

CITY OF NEW ORLEANS
OFFICE OF COMMUNITY DEVELOPMENT

2014 CAPER
CONSOLIDATED ANNUAL PERFORMANCE
AND EVALUATION REPORT

Mitchell J. Landrieu, Mayor

Ellen M. Lee, Director of Housing Policy & Community Development

July 31, 2015

CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

By the end of 2014, New Orleans became the first major city in the nation to end homelessness among veterans as part of First Lady Michelle Obama's *Mayors Challenge to End Veteran Homelessness*. Because of this effort, the rate of homelessness in New Orleans has decreased substantially.

- In 2014, the City announced the completion of the \$52 million dollar Soft Second Mortgage Homebuyer Assistance initiative.
- Since 2012, the City has provided purchase assistance and closing cost assistance funds to 891 families who have closed on sale commitments via the Soft Second program.
- In 2014, Code Enforcement reached the highest number of hearings since more rigorous title research procedures were implemented in 2012. Code Enforcement also developed and is implementing a decision abatement tool to make post-guilty abatement decisions more quickly and rigorously.
- In collaboration with the New Orleans Redevelopment Authority (NORA), Code Enforcement has dramatically increased the number of lots being cleared and maintained, resulting in safer and more sustainable neighborhoods.
- Also in 2014, NORA sold 333 former Road Home properties, bringing the total number of former Road Home properties sold to 3,352. As of December 31st, 2014, 2,008 former Road Home properties remain on NORA's inventory.
- In 2014, NORA inspected 100% of the properties that reached their sales agreement deadline in 2014 and sent 112 cure letters to those found to be non-compliant and met its year-end target goal of returning at least 300 properties to commerce through disposition programs. In the second half of 2014 new retail and corporate developments continued progress, resulting in over 3,500 new permanent jobs, including:
 - The Office of Workforce Development assisted with recruitments efforts for retail developments such as Jack and Jakes, Circle Food Store, and Walmart, achieving an average 76% local hire rate.
 - Through the Summer Youth Program, the Office of Workforce Development put 1,307 youth to work in high-demand industries in summer 2014.
 - The Office of Workforce Development received a \$5.8 million competitive grant award from the U.S. Department of Labor to provide training in the advanced manufacturing and energy
 - Walmart opened a Gentilly location in August, following the June opening of the New Orleans East location. Together, the developments created 700 full time and part time jobs.
 - Construction began on The Beacon, the third phase of the South Market District project. The Beacon is a \$40 million project that will consist of 20,000 square feet of retail space in downtown New Orleans.
 - The City announced plans to redevelop the St. Roch Market within the St. Claude neighborhood. The building, which underwent a \$3.5 million renovation funded by the City, is scheduled to open as a fresh foods market in spring 2015.
 - The City also announced plans for construction of a new CVS/Pharmacy in the Lower 9th Ward, the first

major retail commitment in the area since Katrina.

- Renaissance RX, a locally grown startup, announced plans to complete an \$8 million headquarters expansion in downtown New Orleans. The expansion is expected to create at least 425 jobs.
- High Voltage Software announced plans to locate a new game development studio downtown, creating 80 new jobs. The City's Office of Supplier Diversity continued work creating opportunities for Disadvantaged Business Enterprises (DBEs).
- In 2014, the City committed 37%, approximately \$27.4M, of new city contracts to DBEs. This number is preliminary, as it does not include bids and RFPs for which contracts have not yet been executed. In late 2014, 24 businesses were certified as DBEs, bringing the total number of firms certified in 2014 to 102.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Acquisition/Rehabilitation of Blighted Properties	Affordable Housing	CDBG: \$	Homeowner Housing Added	Household Housing Unit	0	0		20	0	0.00%
Acquisition/Rehabilitation of Blighted Properties	Affordable Housing	CDBG: \$	Other	Other	1000	347	34.70%	1000	347	34.70%
Affordable Rental	Affordable Housing	HOME: \$	Rental units constructed	Household Housing Unit	300	100	33.33%	60	2	3.33%
Affordable Rental	Affordable Housing	HOME: \$	Rental units rehabilitated	Household Housing Unit	700	216	30.86%	140	165	117.86%
Code Enforcement	Affordable Housing	CDBG: \$	Housing Code Enforcement/Foreclosed Property Care	Household Housing Unit	15000	3200	21.33%	3000	200	6.67%
Demolitions	Affordable Housing	CDBG: \$	Buildings Demolished	Buildings	170	0	0.00%			
Economic Development	Non-Housing Community Development	CDBG: \$	Jobs created/retained	Jobs	6500	1307	20.11%			
Economic Development	Non-Housing Community Development	CDBG: \$	Other	Other	200	0	0.00%			

Homebuyer	Affordable Housing	HOME: \$	Homeowner Housing Added	Household Housing Unit	200	0	0.00%	40	0	0.00%
Homeless Assistance	Homeless	ESG: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	0	0		150	198	132.00%
Homeless Assistance	Homeless	ESG: \$	Homeless Person Overnight Shelter	Persons Assisted	7800	5965	76.47%			
Homeless Assistance	Homeless	ESG: \$	Overnight/Emergency Shelter/Transitional Housing Beds added	Beds	0	0		3595	2484	69.10%
Homeless Assistance	Homeless	ESG: \$	Homelessness Prevention	Persons Assisted	750	316	42.13%	150	227	151.33%
Homeless Assistance	Homeless	ESG: \$	HIV/AIDS Housing Operations	Household Housing Unit	0	102		0	102	
Homeless Assistance	Homeless	ESG: \$	Other	Other	875	0	0.00%			
Housing Opportunities for Persons with AIDS	Non-Homeless Special Needs	HOPWA: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	150	267	178.00%	150	61	40.67%
Housing Opportunities for Persons with AIDS	Non-Homeless Special Needs	HOPWA: \$	Housing for People with HIV/AIDS added	Household Housing Unit	1150	0	0.00%	200	0	0.00%
Housing Opportunities for Persons with AIDS	Non-Homeless Special Needs	HOPWA: \$	HIV/AIDS Housing Operations	Household Housing Unit	500	15	3.00%	0	184	

Housing Opportunities for Persons with AIDS	Non-Homeless Special Needs	HOPWA: \$	Other	Other	1000	133	13.30%			
Infrastructure and Capital Projects	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	120	0	0.00%	6	0	0.00%
Infrastructure and Capital Projects	Non-Housing Community Development	CDBG: \$	Other	Other	3	0	0.00%			
Owner-Occupied Rehabilitation	Affordable Housing	CDBG: \$ / HOME: \$	Homeowner Housing Rehabilitated	Household Housing Unit	375	142	37.87%	75	63	84.00%
Public Service	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	18750	4026	21.47%	2100	0	0.00%

Table 1 - Accomplishments – Program Year & Strategic Plan to Date

Assess how the jurisdiction's use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

CDBG funds were allocated to fund job opportunities for youth, infrastructure repairs and construction of public facilities. In 2014 the City's Department of Public Works began design specifications and let for bid street repair projects.

CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted).

91.520(a)

	CDBG	HOME	HOPWA	ESG
White	233	3	275	115
Black or African American	2,756	79	410	713
Asian	10	0	3	3
American Indian or American Native	1	0	3	1
Native Hawaiian or Other Pacific Islander	3	0	3	2
Total	3,003	82	694	834
Hispanic	31	3	53	28
Not Hispanic	58	79	1	262

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG		33,747,968	333,633
HOME		5,721,804	1,121,065
HOPWA		14,965,352	4,200,179
ESG		2,923,324	0
Other	Base Realignment & Closure	1,059,236	0
Other	Neighborhood Housing Improvement Fund	47,493,544	0
Other	Shelter Plus Care	2,538,628	0
Other	State ESG	2,441,248	0

Table 3 – Resources Made Available

Narrative

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description

Table 4 – Identify the geographic distribution and location of investments

Narrative

The geographic distribution and location of investments in 2014 was spread citywide with a special interest in the eleven Place-based neighborhoods identified in the plan.

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

In 2014, federal funds were awarded to For-profit and Non-profit Organizations who leveraged their funds utilizing Acquisition of Property, Construction and Materials, and Volunteer Labor.

ESG match requirement utilized a one-to-one award value from allowable costs incurred by the subgrantee of non-Federal funds, cash donations from non federal third parties and/or the value of a third party in-kind contributions.

Fiscal Year Summary – HOME Match	
1. Excess match from prior Federal fiscal year	973,968
2. Match contributed during current Federal fiscal year	693,195
3. Total match available for current Federal fiscal year (Line 1 plus Line 2)	1,667,163
4. Match liability for current Federal fiscal year	676,425
5. Excess match carried over to next Federal fiscal year (Line 3 minus Line 4)	990,738

Table 5 – Fiscal Year Summary - HOME Match Report

Match Contribution for the Federal Fiscal Year								
Project No. or Other ID	Date of Contribution	Cash (non-Federal sources)	Foregone Taxes, Fees, Charges	Appraised Land/Real Property	Required Infrastructure	Site Preparation, Construction Materials, Donated labor	Bond Financing	Total Match
5320	0	0	0	0	0	83,760	0	83,760
5611	0	0	0	0	0	63,660	0	63,660
5615	0	0	0	0	0	2,300	0	2,300
5634	0	4,175	0	0	0	41,840	0	46,015
5635	0	0	0	0	0	205,360	0	205,360
5903	0	0	0	0	0	170,980	0	170,980
5908	0	0	0	0	0	120,720	0	120,720
5926	0	0	0	0	0	400	0	400

Table 6 – Match Contribution for the Federal Fiscal Year

HOME MBE/WBE report

Program Income – Enter the program amounts for the reporting period				
Balance on hand at beginning of reporting period	Amount received during reporting period	Total amount expended during reporting period	Amount expended for TBRA	Balance on hand at end of reporting period
\$	\$	\$	\$	\$
0	0	0	0	0

Table 7 – Program Income

Minority Business Enterprises and Women Business Enterprises – Indicate the number and dollar value of contracts for HOME projects completed during the reporting period						
	Total	Minority Business Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Contracts						
Dollar Amount	0	0	0	0	0	0
Number	0	0	0	0	0	0
Sub-Contracts						
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0
	Total	Women Business Enterprises	Male			
Contracts						
Dollar Amount	0	0	0			
Number	0	0	0			
Sub-Contracts						
Number	0	0	0			
Dollar Amount	0	0	0			

Table 8 – Minority Business and Women Business Enterprises

Minority Owners of Rental Property – Indicate the number of HOME assisted rental property owners and the total amount of HOME funds in these rental properties assisted						
	Total	Minority Property Owners				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0

Table 9 – Minority Owners of Rental Property

Relocation and Real Property Acquisition – Indicate the number of persons displaced, the cost of relocation payments, the number of parcels acquired, and the cost of acquisition

Parcels Acquired		0	0			
Businesses Displaced		0	0			
Nonprofit Organizations Displaced		0	0			
Households Temporarily Relocated, not Displaced		0	0			
Households Displaced	Total	Minority Property Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Cost	0	0	0	0	0	0

Table 10 – Relocation and Real Property Acquisition

CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	43	69
Number of Non-Homeless households to be provided affordable housing units	97	235
Number of Special-Needs households to be provided affordable housing units	15	55
Total	155	359

Table 11 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	25	227
Number of households supported through The Production of New Units	20	0
Number of households supported through Rehab of Existing Units	275	107
Number of households supported through Acquisition of Existing Units	0	0
Total	320	334

Table 12 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

In 2014, the City's OCD Housing Division made tremendous strides in its housing programs with the assistance of our housing partners. The Homeownership Development program was slow to achieve results; however the Soft Second Mortgage Program resulted in 891 new homeowners. The City developed completed 167 Affordable Rental properties and rehabilitated 63 existing Homeowner properties. In conjunction with Crescent City Land Trust, there is a Lease-to-Purchase option available which will allow citizens who seriously wish to become homebuyers three (3) years to correct deficiencies to increase the possibility of first-time homeownership. Also in 2014 the City's goal of rehabbing existing properties, with the assistance of the Advocacy Center, completed twenty-one (21) properties requiring accessibility related modifications even with the unexpected loss of the Program Director, Mr. Charles Tubre.

Discuss how these outcomes will impact future annual action plans.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Persons Served	CDBG Actual	HOME Actual
Extremely Low-income	2	32
Low-income	1	12
Moderate-income	1	58
Total	4	102

Table 13 – Number of Persons Served

Narrative Information

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

The City has been successful with outreach by collaborating with the Continuum of Care and other service providers ensuring that outreach is being conducted daily. Outreach teams are on the grounds 5 days a week and are on call on weekends. All the emergency shelters have direct contact with the various outreach teams. All providers are using the same coordinated assessment tool, VI-SPDAT, for intake and assessment. Also, the homeless have access to the Community Resource and Referral Center (CRRC) which is a one stop shop resource and day shelter that provides resource linkage based upon the homeless needs. The CRRC provide services to veterans and non-veteran homeless and conduct intake to at least 150 individuals daily. Based upon the 2015 Point in Time count (which reflects the 2014 accomplishments, is conducted on one night Nationally), the homeless number has decreased from 1,981 individuals to 1,711.

Addressing the emergency shelter and transitional housing needs of homeless persons

Due to the lack of shelter beds, the City ESG and SESG funding was targeted to Rapid Rehousing and Shelter Operation. The funding was used as a bridge to move homeless from shelter and/or being unsheltered into permanent housing and affordable housing. Shelters funded by ESG and SESG were able to increase their bed capacity and operations. Targeting the funds and prioritization resulted in a decrease in the 2015 PIT (1,981) from the 2014 PIT (1,711) for sheltered and unsheltered count. According to Homeless Management Information System (HMIS) there are 471 emergency shelter beds in the City of New Orleans this includes 32 additional shelter beds to be used for emergency events within the City such as inclement weather.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

The City has been very successful in helping veterans and their families make the transition to permanent housing. Through collaboration and coordination, the City of New Orleans was the first community to end Veterans homelessness and have a rapid response system in place to house a Veteran and their family within 30 days of verifying Veteran status. The City accomplished this goal with the assistance of Unity of Greater New Orleans, the VA, Supportive Service for Veterans Families (SSVF) providers, HANO, active military, and the Continuum of Care service providers to provide housing resources to Veterans as well as veterans who had dishonorable discharges. All initiatives are conducted by using the Housing First Approach. The unaccompanied youth population are addressed by funding Covenant House of New Orleans. Covenant House is a shelter that provides and/or link the youth to wraparound services which is the guide to transitioning into permanent housing. Chronically homeless and families are currently being addressed with funding for Permanent Supportive Housing and Rapid Rehousing. In the 2015 PIT (which reflect 2014 accomplishments), reveals that there is a decrease in family homelessness (reduced from 130 families to 64 families) and a decrease in chronic homelessness (reduced from 472 to 414).

The City is progressing and making great stride in addressing the needs of the homeless and in transitioning the homeless into independent, permanent and affordable housing. The progression is because of the prioritization of funding, available resources and greatly because of the collaboration and coordination among partners.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

The utilization of Homeless Prevention funds allow low-income individuals and families being threaten with homelessness access to assistance that prevents housing evictions. The City funds Southeast Louisiana Legal Services to: advise and represent low-income people in legal disputes, to prevent homelessness and services, and help clients obtain affordable, subsidized housing. The City also funds an agency to address recently discharged ex-offenders obtain and secure housing. Should the agency not be able to provide assistance, a case manager is assigned to the client and links them to available services until the client is housed. A Team of medical and EMS personnel who are members of the New Orleans Interagency Council on Homelessness (NO ICH) assist the health care and mental facilities with implementing a discharged plan for clients to prevent them from being released into homelessness. The Facility schedules the client appointments before being discharged and contacts the appropriate Agency before the client is released providing a warm handoff. This discharge process has been very effective.

Currently ESG funds have provided services to thirty-five (35) discharged ex-offenders. The Agencies partnered with the Mayor's workforce re-entry initiative which assist ex-offenders in job readiness skills and workforce entry. This partnership will increase the number of clients being served.

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

The Housing Authority of New Orleans (HANO) manages and oversees residential communities and scattered site properties designed to meet the needs of low-income residents through its Public Housing Program. These communities, many of which were developed under a mixed-finance, mixed-income model, include both family housing and senior housing. HANO also administers the Housing Choice Voucher (HCV) Program which provides rental subsidy to participating landlords on behalf of voucher assisted families.

When Hurricane Katrina struck in August 2005, HANO assisted 14,129 households comprised of 8,981 (64%) voucher families and 5,148 (36%) public housing families. In Katrina's aftermath, a significant number of disaster related vouchers were allocated to provide housing assistance to displaced public housing residents and other eligible families – creating a sizeable shift in HANO's program utilization. By August of 2014, HANO assisted 19,175 households comprised of 17,355 (91%) voucher families and 1,820 (9%) public housing families. Thus, between 2005 and 2014, there was an overall increase of 5,046 households, representing a 36% rise in the number of households served by HANO. This also underscores the large shift in program utilization, with voucher families currently comprising over 90% of HANO's total assisted households.

As a major priority, HANO is engaged in ongoing capital initiatives to address severe deterioration, storm damage, and widespread inadequacy of its housing stock. Between 2005 and 2014, 3,347 new housing units were constructed at eight HANO sites: Columbia Parc (formerly St. Bernard); Faubourg Lafitte (formerly Lafitte); The Estates (formerly Desire); Fischer; Guste; River Garden (formerly St. Thomas); Harmony Oaks (formerly C.J. Peete); and Marrero Commons (formerly B.W. Cooper). As noted above, these communities are individually comprised of a mix of unit types including: public housing, project based voucher units, low-income housing tax credit units, market rate units, homeowner units, and other affordable rentals. Community facilities vary from site to site but include an array of amenities for educational programs, recreational activities, and other client services. For example, at Columbia Parc and Faubourg Lafitte historic buildings were preserved and converted for use as early childhood learning centers.

An additional 779 units are in the development pipeline and slated for completion in 2015. These projects encompass redevelopment at Iberville through the Choice Neighborhoods Initiative (CNI); as well as new construction phases at Faubourg Lafitte; Florida; and Guste. HANO is currently launching a Strategy that will utilize the Agency's 232 vacant scattered site properties (a combination of vacant lots and buildings) as a resource to expand affordable housing opportunities for the citizens of New Orleans.

HANO's Asset Management Department monitors site conditions and focuses on ensuring that HANO's third-party property management companies deliver services according to their respective contractual agreements – demonstrated by high occupancy rates, excellent curb

appeal, and timely provision of deliverables. HANO is now ranked as a Standard Performer under HUD's Public Housing Assessment System (PHAS) which evaluates the nation's 3,300 housing authorities against established criteria in areas of management operations, financial, and property conditions. The Housing Choice Voucher Program has also achieved Standard Ratings under HUD's Section Eight Management Assessment Program (SEMAP). The HCV Program has facilitated development of Iberville CNI replacement housing by allocating project-based vouchers to several scattered site housing developments as well as to the former Texaco building which was recently converted to a 112-unit senior apartment complex.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

HANO's Homeownership Program was created to assist public housing and Housing Choice Voucher (HCV) clients to become first-time homebuyers. The primary role of the Program is to provide technical and financial assistance, both directly and through referrals, guiding residents through the homebuyer preparation process and connecting them to resources such as financial fitness courses, first time homebuyer's classes, and HUD-approved lenders. Since the Homeownership Program's inception in 1999, HANO has helped to facilitate 340 closings for first-time homebuyers. This includes 31 public housing and 225 HCV residents. The remaining 84 were residents of Christopher Park, Press Park, Lafitte, and the St. Thomas, C.J. Peete, and Fischer Hope VI sites. The Homeownership Program continues to boost enrollment through multiple outreach opportunities including housing fairs, workshops, and direct marketing to clients. The Homeownership Program staff has also partnered with non-profit organizations and lending institutions to provide technical support and affordable mortgage products. Moving forward, HANO will use its Scattered Site inventory as an important resource to create more affordable homeownership opportunities for New Orleans families.

HANO has adopted a revised Employment, Training, and Contracting Policy to ensure that Section 3 hiring of low-income residents is a requirement, not simply a goal, with respect to HANO contracts. Through its Section 3 Coordinator, the Agency regularly monitors contractors, developers and other business entities to ensure access to opportunity for HANO residents. In addition to the implementation of robust monitoring protocol, in 2013 HANO created an online registry and database to provide informational access to contractors in identifying prospective Section 3 employees. Additionally, paid internship opportunities were established through the Employment, Training and Contracting Policy for HANO residents. The Agency will continue its focus on resident training and employment opportunities and ensure that there is appropriate monitoring of HANO's ongoing development projects and contracts.

With respect to management involvement, HANO continuously engages residents in developing its Agency plans, shaping public housing and voucher policies, and in implementing its

redevelopment and revitalization initiatives. Venues include Resident Advisory Board meetings, public hearings, community and neighborhood meetings, as well as master planning forums, working teams, and design charettes associated with HANO's various redevelopment initiatives.

Actions taken to provide assistance to troubled PHAs

HANO has remedied its longstanding operational deficiencies and is no longer designated as troubled. Effective July 1, 2014, HUD ended the federal receivership and returned HANO to local control. Mayor Landrieu appointed a Board of Commissioners to govern HANO and an experienced Executive Director was hired to lead the Agency's operations.

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

The City of New Orleans has gathered a task force of citizens, non-profit organizations and community leaders to address its Analysis of Impediments and affordability impediments in general. Upon completion, this task force will have developed a set of Guiding Principles to address those policies which act as barriers to affordable housing.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

The largest obstacle to reaching the underserved in the City continues to be the economic structure. Community Development Block Grant funds are used through the Mayor's Office of Economic Development to spur the growth of a diverse economy that creates good-paying jobs and provides equal access to economic prosperity. Mayor Mitch Landrieu stated, "In 2014, we continued our focus on delivering results for our citizens. Whether through major business attraction wins across the city, successful retail attraction and continued investment in our workforce development, supplier diversity and small business initiatives, we went to work to ensure New Orleans is open for business and that every citizen of New Orleans could have the opportunity to participate in the City's economic prosperity," said Aimee Quirk, Mayor Landrieu's Senior Advisor for Economic Development. "We have a strong foundation and anticipate continued progress in the coming year."

The City connects people and businesses to opportunities by building and leveraging partnerships. The City provides programs to support equal business opportunities that build social support for the youth, young at-risk population homeless and elderly the City's Office of Workforce Development. The City's Office of Workforce Development, through its JOB1 Business and Career Solutions Center, assisted over 2,800 new job seekers with employment and training services in 2014. The City's job creation efforts continued its focus on youth as well; employing 2,307 youth ages 14-21 through NOLA youth works and NORDC. In addition, the City also assisted over 2,800 new job seekers with employment and training services in 2014. The City's job creation efforts continued its focus on youth as well; employing 2,307 youth ages 14-21 through NOLA youth works and NORDC.

The City commits to service, and aspires to improve the quality of life for all residents of New Orleans.

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

OCD will continue to use its lead-based policy of ensuring that every house rehabbed under its auspices is free from lead –based contamination by providing a copy of any project file verifying lead hazard response activity to HUD upon request. The documentation includes a summary of the notification, lead hazard evaluation, lead hazard reduction, ongoing maintenance, and environmental intervention blood lead level requirements for rehabilitation, tenant based rental assistance and homebuyer and special needs activities.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

The City of New Orleans has already achieved outstanding results on the local level: veterans' homelessness is down 66% since 2012, and the City is well on its way to ending veterans' homelessness by 2015. The results are significant, particularly in a community where homelessness skyrocketed after Hurricane Katrina. However, Mayor Mitch Landrieu made ending veterans' homelessness a top priority, and in partnership with the Obama Administration, the state and non-profits.

In 2011, the City announced a Ten-Year Plan to End Homelessness and created the New Orleans Interagency Council on Homelessness to oversee its implementation. Together with 63 partner agencies and service providers that make up the Continuum of Care, the City is connecting homeless individuals and families with the essential services they need to put them back on the path towards stable, permanent housing and prosperity.

In addition, empowering youth through the Job initiative will provide valuable learning opportunities for young people to learn rules of employment and valuable like skills which aide in decreasing the possibility of homelessness in their future.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

OCD will strive to ensure that those organizations who apply for funding understand that the limited resources must be used carefully and wisely. OCD will stress in its communications the importance of understanding the Fundamental, Leveraging, and Outcomes components built into the award process. Each project funded will be weighed not only during the application and selection process but after funds have been awarded and work has begun. OCD will remove funding from any organizations that cannot fulfill their contractual duties. It is also incumbent upon OCD to ensure that organizations completely comprehend what is expected of them and must notify agencies of any available training opportunities in addition to providing technical assistance either one-on-one or periodic group sessions

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

The continuation of the 2012-2016 Consolidated Plan Steering Committee will assist in the providing continual input into the action plan/strategic plan process. The process of developing this report has opened the dialogue between OCD, its non-profit partners, financial institutions, for-profit organizations, other governmental units, and citizens by allowing everyone to understand the rationale behind the formation of priority needs, goals and objectives. The limitations of city government both financial and legal have been discussed. The obstacles faced by agencies charged with addressing the problems faced by residents have been heard and will be taken into account on developing future NOFAs. Organizations will receive training to expand their capacity and specific activities such as the development of a new Analysis of Housing Impediments.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

The City will continue to work with a number of organizations in developing an updated Analysis of Impediments (AI). The goal is to produce a thoughtful, participatory and comprehensive document that will accurately and thoroughly identify to fair housing choice

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

The City standards and procedures for monitoring activities supported with funds from HUD track all federal and state statutory and regulatory guidelines, as well as municipal legislative mandates. All State recipients, sub-recipients, grantees and awardees of HUD funds are specifically required to evidence their familiarity with and intent to be bound by all federal, state and municipal regulations applicable to the assistance provided.

In addition to the specific regulatory requirements of the particular HUD Program, and ensuring that the comprehensive planning requirements are fulfilled, through which the funding is made available, City recipients, sub-recipients, grantees and awardees are required to comply with other federal requirements.

The City uses various tools to guide the monitoring process and to ensure consistency among staff conducting monitoring. Important tools to be used in conjunction with the monitoring plan include the following: City of New Orleans HOME Policy and Procedures Manual, Form Letters, Project Portfolio Risk Assessment Protocol, Staff Relationships, Occupancy Reports, IDIS Reports, and a Monitoring Findings Database. These tools are utilized during desk reviews of information submitted by sub-recipients, job site inspections, and on-site file reviews and Agency Staff interviews by City Staff.

The emphasis may be on one or more of various monitoring tools from year-to-year. Emphasis may be placed on areas that prior monitoring reviews have identified as common compliance issues.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

Feedback is gained from our Non-Profit agencies and Sub-recipients who communicate information to the communities they serve. The priorities of the Consolidated Plan that have been addressed in the current year AAP is made mention of in various public meetings and is also made available to view and comment for 15 days prior to submission to HUD.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction’s program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

The City has not made any changes regarding the jurisdiction's program objective; the objective remains as stated in the 2012-2016 Consolidated Plan.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?	No
--	----

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

CR-50 - HOME 91.520(d)

Include the results of on-site inspections of affordable rental housing assisted under the program to determine compliance with housing codes and other applicable regulations

Please list those projects that should have been inspected on-site this program year based upon the schedule in §92.504(d). Indicate which of these were inspected and a summary of issues that were detected during the inspection. For those that were not inspected, please indicate the reason and how you will remedy the situation.

A total of 186 units were inspected in 2014. These units are listed below:

JO Ann Place Apartments: 1913, 1933, 1938, 1941 & 1961 JoAnn Place; 1981 % 1993 Murl Street

UJAAMA-St. ANN Apartments: APTS. #102, #106, #112, #203, #204, #303, #308, #316, #319

SHALOM ZONE: 1908A & 1908B FIRST STREET

CONCERNED CITIZENS OF ALGIERS-SEINE STREET DEVELOPMENT (1 & 2): 3342, 3346, 3356, 3436 & 3442 SEINE STREET

EDWARD MADISON APARTMENTS: 1473 LAFRENIERE STREET, 3523 DUPLESSIS STREET

DORGENOIS LOFTS: APARTMENT BH303

FALSTAFF APARTMENTS: APARTMENTS: F200 & 1308

LOUISIANA FREEMAN HOMES: 3121 AUDUBON STREET; 7003 COLAPISSA STREET

WISDOM MANOR: APARTMENTS: #3, #9, #13, #17, #22, #27

GREATER TREME (GTC 1 & 2): 908 NORTH ROBERTSON STREET/APT. D; 1531 DUMAINE STREET

BROTHERHOOD: 732 JACKSON AVENUE-(APT. B), 5108, 5110 & 5114 CHARTRES STREET

EFFORTS OF GRACE: APARTMENTS: #203,#207,#207.#214,#302,#309,#315

CENTRAL CITY ECONOMIC OOPPORTUNITY CORP.-HANDLEDMAN LOFTS: APARTMENTS: #203, #305,#306,#309,#401,#403,#404, #405,#40 8

WELFARE RIGHTS: APARTMENTS: 1039 MARAIS STREET/APT. 3C; 1039 MARAIS STREET/APT. 5E

HRI INCORPORATED-BYWATER ARTS LOFTS II: APARTMENTS: #103, #117, #205

DUVERNAY PLACE: APARTMENTS: #201, #205

MARTIN LUTHER KING APARTMENTS: APARTMENTS: F & J

LASALLE APARTMENTS: APARTMENTS: C & G

BLUE PLATE LOFTS: APARTMENTS: #102, #105, #118, #201, #211, #213,#221,#303,#317,#324

THE MUSES APARTMENT HOMES: APARTMENTS: #207, #213,#214,#301, #314,#407,#414

ST. JOHN BERCH MAN'S APARTMENT: APARTMENTS: #103, #105, #106, #108, #109, #111,#202,#205,#210,#216 #217,#218,#222,#224,#226, #303,#309,#326,#404,#410, #418,#502,#503,#527,#522, #601,#606,#613,#620,#628

ARMANT PLAZA: APARTMENTS: 2315B, 2319A & 2327B JACKSON AVENUE

HIS MANAGEMENT, INC/RISING SUN: APARTMENTS: #103, #108, #206, #212, #304, #307, #310

ANNUNCIATION INN: APARTMENTS: #103, #105, #109, #110, #201, #214,#217,#220,#224,#304, #309,#315,#318,#324,#405, #406,#409,#411,#506,#519, #524

Filmore Parc I & II Apartments: Filmore 1 Apts: 5231 Wilton Drive, Apt C, 5234 Apt A & 5154 Apt D St. Anthony Ave.

FILMORE II APARTMENTS Passed: 5039 WILTON DR-APT. B; 5010 ST. ANTHONY AVE.-APT. A; 1947 N. WINDSOR AVE APT. D, 5047 WILTON DR-APT. B

DELILLE INN Passed:; APARTMENTS: #102, #105, #107, #201, #203, #307,#311,#405,#407,#502,#505

GALILEE/JORDAN MANOR Passed: APARTMENTS: 2830 DRYADES STREET/ APTS. B & E

TREME COTIAGES Passed: APARTMENTS: 324 NORTH MIRO STREET; 1303 NORTH MIRO STREET; 9008 PALM STREET

FIRST EVANGELIST--OASIS VI Passed: APARTMENTS: 2328 MARTIN LUTHER KING BLVD (FRONT & BACK)

FIRST EVANGELIST-MAGNOLIA VILLA Passed: APARTMENTS: #102,#104,#108,#202,#215,#219,#223, #231,

**Provide an assessment of the jurisdiction's affirmative marketing actions for HOME units.
92.351(b)**

Non-profit agencies providing affordable housing funded by OCD actively conduct outreach to identify families in need and who qualify for affordable HOME units.

**Refer to IDIS reports to describe the amount and use of program income for projects,
including the number of projects and owner and tenant characteristics**

**Describe other actions taken to foster and maintain affordable housing. 91.220(k) (STATES
ONLY: Including the coordination of LIHTC with the development of affordable housing).
91.320(j)**

Does Not Apply

CR-55 - HOPWA 91.520(e)

Identify the number of individuals assisted and the types of assistance provided

Table for report on the one-year goals for the number of households provided housing through the use of HOPWA activities for: short-term rent, mortgage, and utility assistance payments to prevent homelessness of the individual or family; tenant-based rental assistance; and units provided in housing facilities developed, leased, or operated with HOPWA funds.

Number of Households Served Through:	One-year Goal	Actual
Short-term rent, mortgage, and utility assistance to prevent homelessness of the individual or family	250	316
Tenant-based rental assistance	55	61
Units provided in permanent housing facilities developed, leased, or operated with HOPWA funds	55	146
Units provided in transitional short-term housing facilities developed, leased, or operated with HOPWA funds	177	0

Table 14 – HOPWA Number of Households Served

Narrative

CR-60 - ESG 91.520(g) (ESG Recipients only)

ESG Supplement to the CAPER in *e-snaps*

For Paperwork Reduction Act

1. Recipient Information—All Recipients Complete

Basic Grant Information

Recipient Name	NEW ORLEANS
Organizational DUNS Number	083605688
EIN/TIN Number	726000969
Identify the Field Office	NEW ORLEANS
Identify CoC(s) in which the recipient or subrecipient(s) will provide ESG assistance	New Orleans/Jefferson Parish CoC

ESG Contact Name

Prefix
First Name
Middle Name
Last Name
Suffix
Title

ESG Contact Address

Street Address 1
Street Address 2
City
State
ZIP Code -
Phone Number
Extension
Fax Number
Email Address

ESG Secondary Contact

Prefix
First Name
Last Name
Suffix
Title
Phone Number
Extension
Email Address

2. Reporting Period—All Recipients Complete

Program Year Start Date	01/01/2014
-------------------------	------------

CAPER

31

Program Year End Date

12/31/2014

3a. Subrecipient Form – Complete one form for each subrecipient

Subrecipient or Contractor Name: The Harry Tompson Center

City: New Orleans

State: LA

Zip Code: 70112, 2304

DUNS Number: 159032023

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Faith-Based Organization

ESG Subgrant or Contract Award Amount: 1660000

Subrecipient or Contractor Name: Ozanam Inn

City: New Orleans

State: LA

Zip Code: 70130, 3703

DUNS Number: 927795898

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Faith-Based Organization

ESG Subgrant or Contract Award Amount: 190000

Subrecipient or Contractor Name: Total Community Action

City: New Orleans

State: LA

Zip Code: 70125, 1744

DUNS Number: 077889715

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 120000

Subrecipient or Contractor Name: Travelers Aid Society New Orleans

City: New Orleans

State: LA

Zip Code: 70112, 2819

DUNS Number: 065027757

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 748974

Subrecipient or Contractor Name: Covenant House New Orleans

City: New Orleans

State: LA

Zip Code: 70112, 3505

DUNS Number: 184052066

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 297500

Subrecipient or Contractor Name: New Orleans Family Justice Alliance

City: New Orleans

State: LA

Zip Code: 70113, 1912

DUNS Number: 623722525

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 260000

Subrecipient or Contractor Name: Southeast Louisiana Legal Services

City: New Orleans

State: LA

Zip Code: 70112, 2401

DUNS Number: 112260708

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 35000

CR-65 - Persons Assisted

4. Persons Served

4a. Complete for Homelessness Prevention Activities

Number of Persons in Households	Total
Adults	38
Children	51
Don't Know/Refused/Other	0
Missing Information	0
Total	89

Table 15 – Household Information for Homeless Prevention Activities

4b. Complete for Rapid Re-Housing Activities

Number of Persons in Households	Total
Adults	92
Children	10
Don't Know/Refused/Other	0
Missing Information	0
Total	102

Table 16 – Household Information for Rapid Re-Housing Activities

4c. Complete for Shelter

Number of Persons in Households	Total
Adults	559
Children	343
Don't Know/Refused/Other	0
Missing Information	0
Total	902

Table 17 – Shelter Information

4d. Street Outreach

Number of Persons in Households	Total
Adults	0
Children	0
Don't Know/Refused/Other	0
Missing Information	0
Total	0

Table 18 – Household Information for Street Outreach

4e. Totals for all Persons Served with ESG

Number of Persons in Households	Total
Adults	683
Children	404
Don't Know/Refused/Other	0
Missing Information	0
Total	1,087

Table 19 – Household Information for Persons Served with ESG

5. Gender—Complete for All Activities

	Total
Male	550
Female	535
Transgender	1
Don't Know/Refused/Other	1
Missing Information	0
Total	1,087

Table 20 - Gender Information

6. Age—Complete for All Activities

	Total
Under 18	404
18-24	141
25 and over	542
Don't Know/Refused/Other	0
Missing Information	0
Total	1,087

Table 21 – Age Information

7. Special Populations Served—Complete for All Activities

Number of Persons in Households

Subpopulation	Total	Total Persons Served – Prevention	Total Persons Served – RRH	Total Persons Served in Emergency Shelters
Veterans	40	2	4	35
Victims of Domestic Violence	49	7	10	34
Elderly	33	0	1	32
HIV/AIDS	8	0	0	8
Chronically Homeless	115	0	17	95
Persons with Disabilities:				
Severely Mentally Ill	101	1	9	93
Chronic Substance Abuse	35	0	4	31
Other Disability	83	2	5	77
Total (Unduplicated if possible)	308	14	37	261

Table 22 – Special Population Served

CR-70 – ESG 91.520(g) - Assistance Provided and Outcomes

10. Shelter Utilization

Number of New Units - Rehabbed	0
Number of New Units - Conversion	0
Total Number of bed-nights available	441
Total Number of bed-nights provided	32
Capacity Utilization	7.26%

Table 23 – Shelter Capacity

11. Project Outcomes Data measured under the performance standards developed in consultation with the CoC(s)

Consistent with sections 402(f) and 413(b) of the McKinney-Vento Act and the ESG Interim Rule, NSF will consult with the New Orleans/Jefferson Parish Continuum of Care, UNITY of Greater New Orleans (UNITY), in allocating funds for eligible activities; developing performance and written standards, coordinated entry, evaluating outcomes of ESG assisted projects and the administration and operation of the Homeless Management Information System (HMIS).

The interim rule requires NSF to coordinate and integrate, to the maximum extent practicable, ESG-funded activities with other programs targeted toward homeless people, as well as mainstream housing, health, social services, employment, education, and youth programs for which families and individuals at risk of homelessness and homeless individuals and families may be eligible. These activities will be coordinated through the New Orleans Interagency Council for the Homeless (NO ICH). Additionally the Services Providers and Professionals Association (SPPA) meeting coordinated by UNITY is utilized on a monthly basis to coordinate on policy implementation and setting ESG priorities. Performance outcomes are reviewed by the Data Committee which is a subcommittee of the NO ICH. Members are from the CoC, the City, and service providers. Outcome results are evaluated by the City's Performance and Accountability Department.

CR-75 – Expenditures

11. Expenditures

11a. ESG Expenditures for Homelessness Prevention

	Dollar Amount of Expenditures in Program Year		
	2012	2013	2014
Expenditures for Rental Assistance	0	0	0
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	0	0	0
Expenditures for Housing Relocation & Stabilization Services - Services	0	0	0
Expenditures for Homeless Prevention under Emergency Shelter Grants Program	52,315	35,000	0
Subtotal Homelessness Prevention	52,315	35,000	0

Table 24 – ESG Expenditures for Homelessness Prevention

11b. ESG Expenditures for Rapid Re-Housing

	Dollar Amount of Expenditures in Program Year		
	2012	2013	2014
Expenditures for Rental Assistance	316,629	0	0
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	0	0	0
Expenditures for Housing Relocation & Stabilization Services - Services	0	0	0
Expenditures for Homeless Assistance under Emergency Shelter Grants Program	735,074	0	0
Subtotal Rapid Re-Housing	1,051,703	0	0

Table 25 – ESG Expenditures for Rapid Re-Housing

11c. ESG Expenditures for Emergency Shelter

	Dollar Amount of Expenditures in Program Year		
	2012	2013	2014
Essential Services	0	0	0
Operations	190,373	0	0
Renovation	0	0	0
Major Rehab	0	0	0
Conversion	0	0	0
Subtotal	190,373	0	0

Table 26 – ESG Expenditures for Emergency Shelter

11d. Other Grant Expenditures

	Dollar Amount of Expenditures in Program Year		
	2012	2013	2014
HMIS	0	0	0
Administration	0	55,579	0
Street Outreach	0	0	0

Table 27 - Other Grant Expenditures

11e. Total ESG Grant Funds

Total ESG Funds Expended	2012	2013	2014
1,384,970	1,294,391	90,579	0

Table 28 - Total ESG Funds Expended

11f. Match Source

	2012	2013	2014
Other Non-ESG HUD Funds	0	0	0
Other Federal Funds	0	0	0
State Government	0	0	0
Local Government	0	0	0
Private Funds	0	0	0
Other	0	0	0
Fees	0	0	0
Program Income	0	0	0
Total Match Amount	0	0	0

Table 29 - Other Funds Expended on Eligible ESG Activities

11g. Total

Total Amount of Funds Expended on ESG Activities	2012	2013	2014
1,384,970	1,294,391	90,579	0

Table 30 - Total Amount of Funds Expended on ESG Activities