

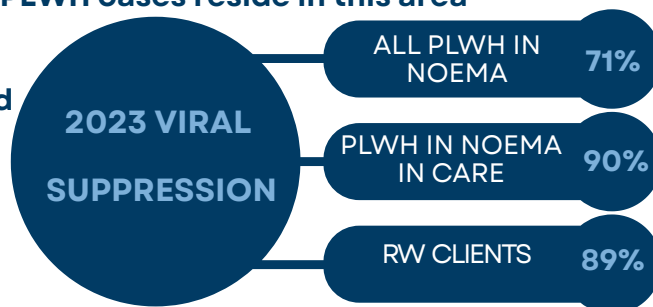
# RYAN WHITE SERVICES & RESOURCES

## INAUGURAL NEWSLETTER - 2024 RECAP



### AT A GLANCE

- 8,700 people living with HIV (PLWH) in NOEMA
- 37% of Louisiana PLWH cases reside in this area
- 28 categories of services provided
- 14 funded clinics and agencies



### ENDING THE HIV EPIDEMIC (EHE)

**Bounce to Zero:** expanded campaign to end the HIV epidemic through training creation and mass media campaigns including tv, social media, and radio.

**Low Barrier Clinic:** streamlined entry to care by reducing barriers to care and improving access to care and services in expanded clinic hours and treatment in community.

**Community Health Workers:** expanded program through added staff and partnerships in unfunded agencies to provide peer-led outreach, navigation, and ongoing engagement for improved health outcomes and retention in care.

**Free at-home HIV tests:** Initiated to reduce barriers to testing, such as cost and stigma and expanded to include other STI testing. FY 2024 saw 265 test kits distributed in NOEMA!

**HIV Stigma Summit:** Provided education and training to community members and healthcare professionals on the negative impact of HIV stigma on care, treatment, and health outcomes for PLWH and how to combat it.

### UPCOMING

Longterm Survivor Celebration: June 5

Quality Meeting: 5/29 Project Lazarus

EHE Meeting: July 10

Jail Parish Health Collab: July 17

Fast Track Cities: Aug 15

North America Fast Track Cities

### By the Numbers..

- Reduced number of individuals who were out of care by 16% in the 8-parish area.
- Improved viral suppression among PLWH engaged in care to **90%**
- **90% of RW clients are virally suppressed (cannot transmit the virus).**
- Part A and MAI show a 6% increase, despite system-wide strain and service gaps

### FREE HIV TREATMENT AND SUPPORTIVE SERVICES

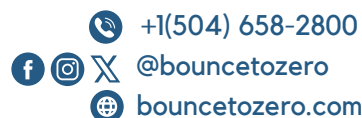
**(504) 884-3307 OR (504) 231-7443**  
**(EN ESPANOL)**

### FREE HIV TEST KITS

**TEXT "TEST" TO (504) 788-2400**

**FREE SUPPORT LINE FOR CLINICIANS AND EMR DOCTORS SEEKING ADVICE FROM HIV TREATMENT SPECIALIZING INFECTIOUS DISEASE PHYSICIAN**

**24/7 CLINICIAN HOTLINE**  
**(504) 538-0945**



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### LINKING TO CARE...

Celeste joined at the end of FY 2024 and hit the ground running. Already, she has expanded our access to clients and increase impact through partnering with OJC and Oschner. Celeste continues to expand partnerships and play a hands on role in ensuring clients are engaged and retained in care.

### FISCAL TEAM

Theresa and Diana have been hard at work resulting in:

- Faster than ever before in executing contract amendments for FY 2025
- On track for completing FY 2024 closeout invoicing faster
- All agencies received both EHE and Part A funds in FY 2024
- More collaboration through other City departments means payments are processed faster

### QUALITY MANAGEMENT

Elena and Chiemi are proud to have In-person QIC meetings resumed in August 2024. These have led to increased collaboration and communication amongst subrecipients and other stakeholders. Chiemi and Elena were also able to update and implement the QM Plan. As a result, Subrecipient QI projects are in the beginning stages with a plan to expand and create impact in FY 2025

### NORAPC UPDATES

In FY 2024, the New Orleans Eligible Metropolitan Area (NOEMA) advanced equitable HIV care and community-led planning through the New Orleans Regional AIDS Planning Council (NORAPC). With over 97% of FY23 funds expended and strong satisfaction in resource allocation, the year reflected collaboration and meaningful engagement. Events like Building Community Bridges to End the Epidemic and the Beyond Stigma series convened over 225 participants in dialogue on stigma, identity, and service delivery. NORAPC expanded outreach through World AIDS Day, Steppers for Health, and faith-based gatherings. An AI-supported training helped 89 stakeholders navigate planning processes. Service standards were updated to align with evolving needs and HRSA guidance. For example, services standards have assisted in housing security deposits, rental assistance, and expungements for legal services.

### OUTREACH AND ENGAGEMENT

Community Health workers have been tirelessly spreading the word about bounce to zero, text to test, and linkage to care.

#### FY 2024 Team Accomplishments

- over 180 events
- Over 9,300 people reached through Bounce to Zero
- 464 at-home HIV tests distributed
- 2 new CHWs added to the team
- Expansion into new agencies
- Skills trainings specific to PLWH

These are the people who make the difference.

