LA 70125  
<http://www.xula.edu/leadership-service/max.html>
  - Typhanie Jasper-Butler, Director  
(504) 520-5133 | [ttjasper@xula.edu](mailto:ttjasper@xula.edu)
- **Loyola University – SPARK-NOLA Community Engagement & Service Program**  
6363 St. Charles Avenue  
New Orleans, LA 70118
  - Joe Deegan, Associate Minister for Service & Justice  
(504) 865-2141 | [jbdeegan@loyno.edu](mailto:jbdeegan@loyno.edu)
- **Dillard University**  
2601 Gentilly Blvd.  
New Orleans, LA 70122
  - Nick Harris, Director Community Relations  
(504) 816-4704 | [nharris@dillard.edu](mailto:nharris@dillard.edu)
- **New Orleans Police Department (NOPD)**  
715 S. Broad Street  
New Orleans, LA 70119  
(504) 821-2222  
<http://www.nola.gov/nopd/crime-data/>

## Foundations / Philanthropic Organizations / Private Sector

- **Foundation for Louisiana**  
Sherwood Forest Blvd., Suite 1000  
Baton Rouge, LA 70816
  - Lydia Cutrer, Director of Community Investment Funds  
(201) 344-6056 | [lcutrer@foundationforlouisiana.org](mailto:lcutrer@foundationforlouisiana.org)
- **Greater New Orleans Foundation (GNOF)**  
1055 St. Charles Avenue  
New Orleans, LA 70130  
<http://www.gnof.org/>
  - Cheryl Teamer, Board Chair  
(504) 598-4663 | [cheryl@gnof.org](mailto:cheryl@gnof.org)

## Lending Institutions

- **HOPE Credit Union**  
1736 Oretha Castle Haley Blvd.  
New Orleans, LA 70113  
<https://hopecu.org/>

- William Bynum, President  
(504) 581-4673 | wbynum@hopeec.org
- **ASI Federal Credit Union**  
2372 St. Claude Avenue  
New Orleans, LA 70117  
(504) 733-1733 | tsremail@asifcu.com  
<https://asifcu.org/>
- **Capital One CDC II**  
201 St. Charles Avenue, 23<sup>rd</sup> Floor  
New Orleans, LA 70170  
<https://www.capitalone.com/about/corporate-citizenship/economic-development/>
  - Mark Boucree, Senior Manager  
(504) 533-3029 | mark.boucree@capitalone.com
- **Liberty Bank & Trust Co.**  
6600 Plaza Drive  
New Orleans, LA 70127  
<http://www.libertybank.net/>
  - Patrick Guillion, President of Mortgage Lending  
(504) 240-5100 | pguillion@libertybank.net
- **NewCorp Inc. - Community Development Financial Institution (CDFI)**  
2924 St. Bernard Avenue  
New Orleans, LA 70119  
<http://www.newcorpinc.com/>
- **Whitney Bank**  
3311 Canal Street  
New Orleans, LA 70119  
<https://www.whitneybank.com/index> Sunada Brookins, Affordable Lending  
(504) 619-4144 | sunada.brookin@whitneybank.com

**The 2017-2021 Citizen Participation Plan Stakeholders & Resource List adds more participants though out the year.**