



**CITY OF NEW ORLEANS**

EmP/HCP 2014

# IS YOUR PROVIDER AGENCY **READY?**

**HURRICANE SEASON IS HERE**



**June 1- November 30**

## **KNOW THE BASICS**

### **MAJOR HURRICANE:**

The Mayor may declare a mandatory evacuation. Everyone must leave the city. Plan early and leave with family, friends, or neighbors. City officials will tell you when it is safe to come back.

### **CITY ASSISTED EVACUATION:**

If you don't have a way to leave New Orleans during a mandatory evacuation, you can go to an Evacuspot. Buses will take you from Evacuspots to a shelter. Call 311 to find your Evacuspot.

### **TROPICAL STORM OR MINOR HURRICANE:**

The Mayor might NOT declare a mandatory evacuation. You have two ways to stay safe:

- 1) Leave the city with family, friends, or neighbors.
- 2) Stay inside your house until City officials tell you it is safe to go outside. Close your doors and windows.

### **SPECIAL NEEDS REGISTRY:**

If you cannot walk or have special medical needs, sign up for the Special Needs Registry. Call 311 to sign up.

**LISTEN TO TV AND RADIO NEWS  
FOR UPDATES ON WHAT YOU SHOULD DO.**

## PREPARE YOUR PROVIDER AGENCY

- **During a mandatory evacuation, your provider agency must shut down.**
- **If there is not a mandatory evacuation, decide if your provider agency will stay open.** If your agency is going to close or change hours, please let your patients and the New Orleans Health Department (504-658-2538) know when you will close and re-open.
- **Be in daily contact with your Designated Regional Coordinator (DRC).**
- **Before closing for a hurricane, prepare your building and know how to reach your staff after the storm.**

## PREPARE YOUR PATIENTS

- **Talk to your patients about your agency's plans so they know when you will close during a hurricane.**
- **Talk to your patients about any medical problems they may have during an emergency.**
- **Tell your patients to store 3 gallons of water per person and enough food for 3 days.**
- **Enroll your patients in Health Information Exchanges.**
- **Give patients copies of their medical records and prescriptions.**
- **Tell patients to fill prescriptions as soon as possible so they always have at least one week supply of medication.**
- **Help your patients make emergency plans.**

## VISIT [ready.nola.gov](http://ready.nola.gov)

- **Learn more about evacuations and sheltering in place.**
- **Sign up for emergency alerts.**
- **Register for re-entry placards.**
- **Order hurricane season brochures.**
- **Enroll your clients in the Special Needs Registry.**

