

BlightStat

City of New Orleans

November 4, 2010

Agenda

- Introductions and welcome
- Customer Service
- Inspections
- Hearings
- Abatement
- Disposition

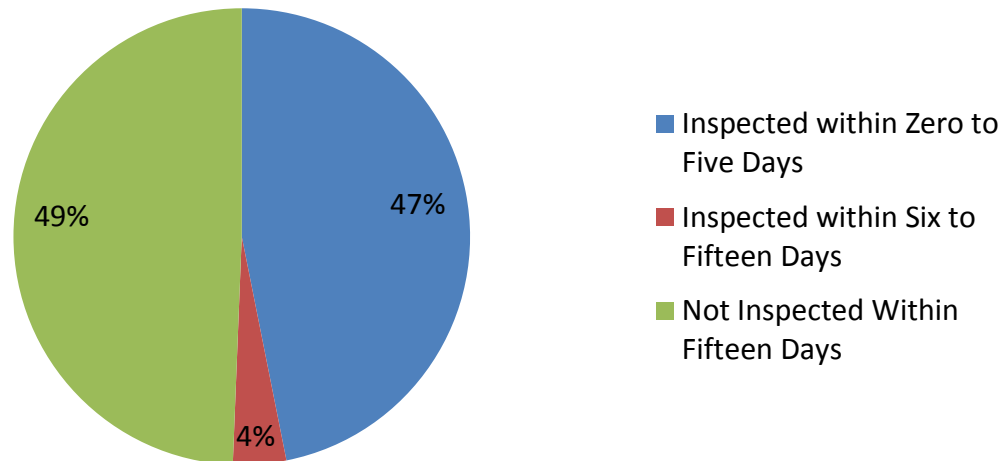
Introductions and Welcome

- On September 30, Mayor Landrieu announced his blight strategy, which pledges to reduce blighted properties by 10,000 in three years
- The blight strategy prioritizes code enforcement and code lien sales (Sheriff's sales) as City's key tool to police blighted homes, compel property owners to rehabilitate their properties, remediate blighted conditions, and foreclose and sell those properties that remain blighted
- BlightStat will be the principle vehicle that the City will use manage and monitor the implementation of the Mayor Landrieu's blight eradication strategy, and report progress to the public
- In these meetings, senior staff will meet with front-line department heads and program managers to discuss progress in meeting goals through the analysis of performance metrics
- These are working meetings, intended to provoke constructive dialogue on what's working, what's not, and what the City needs to do to improve
- BlightStat will be one of several "NOLASat" initiatives Mayor Landrieu will use to improve performance, accountability, and transparency in city government

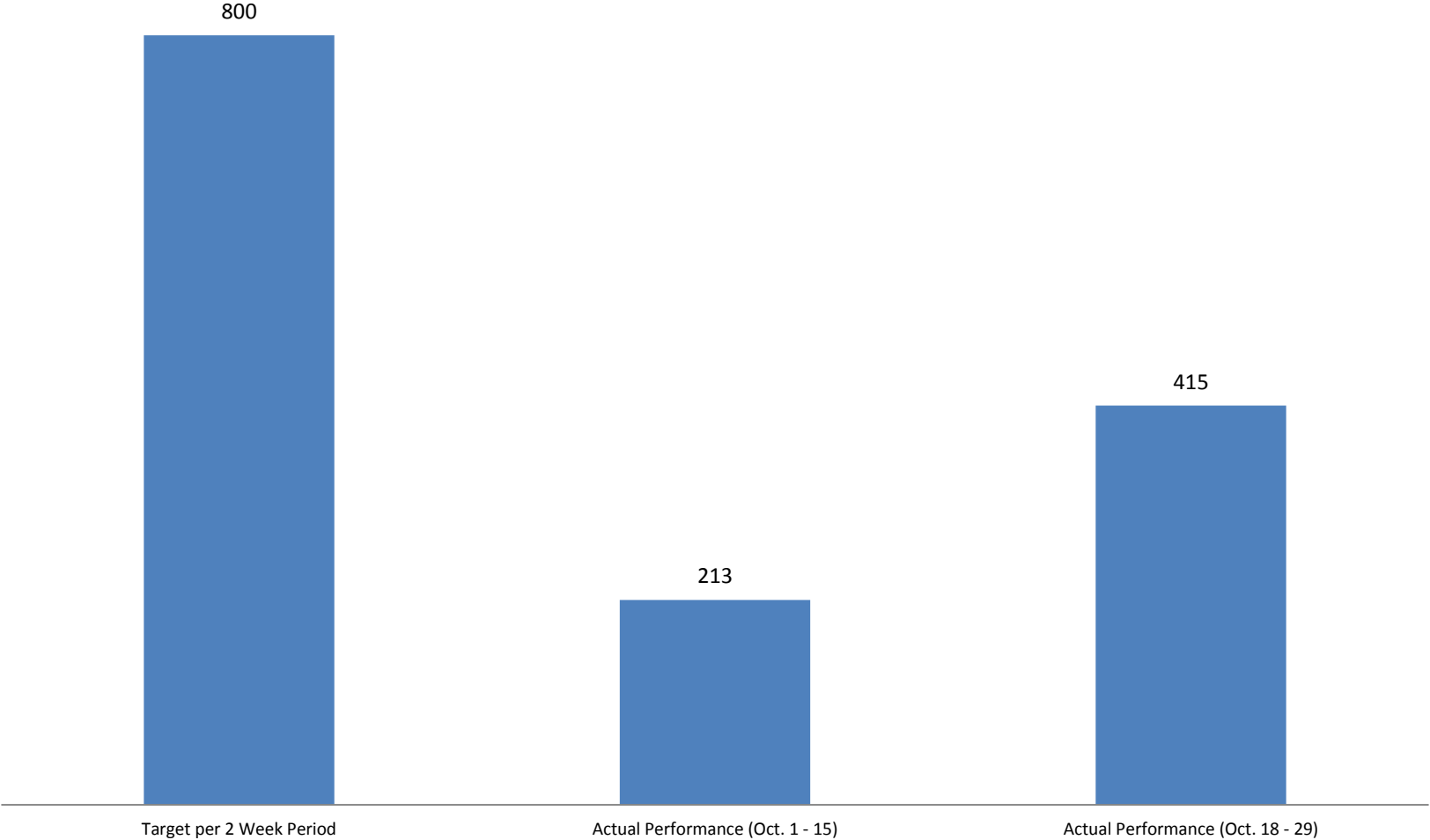
Customer Service - Code Enforcement

	Target per 2 Week Period	Actual Performance (Oct. 1 - 15)	Actual Performance (Oct. 18 - 29)
Customer Service			
Calls Recieved for Blighted Property		444	270
Calls for New Properties Requiring Inspections		123	102
Case Opened and Assigned to Inspector Within 24 Hours	100%	100%	100%

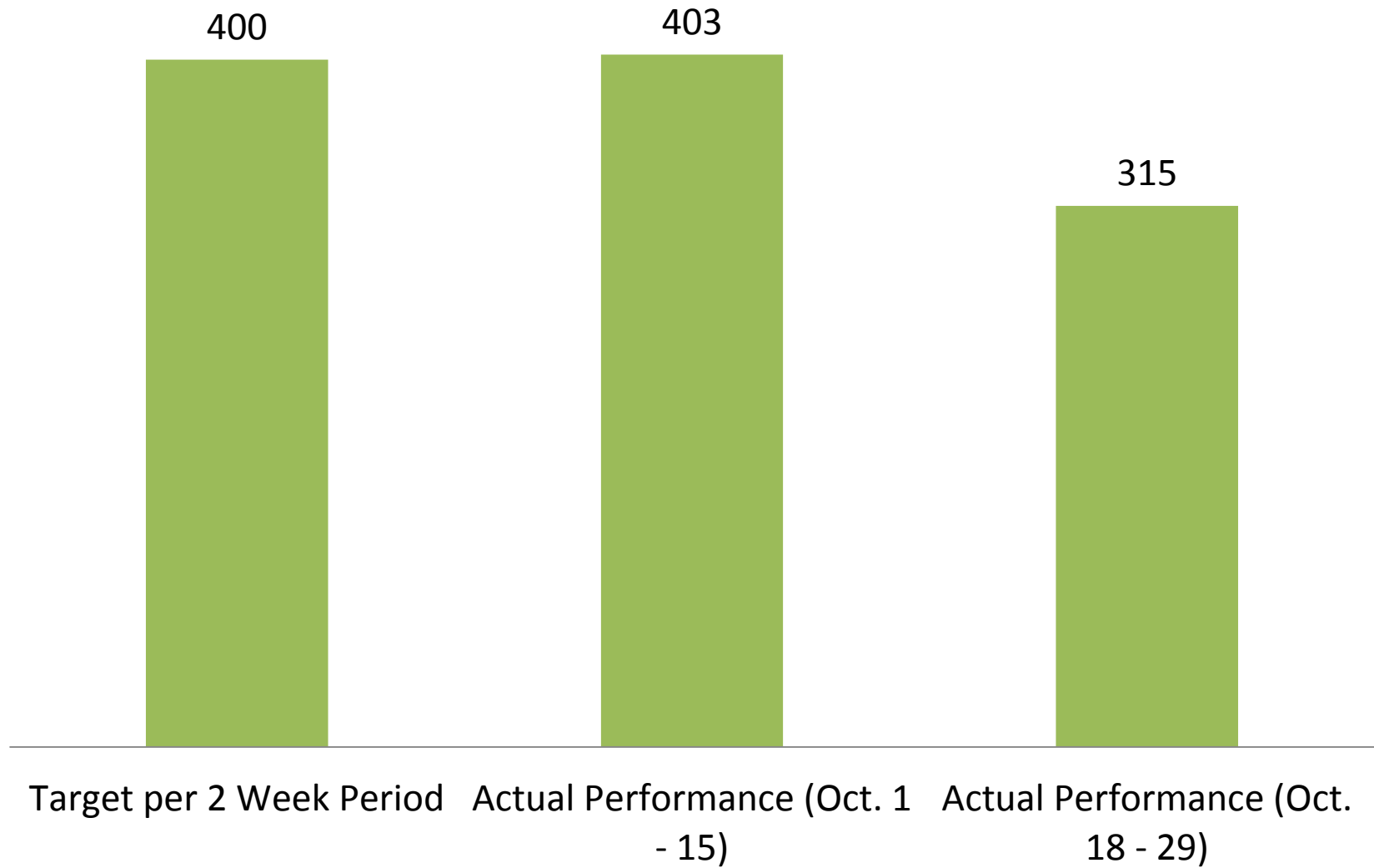
**Response Times to Customer Complaints
October 18 - 29**



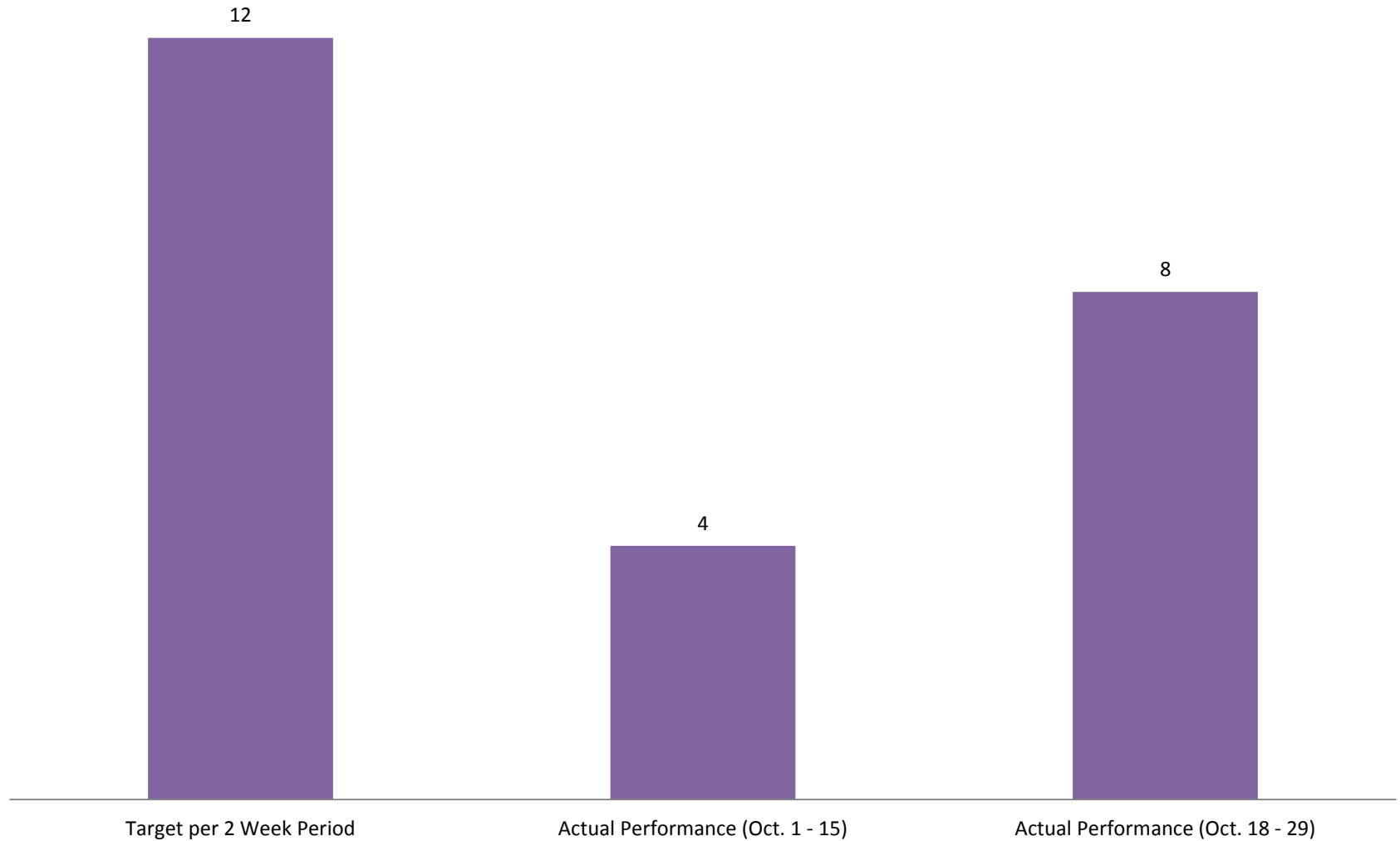
Structure Inspections



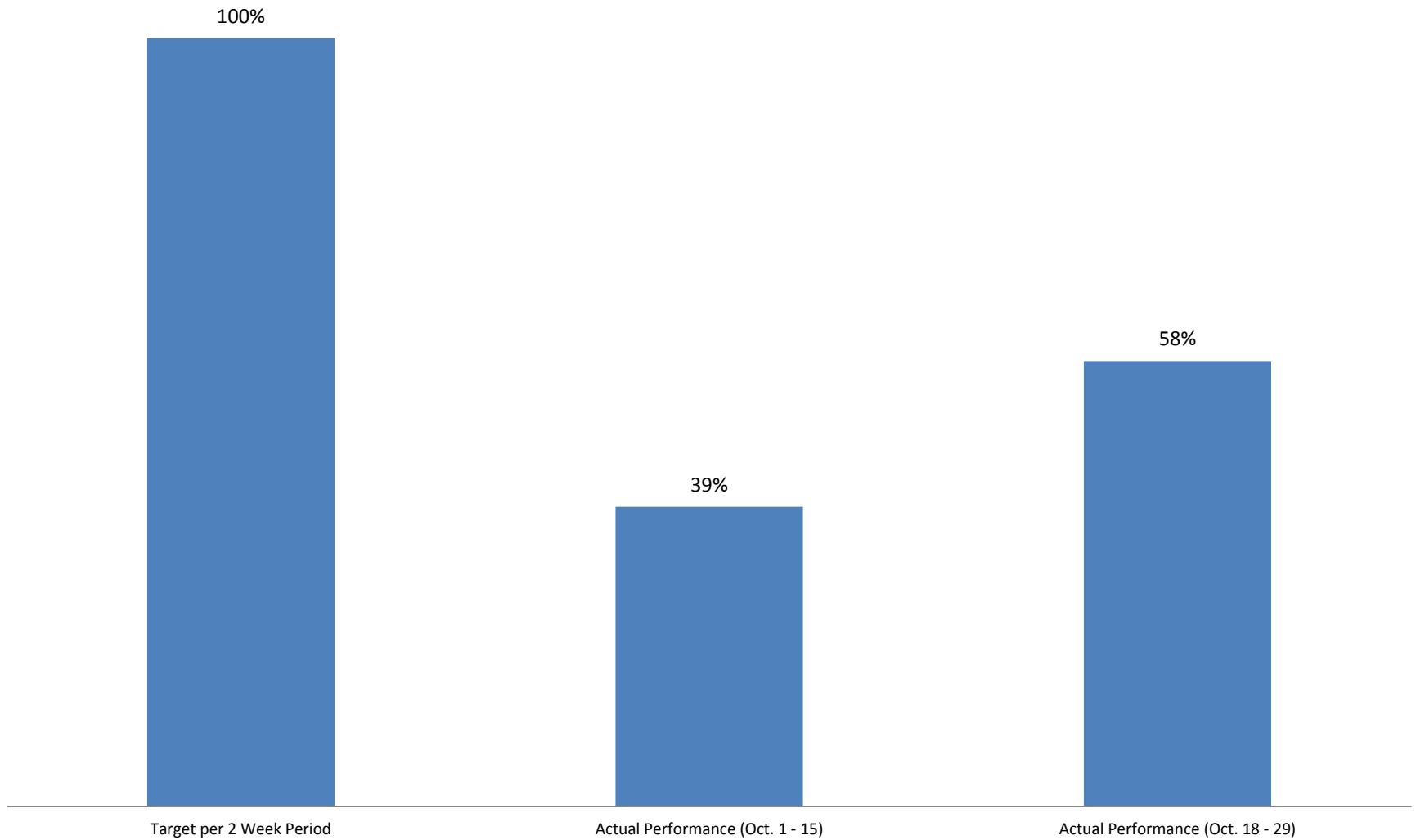
Lots Inspected



Inspections per inspector per day

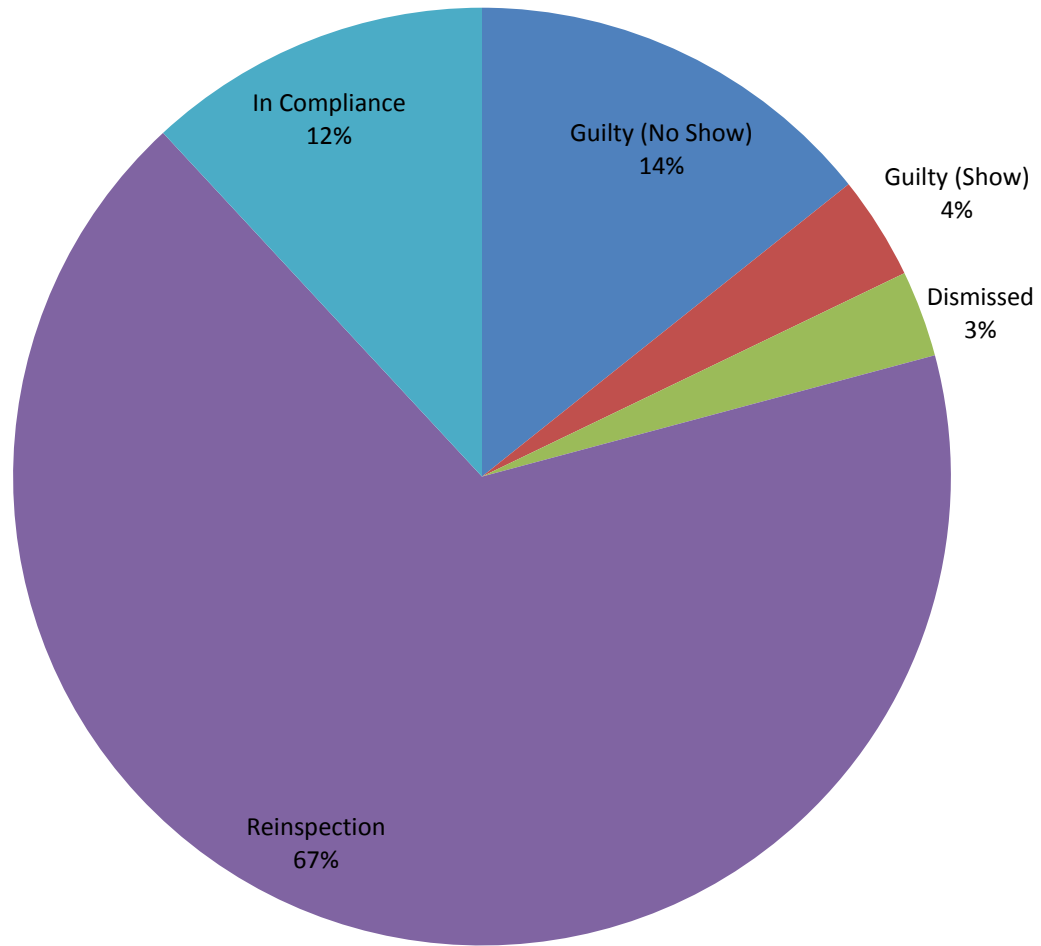


Inspections completed in Accela

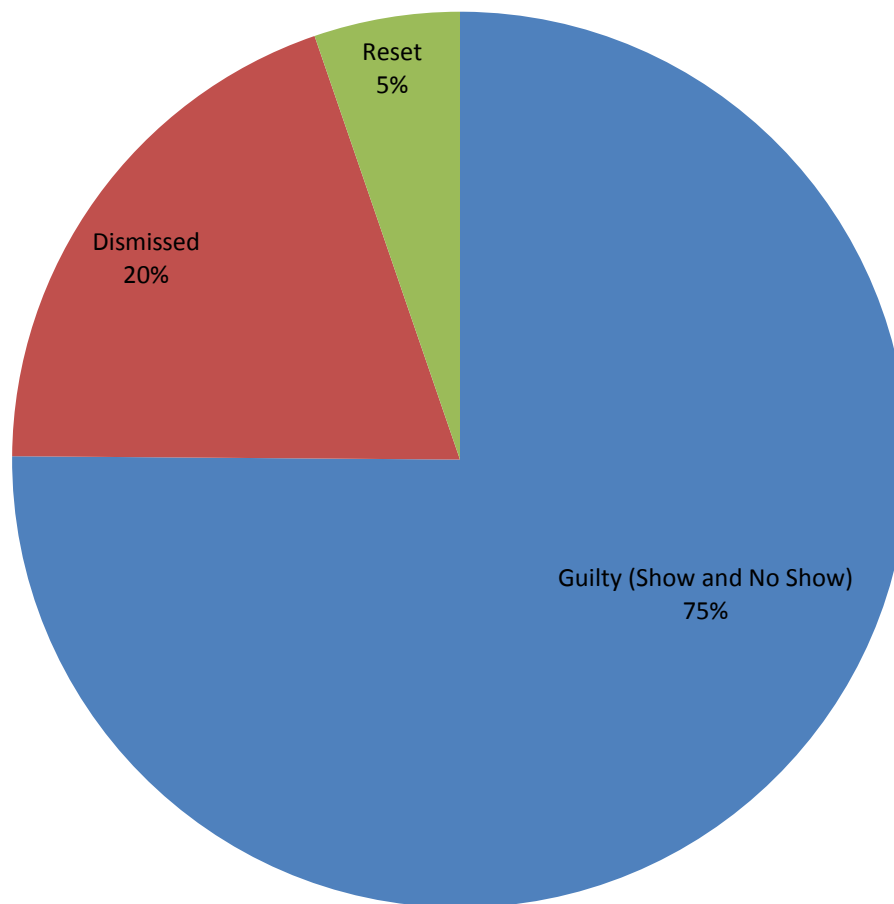


Code Enforcement Hearings

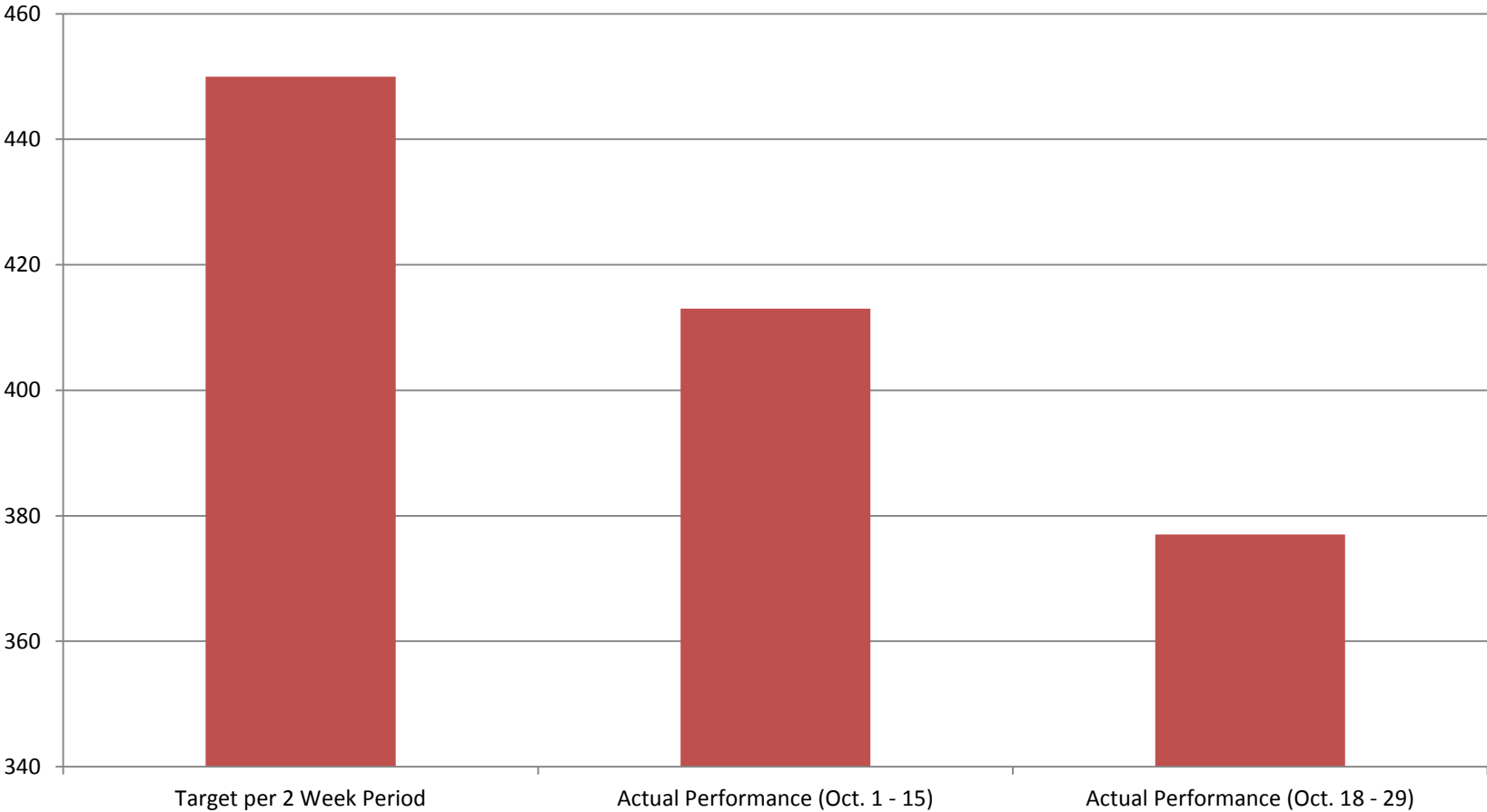
Oct 18 - 29



Health Court Hearings Oct 18 - 29



Total Combined Hearings



A total of a \$788,925 in code violation fines have been levied since October 1, 2010

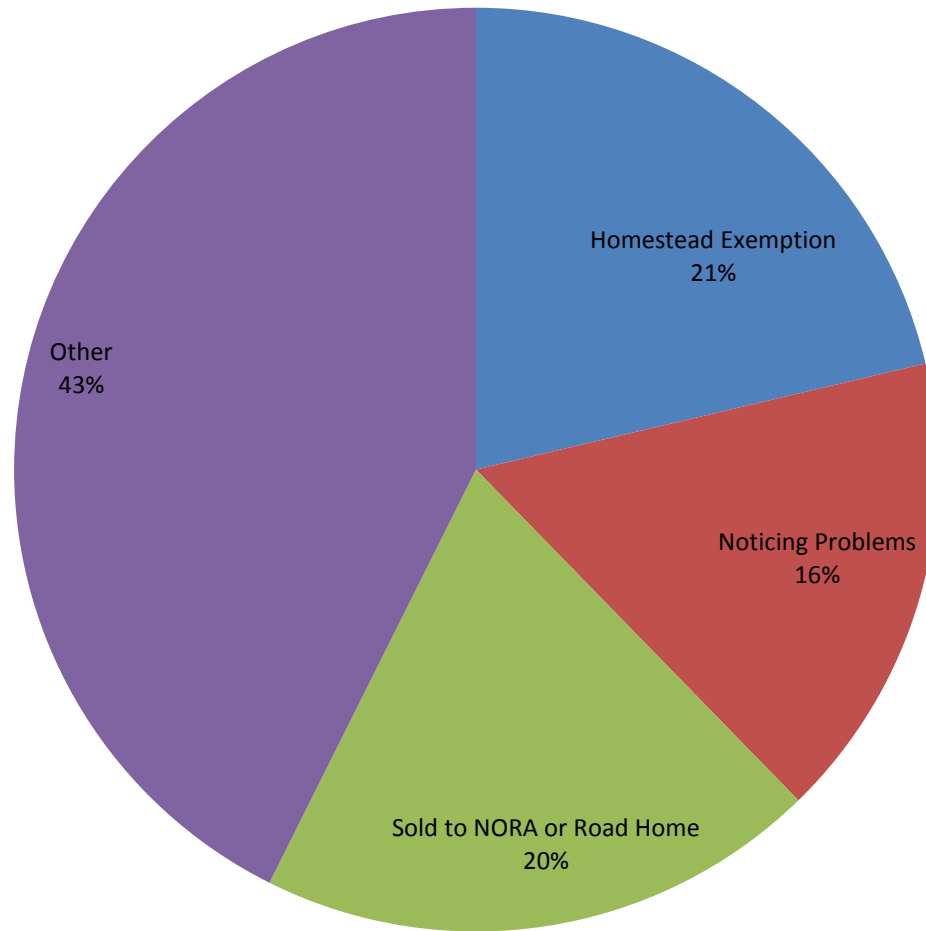
Abatement – Code Enforcement and Environmental Health

	Target per 2 Week Period	Actual Performance (Oct. 1 - 15)	Actual Performance (Oct. 18 - 29)	Variance from prior period	Variance from target
Abatement					
Demolitions	50	24	12	-50%	-76%
Grass Cuttings	150	67	153	128%	2%

Sheriff Sale Review

	Target per 2 Week Period	Actual Performance (Oct. 1 - 15)	Actual Performance (Oct. 18 - 29)	Variance from prior period	Variance from target
Sheriff Sales					
Files Reviewed	100	156	161	3%	61%
Files Rejected		131	61	-53%	
Files Approved		5	16	220%	
Files Moved to CDC		5	7	40%	
Scheduled for Sheriff Sale	10	3	0		-70%
Files Awaiting Final Determination		20	84	320%	

Reasons for Rejecting Files for Sheriff Sales October 18 - 29



LLT Property Disposition - NORA

	Total to Q3 2010	Q3 2010	Q4 2010 (Est)
Acquisition of Blighted Properties			
LLT (Road Home)	4990	35	20
NORA/NORU Realm Land Bank	388	2	0
Disposition Completed			
Total LLT Closings	728	126	135
Closings by type - LND	294	78	75
Closings by type - Individual Sales	125	17	20
Closings by type - Development & other	309	31	40
Total NORA/NORU Closings			
Closing by type- LND	16	1	3
Closing by type - Individual Sales	2	2	1
Closing by type - Development & other	57	3	15
Inventory Remaining			
LLT (Road Home)		4262	4147
NORA/NORU Realm Land Bank		313	294
LLT C Files		160	150
Pending Transactions			
Ready to Close	132		
Signed Purchase Agreement	450		
Outcomes of Sales			
New/Renovated Housing Complete	107		
Property Expansion/Growing Home	100		
Alternative Uses	1		
Work in Progress	203		
LLT C Files (maintained by LLT)	160		
Most Recent Closings (pre-inspection)	132		